

ROADSIDE ASSISTANCE BENEFITS

Reimburses you up to \$50 per occurrence for covered roadside assistance.

TOWING SERVICE

When a covered breakdown disables your vehicle, it will be towed to the closest First Mile authorized repair facility.

FLAT TIRE ASSISTANCE

Service consists of the removal of the flat tire and its replacement with the customer's spare tire.

BATTERY SERVICE

If a battery failure occurs, a jump-start will be applied to start the vehicle.

LOCK-OUT ASSISTANCE

If keys are locked inside of the vehicle, assistance will be provided in gaining entry into the vehicle.

GAS, OIL, FLUID & WATER DELIVERY SERVICE

An emergency supply of gasoline, oil, fluid, and water will be delivered to any customer in immediate need.

EMERGENCY TRAVEL EXPENSE REIMBURSEMENT BENEFIT

If your vehicle is over 100 miles from home and a covered breakdown that renders the vehicle inoperable or unsafe to drive requires it to be held overnight, you will be reimbursed up to \$500 (\$100 per day) for local commercial lodging, meals and transportation expenses.

(Not available in New York)

ADMINISTERED BY:

IN FLORIDA - OBLIGOR & ADMINISTRATOR: AUTOMOTIVE WARRANTY SERVICES OF FLORIDA, INC.

Florida Company Code #60023
175 W. Jackson Blvd.
Chicago, IL 60604

OTHER STATES - ADMINISTRATOR:

TOTAL WARRANTY SERVICES
PO Box 810187, Boca Raton,
FL 33481, 800.870.6856, Fax: 561.537.7215,
www.firstmilewarranty.com

FOR FLORIDA RESIDENTS - NOTICE TO CONSUMER

Administrator may use replacement parts in covered repairs that may include new, remanufactured, used or non-original equipment manufactured parts.

LIMITATIONS OF COVERAGE:

This brochure is a summary of some of the benefits available with the First Mile Road Hazard Tire Coverage Service Contract. See Service Contract for limitations and restrictions, specifically "What This Service Contract Does Not Cover", "Who to Call For Repair Authorization" and "Your Responsibilities".

In case of a breakdown, you must contact the selling dealer. If you have moved or are traveling out of town, call the Administrator toll-free: 1-800-870-6856. To start a claim via the mobile app, please scan the applicable QR code.

ANDROID



IOS



FIRST MILE CERTIFIED PRE-OWNED POWERTRAIN LIMITED WARRANTY



WHAT MAKES A FIRST MILE VEHICLE UNIQUE?

RECONDITIONING PROCESS

- First Mile vehicles must meet or exceed exacting inspection/reconditioning standards to be called a First Mile vehicle.
- First Mile vehicles receive a comprehensive vehicle inspection that scrutinizes all major vehicle systems including engine, transmission, drivetrain, brakes, steering, suspension, heating and cooling systems, tires, and exhaust system. First Mile vehicle owners will receive a completed Pre-Owned Vehicle Inspection Report.
- Technicians trained on the exacting First Mile standards perform a comprehensive inspection/reconditioning process.

PEACE OF MIND

- First Mile Vehicles go through a comprehensive vehicle history evaluation to assure that your First Mile vehicle does not contain a Department of Motor Vehicle (DMV) reported incident such as salvage, fire, flood damage, odometer problems, or lemon history.

LIMITED WARRANTY

- First Mile vehicle owners will receive a First Mile Limited Warranty which provides complete coverage details including: what's covered, what's not covered, coverage period, maintenance requirements, and instructions should a breakdown occur.

ROADSIDE ASSISTANT BENEFITS

- Reimbursement up to \$50 per occurrence for towing services, flat tire assistance, battery services, lock out assistance, emergency fluid delivery service, and emergency travel expense reimbursement.

EXTENDABLE PROTECTION

- First Mile vehicles qualify for an optional vehicle service contract. For even greater peace of mind, you might want to consider purchasing this optional coverage. It picks up where the limited warranty leaves off, with such valuable benefits as:
- Higher level of coverage and/or extended coverage
- Towing Reimbursement for the term of the vehicle service contract.
- Rental Reimbursement for the term of the vehicle service contract

NATIONWIDE PROTECTION

- Coverage is effective anywhere in the continental United States of America, Alaska, Hawaii, and Canada.

DEDUCTIBLE

- A deductible per visit may apply.

RENTAL REIMBURSEMENT

- If your vehicle is kept in a repair facility overnight for covered repairs, rental coverage is provided.

CUSTOMER RESPONSIBILITIES

MAINTENANCE REQUIREMENTS

- Your vehicle must be serviced and receive all scheduled maintenance as recommended by the manufacturer's Owner's Manual.

MAINTENANCE RECORD RETENTION

- You must retain copies of all repair orders for required services.

REPAIR REQUIREMENTS

- You must return to your First Mile Authorized Dealership or an affiliate for covered repairs. If traveling away from home, contact the First Mile Administrator for directions to the nearest First Mile authorized repair facility.

NOTE: Failure to follow maintenance requirements and maintenance record retention section of the First Mile Limited Warranty may void coverage.

FOR MORE INFORMATION

- Ask your dealership's sales associate to review the First Mile Limited Warranty.