TOKPA NOEL DORE

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Email: tokpa2003@gmail.com Portfolio: https://pradic52.github.io/portefolio

PROFESSIONAL OBJECTIVE:

As a student completing a Diploma of Vocational Studies (DEP) in IT Support, I aim to apply my technical skills and customer service experience in an IT internship. Portfolio: https://pradic52.github.io/portefolio

Education

DEP – IT Support

Centre de formation professionnelle des carrefours (Montréal, QC)   *May 2025 – In Progress*

University Studies in ICT (interrupted to pursue the DEP)

Université Gamal Abdel Nasser de Conakry (Guinea)   *oct. 2023 – Dec. 2024*

Professional Experience

IT Technician
Info Québec   *oct. 2025 – Nov. 2025*

- Software installation and configuration
- Hardware troubleshooting
- Workstation assembly and preparation

Store Associate
Dollarama   *Apr. 2025 – Present*

- Customer greeting, assistance, and support
- Stress management and efficiency during high-traffic periods

Skills

Systems: Windows 7/10/11, Linux (Lubuntu, Ubuntu, Kali, Mint)

Hardware: Diagnostics, maintenance, optimization, PC assembly

Software: Microsoft Defender, Avast, Norton, Hiren's Boot, Paragon

Databases: PostgreSQL, MySQL, MongoDB, Access

Programming: Python, TypeScript

Servers: Windows Server 2012, Proxmox (basic), Ubuntu Server 24.04

Office Tools : Microsoft Office Suite

Soft Skills : Communication, stress management, autonomy, teamwork, continuous learning

Languages

Franch (native) — English (intermediate / conversational)

Interests

Tech monitoring (IT forums, blogs) & Computer hardware assembly and repair