

# ROADMAP 2014-2016

Ericsson Order Care

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# PORTFOLIO



## ERICSSON ORDER CARE



Order  
Negotiations



Unified  
Workstation



Self Care  
(Enterprise)



Order  
Analytics



Velocity  
Studio



Order  
Management



Orchestration  
Framework



Service  
Registry



Customer  
Information  
Management



Workflow  
Director



Metro  
Ethernet



## SUPPORTED SOLUTIONS

- › ERICSSON SERVICE INNOVATION FRAMEWORK
- › ERICSSON MOBILE ORDER MANAGEMENT

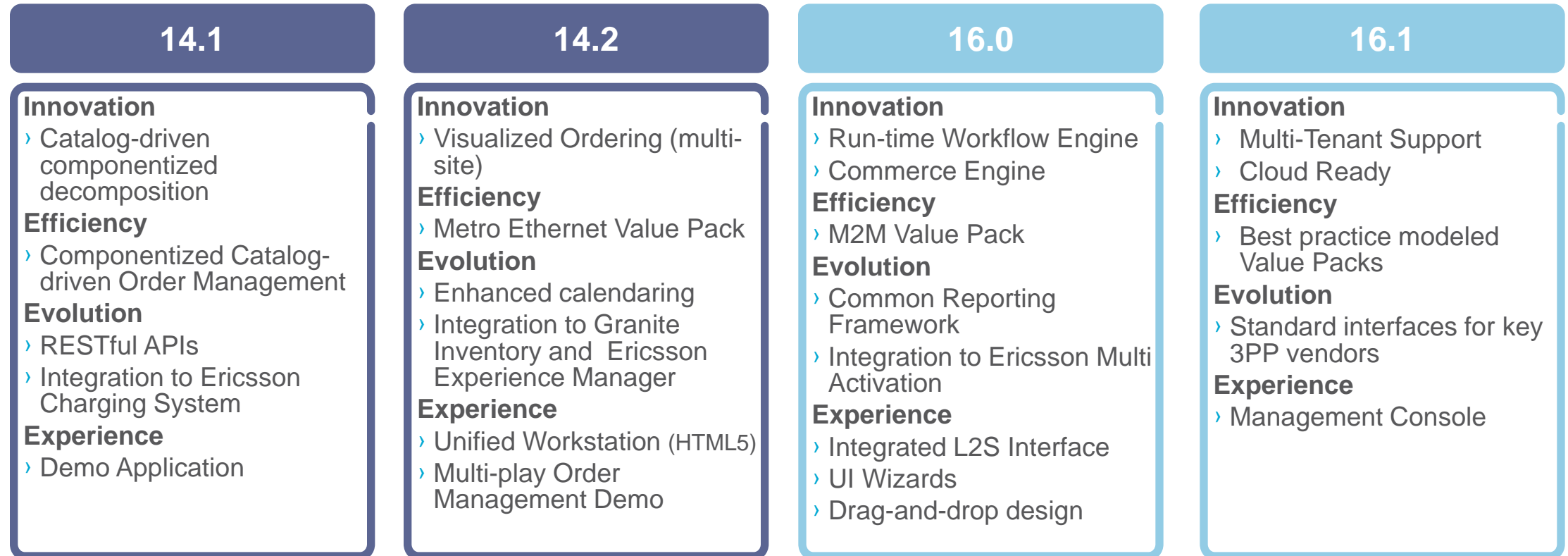
\* Roadmap item; not available for tendering

# RELEASE STATUS CONVENTIONS



<b>Released</b>	Released Product or Feature. Products available for unrestricted global delivery (GA status) are defined as released products. There may be more than one (1) release in a product line available on the market.
<b>Indicative</b>	Future products or features where release intent has been defined and development has started for some objects. Release scope and the GA date may change.
<b>Candidate</b>	Potential products or features where implementation has not started. Candidates for scope are suggested. Release scope, functions and GA date may change.

# ERICSSON ORDER CARE



Listed are the key focus segments for the upcoming major releases only. All releases also include regular core product and module optimizations, enhancements and repairs.



