Patient-Facing Explanations

From Medical Complexity to Patient Understanding

✗ Don't Say:

⚗ Technical Output

"Bilateral pulmonary infiltrates with elevated CRP (85 mg/L), leukocytosis (15.2 × 10⁹/L) suggesting bacterial pneumonia"

Simplify

✓ Do Say:

Key Principles
- Use everyday language
- Provide context
- Your blood tests appropriate

"The X-ray both lungs. Your blood tests confirm you have a bacterial infection that needs antibiotics."

🎨 Visual Aids

75%

Lungs affected   Recovery progress

📖 Adaptation Levels

Basic	Standard	Detailed

Adjust complexity to patient needs
Age • Education • Previous knowledge

💬 Empathetic Communication
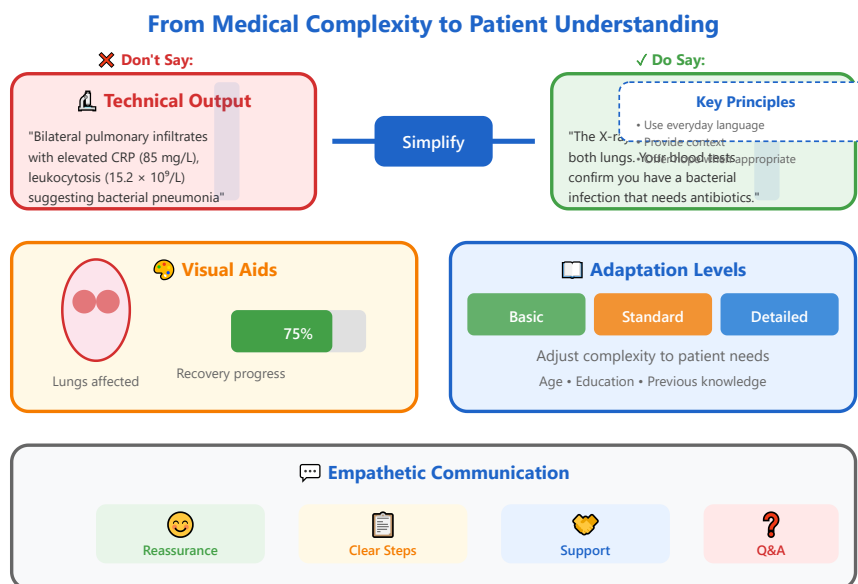
😊 Reassurance	📋 Clear Steps	🤝 Support	❓ Q&A

👥 Accessible Language

Translate medical jargon into everyday terms patients understand

🎨 Visual Communication

Use diagrams, charts, and illustrations to enhance understanding

💬 Empathetic Approach

Deliver information with emotional sensitivity and support

📖 Adaptive Complexity

Adjust explanation detail based on patient's health literacy level