

Mr. M Prabath

3a Essae Vaishnavi Solitaire 3rd Block

Koramangala

Bangalore South Bangalore Karnataka India 560034

8310758483 Jio Number 600037742233 Account Number

Statement Date 13-Jan-2023 Statement Time 20:14:57

Security Deposit ₹ 0.00 Jio Membership Prime

Registered Mobile: +918310758483 | Aadhaar Number: XXXX XXXX 8606

### Account Usage and Recharge Statement from 01-Jan-2023 to 13-Jan-2023

Refer following pages for details of charges

			Amount (₹)
1 Plan Recharges			179.00
2 Usage Charges			
	Volume / Duration	Amount(₹)	
Off-Net / Premium / ISD & IR Calling	00:00:00	0.00	
SMS	0	0.00	
Data	0.000 GB	0.00	
VAS	0	0.00	0.00

3 Add On Packs 0.00

Total Usage Summary		<u> </u>	
Voice Local	Total Usage	Chargeable Usage	Chargeable Amount (₹)
On-Net/Off-Net(LL)	01:03:31	00:00:00	0.00
Off-Net(Mobile) Voice STD	00:00:00	00:00:00	0.00
On-Net/Off-Net(LL)	00:04:08	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	5	0	0.00
Data	1.861 GB	0.000 GB	0.00
VAS	0	0.000 GD	0.00

0.00 Other Purchases 0.00

Jio Self Care

Store or App Store

My Jio & Jio.com

Recharge using credit / debit card or net banking

on My Jio App or visit www. Jio.com and click on

Quick recharge. Download the app from Play

5 Credit & Adjustments

### **Recharge Option**



## Credit Card /

Set Auto Recharge through MyJio App. Download the MyJio App from Play Store or App Store



## Bank -(EBPP)

Jio Auto Pay

Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.



## Bank - (Direct Debit)

Visit the nearest Jio store to set ACH mandate on your bank account.

### Reach Us

Call 199 (from a Jio number) or 1800-88-99999 (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited RMZ Icon, No. 51, Palace Road, Vasanth Nagar, Bengaluru 560052, Karnataka

PAN: AABCI6363G

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Jio Store



Cash / Credit / Debit

Walk into a Jio Store and recharge by cash,

Credit card or debit card.



Your Jio Plan Details

As On Date: 13-Jan-2023

## Current Plan Valid Till

Jio Prime Membership - 1. You Are Now Enrolled For Jio Prime Membership Which Is Valid For 1 Year. 2. For Postpaid, Your Chosen Plan Benefits Will Be Applied Only After Activation Of Auto Pay And Ebill. 3. Please Visit Myjio Or Jio.com For More Details.

05-MAY-25

2 Rs 179-24D-1GB/D - Benefits:

01-FEB-23

- 1. Unlimited Data 24 Gb (1 Gb/day)
- 2. Unlimited Calls
- 3. 100 Sms/day
- 4. Complimentary Jio Apps validity 24 Days

#### Important Information

#### Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- 4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
- 5. No migration fee is chargeable for changing tariff plan.
- 6. No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

#### **DND (Do Not Disturb) Service**

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS, To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.

Categories and associated numbers are:

- 1 Banking / Insurance / Financial Products / Credit Cards; 2 Real Estate;
- 3 Education; 4 Health; 5 Consumer Goods / Automobiles;
- 6 Communication / Broadcasting / Entertainment / IT; 7 -Tourism & Leisure

### Charges

- 11. Any disagreement on charges levied should be informed within 60 failing which all charges will be considered valid.
- Itemized statement will be charged ₹ 50 per printed copy (Itemized statement contain the details of all voice calls, SMS, VAS charges, data charges, premium rate services and roaming charges).

#### Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.

You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

#### Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.kar@jio.com, Telephone number: 1800-889-3999

Fax: 1800-889-1211, Address: Reliance Jio Infocomm Limited RMZ Icon, Building No. 51, Palace Cross Road, Vasanth Nagar Bengaluru 560052 Karnataka (Working hours: Mon-Fri, 10:30 am to 6:00 pm)



