

VEHICLE SERVICE CONTRACT FACTS

Enjoy worry-free driving with First Mile Vehicle Service Contracts®. With this coverage, you pay only a deductible for covered repairs. So, even if your vehicle does break down, it won't break your budget.

Regardless of the coverage plan, each coverage provides the following benefits:

NATIONWIDE COVERAGE

Coverage is effective anywhere within the continental United States of America, Alaska, Hawaii, and Canada. You are covered even if you're traveling or move to a different state.

YOU'RE COVERED ANYWHERE

When a repair cannot be made by your selling dealer, the program administrator can make immediate payment to any other licensed repair facility with no out-of-pocket cost outside of your deductible.

TOLL-FREE ASSISTANCE

Dial **1-800-870-6856**. Help is just a free phone call away.

CONVENIENT PAYMENT OPTIONS

This coverage can be paid by check, by credit card, or can be included in your monthly loan or lease payment.

RENTAL REIMBURSEMENT⁽²⁾

If your vehicle is in a repair facility for covered repairs, rental coverage is provided up to \$35 per day for a maximum of 10 days.

TOWING REIMBURSEMENT⁽²⁾

If a covered breakdown disables your vehicle, towing reimbursement is provided up to \$75 per disablement.

TRAVEL EXPENSE REIMBURSEMENT⁽²⁾

If your vehicle has a covered breakdown more than 100 miles from your home, reimbursement up to \$75 per day for a maximum of 5 days is available for lodging, meals, and transportation expenses.

⁽²⁾ Exclusions apply, see Vehicle Service Contract for details. Travel Expense Reimbursement not available to purchasers in NY.

LIMITATIONS OF COVERAGE:

This information is intended to provide only an outline of the types of coverage, exclusions, and limitations of the service contract described in this brochure and should not be relied upon when purchasing a specific service contract. For exact coverages, exclusions, and limitations, please review the service contract itself.



ANDROID



IOS

In case of a breakdown, you must contact the selling dealer. If you have moved or are traveling out of town, call the Administrator toll-free: 1-800-870-6856. To start a claim via the mobile app, please scan the applicable QR code.

IN FLORIDA

OBLIGOR & ADMINISTRATOR:
**AUTOMOTIVE WARRANTY SERVICES OF
FLORIDA, INC.**
Florida Company Code #60023
175 W. Jackson Blvd., Chicago, IL 60604

OTHER STATES

ADMINISTRATOR:
TOTAL WARRANTY SERVICES
PO Box 810817, Boca Raton,
FL 33481, 800.870.6856, Fax: 561.537.7215,
www.firstmilewarranty.com

The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

FOR FLORIDA RESIDENTS - NOTICE TO CONSUMER
Administrator may use replacement parts in covered repairs that may include new, remanufactured, used or non-original equipment manufactured parts.

FOR IDAHO RESIDENTS

This is an advertisement or offer to sell a motor Vehicle Service Contract. The sender of this communication is not the motor vehicle manufacturer of your vehicle or a licensed Idaho Automobile dealer nor affiliated with a motor vehicle manufacturer or Idaho Automobile dealer.

FIRST MILE LEGACY VEHICLE SERVICE CONTRACTS

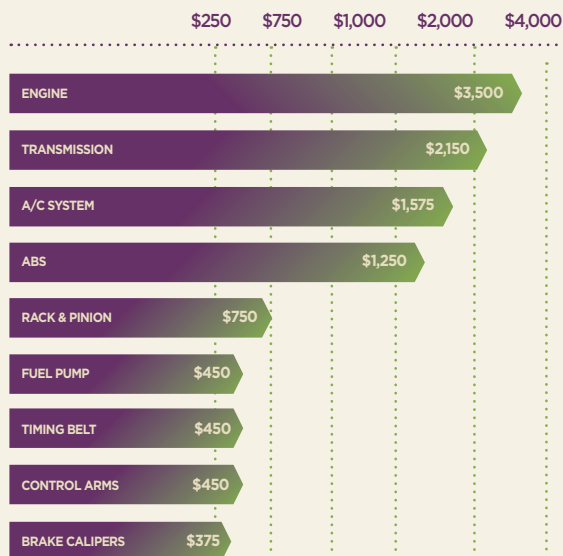
TWS

Total
Warranty
Services



Each year, more and more sophisticated, technology is built into vehicles to improve their safety, performance, comfort, and value. These same innovations increase the vehicle's reliability. However, if something does go wrong, the necessary repairs are often complex and costly.

