

CFITP Analytics Dashboard Report

Period: Dec 28, 2025 - Jan 27, 2026

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Generated by: manager@gmail.com

Summary Metrics

| Metric | Value |
|---------------------|--------|
| Total Issues | 38 |
| Open Issues | 30 |
| In Progress Issues | 4 |
| Resolved Issues | 1 |
| Closed Issues | 3 |
| Team Efficiency | 11.8% |
| Avg Resolution Time | 303.8h |
| First Response Time | 13.0h |
| Sla Compliance | 100.0% |
| Reopen Rate | 0.0% |

Issues by Status

| Status | Count | Percentage |
|-------------|-------|------------|
| Open | 30 | 78.9% |
| In Progress | 4 | 10.5% |
| Resolved | 1 | 2.6% |
| Closed | 3 | 7.9% |

Issues by Priority

| Priority | Count | Percentage |
|----------|-------|------------|
| Low | 17 | 44.7% |
| Medium | 9 | 23.7% |
| High | 12 | 31.6% |
| Critical | 0 | 0.0% |

Team Performance

| Name | Assigned | Resolved | Pending | Efficiency % |
|-------------------------|----------|----------|---------|--------------|
| jm j | 6 | 2 | 4 | 33.3% |
| kida wubet | 6 | 2 | 4 | 33.3% |
| endris nbjk | 2 | 0 | 2 | 0.0% |
| test_manager_2@aitb.com | 2 | 0 | 2 | 0.0% |
| test_manager_1@aitb.com | 2 | 0 | 2 | 0.0% |
| test_manager_0@aitb.com | 2 | 0 | 2 | 0.0% |
| test_staff_2@aitb.com | 4 | 0 | 4 | 0.0% |
| test_staff_1@aitb.com | 4 | 0 | 4 | 0.0% |
| test_staff_0@aitb.com | 2 | 0 | 2 | 0.0% |
| jak koy | 2 | 0 | 2 | 0.0% |

Note: This report was generated automatically by the CFITP system. All data is based on real-time database records.