

COMMUNICATIONS FOR MANAGERS



Designed to enhance
communication skills across all
professional levels

**SUPPORTS FINGAL CHAMBER
SKILLNET'S PRIORITIES**



COMMUNICATIONS FOR MANAGERS

MASTER EFFECTIVE LEADERSHIP COMMUNICATION

Strong communication is at the heart of effective management. This course empowers managers with the skills to set expectations, provide feedback, and inspire teams with clarity and confidence. In industries like logistics, technology, and aviation—where Fingal excels—leaders must communicate with diverse teams across operational and strategic levels.

Who is this course for?

- New and experienced managers looking to refine their communication skills.
- Team leaders who need to improve clarity, motivation, and alignment in their teams.
- Professionals transitioning into leadership roles who want to build confidence in communication.

Key Learning Outcomes

By the end of this course, participants will:

- Communicate expectations and objectives clearly to enhance team alignment.
- Deliver constructive feedback that drives team performance and growth.
- Handle difficult conversations with confidence and professionalism.
- Adapt leadership communication styles for different workplace situations.

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Course Content

- **Fundamentals of Managerial Communication:** Setting expectations and professional tone.
- **Emotional Intelligence & Leadership Communication:** Enhancing empathy and rapport with teams.
- **Giving and Receiving Feedback:** Structuring effective feedback conversations.
- **Motivational Messaging:** Inspiring teams and aligning goals with organizational objectives.
- **Managing Difficult Conversations:** Conflict resolution strategies for workplace success.

Why Choose This Course?

Practical tools for real-world leadership challenges in Fingal's industries.

AI-driven feedback and role-play scenarios to enhance managerial communication.

Supports Fingal Chamber Skillnet's focus on leadership and professional development.

Expert-led training from EQuita's specialists in leadership communication.



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