```
# This Python 3 environment comes with many helpful analytics
libraries installed
# It is defined by the kaggle/python Docker image:
https://github.com/kaggle/docker-python
# For example, here's several helpful packages to load
import numpy as np # linear algebra
import pandas as pd # data processing, CSV file I/O (e.g. pd.read csv)
# Input data files are available in the read-only "../input/"
directory
# For example, running this (by clicking run or pressing Shift+Enter)
will list all files under the input directory
import os
for dirname, _, filenames in os.walk('/kaggle/input'):
    for filename in filenames:
        print(os.path.join(dirname, filename))
# You can write up to 20GB to the current directory (/kaggle/working/)
that gets preserved as output when you create a version using "Save &
Run All"
# You can also write temporary files to /kaggle/temp/, but they won't
be saved outside of the current session
/kaggle/input/coc-npn/customer support tickets.csv
/kaggle/input/coc-npn/WA Fn-UseC -Telco-Customer-Churn.csv
/kaggle/input/coc-npn/CDR-Call-Details.csv
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
plt.style.use('ggplot')
# pd.set option('max columns', 100)
```

EDA

https://www.kaggle.com/code/shreeramt/churn-upsell/

```
df = pd.read_csv("/kaggle/input/coc-npn/CDR-Call-Details.csv")
```

understanding the data

```
df.shape
(101174, 17)
```

```
df.columns
Index(['Phone Number', 'Account Length', 'VMail Message', 'Day Mins',
        'Day Calls', 'Day Charge', 'Eve Mins', 'Eve Calls', 'Eve
Charge',
        'Night Mins', 'Night Calls', 'Night Charge', 'Intl Mins', 'Intl
Calls',
        'Intl Charge', 'CustServ Calls', 'Churn'],
       dtype='object')
df = df.rename(columns={
     'Phone Number': 'Phone Number',
     'Account Length': 'Account_Length',
     'VMail Message': 'VMail Message',
     'Day Mins': 'Day_Mins',
'Day Calls': 'Day_Calls',
     'Day Charge': 'Day Charge',
     'Eve Mins': 'Eve_Mins',
'Eve Calls': 'Eve_Calls',
     'Eve Charge': 'Eve_Charge',
'Night Mins': 'Night_Mins',
     'Night Calls': 'Night_Calls',
'Night Charge': 'Night_Charge',
     'Intl Mins': 'Intl Mins',
     'Intl Calls': 'Intl_Calls',
     'Intl Charge': 'Intl Charge',
     'CustServ Calls': 'CustServ_Calls'
})
df
        Phone Number Account Length VMail Message
                                                            Day Mins
Day Calls
            382-4657
                                                        25
                                                                265.1
                                     128
110
                                     107
                                                        26
1
             371-7191
                                                                161.6
123
2
             358-1921
                                     137
                                                                243.4
114
3
             375-9999
                                      84
                                                                299.4
71
                                      75
4
             330-6626
                                                                166.7
113
. . .
101169
                                     222
             789-9756
                                                                228.2
60
101170
                                      88
                                                                282.2
             798 - 5885
222
101171
             798-5798
                                      22
                                                                222.2
```

