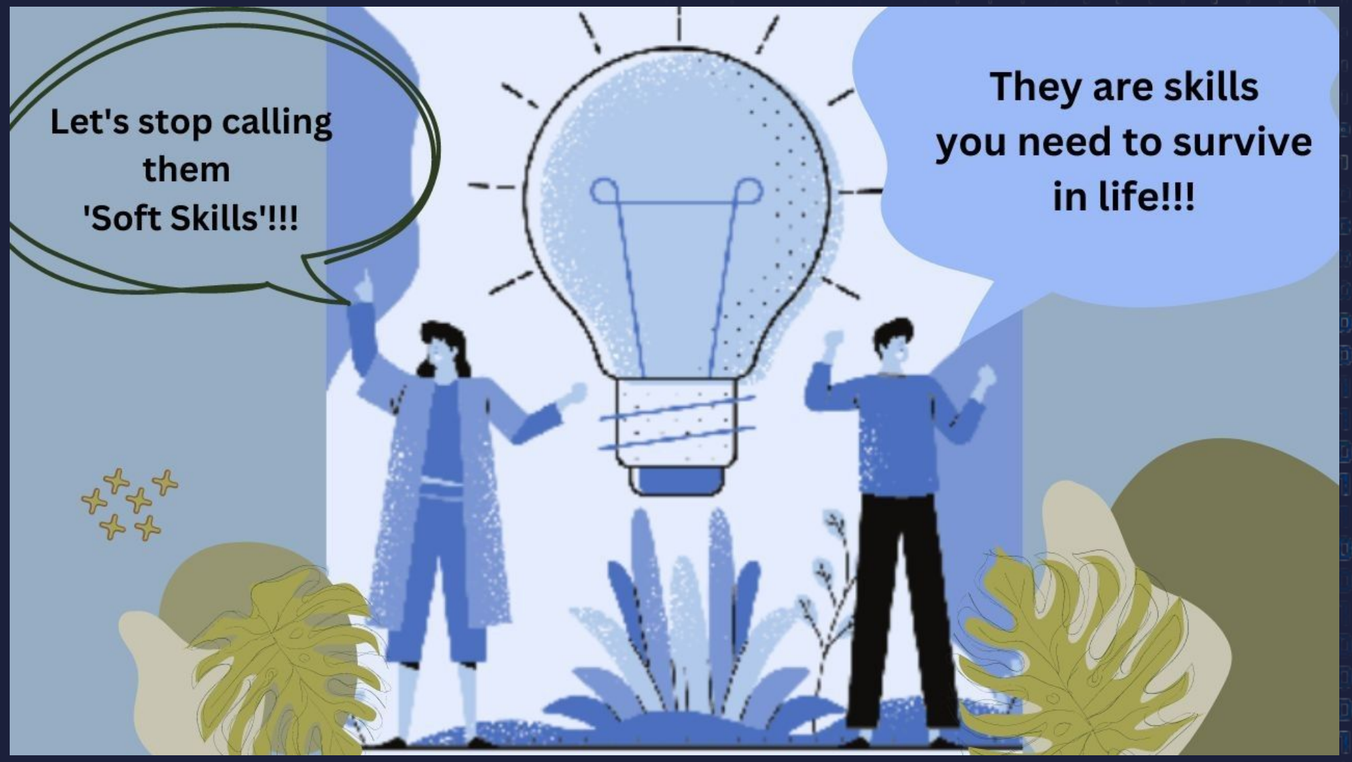
Soft Skills For Technical Professionals

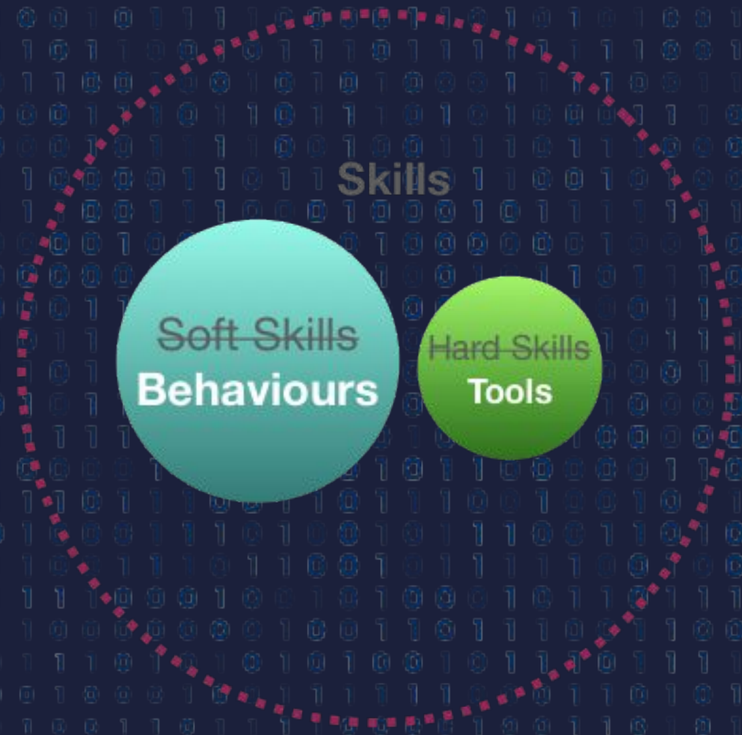
PW SKILLS

Agenda

- Why do we need soft skills
- Understanding Soft Skills
- Importance of Soft Skills
- Developing Soft Skills

