


## Contact Details

Order Id	: 47122821651709772219	Prabi Krishna
Order Date	: 09 Sep 2024	prabikrishna@gmail.com
Partner Trip ID	: 240909561954	(+91) 7736714770
Booking Partner		
For any changes/amendment/queries, kindly reach out to CLEARTRIP Call : <a href="tel:+919595333333">+91 9595333333</a>		

Hotel Name	: Hotel Glendower
Room Description	: Deluxe Double Room, 1 Double Bed, Accessible, Bathtub
Check-In	: 22/09/2024
Check-Out	: 23/09/2024
Address	: No 5, Grand Hotel Road22200, Sri Lanka

<b>Sep 22</b> 14:00:00 Onwards	<b>Sep 23</b> Till 12:00:00	<b>1 Night</b>	<b>3 Adults</b>	<b>1 Room</b>
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Basefare	Rs.7,419.52
Total Tax	Rs.1,761.23
Discount	Rs.0
Net Pay	<b>Rs.8,746.50</b>
Paid by points (Voucher code : 09092412126 )	<b>Rs.3,114.00</b>
Paid by cash	<b>Rs.5,632.50</b>

1. CLEARTRIP is the Booking Partner for the above hotel booking. For any clarifications concerning rescheduling/modifications, cancellations & refunds please contact the partner directly on:

Cleartrip - Call : [+91 9595333333](tel:+919595333333)

2. In cases of any rescheduling/modifications & cancellations on account of undue conditions, neither HDFC Bank nor SmartBuy would be held responsible.

3. Refunds, if any, will be processed subject to receipt of funds from partner.

4. In case of any delay in the refunds, neither HDFC Bank nor SmartBuy would be held responsible.

HDFC Bank SmartBuy will not be responsible for the change in the cancellation/modification charges revised by respective hotels.

All cancellation and amendment charges, taxes and surcharges are subject to change without notice and must be borne by the customer.

Please quote your cleartrip reference number/HDFC Bank SmartBuy reference number for all future communication with us on this booking.

In cases of any rescheduling/modifications & cancellations on account of undue conditions, neither HDFC Bank nor SmartBuy would be held responsible.

Refunds, if any, will be processed subject to receipt of funds from partner.

In case of any delay in the refunds, neither HDFC Bank nor SmartBuy would be held responsible.

Your Cleartrip reference number serves as a confirmation of your hotel booking.

Carry a print out of this Hotel Receipt and present it at the hotel reception.

Kindly carry photo identification proof along with your Hotel Receipt.

This hotel is booked through our partner Cleartrip.

For any query and/or activity related to the service and/or modification and cancellation, please contact Cleartrip at Call : [+91 9595333333](tel:+919595333333) Refund on hotel booking will be as per the hotel rules.

You can also cancel your complete (Full ticket) Cleartrip hotel tickets, booked through website (not through APP), Online through "My Orders" in "Manage Booking" section after login.

HDFC Bank SmartBuy is not responsible for any cancellations that occur at the partner side.

All bookings, modifications and cancellations are subject to Partner terms and conditions.

HDFC Bank is acting merely as a facilitator and the services and/or goods purchased on SmartBuy are provided by our partners/ merchants. And HDFC Bank is not responsible for any fees, charges and/ or taxes levied by the partners/ merchants.