

TOTAL INTEGRATION TO PRODUCE ORGANIZATIONAL RESULTS - STRATEGIC ALIGNMENT, CULTURE, PERFORMANCE, EMPLOYEE EXPERIENCE AND ORGANIZATIONAL CAPABILITIES





CONTENT

01 STRATEGIC ALIGNMENT

Topics include: Strategic planning tools, business drivers, competitive advantage and strategy implementation.

02 ORG CULTURE

Topics include: Customer-focused and performance-driven culture, collaboration, rapid testing and feedback loops, behavior and cultural transformation.

03 PERFORMANCE

Topics include: Team performance, standards and measures, continuous performance, feedback & coaching model, motivational triggers, reward & recognition and on-demand gratification.

04 EMPLOYEE EXPERIENCE

Topics include: Seamless HR services, wellness, personalisation, communication touch points, positive policies, learning and development opportunities & moments that matter.

05 ORG CAPABILITIES

Topics include: Outside-in value-creation mindset, strategic and operational leadership, core competencies, risk assessment, organizational learning & talent development.

YOU WILL LEARN TO

- O1 Develop strategic initiatives and support organizational priorities.
- O2 Define critical behaviors, create an action plan and set the right conditions to nurture a unique culture.
- O3 Develop an integrated performance management process and framework that promote individual, team and organizational performance.
- O4 Design, integrate and implement high-value "experiences" that excite, engage and inspire employees
- O5 Identify and develop capabilities that support performance, continuous improvement or any other organization priorities such as market expansion or sustaining competitive advantage.



FACILITATOR



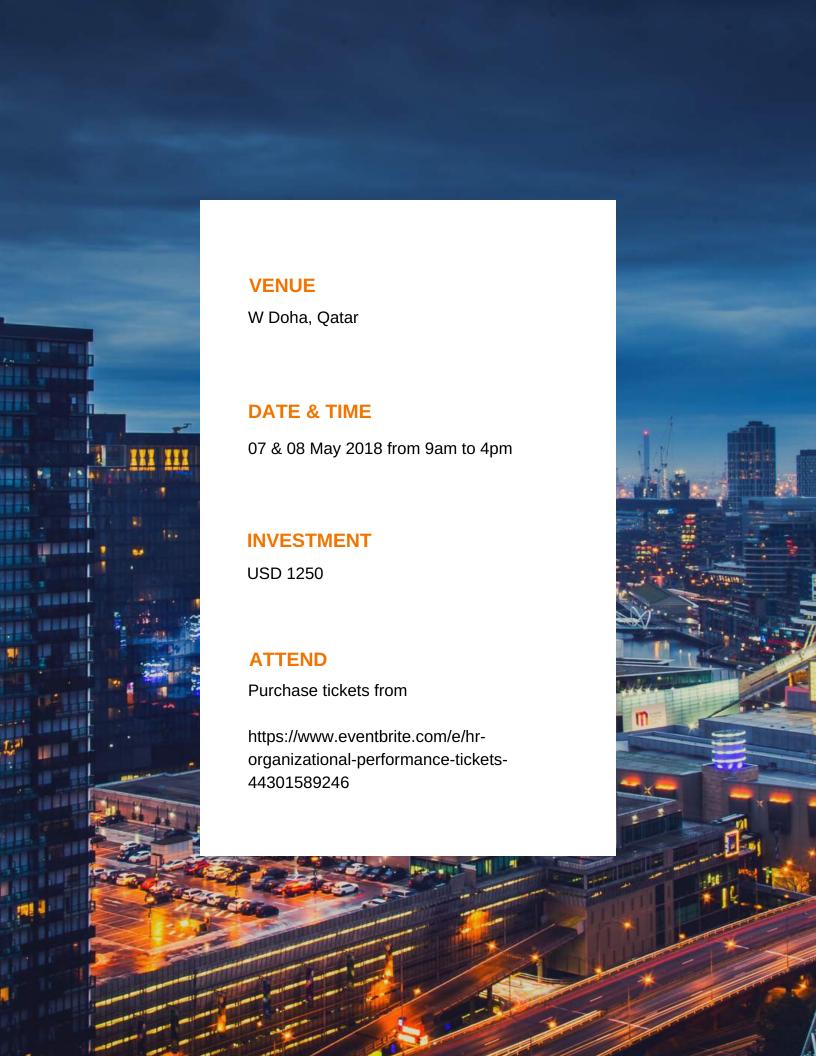
Tim Pointer, Executive Coach & Organisational Consultant.

Tim Pointer is an experienced speaker and subject matter expert on Organisational Culture, Engagement & Leadership. He is a highly sought-after speaker with a compelling story to tell about building high-performing teams organisation-wide and aligning these teams to deliver winning strategies.

Tim is an experienced HRD and Fellow of the CIPD, whose work has been recognised by a number of Awards including Overall Winner of the CIPD Awards and Top 10 UK and Top 20 Europe Great Place to Work. He has 20 years' leadership experience, directing business transformation (double-digit growth, mergers, acquisitions & IPO) in global organisations across premium & lifestyle brands, FMCG and retail.

Most recently, Tim has been working with Dixons Carphone as HR Director. Previously, as Global HR Director of Pentland Brands from 2010-15, he led global people strategy across a portfolio of lifestyle and performance brands (including Canterbury, Speedo, Berghaus, Mitre, ellesse, Lacoste & Ted Baker).

Tim has also worked with leading brands such as Diesel UK, Waterstone and Marks & Spencer.



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ABOUT & CONTACT US

CenturyScore is based in Australia & Qatar. We enable individuals and organizations to perform at optimum levels through workshops designed to create organizational impact at a strategic and operational level.

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