Pradeep Panja

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SKILLS and QUALIFICATIONS

* Specialized frontend to backend web development
* Creative coding and web designing skill with projects working in team
* Build projects using MongoDB, Express.js, React, Node.js
* Full stack developer with good grip in MERN, Python, Java, and C#
* Excellent communication skills with fluency in English, Hindi, Gujarati, and Bengali
* Dedicated, proactive, team oriented, able to perform a variety of tasks
* Possesses good interpersonal, leadership, and event management skills

EDUCATION

**Computer Programmer** Sep 2022 - Aug 2024

Lambton College, Toronto, ON

* Created Snake game in Python and a static mobile shop app using HTML5/CSS3
* Developed "Tune Up" music player (Spotify Clone) and Online Book Store management system MERN stack
* Explored DevOps, enhanced understanding of seamless development processes

**Diploma in Computer Engineering** Jun 2018 - Jun 2021

Gujarat Technological University, India

* Graduated with a 9.6 CGPA
* Developed VIAPP, a video calling app using socket.io
* Designed a blog website using PHP and MySQL

EMPLOYMENT EXPERIENCE

**Retail Sales Associate** Sept 2022 - Present

Rogers Centre, Toronto Blue Jays, Toronto, ON

* Mastered “Point of Sale” system, cash operations debit, credit, refunds
* Provided friendly and knowledgeable assistance to 800+ customers on the sales floor per shift

**Security Guard** Nov 2023 - Present

Logixx Security, North York, ON

* Patrol industrial or commercial premises to prevent and detect signs of intrusion and ensure security of doors, windows, and gates.
* Identifying information by categorizing, estimating, recognizing differences or similarities, and detecting changes in circumstances or events

**Customer Service Representative** Apr 2023 - Sep 2023

Harbourfront Centre, Toronto, ON

* Possessing strong customer service skills, I excel as a problem solver with a proven ability in conflict resolution
* Provided customer quality customer service to 200+ customers per shift via telephone, email and in person
* Oversaw accurate reservation and booking management in the database using systems such as Artifax and Tessitura

**Team Member** Sep 2022 - Mar 2023

Tim Hortons, Toronto, ON

* Completed financial transactions via cash, debit, and credit $12,000.00 per shift
* Stayed composed and professional in stressful team situations, skillfully defusing tension
* Answered customer inquires regarding nutritional information and menu offerings

**IELTS Trainer** Dec 2021- Jul 2022

MS Education Consultancy, Gujarat, India

* Taught 50+ students for IELTS (International English Language Testing System) exam to acquire their respective scores an develop excellent communication skills

VOLUNTEER EXPERIENCE

**Academic Tutor** Jan 2023 - Present

Lambton College, Toronto, ON

* Guided junior peers in understanding programming concepts, sharing resources, and helping in coursework
* Conducted study sessions and addressed queries, contributing to a collaborative learning environment

**Student Ambassador**  Nov 2022 - Present

Lambton College, Toronto, ON

* Worked with 16 student ambassadors planned, organized, and evaluated programs
* Supported new students by providing information regarding registration and orientation

**Student Council Event Head** Mar 2023 - Dec 2023

Lambton College, Toronto, ON

* Organized 6 college events, engaged 300+ students in an international setting
* Acted as a liaison between students and 30 council members
* Represented and promoted student interests to 6 school administrators, and 7 professors