

Prachetas Kumar Singh  
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### Professional Experience:

- A total of 7 years 2 months of experience in ERP Technology as SAP XI/PI/PO/CPI Consultant.
- A total of 4 years 4 months of experience in ERP Technology as SAP XI/PI Consultant.  
Working as System Engineer [SAP PI] in IBM India Pvt. Ltd., Kolkata.
- Worked as a developer in client site (BAT Brazil) for DG5 Hyper care and Go Live Support 3 months.
- A total of 9 months of experience in ERP Technology as SAP XI/PI/PO Consultant.  
Working as System Engineer (ITA-C2) [SAP PI/PO] in Tata Consultancy Services., Kolkata.
- A total of 2 years of experience in ERP Technology as SAP CPI Consultant.  
Working as Consultant [SAP CPI] in HCL Technologies, Kolkata.
- SAP Certified **Application Associate - SAP Cloud Platform Integration**.
- Dell Boomi Integration Developer Certified.

### Experience Overview:

- Good Knowledge of end-to-end **SAP PI7.31(Dual Stack), SAP PO 7.4 Single Stack, SAP CPI**.
- Good knowledge of Integration Repository (**IR**), Integration Monitoring (**RWB**), Integration Directory (**ID**) and System Landscape Directory (**SLD**), NetWeaver Administrator (**NWA**).
- Good knowledge of integration flows in **CPI, Groovy Scripts** and **JavaScript**.
- Worked on integration between **Mongo DB API** and **CPI**.
- Have worked on integration of several global applications such as SAP Hybris C4C, SAP Hybris Marketing, SAP S4H, ECC using **CPI**.
- Have worked on **Graphical Mapping**.
- In depth Knowledge of resolving incidents related to **mapping issues, configuration issues, Value mapping issues, issues in integration engine, issues in adapter engine** and other PI/PO related issue.
- In depth knowledge of Performing **end-to-end testing** and Monitoring of new Interfaces.
- Knowledge of configuring different Adapters like **FILE, SFTP, SOAP, JDBC, Successfactors, IDOC, RFC, IDOC\_AAE, Advantco AWS, Advantco SF, Facebook, OData** and **HTTP\_AAE** in Integration Directory.
- Hands on experience on **CTS Transport, File System Transport** system in **PI**.
- Hands in experience on Transport Management Service in SAP CPI using content agent service in SAP Cloud platform.

### EDUCATIONAL QUALIFICATION:

- B.Tech – Electronics and Communication Engineering in 2013 from NIT Durgapur, Kolkata, India.

### Technical Skills:

- SAP NetWeaver: SAP PI **7.31**(Dual stack), SAP PI **7.4** Single stack, SAP PI **7.5** Single stack and **SAP CPI**.
- Programming Languages/Scripts: Java, JavaScript, Groovy
- Web Technologies: XML
- Tools: HP Quality Center, Triole, Cherwell, Service Now, Maximo

### Employment Account:

#### HCL Technologies

**Consultant: 15th Jan 2019 – Present**

#### PROJECT 01 (HCL Kolkata, India)

Client : Southern California Edison (SCE).  
 Team : CPI Development  
 Role : Consultant (SAP-CPI)  
 Technology : SAP CPI  
 Duration : January 2019 to Present

### Responsibilities

## 1. Involved as a SAP CPI Developer and worked on the following:

- Creating the integration flows for the integration of SAP Hybris Cloud for Customer, SAP Hybris Marketing Cloud, SAP S/4 HANA.
- Worked on CPI artifacts such as Splitter, Gather, XML to JSON converter, JSON to XML converter, Get, Write, Groovy script, Content Modifier, Message Mapping, Request-Reply, Multicast etc.
- Worked on the SOAP, HTTP, ODATA, Facebook adapters.
- Worked on configuration of the standard packages.
- Worked on Exception handling for the iflows.
- Perform end to end testing & monitoring.
- Preparing documentation & technical specification of the Iflows.
- Effectively used the testing tools like Postman, Soap-UI.

