

VEHICLE SERVICE CONTRACT FACTS

Enjoy worry-free driving with First Mile Vehicle Service Contracts®. With this coverage, you pay only a deductible for covered repairs. So, even if your vehicle does break down, it won't break your budget.

POWERTRAIN PLAN
GOLD PLAN
GOLD PLUS PLAN
PLATINUM PLAN

Regardless of the coverage plan, each coverage provides the following benefit:

NATIONWIDE COVERAGE

Coverage is effective anywhere within the continental United States of America, Alaska, Hawaii, and Canada. You are covered even if you're traveling or move to a different state.

YOU'RE COVERED ANYWHERE

When a repair cannot be made by your selling dealer, the program administrator can make immediate payment to any other licensed repair facility with no out-of-pocket cost outside of your deductible.

TOLL-FREE ASSISTANCE

Dial 1-800-870-6856. Help is just a free phone call away.

CONVENIENT PAYMENT OPTIONS

This coverage can be paid by check, credit card, or included in your monthly loan or lease payment.

RENTAL REIMBURSEMENT

If your vehicle is in a repair facility for covered repairs, rental coverage is provided up to \$35 per day for a maximum of 10 days.

TOWING REIMBURSEMENT

If a covered breakdown disables your vehicle, towing reimbursement is provided up to \$75 per Disablement.

TRAVEL EXPENSE REIMBURSEMENT⁽²⁾

If your vehicle has a covered breakdown more than 100 miles from your home, reimbursement up to \$75 per day for a maximum of 5 days is available for lodging, meals, and transportation expenses.

⁽²⁾ Exclusions apply, see Vehicle Service Contract for details. Travel Expense Reimbursement not available to purchasers in NY.



FACT #3

Each year, more and more sophisticated technology is built into vehicles to improve their safety, performance, comfort, and value. These same innovations increase the vehicle's reliability. However, if something does go wrong, the necessary repairs are often complex and costly.

ESTIMATED REPAIR COSTS⁽¹⁾



⁽¹⁾ Costs above are for illustrative purpose only. Actual costs may vary based on make, model, and year.

LIMITATIONS OF COVERAGE:

This information is intended to provide only an outline of the types of coverage, exclusions, and limitations of the service contract described in this brochure and should not be relied upon when purchasing a specific service contract. For exact coverages, exclusions and limitations, please review the service contract itself.

In case of a breakdown, you must contact the selling dealer. If you have moved or are traveling out of town, call the Administrator toll-free: 1-800-870-6856. To start a claim via the mobile app, please scan the applicable QR code.



ANDROID



IOS

IN FLORIDA
OBLIGOR & ADMINISTRATOR:
AUTOMOTIVE WARRANTY SERVICES OF FLORIDA, INC.
Florida Company Code #60023
175 W. Jackson Blvd., Chicago, IL 60604

OTHER STATES
ADMINISTRATOR:
TOTAL WARRANTY SERVICES
PO Box 810817, Boca Raton,
FL 33481, 800.870.6856, Fax: 561.537.7215,
www.firstmilewarranty.com

The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

FOR FLORIDA RESIDENTS - NOTICE TO CONSUMER
Administrator may use replacement parts in covered repairs that may include new, remanufactured, used or non-original equipment manufactured parts.

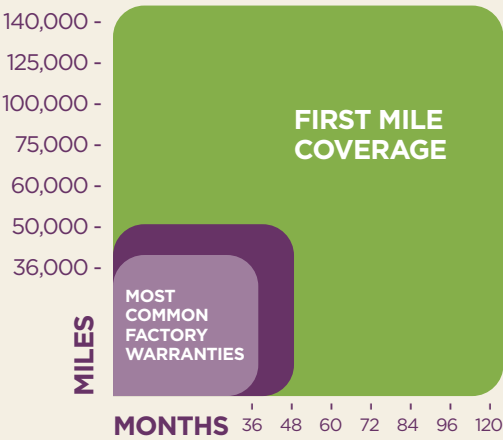
FOR IDAHO RESIDENTS
This is an advertisement or offer to sell a motor Vehicle Service Contract. The sender of this communication is not the motor vehicle manufacturer of your vehicle or a licensed Idaho Automobile dealer nor affiliated with a motor vehicle manufacturer or Idaho Automobile dealer.



WHEN THINKING ABOUT BUYING, CONSIDER THESE FACTS.

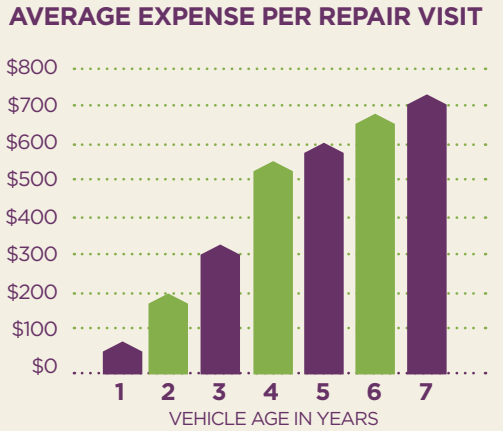
FACT #1

Your manufacturer's warranty is very comprehensive. It covers virtually every part in your vehicle and can help prevent you from paying expensive repair bills. The problem is that when it does, you are exposed to the costs of unexpected and expensive auto repair bills.