001172 999-9897 228 0 222.0 09 101173 786-7589 228 0 226.2 08 Day_Charge Eve_Mins Eve_Calls Eve_Charge Night_Mins Aight_Calls \ 0
Day_Charge Eve_Mins Eve_Calls Eve_Charge Night_Mins light_Calls \ 0
Day_Charge Eve_Mins Eve_Calls Eve_Charge Night_Mins Right_Calls \ 0
Day_Charge
Night_Calls 45.07 197.4 99 16.78 244.7 101 27.47 195.5 103 16.62 254.4 103 41.38 121.2 110 10.30 162.6 104 8 50.90 61.9 88 5.26 196.9 104 9 12.61 186.9 105 121 101 169 22.82 229.8 289 28.26 222.8
Night_Calls 45.07 197.4 99 16.78 244.7 101 27.47 195.5 103 16.62 254.4 103 41.38 121.2 110 10.30 162.6 104 8 50.90 61.9 88 5.26 196.9 104 9 12.61 186.9 105 121 101 169 22.82 229.8 289 28.26 222.8
10 45.07 197.4 99 16.78 244.7 101 27.47 195.5 103 16.62 254.4 103 41.38 121.2 110 10.30 162.6 104 88 5.26 196.9 104 88 5.26 196.9 105 28.34 148.3 122 12.61 186.9 101 16.62 22.82 229.8 289 28.26 222.8
1 27.47 195.5 103 16.62 254.4 103 41.38 121.2 110 10.30 162.6 104 3 50.90 61.9 88 5.26 196.9 39 4 28.34 148.3 122 12.61 186.9 121 101169 22.82 229.8 289 28.26 222.8
103 2 41.38 121.2 110 10.30 162.6 104 3 50.90 61.9 88 5.26 196.9 39 4 28.34 148.3 122 12.61 186.9 121
2 41.38 121.2 110 10.30 162.6 104 3 50.90 61.9 88 5.26 196.9 39 4 28.34 148.3 122 12.61 186.9 121 101169 22.82 229.8 289 28.26 222.8
104 3 50.90 61.9 88 5.26 196.9 39 4 28.34 148.3 122 12.61 186.9 121 101169 22.82 229.8 289 28.26 222.8
3 50.90 61.9 88 5.26 196.9 39 4 28.34 148.3 122 12.61 186.9 121 101169 22.82 229.8 289 28.26 222.8
39 4 28.34 148.3 122 12.61 186.9 121 101169 22.82 229.8 289 28.26 222.8
121 101169 22.82 229.8 289 28.26 222.8
222
101170 82.88 208.8 220 22.82 282.2
200
101171 88.66 228.0 228 22.08 62.2 209
101172 88.08 220.2 80 22.92 282.9
28
101173 86.28 288.2 208 28.28 800.0
228
Night Charge Intl Mins Intl Calls Intl Charge
CustServ Calls \
11.01 10.0 3 2.70
11.45 13.7 3 3.70
l 2 7.32 12.2 5 3.29
)
8.86 6.6 7 1.78
8.41 10.1 3 2.73
101169 2.28 6.2 2 2.62
 L01169 2.28 6.2 2 2.62

```
101171
                2.26
                             2.8
                                            6
                                                      2.22
2
101172
               20.22
                             2.2
                                                      0.82
101173
               28.80
                            20.0
                                            8
                                                      2.20
        Churn
        False
0
1
        False
2
        False
3
        False
4
        False
101169
        False
101170
        False
101171
        False
101172
        False
101173 False
[101174 rows x 17 columns]
# df['day avg'] = df['Day Mins'] / df['Day Calls']
# df['day_avg']
df.head()
  Phone Number
                Account Length VMail Message
                                                 Day Mins
                                                            Day Calls \
      382-4657
                            128
                                             25
                                                    265.1
                                                                  110
      371-7191
                                                    161.6
1
                            107
                                             26
                                                                  123
2
      358-1921
                            137
                                              0
                                                    243.4
                                                                  114
3
      375-9999
                             84
                                              0
                                                    299.4
                                                                   71
                             75
                                              0
                                                                  113
      330-6626
                                                    166.7
   Day Charge Eve Mins Eve Calls Eve Charge Night Mins
Night Calls \
        45.07
0
                   197.4
                                 99
                                           16.78
                                                       244.7
91
        27.47
                   195.5
                                103
                                           16.62
                                                       254.4
1
103
        41.38
                   121.2
                                110
                                           10.30
                                                        162.6
2
104
                                 88
                                            5.26
                                                       196.9
3
        50.90
                    61.9
89
        28.34
                   148.3
                                122
                                           12.61
                                                        186.9
4
121
   Night Charge Intl Mins Intl Calls Intl Charge
                                                       CustServ Calls
Churn
0
          11.01
                       10.0
                                      3
                                                 2.70
                                                                     1
```

False						
1	11.45	13.7	3	3.70		1
False 2	7.32	12.2	5	3.29		0
False	7.52	12.2	3	3.29		U
3	8.86	6.6	7	1.78		2
False	0 41	10 1	2	2 72		2
4 False	8.41	10.1	3	2.73		3
racse						
df.tail()						
Ph	one Number	Account Len	gth VMa	il Message	Day Mins	
Day_Calls	_	_		_	,	
101169	789-9756		222	0	228.2	
60 101170	798-5885		88	0	282.2	
222	790-3003		00	U	202.2	
101171	798-5798		22	0	222.2	
62	000 0007		220	0	222.0	
101172 99	999-9897		228	0	222.0	
101173	786-7589		228	0	226.2	
98						
D	ay Charge F	vo Mina Ev	o Collo	Fue Change	Night Mine	
Night Cal		ve_Mins Ev	e_Calls	Eve_Charge	Night_Mins	
101169	22.82	229.8	289	28.26	222.8	
222						
101170 200	82.88	208.8	220	22.82	282.2	
101171	88.66	228.0	228	22.08	62.2	
209	55.55				V-1-	
101172	88.08	220.2	80	22.92	282.9	
28 101173	86.28	288.2	208	28.28	800.0	
228	00.20	200.2	200	20.20	000.0	
	light_Charge	Intl_Mins	Intl_Ca	lls Intl_C	harge	
CustServ_ 101169	Calls \ 2.28	6.2		2	2.62	
2	2.20	012		_	2102	
101170	20.68	9.8		8	2.82	
8 101171	2 26	າ 0		6	2 22	
2	2.26	2.8		6	2.22	
101172	20.22	2.2		8	0.82	
0	20.05				2.20	
101173	28.80	20.0		8	2.20	
2						

```
Churn
        False
101169
101170
        False
101171
        False
101172
        False
101173
        False
print(df.info()) #objects are strings essentially
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 101174 entries, 0 to 101173
Data columns (total 17 columns):
#
     Column
                     Non-Null Count
                                      Dtype
 0
     Phone Number
                     101174 non-null
                                       object
 1
     Account Length
                     101174 non-null
                                       int64
 2
     VMail Message
                     101174 non-null
                                       int64
 3
     Day Mins
                     101174 non-null
                                      float64
 4
     Day Calls
                     101174 non-null
                                      int64
 5
                     101174 non-null
     Day Charge
                                      float64
 6
     Eve Mins
                     101174 non-null
                                      float64
 7
     Eve Calls
                     101174 non-null
                                      int64
 8
     Eve Charge
                     101174 non-null
                                      float64
 9
     Night Mins
                     101174 non-null
                                      float64
 10
     Night Calls
                     101174 non-null
                                       int64
 11
     Night Charge
                     101174 non-null
                                      float64
 12
    Intl_Mins
                     101174 non-null
                                      float64
 13
    Intl Calls
                     101174 non-null
                                      int64
     Intl Charge
                     101174 non-null
 14
                                       float64
 15
     CustServ Calls
                     101174 non-null
                                      int64
                     101174 non-null bool
16
     Churn
dtypes: bool(1), float64(8), int64(7), object(1)
memory usage: 12.4+ MB
None
print(df.describe())
       Account Length
                       VMail Message
                                           Day Mins
                                                        Day Calls
         24361.000000
                        24361.000000
                                      24361.000000
                                                     24361.000000
count
           142.557982
                                         235.520038
                                                       144.334017
mean
                            7.007143
            93.875565
                           12.810141
                                          50.888264
                                                        83.959842
std
min
             1.000000
                            0.000000
                                          62.300000
                                                        20.000000
25%
            44.000000
                            0.000000
                                         222.200000
                                                        84.000000
50%
           109.000000
                            0.000000
                                         229.800000
                                                       109.000000
75%
           223,000000
                            0.000000
                                         266.900000
                                                       222,000000
max
           329,000000
                           51.000000
                                         444,400000
                                                       329.000000
                                                    Eve Charge
         Day Charge
                         Eve Mins
                                      Eve Calls
Night Mins \
```

