Troubleshooting

Once you have started executing the downloaded code that is expected to be located in your local machine's IDownloadslcovir2-mainl20210405lcodelmasterIdo Iran merge.do, Stata may return *ERRORs*, or may *RESTART*. The following are among possible causes and treatments. I denotes / or \ for Mac or Windows respectively.

KNOWN ISSUES

Déjà diagnostiqué

- **Problem** (1): If the *ERROR* message is about file path or directory clash, e.g., the error message reads as, -unable to change to (some directory name)-.
- Treatment: Make sure the file path to directory lcodel on the local machine is:

"/Users/local-user-name/Downloads/covir2-main/20210506/code" [for Mac]

"C:\Users\local-user-name\Downloads\covir2-main\20210506\code" [for Windows].

Manually rearrange the directories so that the expected file path leading to lcodel reads as mentioned above.

This code is set up to work from "IUsersllocal-user-namelDownloadslcovir2-mainl20210506lcodelmasterIdo Iran master.do". Sometimes users chose destinations other than IDownloadsl folder. Before editing the code, it will not work from anywhere else.

Sometime, if the downloaded zip file is unzipped manually (in Windows), there might be a possibility that the file path is not identical to the correct path, that is created after auto-inflation of the zip file and shown above. In any case, rearrange the directories so that the expected file path mentioned above leads to IDatalmasterIdo Iran master.do"

A relatively frequent problem with unzipping in Windows is that the file path might become something like:

"C:\Users\local-user-name\Downloads\covir2-main\covir2-main\20210506\code\master\do Iran master.do"

Note: I20210401I or other later updates an be similarly used instead of original I20210506I. For instance, run "IUsersIlocal-user-nameIDownloadsIcovir2-mainI20210424IcodeImasterIdo Iran master.do" on local machine for the 20210424 update.

- Problem (2): If the ERROR message is about unavailability / unresponsiveness of a component study site server, or less frequently, web server unresponsiveness might occur during downloading __renvars__ Stata command. For instance, the error message might be -r(691); I/O error- that is usually an internet connection issue. See -r(691) I/O error- on statalist. For other errors regarding connecting to the Internet from within Stata, e.g., error -r(610);- see common-connection-error-messages
- Intermittent good and bad internet connection: In cases where one or more component study files have been downloaded but then the internet connection fails to download a next component study file in the row of files to be downloaded, see (4) Palliative treatment below.
- Treatment: (1) Close all running programs / applications except Stata and try again. (2) Try a better internet connection. (3) Try again later. Unresponsiveness of a component study site server (or -renvars-) should be temporary, and is usually resolved in about a day. In the meanwhile, one can check the previously created results in

 20210506 output or 20210506 output or later outputs. (4) Palliative treatment for Intermittent good and bad internet connection: one can -// comment out- the code lines that read from internet and the files have already been successfully downloaded and then rerun the code.
- **Problem** (3): Stata spontaneously *RESTARTs* and shows start logo on a local machine using Mac OS Big Sur this is due to a change in behavior Apple made in Big Sur, not a bug in Stata.

• Treatment: (1) Quit all other open applications / programs until Stata runs the codes

and the last output, that is "log Iran merge.smcl" is shown up. Even better: Restarting the local machine (to empty the cache), invoking no program, and running the code can be more efficient than running the code on the local machine even with closing all running programs. (2) Provide more memory available for older Stata s: In older versions of Stata, manually set a higher memory, e.g., —set mem 1000m—. In modern Statas, memory is no longer needed to be manually set, as memory adjustments are automatically performed.

- **Problem** (4): With less expected frequency, your local machine (OS) might stop responding or *RESTART*, due to oversaturation of RAM, CPU. Fan noise might be heard (on a PC that is not being used as a terminal connected to a crunch machine or cluster).
- Treatment: (1) If this happens during running the code while all programs except Stata and the web browser are NOT already closed, you may want to retry after all other programs and applications except Stata and the web browser are closed. (2) If this happens during running the code while all programs except Stata and the web browser ARE closed, the RAM and CPU of the local machine cannot afford running the code. You may want to try running the code on another computer with better RAM, CPU.
- Problem (5): Occasionally, some studies might (change / alter rename / omit) the (file names, directory names, variables variable names, etc.) in one or more of their released updates after the updates were release. In such cases, the codes in this repository that use the original release of such updates will stop working and when executed, return error messages about non-existence of a variable or inability to -change directory- to a nonexistent directory.
- **Treatment**: (If the creator of these codes encounters such incidents during rerun of the previously created codes, the codes will be amended, or the update directory will be archived. If you encounter incidents you might create an Issue, mention is Discussions or email (pourmalek farshad@yahoo.com).

INCIDENT ISSUES

Jamais diagnostiqué

• To report an incident issue or error in running the code, create an <u>issue</u>, use <u>covir2 Discussions</u>, or **p** email repo owner via pourmalek_farshad@yahoo.com

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