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Ericsson Order Care and Catalog Manager: License Key request process

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1 INTERNAL License Process for Release 14.x

There are the high level steps to be used by internal Ericsson staff to obtain development licenses for projects.

NOTE: This process should only be done by Team Leads or individuals requiring a local license server. Developers should connect to the license server setup for their project.

- 1 Secure a physical machine/server on to which to install the Sentinel License Server; this can be anywhere in the Ericsson network as long as each developer and test systems can reach the server. **NOTE:** You will install the license server on this machine, and will also need the fingerprint of this machine for the license key.
- 2 Extract the fingerprint of the license server, using the process outlined in the “Sentinel RMS Licence Manager Server Installation and Configuration Guide.pdf” guide (available with Product Documentation). A copy is attached



Sentinel RMS Licence
Manager Server Insta
here:

- 3 Visit the SW Supply Area for Temporary Keys website:
https://ericoll.internal.ericsson.com/sites/SW_License_Handling_Community/

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[Pages/Temporary%20keys.aspx](#)

Click on “[Download ETEL tool](#)” under the heading on the page.

Complete the license request forms by updating the Customer Name, HWR (Hardware – Redhat, Windows, or Solaris), and the license server fingerprint extracted in step 2. Add the project name and description in the description field. Insert the quantity of server (online) and developer (repository) licenses required. In the template, we use a quantity of 10 for servers and 20 for developers (please use qty > 1 due to limitations on ELIS). Please ensure that you only use the value packs that the customer has purchased - DO NOT select all of the value packs.

- 4 Please request temporary keys for 1 year.
- 5 Once the license request form as been completed, please submit the forms to this portal: [Go to the web portal](#).
 - Insert your SIGNUM in Corporate ID (press Enter)
 - Send a copy of the request to the SPMs (above)
 - Select the Subject: Temporary Keys
 - Upload the 2 license request files and the approval email
 - For Product: Select either Order Care or Catalog Manager depending on your license request.
 - For Hardware Resource: Enter “Not Applicable”.
 - For Fingerprint: insert the fingerprint extracted in step 2.
 - Leave LAC blank
 - Enter the End User Foreign Trade # (EUFT) for the Customer. If you don’t know it, always the local License handlers or the closest Regional License Manager as listed in the list:
<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>
 - For Issue Description: Enter “Request for Internal License”
- 6 The Supply Licensing team will send the license file to the requester.
- 7 Load the license key into the license server using the product documentation. You can then ask each developer to do the product install by connecting to your new license server.
- 8 For support, you can contact the Regional License Managers at the following link:

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<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>

2 **CUSTOMER** License Process for Release 14.x

- 1 The standard Ericsson customer licensing process is used for Order Care and Catalog Manager. You can see the process outlined here:
<http://anon.ericsson.se/eridoc/erl/objectId/09004cff832f708a?docno=EAB-09:071499Uen&action=approved&format=ppt8>
- 2 Please ensure the commercial orders are complete. This is usually done with Offer Management for Order Care and Catalog Manager. You can contact BUSS Offer Management buss.offer.management@ericsson.com.
- 3 As part of the commercial order submission, the License Access Control (LAC) information was sent to the email address on file.
- 4 Use the LAC information to log into ELIS and activate the license. The fingerprint for the license server will need to be submitted.
- 5 The license keys will be sent to the email address on file.
- 6 For support, you can contact the Regional License Managers at the following link:
<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>

3 **INTERNAL & CUSTOMER** License Process for Release 5.x

There are the high level steps to be used by internal Ericsson staff to obtain development licenses for projects.

NOTE: This process should only be done by product Team Leads

- 1 Get the list of value packs **contracted** for use by the customer. Please ensure you have the correct list.
- 2 Extract the fingerprint of the developer machine or server. The fingerprint is the MAC id of the laptop. ([how-to](#))
- 3 Visit the SW Supply Area for Temporary Keys website:
https://ericoll.internal.ericsson.com/sites/SW_License_Handling_Community/Pages/Temporary%20keys.aspx
Click on "Download ETEL tool" under the heading on the page and fill in license request form.

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Update the Customer Name, HWR (Hardware – Redhat, Windows, or Solaris), and the machine fingerprint extracted in step 2.

- 4 Add the project name and description in the description field.
- 5 Identify the required value packs. Please ensure that you only use the value packs that the customer has purchased - DO NOT select all of the value packs.
- 6 Request 1 year temporary keys.
- 7 Once the license request form as been completed, please submit the forms to this portal: [Go to the web portal](#).
 - Insert your SIGNUM in Corporate ID (press Enter)
 - Send a copy of the request to the SPMs (above)
 - Select the Subject: Temporary Keys
 - Upload the 2 license request files and the approval email
 - For Product: Select either Order Care or Catalog Manager depending on your license request.
 - For Hardware Resource: Enter “Not Applicable”.
 - For Fingerprint: insert the fingerprint extracted in step 2.
 - Leave LAC blank
 - Enter the End User Foreign Trade # (EUFT) for the Customer. If you don’t know it, always the local License handlers or the closest Regional License Manager as listed in the list:
<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>
 - For Issue Description: Enter “Request for Internal License”
- 8 The Supply Licensing team will send the license file to the requester.
- 9 Use the license key on the developer machine or server, as advised in the product documentation.
- 10 For support, you can contact the Regional License Managers at the following link:
<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>

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4 **INTERNAL & CUSTOMER License Process for Release 4.x**

There are the high level steps to be used by internal Ericsson staff to obtain development licenses for projects.

NOTE: This process should only be done by product Team Leads

- 1 Get the list of value packs **contracted** for use by the customer. Please ensure you have the correct list.
- 2 Extract the fingerprint of the developer machine or server. The fingerprint is the machine name in the operating system on the machine or server.
- 3 Visit the SW Supply Area for Temporary Keys website:
https://ericoll.internal.ericsson.com/sites/SW_License_Handling_Community/Pages/Temporary%20keys.aspx
Click on “Download ETEL tool” under the heading on the page and fill in license request form.
Update the Customer Name, HWR (Hardware – Redhat, Windows, or Solaris), and the machine fingerprint extracted in step 2.
- 4 Request 1 year temporary keys.
- 5 Once the license request form as been completed, please submit the forms to this portal: [Go to the web portal](#).
 - Insert your SIGNUM in Corporate ID (press Enter)
 - Send a copy of the request to the SPMs (above)
 - Select the Subject: Temporary Keys
 - Upload the 2 license request files and the approval email
 - For Product: Select either Order Care or Catalog Manager depending on your license request.
 - For Hardware Resource: Enter “Not Applicable”.
 - For Fingerprint: insert the fingerprint extracted in step 2.
 - Leave LAC blank
 - Enter the End User Foreign Trade # (EUFT) for the Customer. If you don’t know it, always the local License handlers or the closest Regional License Manager as listed in the list:

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<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>

- For Issue Description: Enter “Request for Internal License”
- 6 The Supply Licensing team will send the license file to the requester.
 - 7 Use the license key on the developer machine or server, as advised in the product documentation.
 - 8 For support, you can contact the Regional License Managers at the following link:
<http://erilink.ericsson.se/eridoc/erl/objectId/09004cff82d007de?docno=EAB-08:072515Uen&action=approved&format=excel8book>