# 14.1 - SELECTED DETAILS



## › REST APIs

- New Interface Provider in platform allowing REST support
- New REST interfaces (using REST provider) for ON, OM, and SR
- Standard compliance for REST APIs based on TM Forum specifications

## › Catalog Driven Fulfillment

- Customer Purchase Service
- Partner Purchase Service
- Partner Application Calls exposed APIs

## › Service Registry

- SID based REST API support

## › Order Negotiations

- SID / TMF based REST API support
- Additional support to catalog relationship
- Additional support for non-catalog items

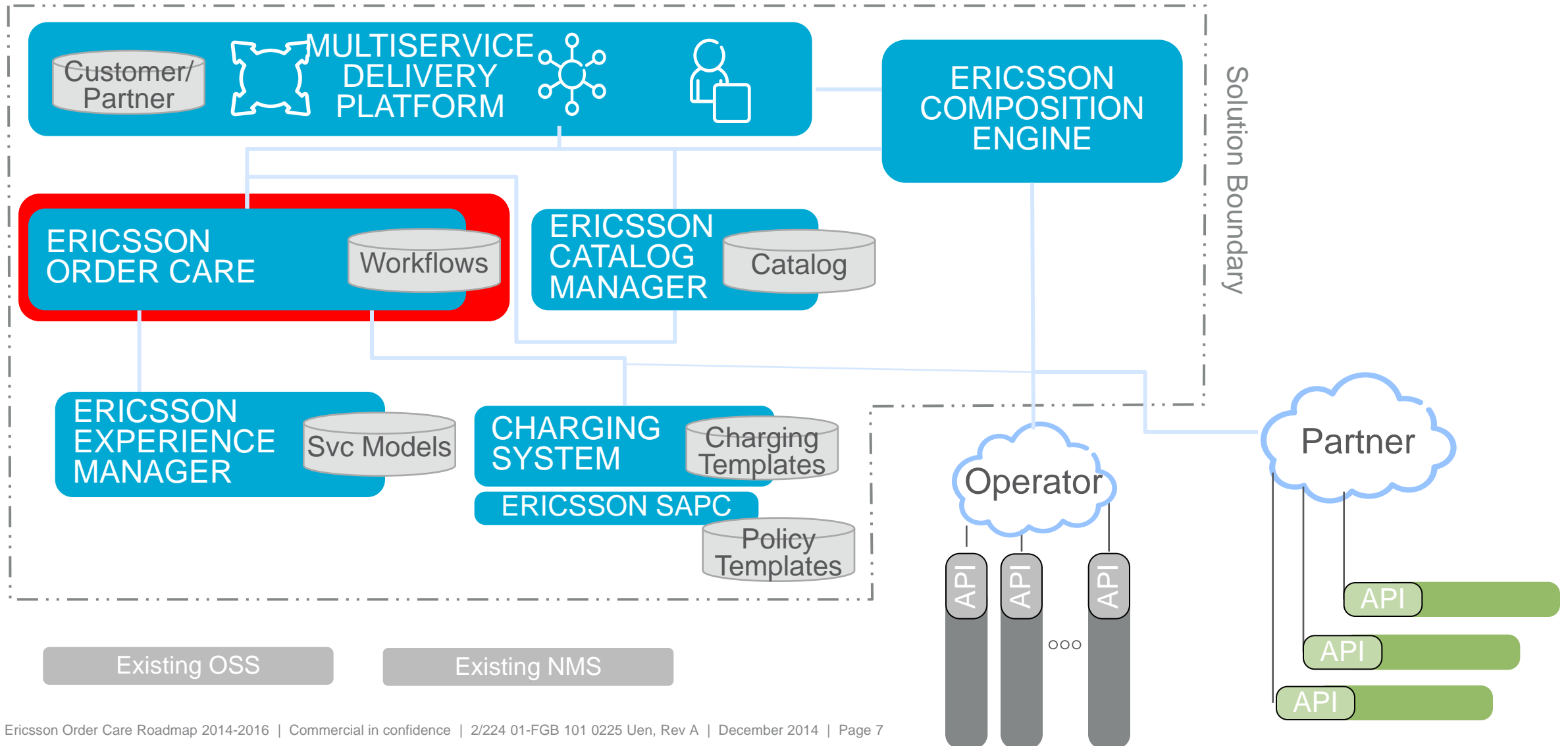
## › Order Management

- SID / TMF based REST API support
- Interpretation for Item Action defined in Catalog
- Expose OM fulfillment for execution as a service

## › Orchestration Framework

- Enhanced Fulfillment Plan Specification (FPS) to provide Checkpoints
- Enhanced OF to support dynamic construction of Fulfillment Plan Instance's (FPI)

