

# Philip Prewitt, MA LPC

## EXPERIENCE

**Network Manager** Anthem Inc, EAP Provider Network Services, September 2018- present, Denver, CO.  
Reporting to Timothy Miller SVP

- Management of a national healthcare provider network of over 25,000 providers in 50 states, Puerto Rico, Guam and US Virgin Islands.
- Identified, strategized and implemented improvement plans around multiple operational areas of concern: improving network access, re-credentialing, telehealth, onsite providers and contracting amendments, automating multiple functions in demographic updates from providers.
- Developed business requirements for claims system enhancement projected to save \$200k annually (currently in development).
- Developed new Crisis provider network and Clinical Quality Assurance Program saving \$280k annually over previous vendor contract.
- Developed appointment management system requirements for member/provider communication on first appointments (Q2 2020 estimated launch).
- Coordinated training, cross-training of all network associates.
- Collaborating with Account Management, Sales and EAP Operations on RFPs, network adequacy analysis, troubleshooting and strategizing around network concerns.
- Hired, trained and oriented new employees. Performed monthly/annual reviews for 10 direct reports. Adjudicated merit raises and bonuses within department budget.
- Handled high touch/escalated provider contracting concerns and resolution.
- Developed custom contracts for specialized services not previously provided by EAP.

**Operations Lead/Manager-in-Training** Anthem Inc, EAP Provider Network Services, September 2015- September 2018, Denver, CO. Reported to Margaret Wooten, SVP

- Met all provider network functions within established time and accuracy guidelines. Reviewed accuracy and timeliness of seven associates self-reported monthly statistics. Coordinated training, cross-training of all network associates.
- Collaborating with Account Management, Sales and EAP Operations on RFPs, network adequacy analysis and troubleshooting strategizing around network concerns.
- Identified, strategized and implemented improvement plans around multiple operational areas of concern: improving network access, re-credentialing, telehealth, onsite providers and contracting amendments, automating multiple functions in demographic updates from providers.
- Facilitated annual teambuilding exercises to identify and strategize around team strengths.

**Care Manager/EAP consultant** Anthem Inc, Behavioral Health Resource Center, February 2013- September 2015, Denver, CO. Reported to Kasey Speyer, MBA, LPC

- Delivery of management facing services for critical incidents and employee performance concerns.
- Managing supervisory referrals for accounts with employee performance concerns.
- Point person for management consultations specific accounts (Commonwealth of VA, Huntington Ingalls, QuadGraphics, Verizon).
- Development of training material and guides for new clinical associates.
- Shadowing, training and mentoring new clinical associates hired.
- Managing psychiatric and chemical dependency facility based and outpatient treatment through telephonic and written review.

**Owner/Private Practice Therapist** Philip Prewitt, LPC, Family-Focused Behavioral Health Treatment, August 2012- present, Denver, CO.

- Individual, Couples and family therapy for behavioral health and relationship concerns.
- Collaboration with physicians, pediatricians, and psychiatrists on treatment planning and case conceptualization.

**Clinical Specialist I** Arapahoe House Inc, Outpatient Substance Abuse, April 2012-August 2012 Denver, CO. Reported to Megan Pope, LPC

- Coordinated integrated substance abuse care with internal and external utilization review.
- Provided behavioral health assessments to clients referred to behavioral health treatment.
- Collaborated and performed case review with medical professionals involved in client care.
- Collaborated with human services professionals regarding child welfare cases involving clients.

**Family Services Coordinator** Arapahoe House Inc, Outpatient Substance Abuse, April 2011-April 2012 Denver, CO. Reported to Jasmine Aranda LPC, LAC

- Developed and implemented curriculum for counseling and programmatic changes.
- Developed and facilitated parenting education groups.
- Provided parenting coaching and family counseling for parents with substance abuse struggles.
- Collaborated and performed case review with medical professionals involved in client care
- Collaborate with Denver Department of Human Services on case management, program design, treatment planning and reunification processes.

**Family Counselor** Arapahoe House Inc, Denver EFFECT Federal Research Grant, September 2008-April 2011 Denver, CO. Reported to Angela Bornemann LCSW

- Provided substance abuse specific family counseling for families affected by addiction.
- Provided parenting coaching for the parents with substance abuse struggles.
- Individual therapy for parents and children affected by substance abuse.
- Collaborated with Denver Department of Human Services on case management, treatment planning and reunification processes.
- Statistical reporting to researchers compiling data for federal oversight of the grant.

## EDUCATION

University of Denver, 2020-2020; Denver, CO; Full Stack Web Developer Certificate  
Denver Seminary, 2005-2008; Littleton, CO; Master of Arts: Counseling  
Emporia State University, 1998-2002; Emporia, KS; Bachelor of Fine Arts

## SKILLS

Proficient in MS Office Suite, including MS Access  
Development skills, languages: HTML, CSS, Bootstrap Framework, JavaScript, jQuery, API

## PRESENTATIONS/SEMINARS

Prewitt, P., (February 2009) Sexual Addiction and the Internet: Strategies to Prevent Addictive Patterns in the Home. Presentation to high school parents at Jefferson Academy.

Duffield, C., Engler, P., Prewitt, P., et al. (October 2009) Successes of Denver EFFECT: Adding Family Therapy to Substance Abuse Treatment. Presentation to the White House ODCP.