Puja Patel

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PROFESSIONAL SUMMARY

Software engineer with 3+ years of software development and project management experience, seeking new opportunities to expand my industry knowledge and contribute to impactful projects.

SKILLS

Languages & Frameworks: Python, SQL JavaScript, HTML, CSS, React, Angular, Express, Node.js
Tools & Platforms: Git, JIRA, Confluence, Salesforce, Excel, Postman, Miro, Figma, Tableau, MS360
Soft Skills: Organized, Requirements gathering, stakeholder management, problem-solving, effective communication, organizational skills, adaptability, Agile & Scrum, Team Player.

PROFESSIONAL EXPERIENCE

Junior Software Engineer
Cashly Inc. — Oakville, ON *(Hybrid)*   **May 2024 - Present**
- Contributed to the full software development lifecycle (SDLC) in an Agile methodology, including designing, developing, and testing a web application using the PERN stack (PostgreSQL, Express.js, React, Node.js).
- Designed and implemented responsive React components and RESTful APIs to interact with a PostgreSQL database, enhancing user experiences for clients, agents, and lenders.
- Designed and optimized database schemas following industry best practices, ensuring efficient data organization, integrity, and retrieval.
- Developed and optimized complex SQL queries to manage and analyze database operations effectively.
- Utilized self-hosted n8n to automate workflows, achieving an 80% reduction in third-party automation costs while improving CRM performance.

Product Manager   **August 2024 - Present**
Cashly Inc. — Oakville, ON *(Hybrid)*
- Managed the development timeline, delivery schedules, and team collaboration for the web application, ensuring timely and high-quality releases using JIRA, Confluence & BitBucket.
- Created product pitch decks and prototypes in Figma, presenting them to internal stakeholders to align on features, timelines, and business requirements.
- Acted as a client-facing onboarding team member, gathering and analyzing client feedback to improve product offerings and enhance user experience.
- Created data visualization dashboards using Salesforce data to gain insights into client behavior, helping to drive data-informed business decisions.

API Automation Tester   **Oct 2024 - Dec 2024**
MedSpekto — Brooklyn, NY *(Remote)*
- Automated API testing by developing Python scripts for the Stedi, Availity & Optum Api, significantly improving testing efficiency and accuracy.
- Utilized Postman to create and execute comprehensive test cases, ensuring the reliability and performance of the API.
- Leveraged JSON objects for validating API responses, enhancing the effectiveness of test scenarios, and ensuring data integrity.

Product Owner
SOTI — Mississauga, ON *(Hybrid)*   **May 2022 - August 2023**
- Managed the security vulnerabilities backlog by prioritizing over 260 issues through cross-collaboration with PMs, developers, and security architects.
- Developed and implemented a two-year plan to clear the backlog, defining costs, timelines, and maintenance needs, resulting in enhanced security posture and reduced risk.
- Presented detailed overviews to product managers, highlighting issue severity and resource allocation needs to ensure effective prioritization and timely resolution.
- Researched and evaluated digital adoption platforms to determine the optimal approach (in-house development vs. subscription), leading to significant cost and time savings while meeting use case requirements

EDUCATION

University of Western Ontario   **London, ON**
Bachelor of Engineering in Software Engineering with Co-op (3.3 GPA)