# 14.1 – ESIF INTEGRATION ROADMAP



# 14.2 – METRO ETHERNET SUPPORT



- › Ericsson is delivering a pre-configured Metro Ethernet solution to CenturyLink, as Product

## Driving a shift towards:

- › Preconfigured solutions that require less SI involvement
  - Shorter TTM, lower TCO...compensated by higher volumes
- › Solutions that cross product lines
  - Pre-integrated across Order Care, Catalog, Multi-Activation, Granite...
- › Standards Adoption
  - Standards bodies alignment on ordering APIs and product models



MEF





# 14.2 – MEF SERVICE COVERAGE



## › MEF 6.1 Ethernet Services Definition\*

### – 9 Service Types

- › 9.1 Ethernet Line (E-Line)
- › 9.2 Ethernet LAN (E-LAN)
- › 9.3 Ethernet Tree (E-Tree)

### – 10 Service Definitions

- › 10.1 Ethernet Private Line
- › 10.2 Ethernet Virtual Private Line
- › 10.3 Ethernet Private LAN
- › 10.4 Ethernet Virtual Private LAN
- › 10.5 Ethernet Private Tree
- › 10.6 Ethernet Virtual Private Tree

## › MEF 33 Ethernet Access Services Definition\*

### – 6 Service Definitions

- › 6.1 Access Ethernet Private Line Service
- › 6.2 Access Ethernet Virtual Private Line

***\*Only those services in-scope for CenturyLink LION project will be included within the MEF Value Package for ECM and EOC 14.2***

# 14.2 VISUALIZATION SUPPORT



- › View services in geographical and schematic formats

**Order Management Center** Help ? Logout

**Acme Corp Inc.**  
Customer Search / Customer info

**Views**  
Overview  
Contact  
Accounts  
Orders  
Locations  
Services

**Overview** + New Service + Change Service

**Contact Details**

Name	Acme Corp Inc.
Address	Park Avenue 999 18th
Phone	(123)-456-7890
Contact	John Doe
Email	john.doe@acme.com
Contract	con-123456789
Joined Date	01-01-2014

**Recent Orders**

Order Number	PON	Last Mod. Date	Description	Montly Charge	One-time Charge	Status
#0123456789	#8346282	01-01-2014	Upgrade E-LAN from 1Gbp...	1,080.00	200.00	Fallout
#4628346282	N/A	01-01-2014	Add a new UNI in Denver	200.00	200.00	Incomplete
#8923749223	#4628282	01-01-2014	Replace a UNI in New York	50.00	200.00	In jeopardy
#2983749233	N/A	01-01-2014	Add 2 new UNI in Chicago	250.00	200.00	Suspended
#9234819374	N/A	01-01-2014	Downgrade UNI from 10Gb...	80.00	200.00	Submitted