count 24361.000000	24361.000000	24361.000000	24361.000000
24361.000000 mean 33.434129	245.841118	145.180370	24.016874
244.790738 std 16.377482	35.953885	83.943032	3.877371
37.154832 min 6.220000	154.800000	12.000000	13.160000
131.600000 25% 22.960000	222.400000	82.000000	22.220000
222.300000 50% 28.820000		113.000000	22.980000
232.300000 75% 34.410000		222.000000	26.620000
280.800000			
max 82.980006 367.700000	400.900000	329.000000	32.990000
Night_Calls	Night_Charge	Intl_Mins	Intl_Calls
Intl_Charge \ count 24361.000000	24361.000000	24361.000000	24361.000000
24361.000000 mean 143.544559	11.437698	13.342622	3.904109
2.709633 std 83.582519	8.018891	8.078907	2.395398
0.722454 min 20.000006	2.000000	0.000000	0.00000
0.000000 25% 82.00000	4.240000	6.600000	2.000000
2.240000 50% 108.000000	9.220000	9.800000	3.000000
2.490000 75% 222.000006		22.000000	6.000000
2.920000		32.900000	16.000000
max 329.000000 5.400000	32.980000	32.900000	10.00000
CustServ_Cal			
mean 2.0466	73		
std 1.7602 min 0.0006	00		
25% 2.0006 50% 2.0006	00		
75% 2.0000 max 11.0000			

dropping the churn column

From what I've seen account_length seems to indicate the duration the account was open so given the stat summary of it I assume it is measured in days which validates the presence of other features

```
# df = df.drop(['Churn'], axis=1).copy()
```

Null & NaN

```
print(df.isna().sum())
Phone Number
                   0
Account Length
                   0
VMail_Message
Day Mins
                   0
Day Calls
                   0
Day Charge
                   0
                   0
Eve Mins
                   0
Eve Calls
Eve Charge
                   0
Night Mins
                   0
                   0
Night Calls
Night Charge
                   0
Intl Mins
                   0
                   0
Intl Calls
Intl_Charge
                   0
                   0
CustServ Calls
Churn
dtype: int64
```

Duplicates

```
df.duplicated().sum()
# duplicated rows = df[df.duplicated()]
# print(duplicated rows)
40729
df.loc[df.duplicated()]
      Phone Number Account Length VMail Message Day Mins Day Calls
9999
          785-9657
                                                        268.2
                                                                     220
                                228
                                                28
10000
          779-7999
                                202
                                                26
                                                                     228
                                                        262.6
10001
          758-9959
                                282
                                                        228.2
                                                                     222
                                                 0
```

10002	775 - 9999		82	0	299.2	22
10003	778-6656		28	0	266.2	228
99985	775 - 9988		292	86	286.2	22
99986	757-7869		68	0	282.2	82
99987	797-5759		28	0	280.8	209
99988	765-9799		282	0	228.8	208
99989	786-8989		22	28	282.2	228
Night_(Eve_Mins	Eve_Calls	Eve_Charge	Night_Mins	
9999 [–] 92	28.02	292.2	99	26.28	222.2	
10000 208	22.22	298.8	208	26.62	282.2	
10001 202	22.88	222.2	220	20.80	262.6	
10002	80.90	62.9	88	8.26	296.9	
89 10003 222	28.82	228.8	222	22.62	286.9	
99985 88	26.88	228.8	226	28.82	229.2	
99986	89.29	288.2	88	28.02	292.8	
228 99987 92	80.22	288.8	88	22.88	292.9	
99988 282	86.88	289.6	82	28.82	289.2	
99989 22	89.88	268.9	82	22.60	222.2	
	Night_Charge		s Intl_Ca	lls Intl_Ch	arge	
9999	v_Calls Chur 22.02	rn 20.	9	8	2.20	
2 Fals	22.28	28.	2	8	8.20	
2 Fals 10001 0 Fals	2.82	22.	2	8	8.29	

