


# SCK Data Transmission Problem #37

EditNew issue

 Closed ppyordanov opened this issue on Nov 5, 2014 · 4 comments

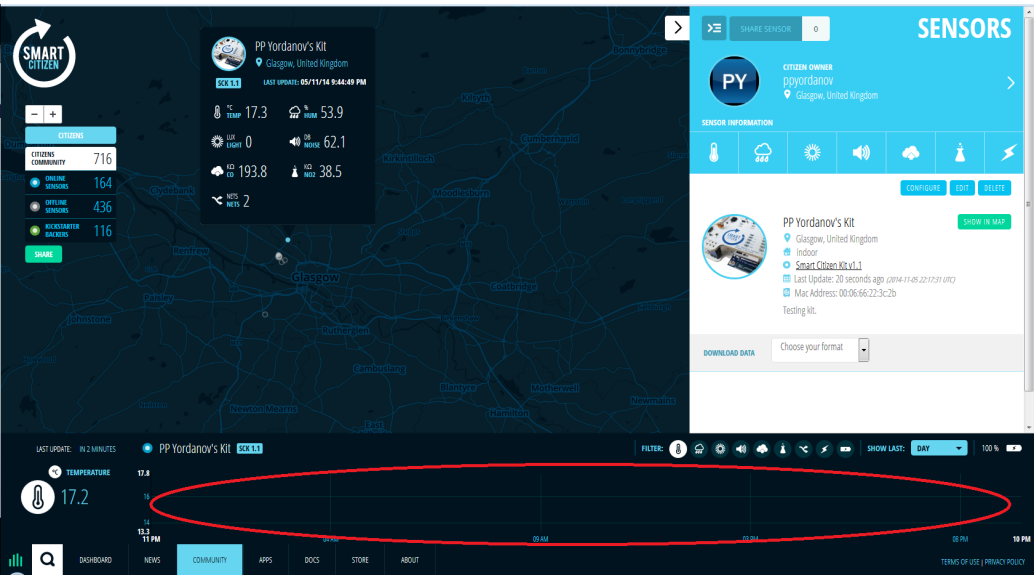
PY

ppyordanov commented on Nov 5, 2014

The SCK transmits data to the smartcitizen.me server, but it does not seem to be displaying the information successfully on request and the **data** dictionary is empty as seen in the JSON output below:

```
{
  "device": {
    "id": "1651",
    "user_id": "2282",
    "kit_version": "1.1",
    "macadress": "00:06:66:22:3c:2b",
    "title": "PP Yordanov's Kit",
    "description": "Testing kit.",
    "location": "Glasgow, United Kingdom",
    "city": "",
    "country": "",
    "exposure": "indoor",
    "position": "fixed",
    "elevation": "100.0",
    "geo_lat": "55.884310000000000",
    "geo_long": "-4.280606000000000",
    "created": "2014-10-01 19:13:03",
    "modified": "2014-10-04 20:25:03",
    "last_insert_datetime": "2014-11-05 21:45:15",
    "ro_co": "75000",
    "ro_no2": "10000",
    "status": "online"
  },
  "data": [
  ]
}
```

However, I would assume that this issue is not due to the firmware update as the serial monitor shows data transmitted successfully. Current data also seems to be visible when the kit is highlighted on the map, but a more broad view of the samples taken is not available as seen in the screenshot below:



I have emailed the SCK team and will be updating this issue with the response.

Labelsbug

Milestone

Mobile Web Applic...

AssigneePY ppyordanov

Notifications

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You're receiving notifications because you modified the open/close state.

1 participant


PY

Lock issue

<>

  ppyordanov self-assigned this on Nov 5, 2014

  ppyordanov added this to the **Mobile Web Application** milestone on Nov 5, 2014

  ppyordanov referenced this issue on Nov 5, 2014

## SCK Team Correspondence #35

 Closed



PY

ppyordanov commented on Nov 5, 2014



As seen in the last response by the SCK team in issue #35 the mentioned effect is due to some **smartcitizen.me** server problem that I hope they will be resolving soon. This is not worrying as the test data acquired so far is enough to be used in the process of prototype development.

All in all, the Fab Lab developers have been extremely helpful so far and they even offered to organize a Skype conference call/ hangout in Google+ to help me tackle any difficulties I might encounter from now on. Very much appreciated and extremely professional attitude!

  ppyordanov closed this on Nov 5, 2014

  ppyordanov reopened this on Nov 5, 2014

PY

ppyordanov commented on Nov 14, 2014



SmartCitizen.me ( <https://smartcitizen.me/> ) has just changed appearance. Although the issue is still there, things look promising as the whole user interface has been re-designed and probably the transmission issue is going to be addressed soon. The website seems to be much more responsive and the flow of control is extremely smooth. I do not think the API has changed.

PY

ppyordanov commented on Jan 21



Update: this issue has been resolved. API requests were functioning normally although users did not have access to the `.json` files normally downloadable from their accounts.

PY

ppyordanov commented on Jan 21



*This task has been completed and can be closed now.*

  ppyordanov closed this on Jan 21

PY

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Reopen issue

Comment