**\$ Accounts**

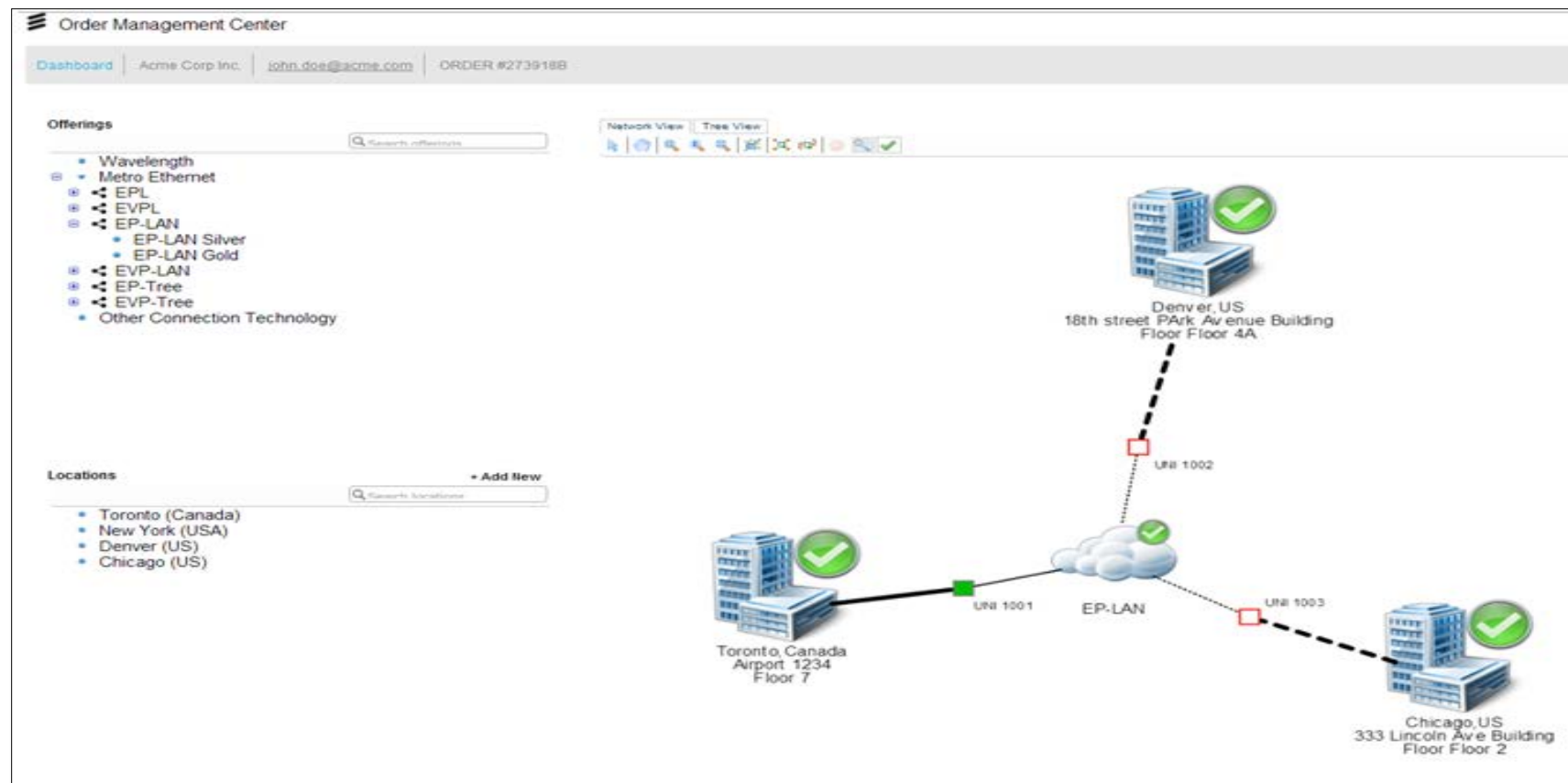
Account ID	Bank Name	IBAN Number
127653	HSBC	123-456-7890
312441	BBVA	123-456-7890
682173	Nordea	123-456-7890