**PROJECT 02 (HCL Kolkata, India)**

Client : EPREDIA.  
 Team : CPI Development  
 Role : Consultant (SAP-CPI)  
 Technology : SAP CPI  
 Duration : APRIL 2020 to August 2020

**Responsibilities**

Involved as a SAP CPI Developer and worked on the following:

- Creating the integration flows for the integration of Sales Force and Rydoo using SAP CPI
- Worked on CPI artifacts such as **Splitter, Gather, XML to JSON converter, JSON to XML converter, Get, Write, Groovy script, Content Modifier, Message Mapping, Request-Reply, Multicast** etc.
- Worked on the **Mail, HTTP, SFTP, OData, JMS, SOAP, IDOC, Advantco SFO adapters.**
- Worked on configuration of the standard packages.
- Worked on Exception handling for the iflows.
- Perform end to end testing & monitoring.
- Preparing documentation & technical specification of the Iflows.
- Effectively used the testing tools like Postman, Soap-UI.

**PROJECT 03 (HCL Kolkata, India)**

Client : American Waters Compensation Project.  
 Team : CPI Development  
 Role : Consultant (SAP-CPI)  
 Technology : SAP CPI  
 Duration : September 2020 to December 2020

**Responsibilities**

Involved as a SAP CPI Developer and worked on the following:

- Creating the integration flows for the integration of Successfactor using SAP CPI
- Worked on CPI artifacts such as **Splitter, Gather, Get, Write, Groovy script, Content Modifier, Message Mapping, Request-Reply, Multicast** etc.
- Worked on the **Mail, SFTP, OData, SuccessFactors.**
- Worked on configuration of the standard packages.
- Worked on Exception handling for the iflows.
- Perform end to end testing & monitoring.
- Preparing documentation & technical specification of the Iflows.

**PROJECT 04 (HCL Kolkata, India)**

Client : American Waters Org Restructure Project.  
 Team : CPI Development  
 Role : Consultant (SAP-CPI)  
 Technology : SAP CPI  
 Duration : September 2020 to October 2020

**Responsibilities**

Involved as a SAP CPI Developer and worked on the following:

- Worked in analysis of any impact due to change in ORG structure in SuccessFactors.

**PROJECT 05 (HCL Kolkata, India)**

Client : Royal Mail AMS.  
 Team : CPI Development  
 Role : Consultant (SAP-CPI)  
 Technology : SAP CPI  
 Duration : December 2020 to Present

**Responsibilities**

Involved as a SAP PI AMS support Analyst:

- Responsible for project AMS support activity.
- Deliver new and complex high-quality solutions to clients in response to varying business requirements
- Responsible for managing scope, planning, tracking, change control, problem management aspects of the project.

**Tata Consultancy Services**

**IT Analyst: 4<sup>th</sup> April 2018 – 28<sup>th</sup> Dec 2018**

**PROJECT 01 (TCS Kolkata, India)**

Client : Diageo.  
 Team : ESB Support.  
 Role : Programmer/Analyst Level 3.  
 Technology : SAP PO 7.4  
 Duration : April 2018 to Present

**Responsibilities**

1. Involved as AMS support Analyst
  - Responsible for project AMS support activity.
  - Deliver new and complex high-quality solutions to clients in response to varying business requirements
  - Responsible for managing scope, planning, tracking, change control, problem management aspects of the project.
  - Responsible for effective communication between the project team and the customer.
  - System and user incident handling.
  - Alert configuration for both IE and AE errors.
  - Developed automation for fortnightly report using SOAP Lookup VI
  - Worked on ticket handling tool Service Now.

**Environment:** SAP PO 7.4 Single Stack

**IBM India Pvt. Ltd.**

**System Engineer: 29th Nov 2013 – 23<sup>rd</sup> March 2018**

**PROJECT 01 (IBM Kolkata, India)**

Client : Carolina Tractors.  
 Team : Development.  
 Role : SAP PO Developer.  
 Technology : SAP PO 7.5  
 Duration : October 2017 to March 2018

**Responsibilities**

1. Involved as a SAP Interface Developer and worked on the following:
  - Developing Interfaces using Integrated Configuration (ICO) and classical pipeline steps.
  - Develop the different PI map using Graphical Mapping/UDF, Java Map, XSLT map.
  - Perform end to end testing & monitoring.
  - Effectively used the testing tools like HTTP\_AAE tool, Soap-UI, RC tool
  - Preparing documentation, mapping sheets, & technical specification of the maps.