10002	8.86	6.	6	2		2.28		
2 False 10003	8.22	20.	2	8		2.28		
8 False								
99985 2 False	22.86	9.	9	6		2.62		
99986 8 False	8.62	9.	6	2		2.89		
99987 2 False	8.62	22.	2	6		8.82		
99988	6.26	8.	9	20		2.88		
2 False 99989 0 False	20.86	28.	2	2		8.20		
	ws x 17 col	umns]						
df.query('Phone_Numb	per == "77	9-7999"')	.head()				
	ne_Number	Account_L	ength VMa	ail_Mess	age	Day_Mins	Day_	Calls
\ 3334	779-7999		407		46	464.6		445
6667	779-7999		202		26	262.6		228
10000	779-7999		202		26	262.6		228
13333	779-7999		202		26	262.6		228
16666	779-7999		202		26	262.6		228
Da	y Charge E	eve Mins	Eve Calls	Eve Ch	arge	Night Mir	าร	
Night_Cal 3334	ls \ 47.47	- 495.5	405	4	6.64	454	. 4	
405								
6667 208	22.22	298.8	208	Ζ	6.62	282	. 2	
10000 208	22.22	298.8	208	2	6.62	282	. 2	
13333 208	22.22	298.8	208	2	6.62	282	. 2	
16666 208	22.22	298.8	208	2	6.62	282	. 2	
	ght_Charge Calls Chur	Intl_Min	s Intl_Ca	alls In	tl_Ch	arge		
3334	44.45	45.	7	5		5.7		

4 False								
6667 2 False	22.28	3 28	3.2		8		8.2	
10000 2 False	22.28	3 28	3.2		8		8.2	
13333	22.28	3 28	3.2		8		8.2	
2 False 16666 2 False	22.28	3 28	3.2		8		8.2	
<pre>df = df.l df</pre>	.oc[~df.dup	olicated()].reset	_inde	ex(drop= <mark>T</mark>	rue)	.copy()	
	ne_Number	Account_	Length	VMai	il_Messag	e D	ay_Mins	Day_Calls
0	382-4657		128		2	5	265.1	110
1	371-7191		107		2	6	161.6	123
2	358-1921		137			0	243.4	114
3	375-9999		84		ı	0	299.4	71
4	330-6626		75			0	166.7	113
60440	789-9756		222			0	228.2	60
60441	798-5885		88			0	282.2	222
60442	798-5798		22			0	222.2	62
60443	999-9897		228			0	222.0	99
60444	786-7589		228			0	226.2	98
Da Night_Cal	ny_Charge .ls \	Eve_Mins	Eve_Ca	lls	Eve_Char	ge	Night_Mi	ns
0 91	45.07	197.4		99	16.	78	244	. 7
1	27.47	195.5		103	16.	62	254	. 4
103 2	41.38	121.2		110	10.	30	162	. 6
104 3	50.90	61.9		88	5.	26	196	.9
89 4	28.34	148.3		122	12.	61	186	.9
121								
		• • •			•		•	

60440 222	22.82	229.8	289	28.26	222.8	
60441	82.88	208.8	220	22.82	282.2	
200 60442	88.66	228.0	228	22.08	62.2	
209 60443	00 00	220.2	00	22 02	202 0	
28	88.08	220.2	80	22.92	282.9	
60444 228	86.28	288.2	208	28.28	800.0	
Nigh CustServ_Ca		Intl_Mins	Intl_Calls	Intl_Charge		
0	11.01	10.0	3	2.70		
1 False 1	11.45	13.7	3	3.70		
1 False 2	7.32	12.2	5	3.29		
0 False						
3 2 False	8.86	6.6	7	1.78		
4	8.41	10.1	3	2.73		
3 False						
 60440	2.28	6.2	2	2.62		
2 False						
60441 8 False	20.68	9.8	8	2.82		
60442	2.26	2.8	6	2.22		
2 False 60443	20.22	2.2	8	0.82		
0 False 60444	28.80	20.0	8	2.20		
2 False	20.00	20.0	0	2.20		
[60445 rows	x 17 colu	mns1				
[001.15 10W5						

unique counts in a feature

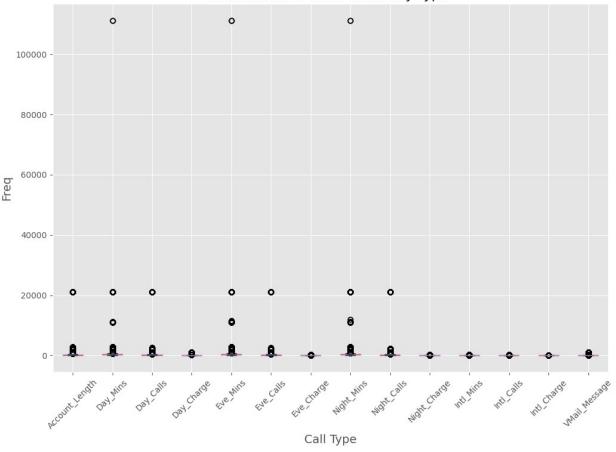
df.nunique()

