Greg Potts

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ABOUT

I am a software engineer who received a B.A. in Computer Science, *cum laude* from Hiram College. I am also a candidate to achieve an M.B.A. from Liberty University. I am passionate about solving complex business problems with creative and intuitive solutions that make sense.

EXPERIENCE

Systems Programmer/Developer II, Piedmont Tech; Greenwood, SC   2017 Present
Responsible for designing, developing, testing, documenting, and implementing custom software solutions based on specifications gathered from meetings with project stakeholders. Also responsible for upgrading, installing new, and creating custom Banner 9 software (Admin Pages and SSB).

Helpdesk Manager, Hiram College; Hiram, OH   2014   2017
Oversaw the day-to-day operations of the Helpdesk, and coordinated with the team to ensure that tickets were being handled appropriately. Maintained the work schedule, assisted with interviewing/hiring new technicians, kept the Helpdesk's website up-to-date with information and documentation (FAQs) that I had written. Responsible for leading the team in troubleshooting to various level of complexity.

Information Services (IS) Intern, Swagelok Company; Solon, OH   2016
Lead multiple company-wide projects that sought to upgrade the fleet of end-of-life manufacturing center workstations while coordinating with management on the manufacturing floor.

EDUCATION

Hiram College – Hiram, OH — Bachelor of Arts in Computer Science, *cum laude* – 2017

SKILLS

Banner, Bash, Build Tools (Gulp, Makefile), CSS3, GNU/Linux, HTML5, Java, JavaScript, JavaScript Frameworks (jQuery, React), MVC Frameworks (Pyramid, Express), Node.js, PHP, Python, Responsive Design, SQL (MySQL, Oracle, SQLite, MongoDB), Tomcat, Version Control System (git)