Patient-Facing Explanations

From Medical Complexity to Patient Understanding

❌ Don't Say:

🔬 Technical Output
"Bilateral pulmonary infiltrates with elevated CRP (85 mg/L), leukocytosis (15.2 × 10⁹/L) suggesting bacterial pneumonia"

Simplify

✓ Do Say:

Key Principles
• Use everyday language
• Provide context
• Use visuals where appropriate

"The X-ray shows both lungs. Your blood tests confirm you have a bacterial infection that needs antibiotics."

🎨 Visual Aids
75%
Lungs affected   Recovery progress

📖 Adaptation Levels
| Basic | Standard | Detailed |
Adjust complexity to patient needs
Age • Education • Previous knowledge

💬 Empathetic Communication
| 😊 Reassurance | 📋 Clear Steps | 🤝 Support | ❓ Q&A |

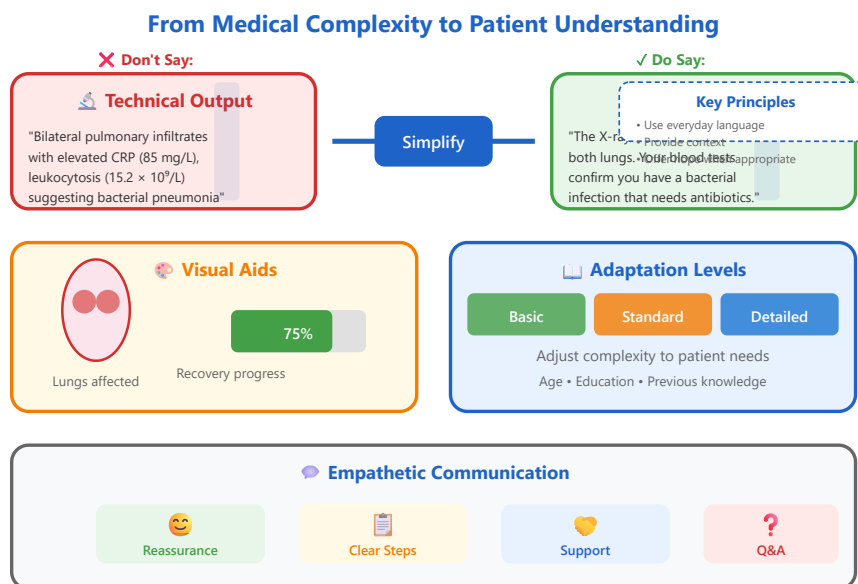## 👥 Accessible Language
Translate medical jargon into everyday terms patients understand

🎨 Visual Communication
Use diagrams, charts, and illustrations to enhance understanding

💬 Empathetic Approach
Deliver information with emotional sensitivity and support

📖 Adaptive Complexity
Adjust explanation detail based on patient's health literacy level