Phone_Number 7467
Account_Length 322
VMail_Message 72
Day_Mins 2548
Day_Calls 221
Day_Charge 2873
Eve_Mins 2523

```
Eve Calls
                   224
Eve Charge
                  2221
Night Mins
                  2464
Night Calls
                  218
Night Charge
                  1470
Intl_Mins
                   267
Intl Calls
                    39
Intl Charge
                   339
CustServ Calls
                    11
Churn
                     2
dtype: int64
df.shape
(60445, 17)
```

Outliers

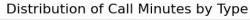
Distribution of Call Minutes by Type

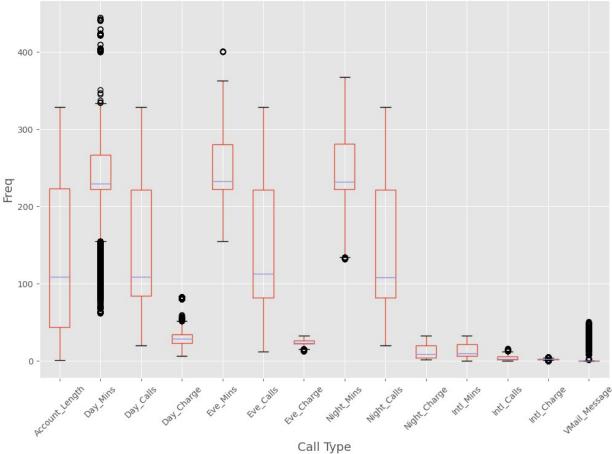


df.des	cribe()				
count mean std min 25% 50% 75% max	Account_Length 60445.000000 329.385541 1436.763064 1.000000 68.000000 200.000000 243.000000 21111.000000	$ \begin{array}{r} 6044\overline{5}.000000\\ 18.101613\\ 76.859936\\ 0.000000 \end{array} $	60445.000000 596.555649 2231.437200 0.0000000 222.200000 262.200000 404.400000	9 60445.000000 9 274.752138 9 97.047766 0 0.000000 88.000000 202.000000 226.000000	\
Night	Day_Charge Mins \	Eve_Mins	Eve_Calls	Eve_Charge	
	60445.000000	60445.000000	60445.000000	50445.000000	
mean 661.39	64.880486	669.288486	272.647911	34.894168	
std 2422.9	134.695269	2476.768325	956.454815	36.584588	
	0.000000	0.000000	0.000000	0.000000	

```
223.400000
                                         88.000000
                                                        22.220000
25%
          24.220000
223.200000
50%
          32.920000
                         268.800000
                                        200.000000
                                                        24.900000
269.110000
75%
          80.480000
                         440.400000
                                        226,000000
                                                        32.620000
440,400000
                                     21111.000000
                                                       211.990000
        1111.990000
                      111111.200000
111111.110000
        Night Calls
                      Night Charge
                                        Intl Mins
                                                      Intl Calls
Intl Charge \
count 60445.000000
                      60445.000000
                                     60445.000000
                                                   60445.000000
60445.000000
         267.133377
                         14.066812
                                        20.571371
                                                        5.728894
mean
4.315376
         913.240573
                         16.532483
                                        25.494288
                                                        8.271802
std
2.711543
min
          20.000000
                          1.040000
                                         0.000000
                                                        0.000000
0.000000
                          6.220000
25%
          88.000000
                                         8.800000
                                                        2.000000
2.280000
50%
         200.000000
                          9.220000
                                        20.200000
                                                        4.000000
2.920000
75%
                         20.400000
                                        22.800000
         226.000000
                                                        8.000000
4.940000
                        211.920000
                                       211.900000
                                                      211.000000
       21111.000000
max
11.920000
       CustServ Calls
         60445.000000
count
             2.563438
mean
std
             2.376449
min
             0.000000
             2.000000
25%
50%
             2.000000
75%
             4.000000
            11.000000
max
# df = df[
      (df['Account Length'] <= 20000) &
      (df['Day Mins'] \le 20000) \&
#
#
      (df['Eve Mins'] <= 20000) &
      (df['Night Mins'] \le 20000) \&
#
#
      (df['Intl Mins'] <= 20000) &
      (df['Day_Calls'] <= 20000) &
#
      (df['Eve Calls'] <= 20000) &
#
#
      (df['Night Calls'] <= 20000) &
      (df['Intl Calls'] <= 20000) &
#
```

```
(df['CustServ_Calls'] <= 20000)</pre>
# ].copy()
def remove outliers iqr(df, column name):
    Q1 = df[column name].quantile(0.25)
    Q3 = df[column name].quantile(0.75)
    IQR = Q3 - Q1
    lower bound = Q1 - 1.5 * IQR
    upper bound = 03 + 1.5 * IOR
    return df[(df[column_name] >= lower_bound) & (df[column_name] <=</pre>
upper_bound)]
# Loop through each numerical column
for col in numeric cols:
    df = remove_outliers_iqr(df, col)
# Reset index after filtering
df.reset index(drop=True, inplace=True)
df.shape
(24361, 17)
fig, ax = plt.subplots(figsize=(12, 8))
# box plot
df.boxplot(column=numeric cols,
           ax=ax)
# titles and labels
ax.set title('Distribution of Call Minutes by Type', fontsize=16)
ax.set_xlabel('Call Type', fontsize=14)
ax.set_ylabel('Freq', fontsize=14)
ax.set xticklabels(numeric cols, rotation=45)
plt.show()
```