FACT #2

As your vehicle gets older, the risk and cost of repairs may increase.



FIRST MILE VEHICLE SERVICE CONTRACTS®



POWERTRAIN PLAN

ENGINE

- Engine block and cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves
- Crankshaft, pulley, main bearings, caps and bolts
- Connecting rods, rod bearings, caps and bolts
- Camshaft(s), camshaft bearings, button and plugs
- Timing gears and timing chain or belt
- Rocker arms, rocker arm pivots, shafts and bushings
- Intake and exhaust valves, springs, guides, adjusters, retainers and seats
- Pushrods and lifters
- Intake manifold
- Exhaust manifolds
- Balance shaft
- Water pump
- Fuel pump
- Thermostat
- Oil pump, cover, gears, pressure relieve valve and screen
- Rotor housing, rotors, shims and silent shaft
- All internal fasteners, nuts and bolts
- Turbocharger/ supercharger assembly including boost valve and wastegate
- Seals and gaskets

TRANSMISSION

- Transmission/transaxle case and all internally lubricated parts including ring and pinion gears
- Oil pump, cover, gears, housing and vanes
- Torque converter
- Valve body(s)
- Throttle valve
- Valve pack
- Governor, gear and cover
- Parking gear and pawl
- Roll pins
- Sprags
- Sprockets
- Chain
- Springs
- Stator and shaft
- Pressure regulator valve
- Pressure switches
- Solenoids
- Bands
- Automatic transmission/transaxle clutch, drums, pistons and steel plates
- Planetary and sun gears
- Servos and rings
- Blockers
- Synchronizer hubs and keys
- Bearings
- Bushings
- Supports and shafts
- Control rings
- Yoke
- Extension housing
- Speedometer drive gears
- Accumulators and rings
- Adjusters
- All internal fasteners, nuts and bolts
- Shift cover and forks
- Separate bell housing
- Transfer case and all internal parts contained within the transfer case
- Seals and gaskets.
- (Standard transmission clutch assemblies and all component parts are not covered.)

DRIVE AXLE

- Differential/axle housing(s) and all internal lubricated parts including the axle flange
- Ring and pinion gear/carrier assembly
- Spider gears and bearings
- Pins
- Retainers
- Positraction clutches, plates and springs
- Cover
- Seals and gaskets.

GOLD PLAN

Includes everything covered under the Powertrain Plan plus the following:

ENGINE

- Oil pan, valve, timing and side covers
- Thermostat housing
- Water pump pulley
- Engine mounts
- Harmonic balancer
- Flex plate/flywheel and ring gear.

TRANSMISSION

- Oil pan
- Detent cable
- Kickdown link
- Tvi/throttle cable
- Vacuum modulator
- Transmission mounts.

DRIVE AXLE

- Constant velocity joints
- Slip joint
- Front wheel drive axles/ halfshafts and wheel bearings
- U-joints
- Couplings
- Flex disc
- Prop shafts
- Center support bearings.

STEERING

- Steering gear housing and internal parts including control rings, valves, pinion shaft, pitman shaft, worm shaft and gear, sector shaft, bearings, adjusters
- Rack and pinion housing and internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings
- Power steering pump and internal parts including housing, reservoir, shaft and vanes
- Power steering pump mounting brackets
- Tie rods, idler and pitman arms, center/drag link, coupling and shafts
- Cooler lines
- Seals and gaskets.

BRAKES

- Master cylinder
- Vacuum or hydraulic brake booster assembly
- Hydraulic lines, hoses and fittings
- Brake pedal apply pin
- Compensator/ proportioning valve
- Metering valve
- Calipers, piston, seal and dust boot
- Wheel cylinders, cups, seals, spring and dust boots
- Backing plate
- Brake adjusters
- Brake pedal, pedal lever and pedal pivot
- Parking brake cable
- ABS component parts including control processor/ module, pump, dump valve, wheel speed sensors, solenoids, accumulator, and pressure differential switch
- Seals and gaskets.

AIR CONDITIONING

- Condenser
- Compressor
- Evaporator
- Orifice/expansion valve
- Accumulator
- Receiver drier
- Automatic temperature control programmer
- Clutch assembly including coil, disc and pulley
- Control cables
- Cutoff switch
- Serpentine belt tensioner, bearing and pulley
- Seals and gaskets

FRONT SUSPENSION

- Upper and lower control arms, shafts and bushings
- Struts, housing and cartridge
- Spindle/steering knuckle and spindle support
- Wheel bearings
- Ball joints and bushings
- Kingpin and bushings
- Stabilizer bar, links and bushings
- Torsion bar, mounts and bushings
- Track bar, links and bushings

