



NextRequest

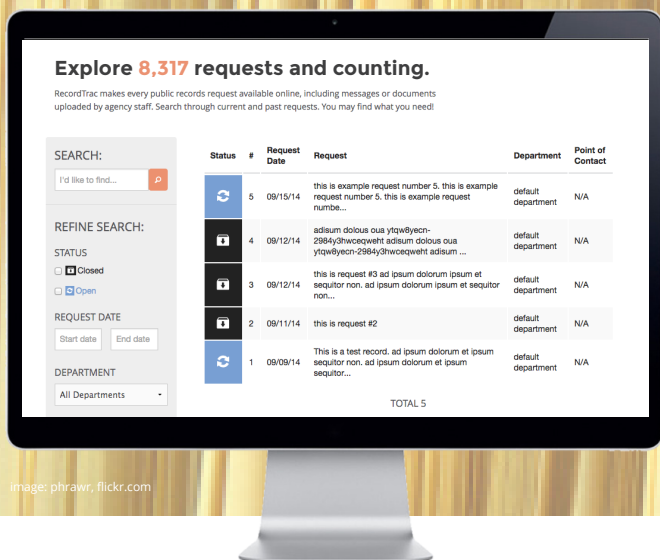


image: phrawn, flickr.com

Open
Public
Records

Delivered by



BETTER FOR THE PUBLIC

NextRequest makes it easy to submit a public records request and provides full transparency into existing requests and records. Anyone can search for and view pending and fulfilled requests from the website.

BETTER FOR THE AGENCY

NextRequest provides a simple interface for managing a records request. Help staff improve response times and quality.

BENEFITS

• Digital by Default

Make requests digital from start to finish and save everyone time.

• Reduce Unnecessary Requests

Smart search features reduce both duplicate requests and requests sent to the wrong agency.

• Efficient Processing & Management

Automated routing, responses, and deadline reminders as well as collaboration and correspondence features for complex requests.

• Data Driven Decisions

Help strategic decision making with metrics on requests by department and response time. Use the API for in depth data analysis.

“So much better than the cumbersome old system, it’s really a tremendous difference. It saves me time, mostly from the far more nimble interface... the public end-users also find it much easier to work with.”

Jim Bondi
City of Oakland

Inquiries Contact

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