Why do We call them Soft Skills





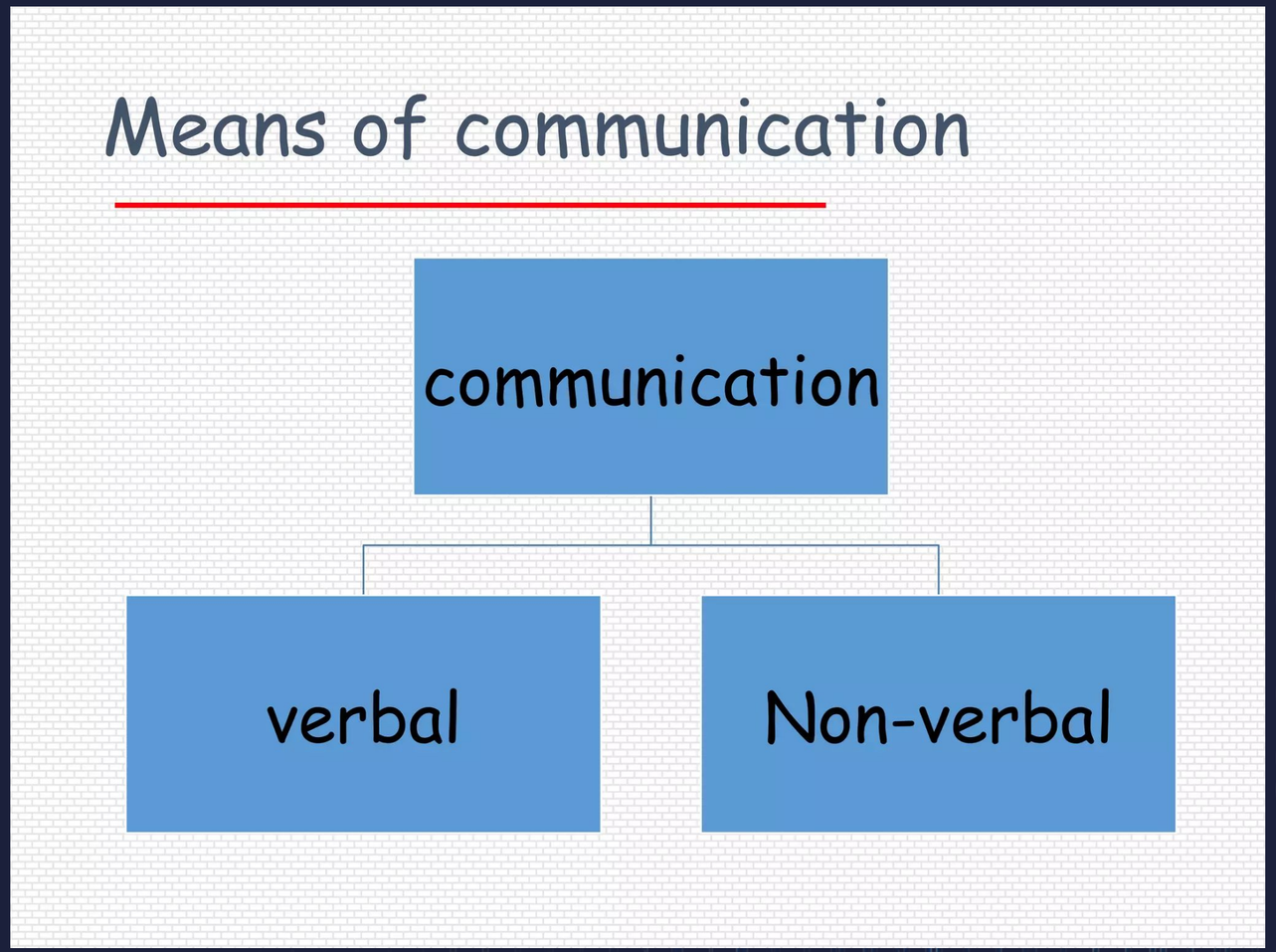
What Are Soft Skills?