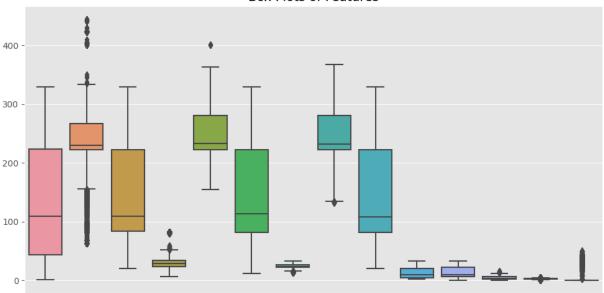




other visualizations

```
# boxplot
plt.figure(figsize=(12,6))
sns.boxplot(data=df[numeric_cols])
plt.title('Box Plots of Features')
plt.show()
```

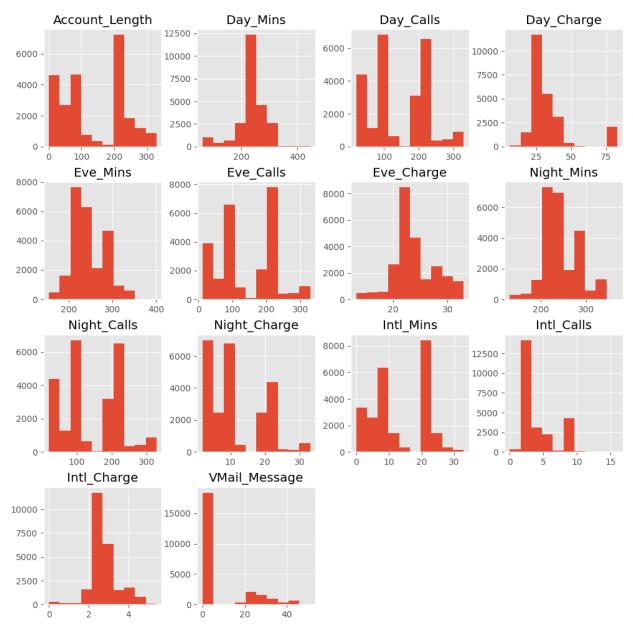
Box Plots of Features



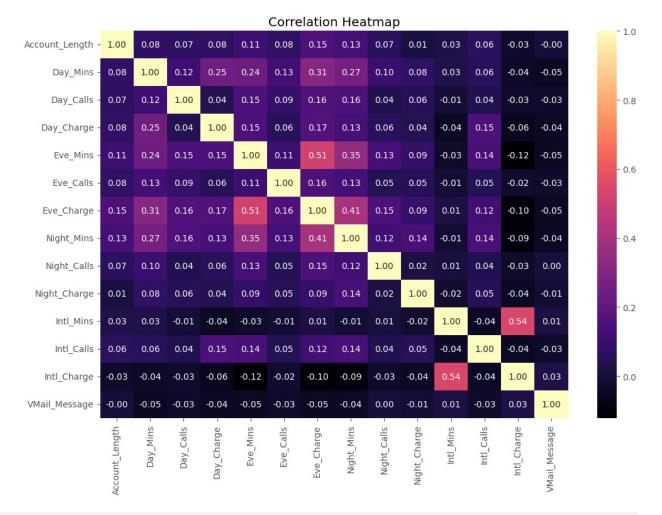
Account_Len@day_MinsDay_Call@ay_Chargeve_Mins Eve_Calleve_Chargeight_Minsight_Callistt_Chargentl_Mins Intl_Callsttl_Chav@teail_Message

df.desc	cribe()				
count mean std min	Account_Lengtl 24361.000000 142.557982 93.875563 1.000000 44.000000 109.0000000 223.000000 329.000000	$egin{array}{cccccccccccccccccccccccccccccccccccc$	24361.00000 43 235.52003 41 50.88820 50 62.30000 50 222.20000 50 229.80000 50 266.90000	24361.000000 38 144.334017 64 83.959842 20 20.000000 30 84.000000 30 109.000000 20 222.000000	\
IIIax	329.00000	31.00000	444.4000	329.000000	
Night_M count 24361.0 mean 244.790 std 37.1548 min 131.600 25% 222.300 50% 232.300 75% 280.800	24361.000000 000000 33.434129 0738 16.377482 332 6.220000 22.960000 22.960000 28.820000 0000 34.410000	Eve_Mins 24361.000000 245.841118 35.953885 154.800000 222.400000 232.900000 280.200000	Eve_Calls 24361.000000 145.180370 83.943032 12.000000 82.000000 113.000000 222.000000	Eve_Charge 24361.000000 24.016874 3.877371 13.160000 22.220000 22.980000 26.620000	
max 367.700	82.980000	400.900000	329.000000	32.990000	

```
Night_Calls
                      Night Charge
                                        Intl Mins
                                                      Intl Calls
Intl Charge
count
       24361.000000
                      24361.000000
                                     24361.000000
                                                    24361.000000
24361.000000
         143.544559
                         11.437698
                                        13.342622
                                                         3.904109
mean
2.709633
                          8.018891
                                         8.078907
std
          83.582519
                                                         2.395398
0.722454
          20.000000
                          2.000000
                                          0.000000
                                                         0.000000
min
0.000000
25%
                          4.240000
                                         6.600000
                                                         2.000000
          82.000000
2.240000
50%
         108.000000
                          9.220000
                                          9.800000
                                                         3.000000
2.490000
75%
         222.000000
                         20.290000
                                        22.000000
                                                         6.000000
2,920000
         329.000000
                         32.980000
                                        32.900000
                                                        16.000000
max
5.400000
       CustServ_Calls
         24361.\overline{0}00000
count
              2.046673
mean
              1.760284
std
min
              0.000000
25%
              2.000000
              2.000000
50%
              2.000000
75%
            11.000000
max
# histograms
df[numeric cols].hist(figsize=(12, 12))
plt.show()
```