ESTIMATED REPAIR COSTS⁽¹⁾



⁽¹⁾ Costs above are for illustrative purpose only. Actual costs may vary based on make, model, and year.

HIGH MILEAGE VEHICLE PROTECTION PLAN

It's no surprise that most major repairs are needed after the original factory warranty has expired, which means you will have to deal with all the inconvenience, time, energy, and expense of those repairs. Depending on the age and mileage of your vehicle, you can purchase up to 36,000 miles of coverage.

STANDARD COVERAGE

When the STANDARD Coverage Plan box has been checked on the Information Schedule, only the following parts are covered. Parts not listed are not covered.

ENGINE:

Gasoline Engine—Cylinder block and all internal lubricated parts including; crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, lifters, cylinder head, valves and guides, valve springs, rocker arms (cam followers), pushrods, timing chain and sprockets, balance shafts, oil pump and pressure relief valve, water pump, fuel supply pump. The cylinder block and cylinder head are covered if damaged by the failure of an internally lubricated part.

Diesel Engines—All of the above listed parts or equivalent plus: injection pump, lines and nozzles.

TRANSMISSION:

Automatic—Case and all internal lubricated parts including; oil pump, valve body, torque converter, governor, main shaft, clutches, bands, drums, gear sets, bearings, bushings, sealing rings. The automatic transmission case is covered if damaged by the failure of an internally lubricated part.

Standard—Case and all internal lubricated parts including; main shaft, gear sets, synchronizers, bearings, bushings. The standard transmission case is covered if damaged by the failure of an internally lubricated part.

Transfer Case—(4X4 vehicles)—Case and all internal lubricated parts including; main shaft, gear sets, chain and sprockets, bearings. The transfer case is covered if damaged by the failure of an internally lubricated part.

FRONT WHEEL DRIVE:

Final drive housing and all internal parts including; carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, front hub bearings. The drive axle housing is covered, if damaged by the failure of an internally lubricated part. The transaxle housing and internal seals are covered, if damaged by the failure of an internally lubricated part.

REAR WHEEL DRIVE:

Drive axle housing and all internal lubricated parts including; carrier case, gear sets, bearings, bushings, axle shafts, rear hub bearings, propeller shafts. The drive axle housing is covered, if damaged by the failure of an internally lubricated part.

SEALS AND GASKETS:

Seals and gaskets are covered when replaced in conjunction with a covered repair.

PREFERRED COVERAGE

When the PREFERRED Coverage Plan box has been checked on the Information Schedule, only the following parts, in addition to the parts listed under the Standard Coverage, are covered. Parts not listed are not covered.

STEERING:

Housing/case and all internal lubricated parts including; rack and pinion equipped valve assembly, sector shaft, sealing rings, bearings, bushings, power steering pump, steering main and intermediate shafts. (Does not include "rear wheel steering" components.)

FRONT SUSPENSION:

Upper and lower control arms, control arm shafts, torsion bar mounts and bushings, upper and lower ball joints including; steering knuckle (spindle), wheel bearings and seals, stabilizer shaft, stabilizer linkage including; mounts and bushings.

BRAKES:

Master cylinder, assist booster, wheel cylinders, combination valve, disc brake calipers (and rear caliper actuators), hard lines and fittings, and anti-lock brake system.

SEALS AND GASKETS:

All seals and gaskets on covered assemblies.

ELECTRICAL:

Alternator, voltage regulator, front and rear windshield wiper motors, starter motor and drive, starter solenoid, manually operated switches (specifically turn signal, headlight, dimmer, and wiper switches), electronic fuel injection system (including all input/sensors & output/control units, except EGR valve, related to the fuel injection system), electronic ignition module, distributor, power window motor(s), heated back glass, electronic rear view mirror motor(s), power seat motor(s), power door lock actuator(s).

AIR CONDITIONING:

Compressor, condenser, evaporator, thermostat and drier.

ADDITIONAL COMPONENT COVERAGE:

Fan belt tensioner, radiator, radiator fan motor including fan blade, radiator fan and clutch, heater core assembly, heater-A/C blower motor.