

Address: 264E Le Van Sy st., Wd.14, Dist.3, Ho Chi Minh city.

Phone: (08) 35 262 366

Website: www.eiv.edu.vn Email: info@eiv.edu.vn

## **BUSINESS ENGLISH TRAINING COURSE**

**COURSE DURATION**: 12 weeks with 1.5 hours per week (one sessions per week)

**LEVEL:** Intermediate

## **OBJECTIVES OF THE COURSE:**

Upon completion of the course the learners should be able to demonstrate the ability to:

- ✓ Acquire a great understanding the topics and the general sense of the texts.
- ✓ Broaden vocabulary built on the important words and phrases through practicing.
- ✓ Strengthen the knowledge of important grammatical structures.
- ✓ Develop understanding and speaking skills in typical business situations.
- ✓ Practice for the most important types of documents you will need to write at work.

## **COURSE LITERATURE:**

- ✓ Cambridge English for Engineering, Mark Ibbotson.
- ✓ The Business, Intermediate, Macmillan.
- ✓ Extra materials

## **Entrance requirements**

- ✓ Have a good basic ability to communicate in practical everyday situations
- $\checkmark$  Be able to ask for goods in shops, order in a restaurant, book a hotel
- ✓ Be able to ask for basic services in a post office or bank
- ✓ Be able to write simple comprehensible notes, messages, faxes
- ✓ Be able to understand language used in everyday situations and at work



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Week	Theme	Lesson activities
2	Products and packaging (p34-p35-The Business)	Describing technical functions and applications  ✓ Work in pair and think out some products. ✓ Discuss the questions ✓ Listen to a conversation and complete the notes ✓ Match an application information with the descriptions ✓ Practice explaining the application of GPS ✓ Match the words ✓ Work in pair and practice explaining the main functions and applications of a product made by your company or a product you know about  Specifications and features ✓ Vocabulary: Specifications and features ✓ Work in pair/work and discuss about the stages of product development  ■ Reading ✓ Read the information on the FedEx Box and FedEx Tube and complete the product specification summaries ✓ Describe the dimensions of objects
		<ul> <li>Listening         ✓ Listen to the conversations and describe about it         ✓ Listen and complete the expressions</li> <li>Presentation         ✓ Work in groups. Use the vocabulary and expressions to present the specifications and features of an electronic device</li> </ul>
3	Technology in use (p8-p9)	<ul> <li>Explaining how technology works</li> <li>Reading         <ul> <li>Work in pair. Look at the pictures and discuss the questions</li> <li>Read an article and compare the answers</li> <li>Match the verbs and the definitions</li> <li>Complete a note about space elevators</li> </ul> </li> <li>Listening         <ul> <li>Listen to a talk and check the answers</li> <li>Work in pair and find out the missing words</li> </ul> </li> <li>Speaking         <ul> <li>Work in pair and analyze a note about a concept for offshore base stations</li> </ul> </li> </ul>



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		✓ Discuss the questions and give a short talk using your
		note
		Writing
		✓ Write paragraphs to summarize your talk
4	Breaking Points	Describing the causes of faults
	(p42-p43)	Reading
		✓ Work in pair and discuss the terms regarding the
		strategies for preventing and dealing with technical problems
		✓ Read an article and answer the questions
		✓ Complete the gaps
		✓ Complete the sentences
		Listening and speaking
		✓ Listen to a conversation and mark the statements
		True/False
		✓ Complete the sentences about the conversation
		✓ Work in pair and discuss the possible causes of
		insufficient tire pressure in general
5	Practical	"Marketing or Quality – What's more important to sell a
	English and	product?"
	Review	✓ Discuss the topic
	Neview	✓ Review from week 1 to week 4 (30 minutes)
6	Mid-term test	✓ Listening and Speaking
	iviiu-teriii test	✓ Reading and Writing
7	Technical	Discussing technical requirements
/	Development	Vocabulary
	(p46-p47)	✓ Work in pair and discuss why the factors are important
	(ρ40-ρ47)	in needs analysis
		✓ Listen to a conversation and take note
		Writing      Make guestions
		✓ Make questions
		✓ Work out the meanings of the words
		Listening and Reading      Listen to a second and make makes
		✓ Listen to a conversation and make notes
		✓ Work out the meanings of the words and phrases
	Due due te en el	✓ Read an email and choose the right words
8	Products and	Presentations – structure
	packaging	Speaking and listening
	(p38-p39- The	✓ Work with a partner and discuss about the qualities of
	Business)	a good presentation
		✓ Listen to Version 1 of a presentation of the Pingman, a
		new personal GPS tracking device
		✓ Discuss to improve the presentation
		✓ Listen to Version 2 of the presentation and tick on the
		checklist
		<ul> <li>Pronunciation</li> </ul>



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		✓ Listen and analyze the intonation of a speaker about a
		paragraph  ✓ Work in pair and compare the answers
		Presentation
		✓ Work in groups and prepare the introduction,
		conclusion of a presentation of one of some new products.
		✓ Present the introduction and conclusion to the class
9	Technical	Suggesting ideas and solutions
	Development	Reading
	(p48-p49)	✓ Work in pair and discuss the questions about creative
	(1 1 7	thinking.
		✓ Read a newspaper article and answer the questions:
		"Mammoth problem baffles engineers, solved by cavemen"
		• Listening
		✓ Work out the meanings the words and terms
		✓ Listen to a talk about the problem of placing the
		statute
		✓ Complete the conversations
		Speaking
		Work in pair and discuss possible solutions to the problem of
		placing the statue
10	Company and	Meeting and teamwork
	community	Listening and discussion
	(p76-p77- The	✓ Discuss how acceptable you find the gifts from a seller
	Business)	✓ Listen to version 1 of a call from the management
		committee to discuss a problem
		✓ Write down and find out the differences
		✓ Complete the expressions
		✓ Reorder the words
		Speaking
		Work with a partner and hold a short meeting on the
		different situations
		Work in a small group and hold a management meeting
		to decide what to do in some cases of employee
	D	misbehavior in your company
11	Practical	"Is Facebook for the attention – seeking and lazy people?"
	English and	✓ Discuss the topic
12	Review	✓ Review from week 1 to week 10 (30 minutes)
12	Final Test	Listening and Speaking
		Reading and Writing