



eTICKET

Need help with your trip?

Boarding Point Ph. No.:020-24379877 24370877

9373770877 9326012762

Paulo Travels-Customer Care:0832- 2438531 / 022 - 26433023

Write to us [here](#)

Pune → Surat Friday, April 13, 2018

Ticket no: **TM4T15469369**
PNR no: 124547016-3552283

Paulo Travels A/C Sleeper (2+1)	21:00 Reporting time	21:15 Departure time	5 Number of Passengers
Boarding point details	Wakad-purple travels, near shanidev mandir Location	Wakad-purple travels, near shanidev mandir Landmark	Wakad-Purple Travels, Near Shanidev Mandir02026051791/2, 9326012761 Address
Book Hotels in Surat			
Aniruddh Deodhar Seat No.13	Ashwini Deodhar Seat No.19	Bhaskar Lohakare Seat No.14	
Rekha Lohakare Seat No.20	Aditya Deodhar Seat No.24		

NOTE : This operator accepts mTicket, you need not carry a print out

Total Fare :Rs. 4000.0

(Rs. 0 inclusive of GST and service charge, if any)

Get upto 80% off on hotels in Surat

Use code **TM4T15469369**. Lowest Price Guaranteed!

Hotel Orange International 1.7 From Railway Station Area Rs.3658 Rs.2728 go 4.4/5 ratings PER NIGHT	Hotel Sifat International 1.8 From Railway Station Area Rs.3719 Rs.2535 go 4.4/5 ratings PER NIGHT
Lords Plaza 1.6 From Railway Station Area Rs.3893 Rs.2904 go 4/5 ratings PER NIGHT	Budget Inn Bellevue 2.2 From Railway Station Area Rs.3009 Rs.2244 go 4.4/5 ratings PER NIGHT

w All Hotels

Terms and Conditions

- redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.
redBus responsibilities include:
(1) Issuing a valid ticket (a ticket that will be accepted by
- Passengers are required to furnish the following at the time of boarding the bus:
(1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
(2) A valid identity proof
Failing to do so, they may not be allowed to board the bus.
- Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer

the bus operator) for its network of bus operators
(2) Providing refund and support in the event of cancellation
(3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
 - (2) The bus operator's employees being rude.
 - (3) The bus operator's bus seats etc not being up to the customer's expectation.
 - (4) The bus operator canceling the trip due to unavoidable reasons.
 - (5) The baggage of the customer getting lost / stolen / damaged.
 - (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 - (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

- upon being intimated by the customers in 24 hours of the journey.
5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
 6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
 7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
 8. Please note the following regarding the luggage policy for your journey:
(1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs.
(2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
(3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
 9. Partial Cancellation is **NOT** allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After 08:00 PM on 12th Apr	Rs. 4000.0
Till 08:00 PM on 12th Apr	Rs. 800.0

10. Cancellation of this ticket is **NOT** allowed after bus departure time.

Whom should i call?

For boarding point related
020-24379877 24370877
9373770877 9326012762

For time related
020-24379877 24370877
9373770877 9326012762

Paulo Travels Customer Care:
0832- 2438531 / 022
- 26433023

For cancellation and refunds related
Click on this [link](#) for hassle free online cancellation

For all queries
Call 08039412345 or write to us [here](#)