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 Sprint 1
 Sprint 2
 Sprint 3

 Week 1
 Week 2
 Week 3
 Week 4
 Week 5
 Week 6

 Sprint 4
 Sprint 5
 Sprint 6
 Sprint 7
 Sprint 8

 Week 7
 Week 8
 Week 9
 Week 10
 Week 11
 Week 12
 Week 13
 Week 14
 Week 15
 Week 16
 Milestone Task Explanation Responsibility Dependency Duration Define the specific group of potential customers who are most likely to use the e-commerce platform. Identify Target Audience Study the current market trends, competitors, and customer preferences to identify opportunities. Identify Target Audience Gather insights from potential users through surveys and interviews to understand their needs. 15 User Surveys and Interviews Researcher Evaluate competitors' websites to identify best Analyze Competitor Websites 10 practices, gaps, and potential areas of improvement. Researcher Create fictional representations of target customers to better understand their motivations and goals. Market Researcher Define User Personas 5 Jsability Testing By External 10 Organize website content to ensure intuitive navigati and smooth user experience. Card Sorting or Information Architecture A/B Testing Conduct experiments to compare different design or content variations for optimization. Market Researcher 12 Study user behavior and preferences on mobile devices to optimize the mobile e-commerce Market Researcher Mobile User Research 12 Use eye-tracking technology to understand what users pay attention to and improve page layouts.

Market Researcher Eye-Tracking Studies 15 Analyze user interactions on the website using Scroll and Click Heatmaps Researcher heatmaps to improve page design and layout. Researc identify potential drop-off points in the user journey and optimize the conversion funnel. Researc Conversion Funnel Analysis 10 Conduct research on target market, competitors, trends, and customer needs to identify opportunities and make data-driven product decisions. Market Research and Analysis Develop a clear vision and long-term strategy for the commerce product to align with business goals and Define Product Vision and Strategy roduct Manager Plan and prioritize product development initiatives, features, and improvements to guide the product's growth and evolution. Identify and understand the target audience by creating user personas, ensuring product decisions cater to their specific needs. User Persona Development roduct Manage time specials; needs.

Collaborate with stakeholders to gather and analyze product requirements, ensuring they are well-defined and feasible for development.

Continuously monitor competitors' offerings, strengths, and weaknesses to maintain a competitive edge and identify areas for improvement. equirements Gathering and Analysis 10 oduct Manage 5 Regularly communicate product updates, progress, and plans to internal teams and stakeholders to maintain alignment and support. Prioritize product features based on business value, user needs, and development effort to maximize the conductive from the communication of the com takeholder Communication roduct Manage Feature Prioritization Product Manage 7 Create and maintain product documentation, including user guides, fleature specifications, and release notes for internal and external use. Cotiaborate with cross-functional teams (designers, developers, QA) to ensure timely and successful product development and releases. Product Documentation roduct Manage Ongoing Coordinate Product Development Product Manager Ongoing Engage with users to conduct UAT, gather feedback, and ensure the product meets quality standards and User Acceptance Testing (UAT) Product Manage 5 user expectations.

Develop pricing models and strategies to optimize revenue generation and align with the value provided by the e-commerce product.

Cather customer feedback and support data to identify pain points and opportunities for product improvements Pricing and Monetization Strategy Product Manage 7 Customer Support and Feedback Analysis Product Manage Ongoing and customer satisfaction. Define key performance indicators (KPIs) for the e-commerce product and regularly monitor and analyze Performance Monitoring and KPI Tracking Product Manager Ongoing metrics for continuous improvement. Conduct internal training sessions to educate teams about the product's features, benefits, and value Product Training and Education Product Manager 5 Evaluate and plan for the product's end-of-life, Product Manage 7 End-of-Life Planning tion strategies or sunsetting the oroduct, when necessary. conduct user research to understand target audience ehavior, needs, and pain points to inform the design Plan the website's structure, navigation, and content organization to create an intuitive and user-friendly e-Information Architecture 5 organization commerce experience.

Create low-fidelity wierfarmes and interactive prototypes to visualize the layout and flow of key pages

UX UI Designer before finalizing the design.

Ensure the e-commerce website's design is responsive and optimized for various devices, providing a Wireframing and Prototyping 14 Mobile Responsive Design 7 seamless user experience.

Develop the visual design elements, including color schemes, typography, and branding, to establish a consistent and appealing look.

Optimize the checkout process to reduce friction, enhance usability, and improve conversion rates for a UX UI Designer Visual Design and Branding 14 Checkout Process Optimization 10 ennance usability, and improve conversion rates to smooth user journey. Design visually engaging and informative product pages, showcasing products with clear images, descriptions, and call-to-action. Product Page Design UX UI Designer 7 iptions, and call-to-action. Create intuitive category pages and navigation menu to help users find products quickly and easily.