# Charges

## **Plan Charges**

No.	Date Time		Plan Name		Amour	Transaction Mode Credit Card	
1 08-JAN-23 11:06:47		Rs	179-24D-1GB/D	17			
Usaç	ge Charges						
1 Data			Count	Billed Usage	Free Usage	Chargeable Usage	Amount(₹)
				(GB)	(GB)	(GB)	
1.1	Usage in India						
1.1.1	LTE		35	1.861	1.829	0.000	0.00
	Subtotal		35	1.861	1.829	0.000	0.00
	Total		35	1.861	1.829	0.000	0.00
2 Voice			Count	Billed Usage	Free Usage	Chargeable Usage	Amount(₹)
				(hh:mm:ss)	(hh:mm:ss)	(hh:mm:ss)	
2.1	Usage in India						
2.1.1	Local-On-Net/Off-N	Net(LL)	15	01:03:31	00:8:00	00:00:00	0.00
2.1.2	STD-On-Net/Off-N	et(LL)	3	00:04:08	00:00:00	00:00:00	0.00
	Subtotal		18	01:07:39	00:80:00	00:00:00	0.00
	Total		18	01:07:39	00:88:00	00:00:00	0.00
3 SMS				Billed Usage	Free Usage	Chargeable Usage	Amount(₹)
				(Nos.)	(Nos.)	(Nos.)	
3.1	Usage in India						
3.1.1	Regular			5	5	0	0.00
	Subtotal			5	5	0	0.00
	Total			5	5	0	0.00



## **Itemized Usage**

No.	Start Date & Time	End Date & Time	Destination	Total Usage (MB)	Billed Usage (MB) (A)	Free Usage (MB) (B)	Chargeable Usage (MB) (C = A-B)	Amount (₹)
1.0	Data				, ,	, ,	,	
1.1	Usage in India							
1.1.1	LTE							
1	12-JAN-23 17:27:25	12-JAN-23 18:27:25	JIONET	0.349	0.352	0.352	0.000	0.00
2	12-JAN-23 08:27:25	12-JAN-23 09:27:25	JIONET	0.005	0.010	0.010	0.000	0.00
3	11-JAN-23 18:29:56	11-JAN-23 20:29:56	JIONET	0.194	0.196	0.196	0.000	0.00
4	11-JAN-23 13:29:56	11-JAN-23 18:29:56	JIONET	0.154	0.157	0.157	0.000	0.00
5	11-JAN-23 08:29:56	11-JAN-23 09:29:56	JIONET	0.005	0.000	0.000	0.000	0.00
6	11-JAN-23 03:29:56	11-JAN-23 08:29:56	JIONET	0.079	0.088	0.088	0.000	0.00
7	10-JAN-23 13:55:09	10-JAN-23 14:55:09	JIONET	6.979	6.983	6.983	0.000	0.00
8	10-JAN-23 07:55:09	10-JAN-23 08:55:09	JIONET	0.087	0.088	0.088	0.000	0.00
9	10-JAN-23 02:55:09	10-JAN-23 03:55:09	JIONET	0.007	0.010	0.010	0.000	0.00
10	09-JAN-23 22:55:09	09-JAN-23 23:55:09	JIONET	9.384	9.385	9.385	0.000	0.00
11	09-JAN-23 07:19:43	09-JAN-23 11:19:43	JIONET	4.440	4.444	4.444	0.000	0.00
12	09-JAN-23 02:19:43	09-JAN-23 04:19:43	JIONET	0.018	0.020	0.020	0.000	0.00
13	08-JAN-23 18:19:43	08-JAN-23 23:19:43	JIONET	0.140	0.137	0.137	0.000	0.00
14	08-JAN-23 11:19:43	08-JAN-23 16:19:43	JIONET	1.460	1.465	1.465	0.000	0.00
15	04-JAN-23 07:23:02	04-JAN-23 09:23:02	JIONET	0.001	0.000	0.000	0.000	0.00
16	04-JAN-23 01:23:02	04-JAN-23 06:23:02	JIONET	0.001	0.000	0.000	0.000	0.00
17	03-JAN-23 20:23:02	03-JAN-23 23:23:02	JIONET	5.155	0.000	0.000	0.000	0.00
18	03-JAN-23 15:23:02	03-JAN-23 20:23:02	JIONET	4.014	0.000	0.000	0.000	0.00
19	03-JAN-23 11:56:44	03-JAN-23 15:23:02	JIONET	0.992	0.997	0.997	0.000	0.00
20	03-JAN-23 07:11:44	03-JAN-23 11:11:44	JIONET	0.001	0.000	0.000	0.000	0.00
21	03-JAN-23 02:11:44	03-JAN-23 05:11:44	JIONET	0.001	0.010	0.010	0.000	0.00
22	02-JAN-23 19:43:02	02-JAN-23 22:43:02	JIONET	7.978	0.000	0.000	0.000	0.00
23	02-JAN-23 14:43:02	02-JAN-23 19:43:02	JIONET	15.052	0.000	0.000	0.000	0.00
24	02-JAN-23 11:26:22	02-JAN-23 14:43:02	JIONET	844.071	844.073	844.073	0.000	0.00
25	02-JAN-23 06:26:22	02-JAN-23 11:26:22	JIONET	177.462	177.461	177.461	0.000	0.00
26	02-JAN-23 01:26:22	02-JAN-23 06:26:22	JIONET	2.401	2.403	2.403	0.000	0.00
27	02-JAN-23 00:26:22	02-JAN-23 01:26:22	JIONET	0.056	0.049	0.049	0.000	0.00
28	02-JAN-23 00:26:22	02-JAN-23 00:36:27	JIONET	0.160	0.166	0.166	0.000	0.00
29	01-JAN-23 23:03:22	02-JAN-23 00:26:22	JIONET	210.823	210.821	210.821	0.000	0.00
30	01-JAN-23 17:16:42	01-JAN-23 23:03:22	JIONET	516.896	516.895	516.895	0.000	0.00
31	01-JAN-23 12:16:42	01-JAN-23 17:16:42	JIONET	1.956	1.954	1.954	0.000	0.00
32	01-JAN-23 07:16:42	01-JAN-23 12:16:42	JIONET	91.982	91.983	91.983	0.000	0.00
33	01-JAN-23 02:16:42	01-JAN-23 07:16:42	JIONET	2.715	2.715	2.715	0.000	0.00
34	01-JAN-23 00:16:42	01-JAN-23 00:36:27	JIONET	0.000	0.000	0.000	0.000	0.00
35	01-JAN-23 00:16:42	01-JAN-23 01:16:42	JIONET	0.001	0.000	0.000	0.000	0.00
	Subtotal		35	1905.019	1872.862	1872.862	0.000	0.00
	Usage in India Total		35	1905.019	1872.862	1872.862	0.000	0.00
	Data Total		35	1905.019	1872.862	1872.862	0.000	0.00