Prachetas Kumar Singh- SAP PI/PO

- Providing mapping support & implementing any changes required for the already existing maps.
- Worked with RWB, NWA.
- Configuration of RFC Destinations.
- Configuration of Business System and Technical System in SLD.
- Alert Configuration

**Environment:** SAP PO 7.5 Single Stack

### PROJECT 02 (IBM Kolkata, India)

Client : Anadolu Group.  
 Team : AMS Support  
 Role : EXT Programmer/Analyst Level 3  
 Technology : SAP PI 7.31  
 Duration : May 2017 to March 2018t

#### Responsibilities

- Involved as AMS support Analyst
  - Responsible for project AMS support activity.
  - Deliver new and complex high-quality solutions to clients in response to varying business requirements
  - Responsible for managing scope, planning, tracking, change control, aspects of the project.
  - Responsible for effective communication between the project team and the customer.
  - System and user incident handling.
  - Alert configuration for both IE and AE errors.
  - Developed various inbound and outbound proxies, IDOCs, RFCs in ABAP.
  - Worked on ticket handling tools like Service Now, Maximo.

### PROJECT 03 (IBM Kolkata, India)

Client : Rockwell Automation.  
 Team : AMS Support  
 Role : EXT Programmer/Analyst Level 2  
 Technology : SAP PO 7.4  
 Duration : Feb 2017 to April 2017

#### Responsibilities

- Involved as AMS support Analyst
  - Responsible for project AMS support activity.
  - Deliver new and complex high-quality solutions to clients in response to varying business requirements
  - Responsible for managing scope, planning, tracking, change control, aspects of the project.
  - Responsible for effective communication between the project team and the customer.
  - System and user incident handling.
  - Alert configuration for both IE and AE errors.
  - Developed various inbound and outbound proxies, IDOCs, RFCs in ABAP.
  - Worked on ticket handling tools like Service Now.

**Environment:** SAP PI 7.4 Dual Stack

### PROJECT 04 (IBM Kolkata, India)

Client : British American Tobacco (BAT).  
 Team : PI Development  
 Role : Interface Developer  
 Technology : SAP PO 7.31(Dual Stack), NWDS 7.3  
 Duration : Feb 2014 to 10<sup>th</sup> Feb 2017

#### Responsibilities

- Involved as a SAP Interface Developer and worked on the following:
  - Developing Interfaces using Integrated Configuration (ICO) and classical pipeline steps.
  - Develop the different PI map using Graphical Mapping/UDF, Java Map, XSLT map.
  - Perform end to end testing & monitoring.
  - Effectively used the testing tools like HTTP\_AAE tool, Soap-UI, RC tool
  - Preparing documentation, mapping sheets, & technical specification of the maps.
  - Providing mapping support & implementing any changes required for the already existing maps.
  - Worked with RWB and with different Monitoring Transaction SXMB\_MONI, IDX1, IDX2, IDX5, WE05, WE02
  - Configuration of RFC Destinations, Partner profiles.
  - Configuration of Business System and Technical System in SLD.
  - Worked with transport processing for development, test and production environments.

- Managing and Tracking defects through HPQC, Trioli, Cherwell.
- Creating and designing Test cases and peer reviewing the UTP documents for all possible positive and negative test cases.
- Provided KT of ID and ESR objects to the support team for different interfaces.
- Involved in Transport activity.

2. Worked at several client location during full life cycle of project:

- I was involved in Design, Development, FUT, ITC, UAT Go-Live & Hyper care phases of project.
- Direct discussion with functional team for the optimization of mapping.
- Involved in quick resolution for any defect during different phases of project.
- Discussion with ECC team and 3rd party team for various connectivity, message flow during test.

**Environment:** SAP PI 7.31 Dual Stack

**AWARDS / RECOGNITION:**

- Got BAT Recognition Certificate for NM1 project in 2016.

**Personal Details:**

Date of Birth:	13 <sup>th</sup> July 1992
Gender:	Male
Languages Known:	Hindi, English
Passport No/ Expiry Date:	L6423398/ 19-11-2023
Pan:	EDOPS7138L

**Declaration:**

I hereby declare that the above-mentioned information is true to my knowledge and belief and I bear the responsibility for the correctness of the above-mentioned particulars.

Place: - Kolkata

Date: - 08-01-2021

Prachetas K Singh