ELECTRICAL

- Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil and rotor
- Alternator mounting bracket
- Voltage regulator
- Starter motor housing and all internal parts including bushings, brushes, field windings, starter drive and solenoid
- Front and rear wiper motor, transmission and linkage
- Power window motor
- Window regulators
- Power seat motor Steering column multifunction switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and speed control
- Mirror motor switch
- Brake light switch
- Neutral safety switch
- Glove box light switch
- Courtesy light switch
- Cooling fan relay
- Air control solenoid
- Air regulator valve
- I.A.C. motor
- Electronic ignition module
- Electronic instrument panel module
- Ignition coil
- Engine distributor including shaft, gear, bushings and modules
- Throttle position sensor
- Vehicle speed sensor
- M.A.P. sensor Knock sensor and barometric pressure sensor

GOLD PLUS PLAN

Includes everything covered under the Gold Plan plus the following:

COOLING

- Radiator, mounting brackets and coolant recovery tank
- Fan clutch, fan blades and motor
- Fan shroud
- Heater core
- Transmission cooler

FUEL

- Fuel lines
- Fuel pressure regulator
- Level sending unit
- Fuel injectors and seals
- Injection pump
- ESC systems
- Fuel injection control components including
- mixture control processor, throttle body assembly, cutoff valve, fuel rail, fuel distributor, trigger contacts, cold start valve, fuel injection valve, fuel accumulator
- Tank
- Tank door latch
- Tank filler neck and a-ring

AIR CONDITIONING

- Compressor mounting brackets
- Idle pulley and bearings
- Air conditioning/heater blower motor

STEERING

- Steering wheel tilt and telescoping mechanism

FRONT SUSPENSION

- Coil and leaf springs, seats and bushings, leaf spring shackles
- Electronic level control components including pump, accumulator, lines and bags

REAR SUSPENSION

- Upper and lower control arms, shafts and bushings
- Upper and lower ball joints
- Struts, housing and cartridge
- Wheel bearings
- Spindle/steering knuckle and spindle support
- Coil and leaf springs, seats and bushings, leaf spring shackles
- Track bars, links and bushings
- Electronic level control components including pump, accumulator, lines bags
- Stabilizer bar, links and bushings

ELECTRICAL

- Cruise control module, servo, cables and switches
- Instrument cluster including speedometer, odometer, tachometer and all gauges, warning indicators
- Burglar alarm or electronic entry systems including remote entry receiver, sender and module
- Door lock actuators
- Mirror motor
- Power window switch, power lock switch
- Rear window defogger
- Horn and relay
- Convertible top motor
- Sunroof motor
- Power antenna motor
- Electrical headlamp motor
- Power trunk/hatch release motor, switch and solenoid
- Power sliding door motor and switch
- Electronic control modules including body control module, electronic control unit, powertrain control module, transmission control module
- Electronic throttle control module
- Crank angle sensor
- Camshaft position sensor
- Throttle position motor
- Fuel pulse dampener
- Wide open throttle switch
- Thermo time switch
- Fuel pump relay
- Automatic temperature control sensor

- Ride height sensor and relay
- Oxygen (o2) sensor
- Mass air flow sensor
- Manifold differential pressure sensor
- Coolant temperature sensor
- OEM radio/graphic equalizer/cassette tape player/compact disc player

PLATINUM PLAN

The most comprehensive mechanical coverage available for your new or pre-owned vehicle.

Includes everything covered under the Gold Plus Plan plus the following:

- Compact disc player⁽³⁾
- Radio assembly, speaker system and antenna⁽³⁾
- Anti-theft system⁽³⁾
- Navigation system⁽³⁾
- Rain sensing wiper system
- Steering wheel and integrated controls
- Heated windshield
- MacPherson struts
- Cruise control system
- Remote keyless entry system⁽³⁾
- Electronic level control system
- Torsion bars, coil springs, and leaf springs
- TV, VCR and DVD systems⁽³⁾
- Night vision system
- Heated and cooled seat elements
- Most on-board computers, sensors and relays
- Back up camera
- Back up sensors
- Evaporative emissions system
- Lift gate motor
- ...AND MUCH MORE!
- ⁽³⁾ Factory Installed

WHAT IS NOT COVERED (EXCLUSIONS)⁽⁴⁾

1. The maintenance services and parts described under Maintenance Requirements as shown in the Vehicle Service Contract or the Manufacturer's Maintenance Schedule for your vehicle.
2. Other normal maintenance services and parts including engine tune-up (includes spark plugs, glow plugs, ignition wires, distributor cap and rotor), carburetor, batteries (including but not limited to: hybrid batteries), filters, lubricants or fluids, all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, suspension alignment, constant velocity boots, tires, wheels, suspension air bags, exhaust system and catalytic converter.
3. Glass, glass framework and fastening adhesives, sealed beam head lamps, light bulbs, lenses, trim, moldings, bright metal, upholstery, paint, sheet metal, bumpers, alignment of body parts, door panels, body panels, structural framework and removable hardtop assemblies.
4. Aftermarket accessories or equipment, components and systems not installed by the manufacturer.

⁽⁴⁾ Additional exclusions apply; see the Vehicle Service Contract for details.

NOTE: Coverage under Powertrain, Gold and Gold Plus Coverage Plans is limited to only those parts and components described in this brochure. Parts not listed are not covered.