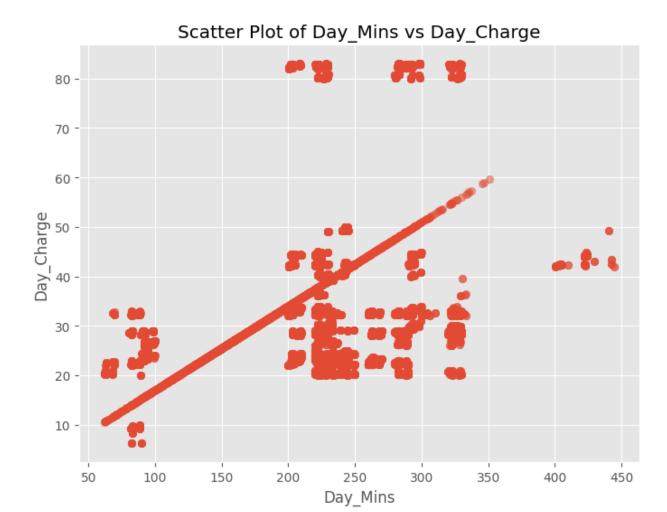


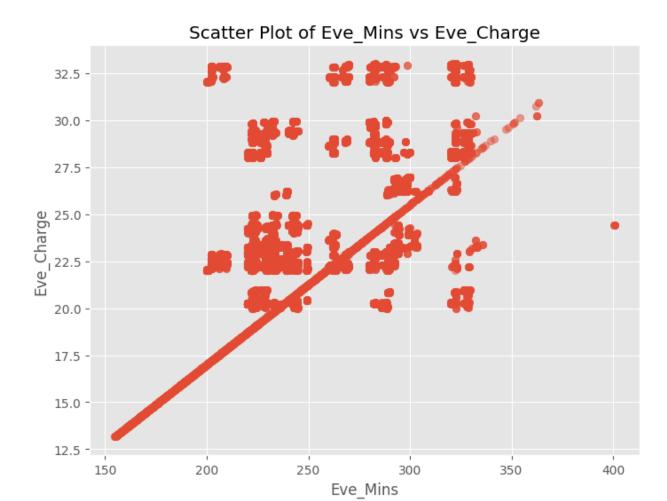
```
# correlation heatmap
plt.figure(figsize=(12, 8))
sns.heatmap(df[numeric_cols].corr(), annot=True, fmt='.2f',
cmap='magma')
plt.title('Correlation Heatmap')
plt.show()
```



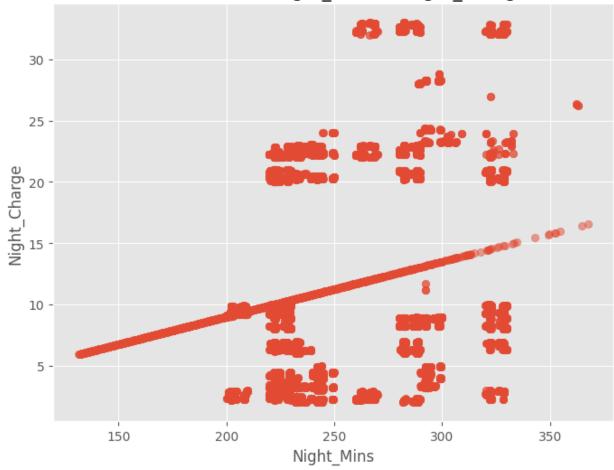
```
# List of feature pairs
feature_pairs = [
    ('Day_Mins', 'Day_Charge'),
        ('Eve_Mins', 'Eve_Charge'),
        ('Night_Mins', 'Night_Charge'),
        ('Intl_Mins', 'Intl_Charge'),
        # ...
]

# scatter plots for each pair
for x, y in feature_pairs:
    plt.figure(figsize=(8, 6))
    plt.scatter(df[x], df[y], alpha=0.5)
    plt.xlabel(x)
    plt.ylabel(y)
    plt.title(f'Scatter Plot of {x} vs {y}')
    plt.show()
```

