Text Classification

Use text mining strategies to classify SMS messages as good ('ham') or bad ('spam').

Dataset

SMSSpamCollection.csv

Problem Description

The SMSSpamCollection dataset contains SMS/e-mails classified as either good e-mails ('ham') or bad e-mails ('spam'). The goal is to use this dataset to enable the classification of new e-mails as either ham or spam.

o. Start by **initializing the environment.** With R, you might find the following packages to be useful:

library(tm) # for text mining functions

library(qdap) # for some text processing functions

library(e1071) # for Naive Bayes and Support Vector Machines methods

library(dplyr) # for tidyverse processing

library(tidytext) # for tidyverse analysis

library(ggplot2) # for tidyverse plotting

- **1. Load** the data and **explore** its characteristics. How can you ensure that the messages are in 'character' format? How many ham messages are there? Spam? Is the length of the message linked to the email category? What visualizations can you provide at this stage?
- **2. Prepare and transform** the data so that it is suitable for input into a classifying algorithm. You can see an example of how to transform the text with the tm package into a corpus in notebook TMNLP o1 (see supplementary material). How will you tackle text cleaning? Will you replace abbreviations, remove punctuation, remove numbers, stem the terms, de-capitalize terms, remove extraneous white spaces, remove stop words, etc. Your ultimate goal should be to create a **document term matrix** on which to train classifiers.
- **3. Select** appropriate classifiers and train them using the data (this will require you to create a representative training/testing pair). Another issue to consider is the sparsity of the DTM: is it worth keeping every token? Perhaps only those tokens appearing in more than *x* messages could be retained? The supplemental material may give you some ideas here. You may wish to try multiple classification strategies (but you should at least consider using a naïve Bayes classifier and support vector machine (see package e1071)).
- **4. Validate** or **evaluate** the results of your trained models. Would you use this as a spam filter?
- 5. Repeat steps 3-4 with various other training/testing pairs. Do you get similar results?