



Date

1/10/2020

10/31/2020

Channel

All

City

All

Call Center Dashboard

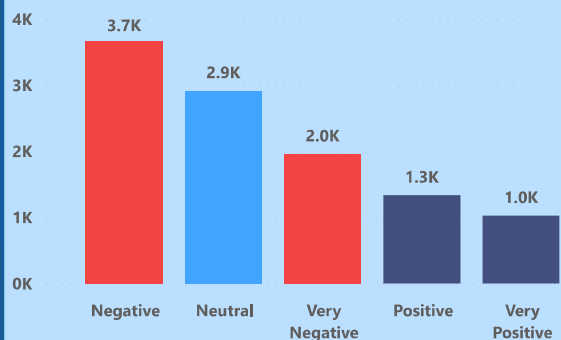
total_calls
10.88K

total call duration in (hr)
4.57K

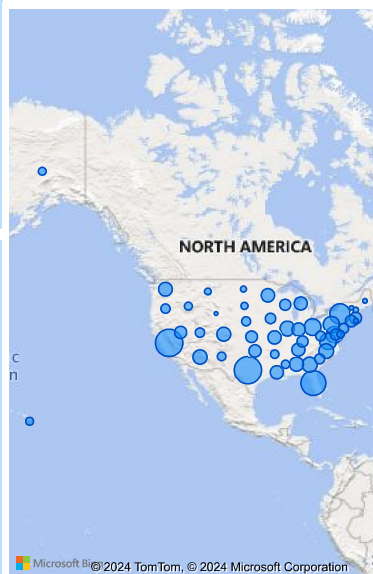
total_call_duration_(min)
274.00K

avg_call_duration(min)
25

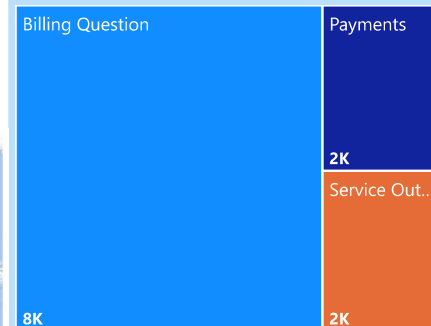
total_calls by Sentiment



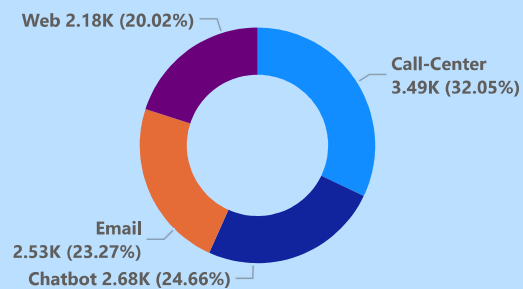
Response Time%
75.39%



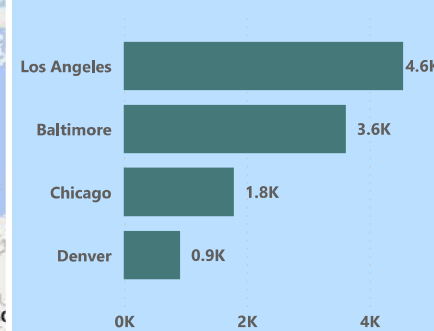
total_calls by Reason



total_calls by Channel



total_calls by City



Build a visual



Visual types



☐ Off Suggest a type

Data

+Add data