Technical Paper

Final Project - Data Science

General Assembly - Sydney - 2013

Pradeep . Data Science . GA . 27 November 2013

# Topics

- 1. Problem (Description, Hypothesis...)
- 2. Data (Structure, Overview...)
- 3. Solution (Approach, Implementation...)
- 4. Conclusion (Observations, What's next...)

### Problem

Yelp Recruiting Kaggle Competition

How many "useful" votes will a Yelp review receive?

# Hypothesis

Reviews written by frequent and reputed users are most likely to get maximum number of useful votes.

#### Data description

In the training set:

- 11,537 businesses
- 8,282 checkin sets
- 43,873 users
- 229,907 reviews

Each file is composed of a single object type, one JSON object per line. The training data was recorded on 2013-01-19. The testing data contains reviews, businesses, users, and checkins from the period between 2013-01-19 and 2013-03-12.

#### Data Features

Review	User	Business	Checkin
type	type	type	type
review_id	user_id	business_id	business_id
votes_useful	votes_useful	open	checkin_info

votes\_funny votes\_funny categories votes\_cool votes\_cool full\_address

stars average\_stars stars date name name

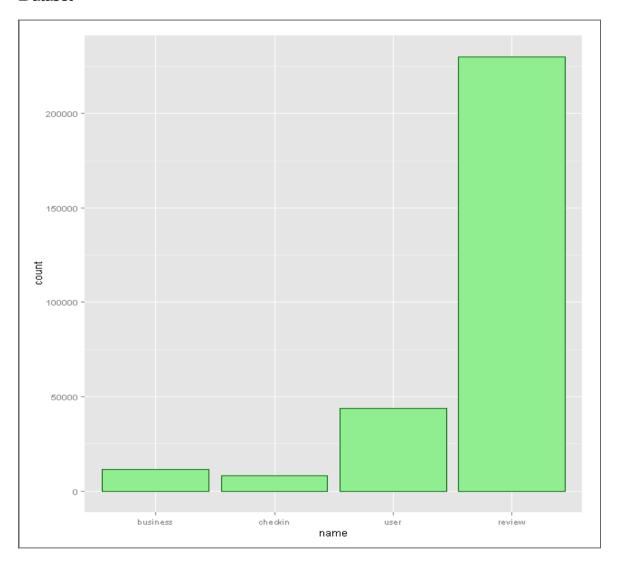
text review\_count review\_count

