

Can I/I cannot transfer money to my mobile phone?

You cannot conduct Money Order to Mobile transactions to your own name and mobile phone number.

What are the transaction limits for Money Order to Mobile?

In transfer to mobile phone transactions there are separate transaction limits for the sender and recipient. You can conduct up to EUR 500 and two transactions per day, You can conduct up to EUR 1.000 and 4 transactions per week, You can conduct up to EUR 1.500 and 6 transactions per month.

When I want to withdraw the transfer amount received in my mobile phone the ATM gives the warning "MONEY ORDER TO MOBILE PAYMENTS CANNOT BE PERFORMED TEMPORARILY ON THIS ATM."

Maximum 6 payments of money received through transfer to mobile phone can be done in each one hour on an ATM. You can prefer a different ATM or try your transaction again after a while.

Which information is asked when withdrawing the sum received during a money order to mobile transaction?

In order for the recipient to withdraw the funds received as a result of a transfer to mobile phone, the recipient should enter the sender's mobile phone number, his/her mobile phone number, his/her identification number, the full amount of funds sent, and the one-time password sent to him/her on ATM.

When is the amount of transfer returned to my account if during a money order to mobile transaction, the recipient does not withdraw the money?

Amounts of transfer to mobile phone which are not withdrawn in 24 hours after the sending time are automatically returned.

I have mistakenly made a money order to mobile. How can I get my money back?

Transfer to mobile phone transactions cannot be cancelled by the sender. Only amounts of transfer to mobile phone which are not withdrawn in 24 hours after the sending time are automatically returned.

Why does a legal warning appear while conducting a money order to mobile?

Within the framework of regulations of the legal authorities, a legal warning is shown to the sender and recipient stating that illegal betting and gambling are offenses, and if it is discovered that transaction is related to these offenses, legal proceedings will be initiated.

Does the recipient receive SMS during the money order to mobile?

Since the recipient shall withdraw the money with a password sent to his/her mobile phone, the buyer's mobile phone should be active, the mobile phone's message box should have space to receive the message, the mobile phone line should not have any connectivity problems and the sim card must not be blocked (due to sim card change).