Soft skills are non-technical skills that promote productivity, efficiency and effective communication in the workplace, regardless of your profession

Self Evaluation

Self Evaluation

Communication Skills



VERBAL COMMUNICATION

Verbal communication is the process of transmitting information to other people using language. It can include the oral exchange of concepts, emotions, and knowledge.

EXAMPLES

Examples can include:

- Having a phone call
- Speaking up in a meeting
- Giving a speech to a group of people
- Teaching an in-person class
- Ordering food at a restaurant
- Asking for directions on the street
- Giving in-person feedback

SKILLS

Effective verbal communication skills include:

- Projecting your voice
- Volume modulation
- Tone modulation
- Active listening
- Appropriate humor
- Strategic pauses

Non-Verbal Communication

Maintain eye contact

Practice good posture

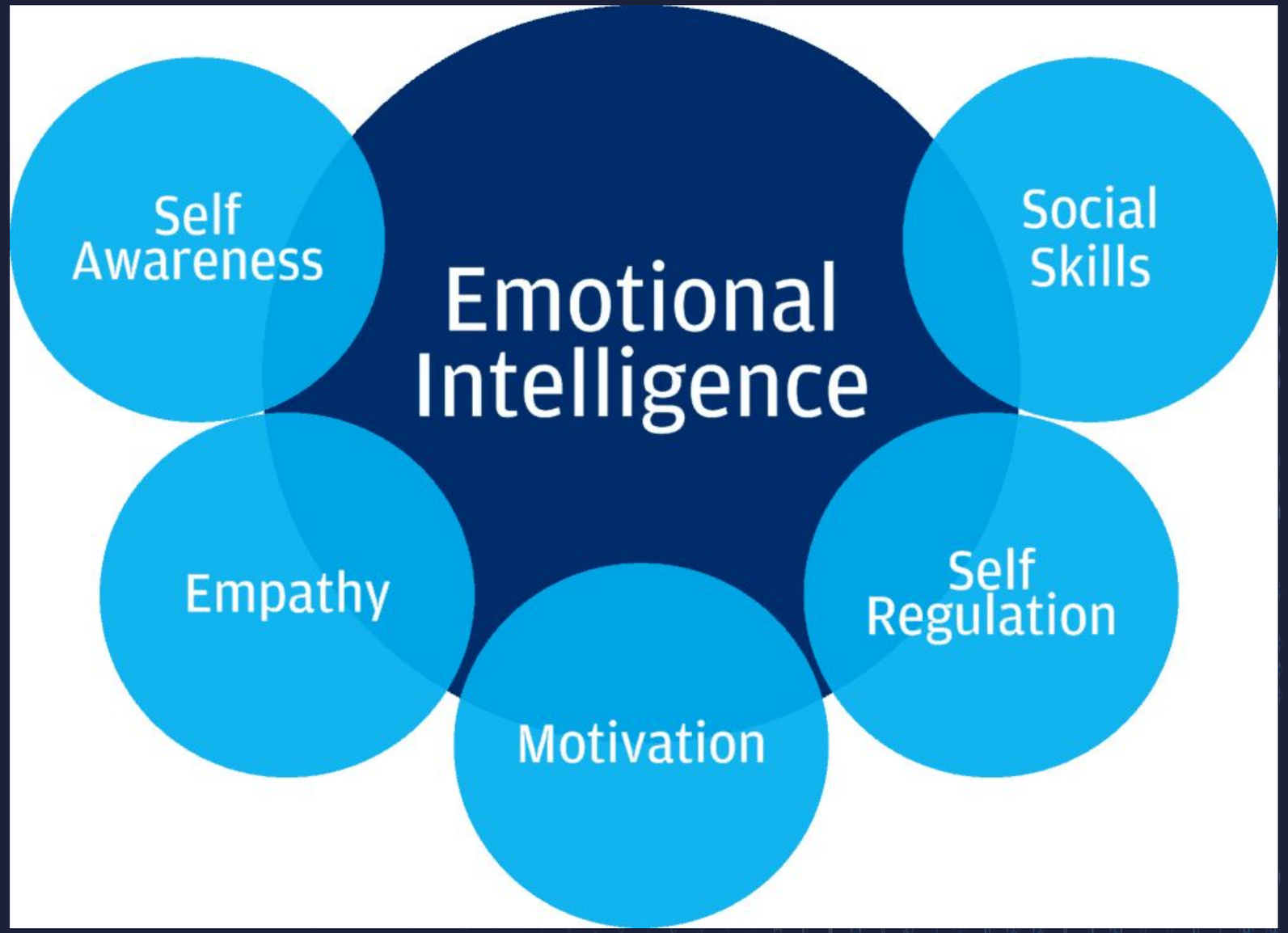
Smile, when appropriate