user\_id city business\_id state

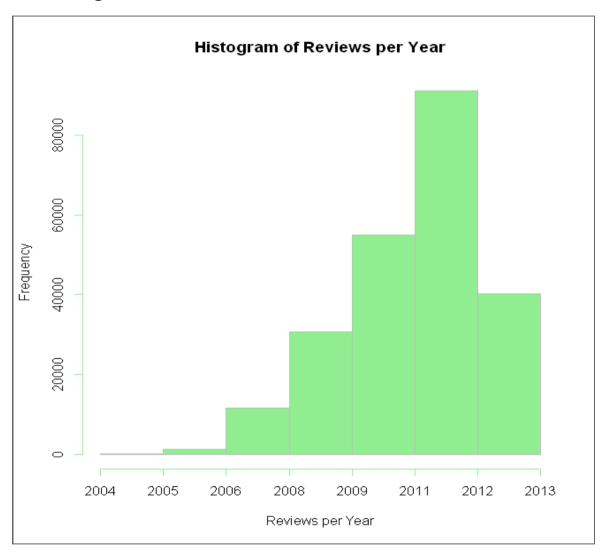
neighbourhood

latitude longitude

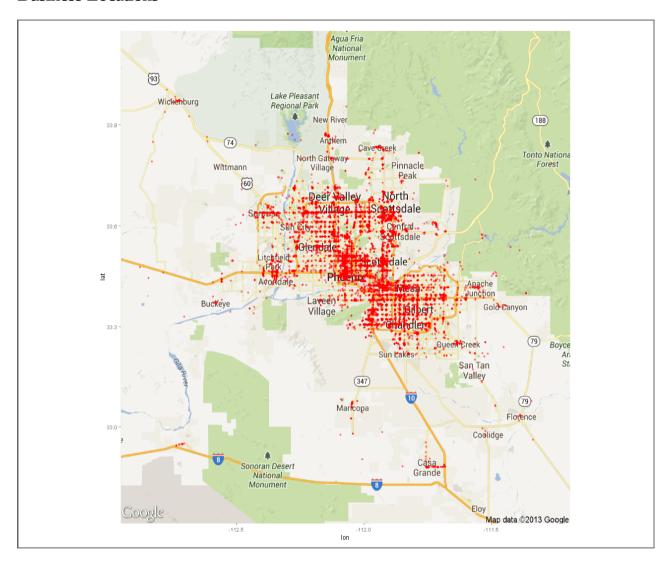
#### Dataset



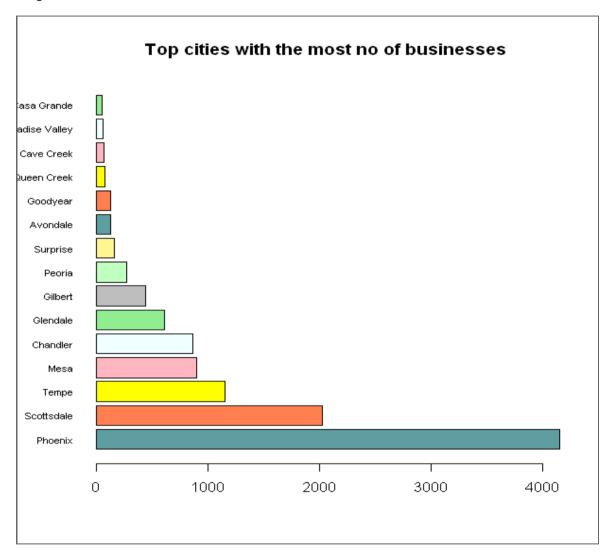
# Reviews Age



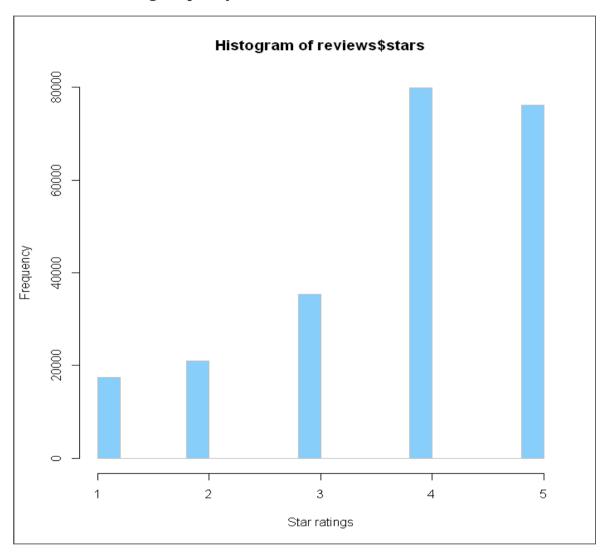
#### **Business Locations**



#### Top cities



## Reviews Star rating frequency

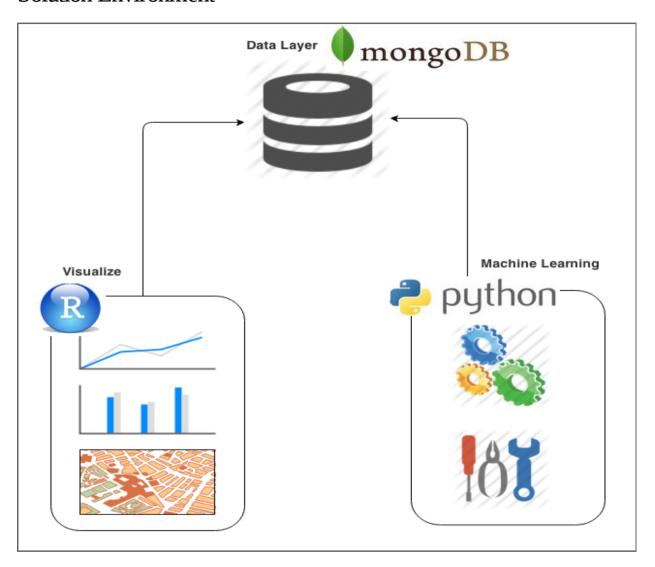


### Solution

Breaking the problem into subtasks

- Preprocessing (Python)
- Data Mining (Python + MongoDB)
- Visualization (R, Python)
- Statistical Methods (Python Sklearn)

### Solution Environment



# Approach

generalisation - making predictions from data

(Supervised - Regression)

# Steps

- Determine input feature set
- Design algorithm
- Cross Validate
- Predict
- Evaluate the accuracy
- Repeat ...

### Input features

Started with simple numerical features picking few at a time from review, business and user datasets. The idea was to quickly get to a working model and continue improving on it. I was able to achieve reasonably decent scores with handful of obvious ones such as review text length, business star rating, business review count, user review count, user average votes, and total number of business checkins.

