

Nathan Poulson

West Jordan, UT | C: (801)-842-9205 | E: nathan7418@gmail.com

Summary

I am a husband and a father of three awesome boys. I received my associates of Science degree from Dixie State University studying generals. Currently I work for the state of Utah, DTS department. My position is Desktop support. I work in office and help people around the Utah state Hospital with their computer needs. I like keeping up to date with tech news, and trying out new things. I love helping people with their computer needs or getting stuff set up for them.

Skills

- Quality Assurance
- Quick Learner
- Organized
- Cash Handling Accuracy
- Dependable and Reliable
- Cheerful and Energetic
- Detail-Oriented
- Computer Savvy
- HTML, CSS, & JavaScript

Experience

Technical Support Specialist II | 01/2022 to Current

Utah State Hospital - Provo, UT & Orem UDOT

- Assist employees around the Hospital and a couple other sites with computer needs
- Image and deploy new laptops/PC's to state employees
- Use Active Directory to manage users and computers
- Deploy/Build package apps with SCCM

PRODUCTION WORKER | 05/2019 to 01/2022

Mountain Crest Cabnets - West Jordan, UT

- Build custom hoods, frames, floating shelves, or adjustable shelves
- Put edges on molding with router bits
- Cut molding with a variety of different tools
- Occasionally go out on deliveries

ASSEMBLY WORKER | 08/2016 to 02/2019

Wilding Wallbeds - St. George, UT

- Used hand and power tools to assemble products
- Worked at fast and steady pace to meet production goals
- Assessed work for errors or compliance issues and made corrections and modifications when necessary
- Read tape measures, drawings, diagrams and specifications for correct assembly
- Kept workstation organized and orderly, making sure production parts, tools, test equipment and documentation were properly stored and maintained
- Worked closely with supervisors and designers to understand and meet production specifications
- Assisted new employees with assembly tasks to maintain production levels
- I was the supervisors 2nd hand man, in charge of supervisor tasks when the leader was absent. This included checking quality work of co-workers, and help train new employees

TEAM LEADER | 04/2015 to 07/2016

Papa Murphy's - South Jordan, UT

- Make Pizzas
- Made sure employees were doing jobs correctly
- Helped train new employees
- Ran the shift when no manager was scheduled
- Customer service/Dealing with angry customers
- Nightly paperwork
- Closed registers, counted money, made sure the store was properly closed for the night

Education

Copper Hills High School - West Jordan, UT | High School Diploma

07/2016

Dixie State University - St. George, UT | Associates of Science

General Studies, 12/2018

University of Utah - Salt Lake City, UT | Coding Bootcamp

Full Stack Programming, 04/2020