Design interactive elements Category and Navigation Design UX UI Designer 7 Design interactive elements like buttons, forms, and product galleries to engage users and encourage nteractive Element Design UX UI Designer 7 colon.

Collaborate with the UX team to conduct A/B tests and ncorporate user feedback into design iterations for A/B Testing and User Feedback composed user feedback into design terreture or continuous improvement.

Ensure the ecommerce website's design meets accessibility standard, making it usable for all users, valuding index with disablation, making it usable for all users, valuding index with disablation, making tusable for all users, valuding index experiences, and performance for a better tuser experience. UX UI Designer Ongoing Accessibility and Inclusivity Considerations 10 Parformance Ontimization 5 Error and Validation Message Design UX UI Designer 5 submissions and error scenarios. Work closely with development and QA teams to ensure the design is implemented accurately and Collaborate with Developers and QA UX UI Designer Ongoing

meets quality standards.

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 Sprint 1
 Sprint 2
 Sprint 3

 Week 1
 Week 2
 Week 3
 Week 4
 Week 5
 Week 6

 Sprint 4
 Sprint 5
 Sprint 6
 Sprint 7
 Sprint 8

 Week 7
 Week 8
 Week 10
 Week 11
 Week 12
 Week 13
 Week 14
 Week 15
 Week 16
 Milestone Explanation Responsibility Dependency Duration Design onboarding experiences and tutorials to help new users navigate and understand the e-commerce Jser Onboarding and Tutorials UX UI Designer 7 oreate a design system and style guide to maintain consistency and streamline the design process for uture updates and features. Design System Development UX UI Designer 14 Deciding the architecture for an ecommerce site for Requirements Gathering and Defining the platform architecture of the application 8 days reusability, usability, security, accessibility. Provision and configure the necessary infrastructure for the ecommerce platform, including servers, databases, load balancers, and content delivery nfrastructure Setup 3 days Develop a strategy to ensure the platform can handle increasing traffic and data as the business grows. This may involve horizontal and vertical scaling, caching mechanisms, and resource monitoring. Implement measures to ensure the ecommerce platform remains available and operational even during hardware or relevork failures. This may include calability Planning 5 days Hinh Availability Setup 4 days edundancy, failover systems, and load balancing. Harden the platform's security by applying best practices, setting up firewalls, encrypting data in transit and at rest, and implementing authentication and authorization mechanisms to protect user data and present user uthorized accounts. Security Implementation 6 days Set up regular data backups and create a disaster recovery plan to ensure data integrity and availability in the event of a system failure or data loss. ackup and Disaster Recovery 4 days rice event or a system fauther or data inde.

Establish an automated CI/CD pipeline to facilitate seamless code integration, testing, and deployment. This reduces manual errors, speeds up development trycles, and ensures new features are rolled out ontinuous Integration and Deployr 6 days fficiently and reliably. Implement monitoring tools and logging mechanisms to track the platform's performance, identify bottlenecks or issues, and proactively address potential problems to maintain optimal system health. 4 days onitoring and Logging Setup Optimize database performance, indexing, and query execution to ensure fast and efficient data retrieval and storage. This improves overall platform responsiveness and user experience. abase Optimiza 5 days and user experience.

Design and develop APIs that facilitate communication between different components of the ecommerce platform, as well as with hird-party services or external partners. Ensure proper documentation and versioning Engineers API Development and Management partiers, crisure proper documentation and versions for ease of integration. Integrate a content management system (CMS) to allow easy management and updating of website content, product catalogs, and other dynamic elements. Platform Engineers ontent Management System Setup 3 days learnerms.
Integrate with various payment gateways to enable secure and seamless payment processing for customer transactions. Ensure compliance with PCI DSS standards for handling cardholder data securely. Integrate with shipping and logistics providers to automate shipping processes, calculate shipping costs, and provide real-time tracking information to customers. ipping and Logistics Integration and provide real-time tracking information to customers.

Implement personalized user experiences through recommendation systems based on user behavior and historical data. Utilize machine learning algorithms to offer product recommendations tailored to individual Personalization and Recommendation 6 days Deciding the architecture for an ecommerce site for scalability, robust, availability, maintainability, reusability, usability, security, accessibility. Frontend Architecture and Tech Stack Finalization Solution Architects 8 days Deciding the architecture for an ecommerce site for scalability, robust, availability, maintainability, Backend Architecture and Tech Stack 8 days scalability, robust, availability, maintainability, reusability, usability, security, accessibility.

Create user account systems with secure authentication, password management, and account Frontend Engineers Jser Authentication - Login Page 3 settings.

