Brendan Muscat

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# Education

* Higher School Certificate - Maclean High School - Obtained: 2004
* MCSA - Obtained: 2009
* MCITP: Enterprise Administrator - Obtained: 2012
* CCNA - Obtained: 2010, renewed 2014
* VCA-Data Center Virtualization - Obtained: 2014

# Skills

## Operating Systems

* Windows XP/Vista/7/8/8.1, Windows Server 2000/2003/2008/2011, Windows SBS 2003/2008/2011
* Mac OS X 10.7.5-10.9.4
* Debian Linux and flavours including Ubuntu, Backtrack
* iOS, Android, Windows Mobile
* Wyse ThinOS

## Software

* Citrix XenDesktop, XenApp and XenServer
* VMWare vSphere and ESX
* Microsoft IIS Server, Microsoft SQL Server 2003/2008/2011, Terminal Services, WDS, WSUS, SCOM, SCCM
* Apache, MySQL, FTP and SSH servers
* Symantec Products including Backup exec and Endpoint Protection
* CA ARCServe, Trend Micro
* A large range of accounting software such as MYOB, APS, BGL, Handisoft and Quicken

## Languages

* Python 2/3, PHP, Java/Javascript, SQL, C/C++, BASH, VBS, PowerShell, .NET

## Experience

Publicis Mojo | IT Manager | from August 2012 to Current

IT Manager for Brisbane arm of Publicis, Windows/Mac mixed environment of ~120 local users within enterprise AD network, responsible for all day to day IT requirements and activities.

## Highlights

* Assisted with general IT operations with global enterprise team.
* Assisted digital teams with troubleshooting and administering web platforms.
* Migrated all users and systems from Windows XP/Server 2003 to Windows 7/Server 2008, assisted consolidation of local domains to global domain.
* Assisted migration of Lotus Notes to Exchange 2013.
* Responsible for job queue of Australian offices through ServiceNow.

Infotech Solutions | Systems Engineer | from March 2010 to April 2012

Systems Engineer for MSP Infotech Solutions, ~70 clients focusing on accounting firms.

## Highlights

* Installed, Migrated, and configured Windows 2008 Server/VMWare ESX/Citrix environments.
* Installed and configured network appliances including Netbox Blue, Watchguard, Sonicwall, Cisco and HP products.
* Managed and maintained application infrastructure such as Symantec Backup and Trend Micro AV.
* Configured and administered Windows services including IIS, MSSQL, Terminal Services, WDS, WSUS, SCOM and SCCM
* Onsite maintenance and troubleshooting of level 2/3 issues.