# Conor's Cleaning - Knowledge Base Document

# **About Us**

Conor's Cleaning has been serving the Greater Boston area since 2018, providing premium residential and commercial cleaning services. Our team of certified and background-checked cleaning professionals is committed to delivering exceptional results while using eco-friendly products and maintaining the highest standards of professionalism.

### **Location & Contact Information**

Address: 247 Beacon Street, Boston, MA 02116

• Phone: (617) 555-0123

• Email: info@conorscleaning.com

• Hours of Operation: Monday-Saturday, 7:00 AM - 7:00 PM

#### **Our Services**

# **Regular Maintenance Cleaning**

Our standard cleaning service includes:

- Dusting and wiping all accessible surfaces
- Vacuuming all floors and carpets
- Mopping all hard floor surfaces
- Cleaning and sanitizing bathrooms
- Cleaning and sanitizing kitchen surfaces
- Empty trash bins and replace liners
- Making beds (linens must be provided)
- Interior window cleaning

# **Deep Cleaning**

Our comprehensive deep cleaning includes all regular maintenance services plus:

- Detailed baseboards and crown molding cleaning
- Inside window tracks and sill cleaning
- Inside cabinet cleaning
- Behind and under furniture cleaning
- Light fixture cleaning

- Door frame and door cleaning
- Switch plate cleaning
- Ventilation cover cleaning
- Detailed appliance cleaning

#### Move In/Move Out Cleaning

Specialized cleaning for property transitions includes:

- All deep cleaning services
- Inside oven cleaning
- Inside refrigerator cleaning
- Inside cabinet and drawer cleaning
- Garage sweep and clean
- Window track deep cleaning
- Light fixture cleaning
- Wall spot cleaning
- Paint touch-up preparation

#### **Post-Renovation Cleaning**

Specialized cleaning for after construction or renovation:

- Removal of construction dust
- Detailed surface cleaning
- Paint spot removal
- Adhesive residue removal
- Window and frame cleaning
- HVAC vent cleaning
- Floor sealing (if required)
- Debris removal

# **Frequently Asked Questions**

Q: How do I get a price quote? A: You can receive an instant, personalized quote through our automated system by providing your property details and service requirements.

Q: Are your cleaning products safe for pets and children? A: Yes, we use eco-friendly, non-toxic cleaning products that are safe for all family members, including pets.

Q: Are your cleaners insured and bonded? A: Yes, all our cleaning professionals are fully insured, bonded, and have undergone thorough background checks.

Q: What if I'm not satisfied with the cleaning? A: We offer a 100% satisfaction guarantee. If you're not completely satisfied, contact us within 24 hours and we'll return to address any concerns at no additional cost.

Q: Do I need to provide cleaning supplies? A: No, our team brings all necessary cleaning supplies and equipment. However, if you prefer specific products, please let us know in advance.

Q: How far in advance should I book? A: We recommend booking at least one week in advance for regular cleaning services and two weeks for special services like move-in/move-out or post-renovation cleaning.

Q: What is your cancellation policy? A: We require 24-hour notice for cancellations. Cancellations with less notice may incur a fee.

Q: Do you offer recurring service discounts? A: Yes, we offer special rates for weekly, bi-weekly, and monthly service agreements.

#### **Our Commitment**

We prioritize:

- Quality service and attention to detail
- · Professional and courteous staff
- Eco-friendly cleaning solutions
- Flexible scheduling
- Customer satisfaction guarantee
- Reliable and consistent service

## **Service Areas**

We serve the following areas in Greater Boston:

- Downtown Boston
- Cambridge
- Somerville
- Brookline
- Newton
- Watertown
- Arlington
- Medford

For specific pricing information, please use our instant quote generator for an accurate estimate based on your property's specifications and service requirements.