No.	Date	Number	<b>Used Usage</b>	Billed Usage	Free Usage	Chargeable Usage	Amount
			(sec)	(sec)	(sec)	(sec)	(₹)
2.0	Voice						
2.1	Usage in India						
2.1.1	Local-On-Net/Off-Net(LL)						
1	13-JAN-23 19:06:57	919543455133	70	0	0	0	0.00
2	12-JAN-23 18:10:26	919486647154	116	0	0	0	0.00
3	11-JAN-23 17:08:37	919976812030	44	0	0	0	0.00
4	11-JAN-23 15:43:14	918610045441	152	0	0	0	0.00
5	10-JAN-23 15:11:36	919488413170	1438	0	0	0	0.00
6	10-JAN-23 15:05:37	18001080	214	240	240	0	0.00
7	10-JAN-23 15:01:51	18001080	210	240	240	0	0.00
8	10-JAN-23 08:24:05	919787860118	92	0	0	0	0.00
9	09-JAN-23 19:30:33	919629830127	437	0	0	0	0.00
10	09-JAN-23 19:19:46	919629830127	633	0	0	0	0.00



No.	Date	Number	Used Usage (sec)	Billed Usage (sec)	Free Usage (sec)	Chargeable Usage (sec)	Amount (₹)
11	09-JAN-23 09:39:12	917904480488	183	0	0	0	0.00
12	09-JAN-23 09:22:26	919787860118	54	0	0	0	0.00
13	08-JAN-23 19:08:12	919629830127	123	0	0	0	0.00
14	02-JAN-23 12:18:49	919442798379	9	0	0	0	0.00
15	02-JAN-23 11:02:04	919442798379	36	0	0	0	0.00
	Subtotal	15	3811	480	480	0	0.00
2.1.2	STD-On-Net/Off-Net(LL)						
1	02-JAN-23 19:56:56	919901889788	11	0	0	0	0.00
2	02-JAN-23 19:50:52	919901889788	94	0	0	0	0.00
3	02-JAN-23 18:29:12	919901889788	143	0	0	0	0.00
	Subtotal	3	248	0	0	0	0.00
	Usage in India Total	18	4059	480	480	0	0.00
	Voice Total	18	4059	480	480	0	0.00
No.	Date	Numb	oer T	otal Usage (Nos) (A)	Free Usage (Nos) (B)	Billed Usage (Nos) (C = A-B)	Amount (₹)
3.0	SMS						
3.1	Usage in India						
3.1.1	Regular						
1	11-JAN-23 12:56:15	9198791047	'62	1	1	0	0.00
2	10-JAN-23 12:36:00	70210917	'61	1	1	0	0.00
3	09-JAN-23 19:05:58	70210917	'61	1	1	0	0.00
4	02-JAN-23 21:29:24	70210917	'61	1	1	0	0.00
5	01-JAN-23 12:41:26	590294	192	1	1	0	0.00
	Subtotal		5	5	5	0	0.00
	Usage in India Total		5	5	5	0	0.00
	Osage III IIIala Total		5	5	5		