# PREY PATEL

ETOBICOKE, ON M9V1B6

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## *EDUCATION*

**DIPLOMA** Computer Programming
Seneca College of Applied Arts And Technology
*North York, ON*

**HIGH SCHOOL DIPLOMA**
Divine Child School
*Mehsana, India, July 2021*

## *PROFESSIONAL SUMMARY*

Energetic Crew Member offering outstanding skills in customer service, food safety and inventory restocking. Well-trained in operating kitchen equipment to prepare food and complete sales. Customer-focused food service worker devoted to meeting team and customer needs.

**Highly efficient [cashier] well established in fast-paced and challenging environments. Eager to learn with aptitude for applying new knowledge with skill and efficiency.**

## *SKILLS*

- Special Orders and Dietary Restrictions
- Customer Service
- Production Line Work
- Store Opening and Closing
- Food Packaging and Labeling
- Kitchen Safety Standards
- Customer Relations
- Clear Communication
- Serving and Bussing
- Heavy Lifting
- Teamwork and Collaboration
- Cleaning and Sanitizing

## *WORK HISTORY*

### MCDONALD'S

*Crew Member | Toronto, ON | May 2022 - Current*

- Provided excellent customer service by greeting customers and meeting quality expectations.
- Took orders, prepared meals and collected payments.
- Kept food preparation area, equipment and utensils clean and sanitary.
- Worked front counter, drive-thru and other areas.
- Became familiar with products to answer questions and make suggestions.

### D-MART

*Cashier | Mississauga, ON | [illegible]*

- Operated cash register for cash, check and credit card transactions with excellent accuracy levels.

- Worked flexible schedule and extra shifts to meet business needs.
- Helped customers complete purchases, locate items and join reward programs.
- Restocked and organized merchandise in front lanes.
- Answered questions about store policies and addressed customer concerns.

**RAMDEV TRANSPORT &CO.**

*Assistant Manager | Unjha, Gujarat | March 2018 - December 2020*

- Monitored cash intake and deposit records, increasing accuracy and reducing discrepancies.
- Helped with planning schedules and delegating assignments to meet coverage and service demands.
- Offered hands-on assistance to customers, assessing needs and maintaining current knowledge of consumer preferences.
- Completed regular inventory counts to verify stock levels, address discrepancies and forecast future needs.
- Developed loyal and highly satisfied customer base through proactive management of team customer service strategies.

## *LANGUAGES KNOWN*

1. C
2. Javascript (In progress)
3. C++ (In progress)
4. Python