

# SUSAN MARY PRADHAN

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- Over 6 years of professional experience in public and community health
- Led multiple projects concurrently, improving healthcare facilities with diverse teams of seven.
- Proficient in Microsoft Office (Word, Excel, PowerPoint) and SPSS
- Experienced in writing proposals, technical and programmatic documents (e.g., training materials and reports)
- Language proficiency: Fluent in English, Nepali, Hindi; Beginner in Kannada, Bengali, Oriya

## PROFESSIONAL EXPERIENCE

### State Programme Officer

Jhpiego (Johns Hopkins University Affiliate) | Bihar, India and Sikkim, India

*February 2020 - May 2023*

- Built the capacity of district-level officials, medical officers, and frontline health workers to understand the Ayushman Bharat – Health & Wellness Centres (AB-HWCs) initiative and the quality and scope of services to be provided at Health & Wellness Centres (HWCs). Around 1000 health care providers were trained through this program.
- Provided technical assistance to states and districts in the operationalization of AB-HWCs, delivering comprehensive primary health care
- Facilitated the development of financial proposals for establishing 174 HWCs across Sikkim, India, by working with State Officials to include them in the State's National Health Mission Programme Implementation Plan
- Coordinated and collaborated with government officials and stakeholders for the planning and implementation of activities to convert 1.5 lakh government facilities into HWCs nationwide, which includes creating roadmaps and operational plans in accordance to the guidelines set by the Government of India
- Prepared quarterly reports
- Oriented Community Health Officers about AB-HWCs (providing primary health care) and Ayushman Bharat- Pradhan Mantri Jan Arogya Yojana (providing secondary and tertiary healthcare) to establish linkages between the two for the continuum of care
- Effectively implemented IT-related interventions that improved supply chain management for family planning and medical supplies, which involved deploying the Family Planning Logistics Management Information System and the Drugs and Vaccine Distribution Management System
- Trained approximately 400 healthcare workers on using Oxygen concentrators and Rapid Antigen Testing kits, and managing COVID-19 patients through home-based care to improve case management

### Programme Officer

Jhpiego (Johns Hopkins University Affiliate) | Odisha, India

*March 2019 – February 2020*

- Implemented the project, *Expanding Access to Intra Uterine Contraceptive Device Services in India*, in the designated districts of the respective state according to the work plan
- Regularly engaged with district government counterparts, especially officials from the National Rural Health Mission and the Department of Health, for effective project management and responded promptly to their requests
- Collaborated with the State program team to plan workplan budgets, develop activity budgets, review expenditure, and ensure the efficient use of available resources
- Facilitated clinical trainings and workshops, and provided on-site technical support during visits as needed, as part of a comprehensive strategy to strengthen Maternal and Newborn Health and Family Planning Services

## Technical Officer

Doctors for you | Assam, India

*September 2018 – February 2019*

- Liaised with various stakeholders to facilitate community-based screening programs
- Conducted field visits to screen for non-communicable diseases, encompassing hypertension, diabetes, oral cancer, breast cancer, and cervical cancer
- Supported the organization and engagement of community mobilization endeavours in collaboration with peripheral health workers as required by preparing pamphlet, instructed health care providers to disseminate the information through announcements and community outreach.
- Methodically documented effective interventions and synthesized valuable insights for wider dissemination, contributing to monthly, quarterly, and annual reports, as well as case studies
- Conducted training for grassroots healthcare personnel on proficiently screening and recognizing non-communicable diseases, resulting in prompt identification, early detection, and effective case management

## Research Associate

Foundation for Research in Community Health | Sikkim, India

*September 2017 – September 2018*

- Facilitated workshops to empower healthcare providers in proficiently screening and managing non-communicable illnesses like hypertension and diabetes
- Led community campaigns to enlighten and engage the Indigenous population about non-communicable diseases, improving health-seeking behaviors for early case identification.
- Managed monitoring and reporting operations, producing comprehensive semi-annual reports for the World Diabetes Foundation in Denmark, in collaboration with local governmental stakeholders

## Public Health Officer

Society for Indian Children's Welfare | Kolkata, India

*June 2016 – August 2017*

- Collaborated with physicians to evaluate community health concerns
- Collected height and weight measurements of children under five every six months, streamlining growth monitoring with Z-scores for each child
- Supervised updates and aided the coordinator in crafting visual case studies.

## EDUCATION

### Master of Public Health (MPH)

Manipal University | Karnataka, India

*2013 – 2015*

### Bachelor of Science in Nursing (BScN)

Manipal University | Karnataka, India

*2009 – 2013*

## RESEARCH PUBLICATIONS

**Pradhan, Susan Mary**, et al. "Knowledge and perception regarding childhood pneumonia among mothers of under-five children in rural areas of Udupi Taluk, Karnataka" *Indian Journal of Health Sciences and Biomedical Research (KLEU)*, 9(1): 35-39, 2016. <https://doi.org/10.4103/2349-5006.183690>

## AWARDS & RECOGNITION

- Comprehensive Primary Health Care Star Award for strengthening comprehensive primary health care, Jhpiego, 2023
- Leadership Award in the field of Comprehensive Primary Health Care, Jhpiego, 2023
- Comprehensive Primary Health Care Excellence Award for exemplary work in comprehensive primary health care, Jhpiego, 2022

## **VOLUNTEER**

### **Volunteer**

Government of India - Pulse Polio Programme | Karnataka, India

*February 2014*

- Contributed to a community outreach initiative in support of the Government of India's Polio eradication campaign
- Collaborated with healthcare professionals at primary health centres to facilitate door-to-door distribution of the pulse polio vaccine, ensuring accurate reporting and thorough documentation