Create user account systems with secure authentication, password management, and account User Authentication - User Database Integration Backend Engineers 3 Product Catalog - Display Product List Display a list of products available for purchase. Product Catalog - Database Setup and Display a list of products available for purchase. 4 Product Details Page - UI Design Provide detailed information about a specific product. 4 Product Details Page - Product Data Integration Provide detailed information about a specific product. Shopping Cart - Cart UI and Functionality Enable users to add, remove, and manage items to Shopping Cart - Cart Management Backend Enable users to add, remove, and manage items to 5 Engineers Payment Processing - Payment Gatew. UI and Integration Payment Processing - Payment Processing Backend Checkout Process - Checkout UI and Flow Handle secure payment transactions for orders. Handle secure payment transactions for orders. Guide users through the payment and order Frontend Engineers Checkout Process - Payment Gateway Integration Guide users through the payment and order confirmation. User Profiles - Profile Page Allow users to manage their profiles and preferences. Engineers User Profiles - User Data Management Allow users to manage their profiles and preferences. 3 Engineers Search Functionality - Search UI and Filtering Enable users to search and filter products efficiently Search Functionality - Search Algorithm Integration Enable users to search and filter products efficiently. 4

Order History - Order History Page

Ratings and Reviews - Review

Ratings and Reviews - Review Data Management

Wishlist - Wishlist UI and Functionality

Wishlist - Wishlist Data Management

Display the history of past orders for each user.

Let users submit and view product reviews and ratings.

Let users submit and view product reviews and ratings. Engineers

4

5

Order History - Order Data Management Display the history of past orders for each user.

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 Sprint 1
 Sprint 2
 Sprint 3

 Week 1
 Week 2
 Week 3
 Week 4
 Week 5
 Week 6

 Sprint 4
 Sprint 5
 Sprint 6
 Sprint 7
 Sprint 8

 Week 7
 Week 8
 Week 10
 Week 11
 Week 12
 Week 13
 Week 14
 Week 15
 Week 16
 Milestone Task Explanation Responsibility Dependency Duration oduct Recommendations -commendation Algorithm Integration Suggest relevant products based on user behavior. Product Recommendations - User Behavior Tracking Suggest relevant products based on user behavior. Order Management - Order Tracking and Manage and track orders from placement to delivery. Order Management - Order Data Manage and track orders from placement to delivery. 8 Management Engineers Inventory Management - Inventory Tracking and Alerts Monitor and update product stock levels. 6 Inventory Management - Inventory Database Integration
Admin Dashboard - Admin UI for Site Management
Admin Enter Comment - Admin UI for Site Management Monitor and update product stock levels. 6 4 Admin Dashboard - Admin Backend Functionality Provide an interface for website management. Customer Support - Support Chat UI and Offer chat support and manage support tickets. Customer Support - Support Ticket Offer chat support and manage support tickets. 5 Management Backend Engineers Analytics and Reporting - Data Visualization Integration Track website data and present it in a visual format. visualization Integration
Analytics and Reporting - Data
Processing and Storage
Email Notifications - Email Templates
and Delivery Track website data and present it in a visual format. Send automatic email notifications to users. Frontend Engineers and Delivery

Email Notifications - Email Service
Integration
Send automatic email notifications to users.
Backend
Engineers
SEO Optimization - Metadata and URL
Optimize the website for better search engine ranking.
Engineers
Engineers SEO Optimization - SEO Backend Optimize the website for better search engine ranking. Backend Engineers 3 Integration Imegration Page Speed and Load Time Improvement Improve website speed and performance. Performance Optimization - Backend Performance Tuning Improve website speed and performance. 3 Engineers 3 Security Measures - XSS and CSRF Implement measures to safeguard against attacks. Security Measures - Backend Security Configuration Implement measures to safeguard against attacks. Engineers Mobile Responsiveness - Mobile UI Design and Development Ensure the website works well on mobile devices. Mobile Responsiveness - Mobile Ensure the website works well on mobile devices 4 Social Media Integration - Social Media
Sharing Bultons
Social Media Integration - Social Media
Enable users to share products on social media.
API integration Backend Adaptation Engineers Frontend Engineers 3 Multilingual Support - Language Frontend Engineers Multilingual Support - Language Data Provide the website in multiple languages. Engineers GDPR Compliance - Cookie Consent Ensure compliance with data protection regulations. Frontend Engineers GDPR Compliance - User Data Handling Ensure compliance with data protection regulations. 4 Engineers lerifies if all the features and functionalities of the commerce site are winding as opereded and meet the specified requirements. It ensures that the website functions properly for users.

Focuses on evaluating the user experience and usability aspects of the e-commerce site. It assesses how easy it is for users to navigate, interact, and perform tasks on the website. Ongoing Usability Testing Ongoing perform tasks on the website. Tests the website's performance under different conditions, such as load testing, stress testing, and eature erformance Testing inual Testers Ongoing scalability testing, to ensure it can handle the expect user traffic without issues.