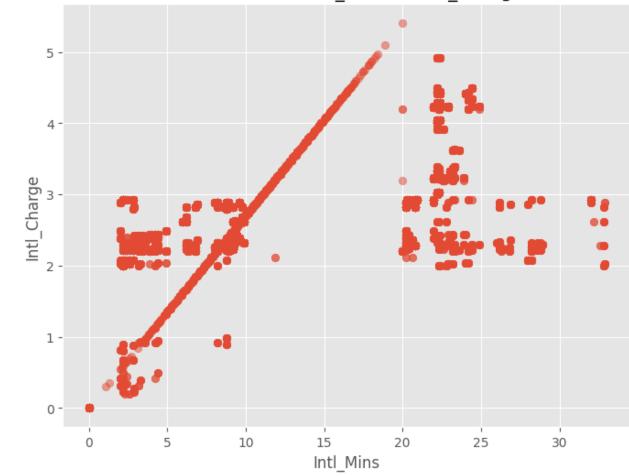




Scatter Plot of Night_Mins vs Night_Charge



Scatter Plot of Intl_Mins vs Intl_Charge



```
# pairplot
sns.set()
sns.pairplot(df[numeric cols], size = 2 , kind
='scatter',diag kind='kde')
plt.show()
/opt/conda/lib/python3.10/site-packages/seaborn/axisgrid.py:2095:
UserWarning: The `size` parameter has been renamed to `height`; please
update your code.
 warnings.warn(msg, UserWarning)
/opt/conda/lib/python3.10/site-packages/seaborn/_oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
instead.
  with pd.option context('mode.use inf as na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
instead.
```

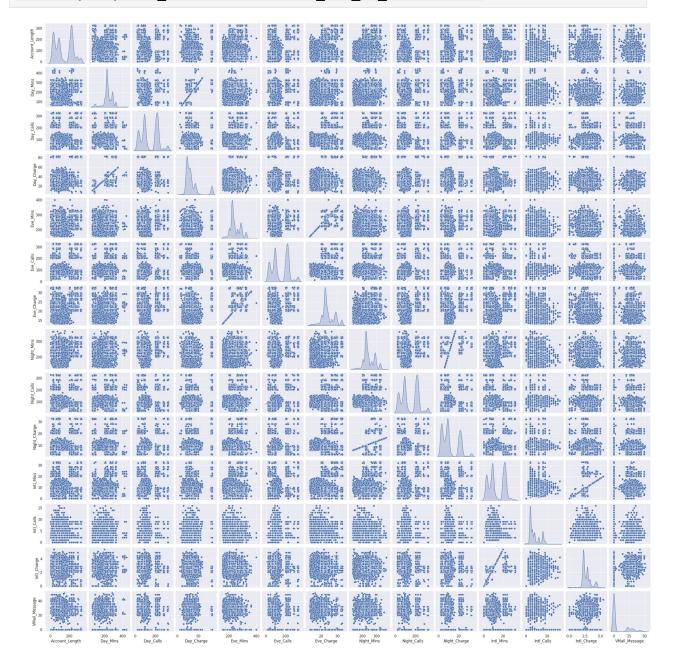
```
with pd.option context('mode.use inf as na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
instead.
  with pd.option_context('mode.use inf as na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
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  with pd.option context('mode.use inf as na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
instead.
  with pd.option context('mode.use inf as na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use_inf_as_na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
instead.
 with pd.option context('mode.use inf as na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
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/opt/conda/lib/python3.10/site-packages/seaborn/ oldcore.py:1119:
FutureWarning: use inf as na option is deprecated and will be removed
in a future version. Convert inf values to NaN before operating
```

instead.

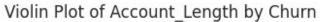
with pd.option_context('mode.use_inf_as_na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/_oldcore.py:1119:
FutureWarning: use_inf_as_na option is deprecated and will be removed in a future version. Convert inf values to NaN before operating instead.

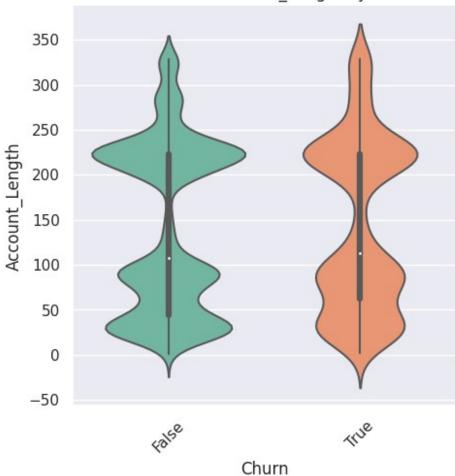
with pd.option_context('mode.use_inf_as_na', True):
/opt/conda/lib/python3.10/site-packages/seaborn/_oldcore.py:1119:
FutureWarning: use_inf_as_na option is deprecated and will be removed in a future version. Convert inf values to NaN before operating instead.

with pd.option_context('mode.use_inf_as_na', True):



```
# violin plot
for num_col in numeric_cols:
    sns.catplot(x='Churn', y=num_col, kind='violin', data=df,
palette='Set2')
    plt.title(f'Violin Plot of {num_col} by Churn')
    plt.xticks(rotation=45) # Rotate x labels if they overlap
    plt.show()
```





Violin Plot of Day_Mins by Churn

