

# CFITP Analytics Dashboard Report

**Period:** Dec 27, 2025 - Jan 26, 2026  
**Generated:** 2026-01-26 09:32:00  
**Generated by:** manager@gmail.com

## Summary Metrics

| Metric              | Value  |
|---------------------|--------|
| Total Issues        | 17     |
| Open Issues         | 9      |
| In Progress Issues  | 4      |
| Resolved Issues     | 2      |
| Closed Issues       | 2      |
| Team Efficiency     | 36.4%  |
| Avg Resolution Time | 215.3h |
| First Response Time | 34.6h  |
| Sla Compliance      | 100.0% |
| Reopen Rate         | 0.0%   |

## Issues by Status

| Status      | Count | Percentage |
|-------------|-------|------------|
| Open        | 9     | 52.9%      |
| In Progress | 4     | 23.5%      |
| Resolved    | 2     | 11.8%      |
| Closed      | 2     | 11.8%      |

## Issues by Priority

| Priority | Count | Percentage |
|----------|-------|------------|
| Low      | 6     | 35.3%      |
| Medium   | 5     | 29.4%      |
| High     | 6     | 35.3%      |
| Critical | 0     | 0.0%       |

## Team Performance

| Name            | Assigned | Resolved | Pending | Efficiency % |
|-----------------|----------|----------|---------|--------------|
| jm j            | 5        | 2        | 3       | 40.0%        |
| kida wubet      | 5        | 2        | 3       | 40.0%        |
| jak koy         | 1        | 0        | 1       | 0.0%         |
| Haymanot Asmare | 0        | 0        | 0       | 0%           |

*Note: This report was generated automatically by the CFITP system. All data is based on real-time database records.*