Group 9: The Social and Finance Market

By: Prince Rupapara, Julia-Marie Guinto, and Austin Fontaine

Rise of FinTech Industry



- Increased distrust in banks and other established companies
 - After crises like the Great Recession
- Venture capital funding in fintech hit \$7.5 billion, and cryptocurrency fundraising has brought in \$12 billion in 2018
- More and more of the upcoming generations have put more trust in fintech

The Current Social Sharing of Finances

- Normalization of socially sharing aspects of our finances through generations
- Students are more open about their debts and financial struggles
 - Resulting in relying on technology and apps to handle finances.



The Overlapping Market of Social and Finance

- Apps like Cash App, Venmo, and Zelle
 Two stages of these apps: Interaction and Transaction
- Another form of these social transactions are done through the virtual world (mostly video games) and it is known as microtransactions.
- Increasing success popularity due to the convenience factor.



Benefits of the Overlapping Market of Social and Finance

- Increased engagement across platforms
- Better retention rates
- Costs of customer acquisition decreased
- Businesses are able to:
 - Provide similar services at lower costs
 - More services at the same costs
 - More services at lower costs

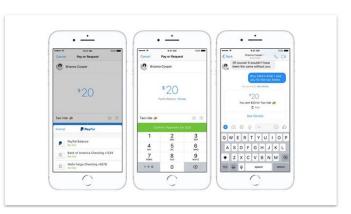
Peer to Peer Mobile Payment Apps



- P2P apps (peer to peer) allow people to transfer funds to another person from their linked bank account instantly.
- P2P apps have been gaining popularity due to the fact that everyone has a smartphone and that paying someone or requesting funds is very easy.
- Linking a bank account is also a fairly easy process as you just need to log in with the appropriate credentials and continue using the P2P app.

Issues with P2P Apps

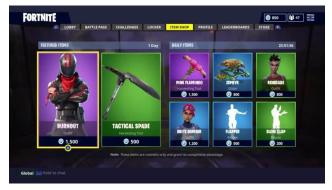
- Lack of strong Security Measures
 - Two factor authentication
- Lacks customer service
- Transaction fees for instant transfers
- Human error



What are microtransactions?

- A form of payment that take place virtually to unlock a special item or feature that usually provides cosmetic validation
 - EA, Ubisoft, Epic Games, and Blizzard.
- Push players spend more money on their game and in return they unlock cosmetic upgrades
 - new character, new feature, new weapon, and new levels
- "Cheap games" = more microtransactions





Our Proposal



Subscription Based Transaction App (SubTap)

- Send or request payments between peers
- 2FA
- Can connect to bank or PayPal
- Money can be loaded onto account
 - Information not stored in this case

How does it work for the end user?

- 3% processing fee (on both ends)
 Fee is applied when sending and withdrawing money

 OR
- \$7/month subscriptionNo processing fees

- Processing fee has floor of \$0.50
- Becomes "worth it" after ~\$230 sent

Is it profitable?

- assuming ~50 mil users, 60% subscription rate
- everyone transfers average of \$100/month
- \$60 mil in transaction fees
- \$70 mil in subscriptions
- \$130 mil/month profit
- About as profitable as venmo

References

- https://www.cnbc.com/2018/09/14/a-new-generation-puts-its
 -trust-in-tech-over-traditional-banks.html
- https://future.a16z.com/podcasts/a16z-podcast-holy-grailsocial-fintech/