```
1    problem details: IPTV error 000001 system error    troubleshooting:    interne
     then inform him to off all telco equipment for 1 minutes then on again start t
     error 105003 system error  comfirm cable all plugin correctly  inform will ope
     sample@telco    BRAS IP Acct Session ID Time Framed IP Address MAC Address Cal
     pm  pppoe 2c:bf:f8:a1:99:ad  #kl-example# To METRO E 000001 #109 1 day  08:47:
     BRAS IP Acct Session ID Time Framed IP Address MAC Address Calling Station Tot
     Result for: sample@telco    BRAS IP Acct Session ID Time Framed IP Address MAC
     07/06/2010 11:06:31 pm  pppoe 2c:bf:f8:a1:99:ad  #kl-example# To METRO E 00000
     details: IPTV error 000001 system error
2    /n
3    /ntroubleshooting:
4    /n
5    /ninternet and phone is ok
6    /nreboot STB still same error 000001 system error
7    /nthen inform him to off all telco equipment for 1 minutes then on again start
8    /ninternet connected already after reboot get error 105003 system error
9    /ncomfirm cable all plugin correctly
10   /ninform will open report
11   /nhe acknowledge
12   /n
13   /n
```