Greg Potts

720 Laurel Ave E., Greenwood, SC 29649 | (864) 200-1162 | pottsga@gmail.com
pottsga.com | linkedin.com/in/pottsga

Career Profile

Seasoned Software Engineer/System Administrator and MBA holder with 5+ years experience solving complex business problems. Managed the entire software development lifecycle for over over 30 full-stack web solutions. Optimized business processes by implementing Lean and Agile business practices. This drastically reduces costs of acquisition of information in terms of labor and resources while enhancing efficiency and validity. The importance of effective change management can not be understated since this can contribute to the ability for a firm to gain or hold on to a competitive advantage in their competitive market.

Objective

Dedicated professional seeking an IT managerial employment where I can utilize my skills in business administration alongside my expertise in IT to help businesses improve their value chain through effective use of technology.

Core competencies include:

- Software Development Life Cycle
- Information Security
- Lean Business Processes
- Change Management
- Project Management
- Quality Assurance
- IT Operations and Support
- System Administration

Skills

- Python
- HTML
- CSS
- JavaScript
- SQL, PL/SQL, MySQL, No-SQL
- .NET
- Java
- GNU/Linux
- Cloud Computing
- ERPs
- RESTful APIs

Education

Liberty University; Lynchburg, VA   *Fall 2019 - Spring 2021*
- M.B.A. (*3.83 GPA*)

Hiram College; Hiram, OH   *Fall 2014 - Spring 2017*
- B.A. in Computer Science (*cum laude*)

Professional Experience

Piedmont Technical College; Greenwood, SC

Systems Programmer / Developer II   *February 2019 - Present*

Served as the lead software engineer for the software development lifecycle of over 30 full-stack web applications. Applied knowledge of Java, Python, HTML, CSS, JavaScript, and PL/SQL. Integrated RESTful APIs into ERP systems and utilized these endpoints in enterprise software solutions. Oversaw and interfaced with RedHat Linux servers in order to deploy virtualized software solutions.

<u>Systems Programmer / Developer I</u>   *May 2017 - February 2019*

Responsible for designing, developing, testing, documenting, and implementing custom software solutions based on specifications gathered from meetings with project stakeholders. Administered and oversaw the testing and implementation of new releases of existing Banner ERP system and new applications packages.

Hiram College; Hiram, OH

<u>Helpdesk Manager</u>   *September 2014 - May 2017*

Led a team of 10-15 technicians. Oversaw the day-to-day operations of the Helpdesk, and coordinated with the team to ensure that tickets were being handled appropriately. Maintained the work schedule, assisted with interviewing/hiring new technicians, kept the Helpdesk's website up-to-date with information and documentation (FAQs). Responsible for leading the team in troubleshooting to various level of complexity.

Swagelok Co.; Solon, OH

<u>IS Intern</u>   *May 2016 - August 2016*

Led multiple company-wide projects that sought to upgrade the fleet of end-of-life manufacturing center workstations while coordinating with management on the manufacturing floor. Developed custom software solutions to locate workstations company-wide. Ensured security of a fleet of Dell workstations by keeping antivirus software up-to-date.

References

References are available upon request.