

## LIMITATIONS OF COVERAGE:

This information is intended to provide only an outline of the types of coverage, exclusions, and limitations of the service contract described in this brochure and should not be relied upon when purchasing a specific service contract. For exact coverages, exclusions, and limitations, please review the service contract itself.

In case of a breakdown, you must contact the selling dealer. If you have moved or are traveling out of town, call the Administrator toll-free: 1-800-870-6856. To start a claim via the mobile app, please scan the applicable QR code.



ANDROID



IOS

### IN FLORIDA

OBLIGOR & ADMINISTRATOR:

#### AUTOMOTIVE WARRANTY SERVICES OF FLORIDA, INC.

Florida Company Code #60023  
175 W. Jackson Blvd., Chicago, IL 60604

### OTHER STATES

ADMINISTRATOR:

TOTAL WARRANTY SERVICES

PO Box 810187, Boca Raton,  
FL 33481, 800.870.6856, Fax: 561.537.7215,  
[www.firstmilewarranty.com](http://www.firstmilewarranty.com)

The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

### FOR FLORIDA RESIDENTS - NOTICE TO CONSUMER

Administrator may use replacement parts in covered repairs that may include new, remanufactured, used or non-original equipment manufactured parts.

### FOR IDAHO RESIDENTS

This is an advertisement or offer to sell a motor Vehicle Service Contract. The sender of this communication is not the motor vehicle manufacturer of your vehicle or a licensed Idaho Automobile dealer nor affiliated with a motor vehicle manufacturer or Idaho Automobile dealer.

## FIRST MILE EV BATTERY SERVICE CONTRACTS®

**TWS**  
Total  
Warranty  
Services



# EV BATTERY COVERAGE

## FROM THE FIRST MILE YOU OWN YOUR VEHICLE!

### DID YOU KNOW?

If an EV is no longer under factory warranty, the out-of-pocket estimation for battery replacement ranges from \$5,000 to \$20,000. The total cost largely depends on the size and manufacturer of the battery.

### WHAT WE COVER

#### BREAKDOWN COVERAGE

EV Battery replacement or repair if your battery fails or does not charge to expected range performance based on your vehicle's age and mileage.

#### DIAGNOSTICS COVERAGE

We will pay for reasonable, necessary and customary diagnostic charges incurred in conjunction with a Covered Breakdown, not to exceed the labor time listed in a nationally recognized time publication.

#### FLUID COVERAGE

We will pay for replacement of necessary fluids, oils, greases and lubricants.

### VEHICLE SERVICE CONTRACT FACTS

Enjoy worry-free driving with First Mile Vehicle Service Contracts®. With this coverage, you pay only a deductible for covered repairs. So, even if your vehicle does break down, it won't break your budget.

#### NATIONWIDE PROTECTION

Coverage is effective anywhere within the continental United States of America, Alaska, Hawaii, and Canada. You are covered even if you're traveling or move to a different state.

#### OUT-OF-NETWORK COVERAGE

When a repair cannot be made by your selling dealer, the program administrator can make immediate payment to any other licensed repair facility with no out-of-pocket cost outside of your deductible.

#### TOLL-FREE ASSISTANCE

Dial **1-800-870-6856**. Help is just a free phone call away.

#### CONVENIENT PAYMENT OPTIONS

This coverage can be paid by check, credit card, or included in your monthly loan or lease payment.

Exclusions apply, see Vehicle Service Contract for details.

