

## Contact

9737232633 (Mobile)  
pradeepkumar.gunda@gmail.com

www.linkedin.com/in/  
pradeepkgunda (LinkedIn)  
pradeepsagent.onrender.com/  
(Personal)

## Top Skills

### PDC PEGA DIAGNOSTIC CLOUD

Support and perform code reviews, unit tests, end-to-end tests, and performance tests to maintain rigorous quality standards

Tracer

## Languages

English (Full Professional)

Hindi (Native or Bilingual)

Telugu (Native or Bilingual)

## Certifications

Certified Integration Specialist V 6.2

Generative AI with Large Language Models

Certified Senior System Architect V 5.5

Certified System Architect V 5

# Pradeep Gunda

AWS Certified Pega CLSA | AWS | Azure | Decisioning | GenAI |  
RAG #  
United States

## Summary

- 17+ years of overall experience in architecting enterprise-scale solutions with deep specialization in Pega-based BPM systems, solution modernization, process optimization, and digital transformation initiatives. Proven track record of integrating Pega with emerging technologies including GenAI, Langchain, and LLM-powered Retrieval-Augmented Generation (RAG) applications.
- Experienced Pega CDH and Decisioning Architect with 4+ years in designing end-to-end personalization strategies using NBx, adaptive models, and real-time integrations.
- Currently leading architecture initiatives for New Jersey Judiciary, enabling modernization and criminal justice reform. Passionate about bridging traditional BPM with AI-driven automation using Python, transformers, and cloud-native technologies. Extensive experience working with cross-functional teams and C-level stakeholders to drive value across public sector, financial, and healthcare domains.

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## Experience

### Cognizant

Pega Lead Systems Architect

June 2020 - Present (5 years 2 months)

New York, United States

### New Jersey Judiciary Dept

Pega Lead Systems Architect

July 2016 - June 2020 (4 years)

New Jersey

### American Express

Pega LSA

November 2015 - June 2016 (8 months)

Pegasystems

CVS Health

Pega LSA

November 2014 - November 2015 (1 year 1 month)

Tata Consultancy Services

Lead System Architect

April 2013 - November 2014 (1 year 8 months)

Florida

Cognizant Technology Solutions

Associate

October 2011 - April 2013 (1 year 7 months)

Working for one of the largest Health Care companies of US

Accenture

Senior Software Engineer

October 2010 - November 2011 (1 year 2 months)

Virtusa (Pvt) Ltd.

2 years 6 months

Sr. Software Engineer

October 2009 - October 2010 (1 year 1 month)

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Software Engineer

May 2008 - September 2009 (1 year 5 months)

Virtusa

Associate Engineer

August 2007 - December 2007 (5 months)

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## Education

Osmania University

Master of Computer Applications (M.C.A.), Information  
Technology · (2004 - 2007)

HRD Degree

Bachelor of Computer Applications, Information Technology · (2001 - 2004)