## Regressors tried

#### from sklearn

- linear\_model.Ridge
- linear\_model.SGDRegressor
- linear\_model.LassoCV
- linear\_model.ElasticNet
- linear\_model.BayesianRidge
- $\bullet \ \ ensemble. Random Forest Regressor$
- ensemble.ExtraTreesRegressor
- $\bullet \ \ ensemble. Gradient Boosting Regressor$

#### In short

#### **Evaluation Criteria**

Root Mean Squared Logarithmic Error ("RMSLE") to measure the accuracy of an algorithm

$$\epsilon = \sqrt{\frac{1}{n} \sum_{i=1}^{n} (\log(p_i + 1) - \log(a_i + 1))^2}$$

#### Where:

- epsilon is the RMSLE value (score)
- n is the total number of reviews in the data set
- pi is the predicted number of useful votes for review
- a is the actual number of useful votes for review
- log(x) is the natural logarithm of (x)

#### **Sentiment Scores**

Calculated sentiment scores of each review by simply tokenizing using python-nltk library and extracting emotion score of each word from a precalculated bag of words.

- with different stemmers from Natural Language Toolkit (Python)
  - PorterStemmer
  - LancasterStemmer
  - RegexpStemmer
- Precalculated valence scores (Online)

Word Score

ability 2

abuse -3

accept 1

# Score (user + business)

202	<b>↓24</b>	jprusa	0.57466	4	Mon, 17 Jun 2013 02:56:27 (-1.2h)
203	<b>↓24</b>	Gaffer	0.57466	2	Thu, 11 Apr 2013 10:10:14
204	new	davidkunio	0.57551	2	Sun, 30 Jun 2013 23:36:27
205	<b>↓25</b>	Anonymous 38602	0.57569	13	Wed, 03 Apr 2013 02:14:50 (-24.5h)
206	new	CP_Data	0.57575	3	Sun, 30 Jun 2013 23:31:11
207	<b>↓26</b>	Analyticsbd	0.57592	5	Tue, 25 Jun 2013 15:12:37 (-38.4d)
208	<b>↓26</b>	YelplessKaggler	0.57662	1	Sun, 21 Apr 2013 01:24:52
209	<b>↓26</b>	sujitpal	0.57724	2	Thu, 13 Jun 2013 05:41:26
210	<b>↓26</b>	Dave Masog	0.57732	6	Tue, 14 May 2013 20:40:42 (-6.8d)
211	<b>↓20</b>	Zwicky	0.57859	24	Sun, 30 Jun 2013 05:22:59 (-3.2d)
-		pradeep pradhan	0.57862		Tue, 26 Nov 2013 08:09:39 Post-Deadline
		ine Entry have submitted this entry during the competi	tion, you wo	uld hav	e been around here on the leaderboard.
212	<b>↓27</b>	Nancy R.	0.57952	6	Sun, 30 Jun 2013 17:09:55 (-12.8d)
213	<b>↓27</b>	Anonymous 39412	0.58114	13	Sun, 16 Jun 2013 04:50:36 (-3.9d)
214	new	Igor Bobriakov	0.58119	4	Sun, 30 Jun 2013 21:59:59
215	<b>↓28</b>	Anonymous 56860	0.58149	9	Tue, 04 Jun 2013 11:17:33 (-32.6d)
216	<b>↓28</b>	Anonymous 36668	0.58150	1	Sat, 15 Jun 2013 18:17:37

# Score (user + business + sentiments)

199	<b>↓24</b>	Rohit	0.57149	5	Tue, 09 Apr 2013 01:11:49 (-1.2h)
200	<b>↓24</b>	AlteryxAd	0.57371	2	Wed, 10 Apr 2013 22:51:30
201	<b>↓24</b>	Blue Ocean	0.57396	10	Sun, 16 Jun 2013 05:36:00 (-7.7d)
202	<b>↓24</b>	jprusa	0.57466	4	Mon, 17 Jun 2013 02:56:27 (-1.2h)
203	<b>↓24</b>	Gaffer	0.57466	2	Thu, 11 Apr 2013 10:10:14
204	new	davidkunio	0.57551	2	Sun, 30 Jun 2013 23:36:27
-		pradeep pradhan	0.57555	-	Tue, 26 Nov 2013 23:10:54 Post-Deadline
205	<b>↓25</b>	Anonymous 38602	0.57569	13	Wed, 03 Apr 2013 02:14:50 (-24.5h)
If you	would	l have submitted this entry during the competi	ition, you wo	uld hav	e been around here on the leaderboard.
206	new	CP_Data	0.57575	3	Sun, 30 Jun 2013 23:31:11
207	<b></b> 126	Analyticsbd	0.57592	5	Tue, 25 Jun 2013 15:12:37 (-38.4d)
208	<b>↓26</b>	YelplessKaggler	0.57662	1	Sun, 21 Apr 2013 01:24:52
209	<b></b> 126	sujitpal	0.57724	2	Thu, 13 Jun 2013 05:41:26
210	<b></b> 126	Dave Masog	0.57732	6	Tue, 14 May 2013 20:40:42 (-6.8d)
211	<b>↓20</b>	Zwicky	0.57859	24	Sun, 30 Jun 2013 05:22:59 (-3.2d)
212	<b>↓27</b>	Nancy R.	0.57952	6	Sun, 30 Jun 2013 17:09:55 (-12.8d)
213	<b>⊥27</b>		0.58114		

