# PANAGIOTIS PALTSOKAS

### Data Scientist / AI Trust & Safety

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## PROFILE SUMMARY

Data Scientist with a strong foundation in AI/ML, currently working in Trust & Safety/RLHF to fine-tune a flagship conversational AI assistant. Stand-out performer with top QA results, known for translating evolving client needs into crisp labelling guidance and production output. I pivot quickly, and lead calibrations to keep an international team aligned. Combining deep Mathematics with solid ML and data science fundamentals, I can apply Python, R, and SQL to build reliable, insight-driven workflows. Strong analytical thinker and communicator with a problem-solving mindset and dedicated work ethic, I thrive in collaborative environments.

## EDUCATION

**Master of Science (MSc), Data Science & Machine Learning**          2025
Hellenic Open University
Grade : 9.98/10

**Bachelor of Science (BSc), Mathematics**          2014
University of Ioannina

## WORK EXPERIENCE

**TaskUs**          Jun 2024 - Ongoing

*AI Operations | RLHF & Model Optimization*

- Translate fast-changing client policies into production-ready labelling. Shipped live work overnight after major changes, keeping SLA on track.
- Subject-matter expert for Trust & Safety: lead calibrations, resolve edge cases, and keep an international team aligned.
- Provide structured feedback on model outputs to improve accuracy, safety, and guideline compliance. Consistently strong QA results.
- Built and maintain a live analytics dashboard labels, teammate questions, drift/alignment trends, which is used in calibrations and decision reviews.
- Partner with QAs, team leads, and client to turn ambiguous requirements into clear rules, examples, and SOP updates.
- Business impact: single-handedly completed a mathematics pilot in one day, helping secure a new client engagement.
- Internal development: completed Team Leader Preparatory Academy and Data Science Preparatory Academy.

**Self – Employed / Cramming Schools**                    <span style="color:gray">Sep 2007 - Ongoing</span>
*Mathematics Tutor*
As a self-employed mathematics tutor, I assist students in achieving their academic goals by leveraging a deep understanding of mathematical concepts and addressing their individual needs. Through my long experience teaching in cramming schools, I gained valuable experience managing tight schedules, collaborating with colleagues, and consistently delivering excellent results in demanding environments.

## TECHNICAL SKILLS & TOOLKIT

- Programming: Python, R, SQL, (basic) C++
- Libraries & Frameworks: scikit-learn, TensorFlow, Keras, Hugging Face Transformers
- Machine Learning: Decision Trees, Random Forests, SVM, RNN, CNN, Ensemble Learning
- Data Handling: Exploratory Data Analysis, Data Preprocessing, Feature Engineering
- Techniques: Dimensionality Reduction, Clustering, Supervised & Unsupervised Learning, Reinforcement Learning from Human Feedback
- Visualization: matplotlib, Seaborn, Plotly, Tableau, Power BI
- Development Tools: Jupyter Notebook, Google Colab, PyCharm

## INTERPERSONAL STRENGTHS & WORK ETHIC

- Demonstrate a strong work ethic, analytical thinking, and a result-oriented mindset
- Thrive both as a team player and a natural leader, acting as a catalyst for team balance and collaboration
- Promote clear communication, offer guidance, and support alignment within teams
- Approach challenges with optimism and resilience, maintaining focus and adaptability in fast-paced environments
- Learn quickly and adapt confidently, drawing from years of teaching experience and ongoing personal development

## CERTIFICATIONS

- Hugging Face AI Agents Course, Hugging Face (2025)
- Large Language Models: Application Through Production, edX & Databricks (2024)
- 100 Days of Code: The Complete Python Pro Bootcamp, Udemy (2024)
- R Programming A-Z: R for Data Science, Udemy (2023)
- 15 Days of SQL: The Complete SQL Masterclass, Udemy (2023)

## LANGUAGES

Greek (Native), English (C2), French (B2)

## ADDITIONAL EXPERIENCE

**PromoAction**                    <span style="color:gray">(Seasonal) Jun 2015 – Sep 2020</span>
*Promotional Events Supervisor*
Oversaw promotional events, managed data collection, and collaborated on insight analysis to support data-driven decisions and improve outcomes.