Identifies and addresses vulnerabilities and weaknesses in the e-commerce site's security measures to protect sensitive user information, financial transactions, and prevent cyber-attacks Feature Developn Security Testing nual Testers Ongoing Ensures that the e-commerce site works seamlessly across various devices, browsers, and operating systems to provide a consistent user experience to a ompatibility Testing nual Testers Feature Ongoing systems to provide a consistent user experience so diverse range of users.

Specifically focuses on testing the e-commerce site's functionality, usability, and performance on mobile devices to cater to the growing number of mobile users Mobile Testing inual Testers Ongoing and their unique needs Validates the integration and functionality of payment gateways, ensuring smooth and secure payment Feature Developmen Manual Testers Payment Gateway Testing Ongoing processing for users during the checkout process. Evaluates how the e-commerce site performs different user loads to assess its capacity and eature Load Testing Ongoing onse time, ensuring it can handle peak traffic and provide a smooth user experience. Verifies that new changes or updates do not adversely impact the existing functionalities of the e-commerce site, ensuring a stable and error-free user experience eature Developmen Ongoing Checks the compatibility and consistency of the e-commerce site's appearance and functionality across various web browsers to ensure a uniform experience for all users. ross-Browser Testing Develop a comprehensive performance marketing strategy aligned with business goals, targeting audience segments and defining key performance Define Marketing Strategy and indicaors.

Analyze the market landscape, consumer behavior, and competitor strategies to identify opportunities and gain a competitive edge.

Performance Marketer 10 Manage the implementation of paid campaigns across platforms such as Google Ads, Facebook, Instagram, and other relevant channels. Plan and Execute Paid Advertising Campaigns

21

Ongoing

Ongoing

Optimize website content, meta tags, and structure to improve organic search visibility and attract relevant traffic from search engines.

Performance Marketer

Set up and monitor performance metrics, analyzing campaign data and customer behavior to make data-

Performance Marketer

driven decisions and optimize marketing efforts.

Search Engine Optimization (SEO)

Performance Tracking and Analytics

Budget Management and ROI Analysis

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|           | Tigita reserves.                                      | Explanation  | Responsibility          | Dependency | Duration | Sprint 1 |        | Sprint 2 Sprint 3 |        |        |        | Sprint 4 |        | Sprint 5 |         | Sprint 6 |         | Sprint 7 |         | Sprint 8 |         |
|-----------|---|--|-------------------------|------------|----------|----------|--------|-------------------|--------|--------|--------|----------|--------|----------|---------|----------|---------|----------|---------|----------|---------|
| Milestone | Task  |  |                         |            |          | Week 1   | Week 2 | Week 3            | Week 4 | Week 5 | Week 6 | Week 7   | Week 8 | Week 9   | Week 10 | Week 11  | Week 12 | Week 13  | Week 14 | Week 15  | Week 16 |
|           | Email Marketing and Automation                        | Develop and execute email marketing campaigns, including automated flows and personalized messages to engage and retain customers.               | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Influencer Marketing                                  | Collaborate with influencers and industry partners to<br>drive brand awareness and leverage their reach to<br>target relevant audiences.         | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Social Media Management and<br>Advertising            | targeted ads, and engaging with followers to foster<br>brand loyalty and generate leads.   | Performance<br>Marketer |            | 21       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Content Marketing and Blogging                        | Develop content marketing strategies, create valuable<br>blog posts, and other content to attract and engage<br>potential customers.             | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Conversion Rate Optimization (CRO)                    | Analyze website data, conduct A/B tests, and<br>implement changes to improve the conversion rate of<br>visitors into customers.                  | Performance<br>Marketer |            | 21       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Affiliate Marketing                                   | Establish and manage affiliate partnerships to drive<br>traffic and sales through affiliate marketing programs.                                  | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Remarketing and Retargeting                           | Set up retargeting campaigns to re-engage website<br>visitors who haven't converted and encourage them to<br>return and make a purchase.         | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Customer Segmentation and<br>Personalization          | Implement strategies to segment customers and<br>deliver personalized marketing messages based on<br>their preferences and behavior.             | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Loyalty Programs and Customer<br>Retention            | Design and execute loyalty programs and initiatives to<br>retain existing customers and encourage repeat<br>purchases.                           | Performance<br>Marketer |            | 14       |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Collaborate with Creative and Design<br>Teams         | Work with creative teams to produce marketing<br>collateral, graphics, and ad creatives that align with the<br>brand's messaging and aesthetics. | Performance<br>Marketer |            | Ongoing  |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |
|           | Monitor and Respond to Online Reviews<br>and Feedback | Monitor customer reviews and feedback on various<br>platforms and respond appropriately to maintain a<br>positive brand reputation.              | Performance<br>Marketer |            | Ongoing  |          |        |                   |        |        |        |          |        |          |         |          |         |          |         |          |         |