

SUBSCRIPTION POLICY

Last Updated: December 17, 2025

This Subscription Policy describes the terms and conditions applicable to your paid subscriptions for **Preplt**. By subscribing, you agree to the billing practices described below.

1. SUBSCRIPTION TIERS & BILLING

Preplt offers various subscription plans (e.g., Monthly, Annual, or Family plans).

- **Billing Cycle:** Your subscription begins as soon as your initial payment is processed. You will be billed according to the cycle (Monthly or Yearly) you selected at checkout.
- **Taxes:** Prices may be subject to VAT, GST, or other sales taxes based on your billing region.

2. FREE TRIALS & PROMOTIONS

If you sign up for a free trial:

- **Automatic Conversion:** At the end of the trial period, your selected payment method will be charged automatically for the full subscription price unless you cancel at least **24 hours before the trial ends**.
- **One Per User:** Free trials are limited to one per user. Any attempt to exploit multiple trials may result in account termination.

3. AUTOMATIC RENEWALS

To ensure uninterrupted access to your AI meal plans, all subscriptions are set to **auto-renew**.

- Your subscription will automatically renew for the same duration as your initial term (e.g., a monthly plan renews every month) at the then-current rate.
- We reserve the right to change our pricing. We will provide at least 30 days' notice via email or in-app notification before any price change takes effect on your next renewal.

4. HOW TO MANAGE OR CANCEL YOUR SUBSCRIPTION

The method for canceling depends entirely on where you purchased your subscription:

A. App Store Subscriptions (iOS/Apple)

Managed by Apple. To cancel:

1. Open **Settings** on your iPhone.
2. Tap your **Name** > **Subscriptions**.
3. Tap **Preplt** and select **Cancel Subscription**.

B. Google Play Subscriptions (Android)

Managed by Google. To cancel:

1. Open the **Google Play Store**.
2. Tap your **Profile Icon** > **Payments & Subscriptions**.
3. Tap **Subscriptions** > **Preplt** and select **Cancel**.

C. Web & Direct Subscriptions (Stripe/Web Checkout)

Managed directly by Preplt. To cancel:

1. Visit [app.prepit.com/settings] and log in.
2. Navigate to the **Subscription/Billing** tab.
3. Click Cancel Subscription.

Note: You must cancel at least 24 hours before your renewal date to avoid being charged for the next cycle.

5. EFFECTS OF CANCELLATION

If you cancel, you will remain a "Premium" user until the end of your current paid billing period. Once the period expires:

- Your account will revert to a "Free" tier.
- You may lose access to certain AI-generated history, premium recipes, or advanced grocery list features.
- We do not delete your data immediately upon cancellation, allowing you to reactivate your subscription later.

6. FAILED PAYMENTS

If a renewal payment fails (e.g., expired credit card):

- We will provide a **3-day grace period** for you to update your payment information.
- If payment is not received after the grace period, your Premium access will be suspended.

CONTACT SUPPORT

For billing issues related to web payments, please contact:

Email: support@tryprepit.app