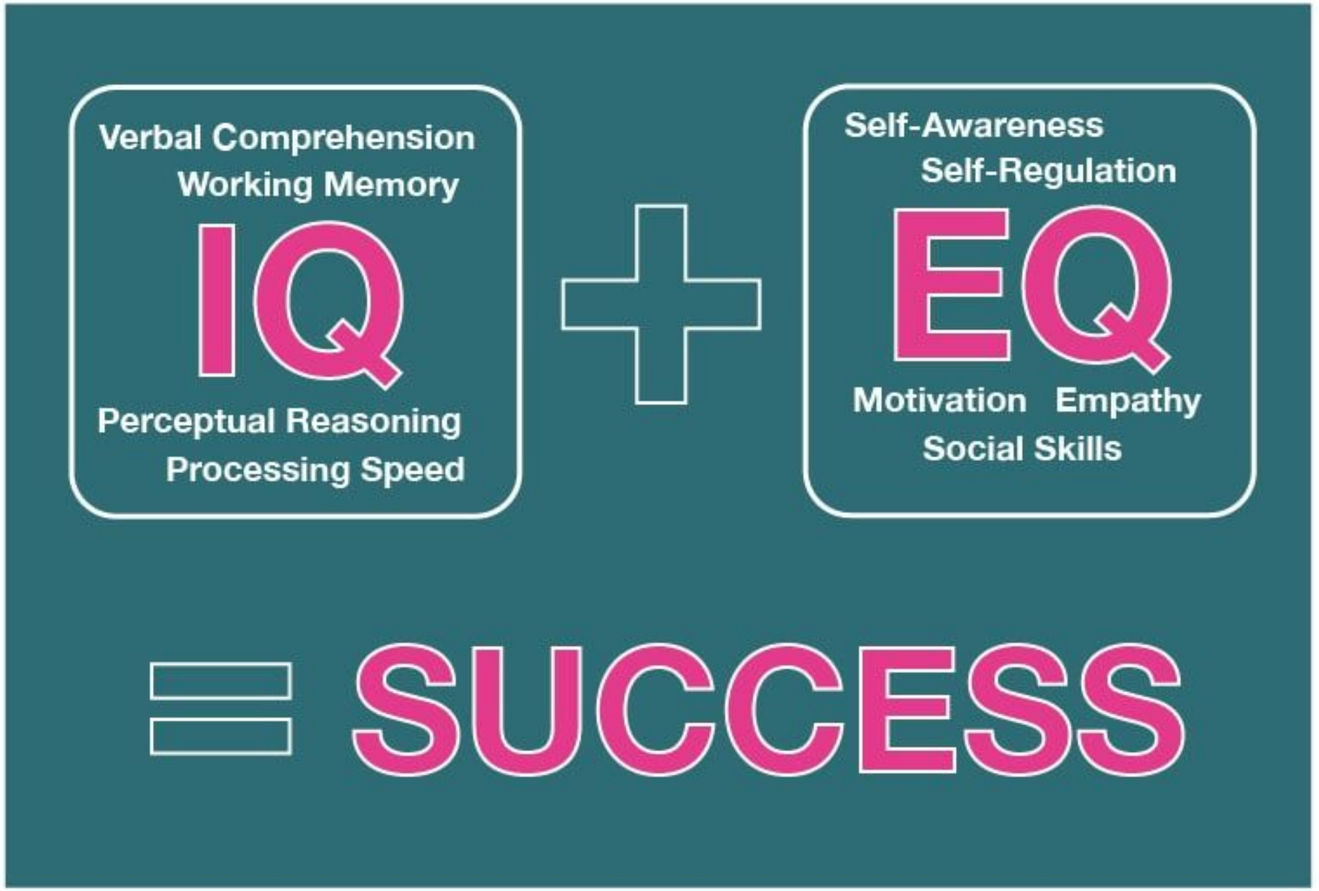
Avoid unnecessary movement

Keep an open stance

Avoid crossing your arms

Nod to show interest


Emotional Intelligence
Self Awareness
Social Skills
Empathy
Self Regulation
Motivation


Verbal Comprehension
Working Memory
IQ
Perceptual Reasoning
Processing Speed
+
Self-Awareness
Self-Regulation
EQ
Motivation Empathy
Social Skills
= SUCCESS

Why is
CRITICAL
THINKING
Important?
It enhances problem-solving ability.
Refine your research skills.
Polishes your creativity.
Helps to improve decision making.
Stimulates curiosity.

potential
Together
T
E
Everyone
Achieves
A
M
More

Tips for Improving

SOFT SKILLS

1. Embrace feedback
2. Communicate regularly
3. Build strong relationships
4. Get outside your comfort zone
5. Be ready to learn
6. Be adaptable and flexible
7. Take on leadership responsibilities

SOFT SKILLS
TEAM SPIRIT
SELF-CONFIDENCE
COMMUNICATION
EMPATHY
ASSERTIVENESS
PERSONALITY

Q & A

Ask your questions

PW SKILLS

THANK YOU