# Score (user + business + sentiments + votes)

1/2	120	WHO:	0.55446	10	Triu, 09 May 2013 00:12:30 (-0:41)
173	<b>↓22</b>	WL	0.55484	14	Sun, 30 Jun 2013 01:17:37 (-2.5d)
174	<b>↓29</b>	Javy	0.55535	3	Fri, 03 May 2013 18:38:41 (-37.8h)
175	<b>↓29</b>	lemon	0.55565	5	Sat, 20 Apr 2013 23:57:02
176	new	Kalyne Chagas	0.55567	3	Wed, 26 Jun 2013 18:10:23
177	↓30	Will Hannah	0.55635	8	Fri, 21 Jun 2013 16:25:46 (-38.3h)
178	new	Krishan Gupta	0.55693	1	Mon, 24 Jun 2013 05:42:15
179	<b>↓29</b>	ScarletKnight	0.55797	14	Tue, 16 Apr 2013 21:18:40 (-24.3h)
180	↑14	Anonymous 21146 ‡	0.55882	2	Sat, 29 Jun 2013 08:50:09
-		pradeep pradhan	0.55970	-	Wed, 27 Nov 2013 05:13:21 Post-Deadlin
		pradeep pradhan ine Entry I have submitted this entry during the competi		- ould hav	wed, 27 Nov 2015 05:15:21
		ine Entry		- ould hav 3	wed, 27 Nov 2015 05:15:21
If you	would	ine Entry I have submitted this entry during the competi	tion, you wo		e been around here on the leaderboard.
If you 181	would	ine Entry have submitted this entry during the competi Anonymous 14983 ‡	tion, you wo	3	e been around here on the leaderboard.  Tue, 16 Apr 2013 15:10:40
181 182	µ29 ↓29	ine Entry I have submitted this entry during the competi Anonymous 14983 ‡ Grant Watson	0.55975 0.56063	3 10	e been around here on the leaderboard.  Tue, 16 Apr 2013 15:10:40  Thu, 25 Apr 2013 14:18:00 (-10.7d)
181 182 183	129 129 129	ine Entry I have submitted this entry during the competition Anonymous 14983 ‡ Grant Watson Icolladotor	0.55975 0.56063 0.56195	3 10 2	e been around here on the leaderboard.  Tue, 16 Apr 2013 15:10:40  Thu, 25 Apr 2013 14:18:00 (-10.7d)  Thu, 02 May 2013 10:55:19 (-1.6h)
181 182 183 184	↓29 ↓29 ↓29 ↓29	ine Entry I have submitted this entry during the competition Anonymous 14983 ‡ Grant Watson Icolladotor Dai Li	0.55975 0.56063 0.56195 0.56247	3 10 2 2	e been around here on the leaderboard.  Tue, 16 Apr 2013 15:10:40  Thu, 25 Apr 2013 14:18:00 (-10.7d)  Thu, 02 May 2013 10:55:19 (-1.6h)  Sun, 02 Jun 2013 21:49:14

### Conclusion

## Challenges...

• Wanted to implement a model using Tf-idf (term frequency - inverse document frequency), but couldn't do it because of computational limitations

#### Observations...

- Sentiment scores did help but not much
- Of all my regressors, *GradientBoostingRegressor* gave the best score
- The solution is applicable to wide range of businesses where predictions are made based on user reviews and ratings
- I can easily reuse my solution (atleast parts of it) for solving similar problems

### What next...

- Try some complex models like stacking, ensembling...
- Build interactive visualizations using R's "shiny" package
- Explore further into Textual data and Sentiment analysis

The End

Pradeep Pradhan

pradeeppradhan@gmail.com

@tweetpradhan