

Prajesh P Gupta

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SUMMARY OF QUALIFICATIONS

- Over 5 years of experience in banking, financial services and IT services sector
- Strong background in agile methodology, project lifecycle, business analysis, product management, product ownership and lean methodology
- Proven skills in gap analysis, requirement gathering, critical thinking, data analysis, oral presentation and implementation of digital products
- Demonstrated ability to document requirements, design user interface (UI) and conduct user acceptance testing (UAT)
- Professional communication skills include fluency in English
- Technical skills include: MS Office, MySQL, Tableau, Power BI, MS Azure Synapse Analytics, MS Visio, Figma, Jira, MS DevOps

PROFESSIONAL EXPERIENCE

Business Analyst

2021 – 2022

Indus Valley Partners (India)

- Collaborated with external stakeholders like financial institutions (asset management firms and banks) and internal stakeholders to perform gap analysis, gather functional and non-functional requirements, improve business processes and build vision for digital product development
- Worked with cross-functional teams like technology, sales and operations to define product roadmap, customer journey, business requirement document (BRD), user stories, user acceptance test (UAT) plan and product implementation plan
- Designed wireframes and UX/UI for customer data portal and completed application launch for tracking transaction and portfolio data for a US based financial institution, managing assets worth CAD 14 billion
- Followed agile methodology to continuously review business team needs, prioritize deliverables, manage product service, conduct user acceptance tests and oversee development for various phases of product lifecycle

Manager – Wholesale Banking

2020 – 2021

ICICI Bank (India)

- Managed implementation of host-to-host payment solution, which facilitated vendor payments worth CAD 5 million a month, for an Indian defense entity.
- Analyzed corporate banking platform and mapped the digital platform features against competitors and market trends
- Communicated business needs of client to technology vendor for development of digital product
- Managed product workflow, developed use cases and UAT plan before implementation at client end.

Product Manager

2017– 2020

RBL Bank (India)

- Involved in digitization of credit rule engine and its implementation in loan origination system for loan product which facilitated disbursements, worth CAD 1.6 million in 3 months
- Collaborated with sales, credit and technology teams to capture customer journey and customize rule engine of loan origination application which helped gain traction in new markets and geographies
- Ensured smooth execution of latest enhancements and features and analyzed application performance against key metrics
- Experienced in managing lending, remittance and trade products during stints in retail and wholesale banking divisions

CERTIFICATIONS**Certified Scrum Product Owner (CSPO)**

2022

- Scrum alliance certified scrum product owner

VOLUNTEER EXPERIENCE**Volunteer**

2016

Swami Brahmanand Pratishthan, India

- Volunteered in a school for underprivileged children
- Completed cost analysis and vendor management for the school administration to manage expenses

EDUCATION**Master of Business Administration (MBA)**

2015-2017

*NMIMS, Mumbai, India**(Equivalent to a Master of Business Administration degree from an Ontario university, as determined by Comparative Education Services (CES) in Toronto, ON)***Bachelor of Mechanical Engineering**

2009-2013

University of Pune, India

*(Equivalent to a Mechanical Engineering degree from an Ontario university, as determined by Comparative Education Services (CES) in Toronto, ON)***REFERENCES**

- Available upon request