**Services & Locations**

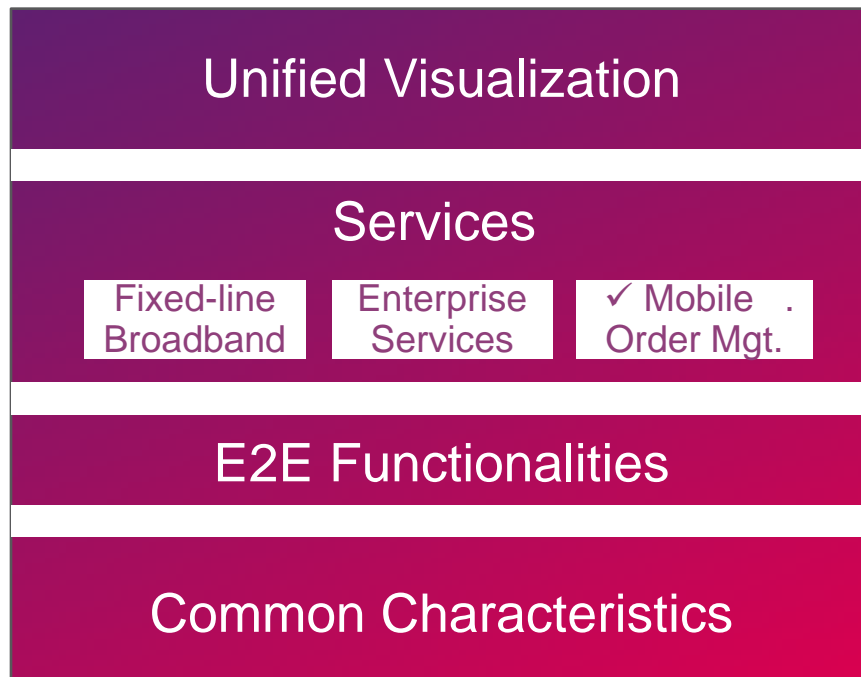
# 14.2 – VISUALIZATION SUPPORT CONT



- › Order status provided with service topology perspective

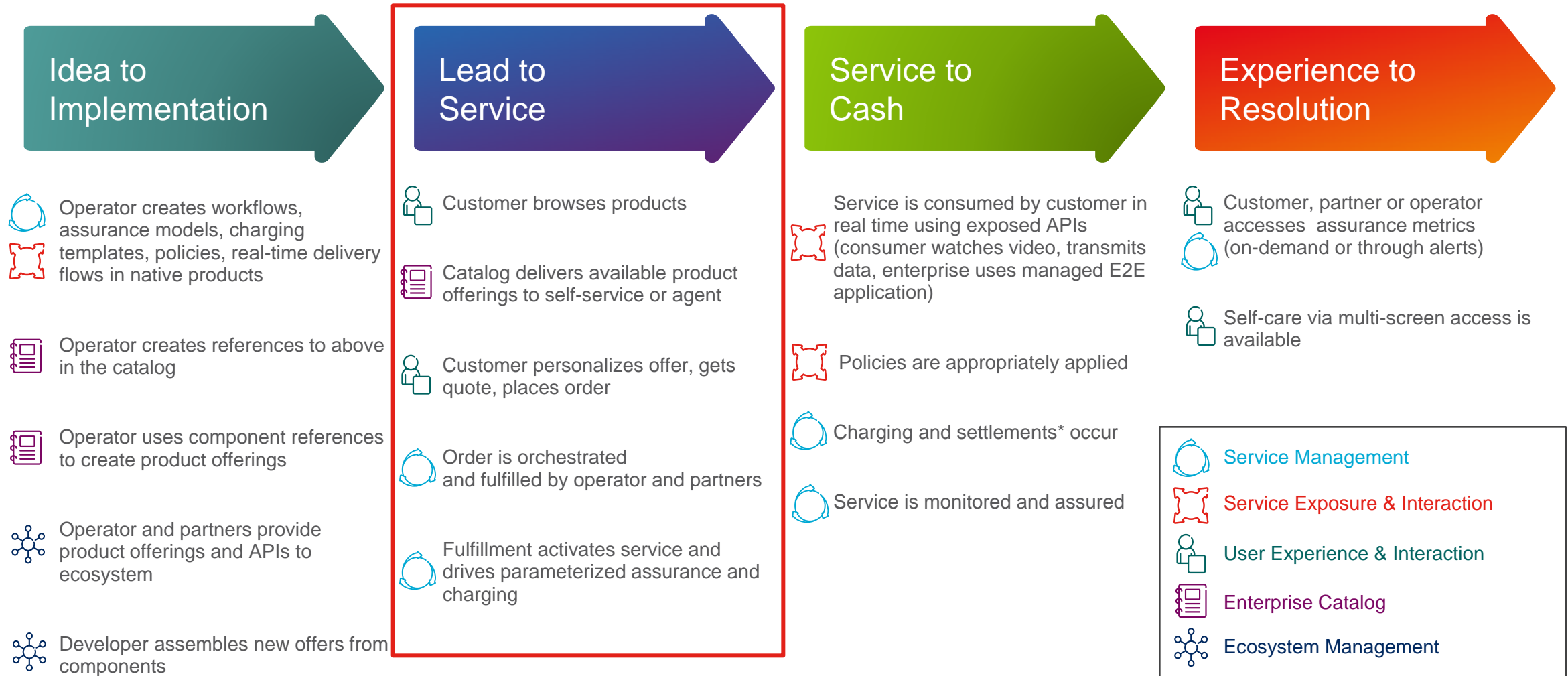


# 16.0 – LEAD-TO-SERVICE SUPPORT



- › Create unified visualization layer with L2S assets, enhancing usability in visualization prototype
- › Coordinated roadmaps across products towards a super suite, and support L2S roadmap
- › Focus common characteristics work on L2S to accelerate evolution to common platform

# 16.0 – L2S MAJOR E2E PROCESSES



*\*Settlements occur in the Billing process*



**ERICSSON**