



The Complete Enterprise Cloud

Focus on your business, and run apps in Tier 3's cloud. For business-critical workloads, dev environments, and everything in between.











INFRASTRUCTURE AS A SERVICE

Increase agility with enterprisegrade virtual servers in the public cloud

PLATFORM AS A SERVICE

Web Fabric accelerates enterprise web application development

ADVANCED CLOUD MANAGEMENT

From one app to your entire back office, Tier 3 makes cloud easy



Enterprise-Level Security

Multi-layer protection for systems & data



High Performance

Optimized throughout the stack for speed



Global Footprint

Deploy in 9 data centers around the world



Compliant & Audited

Our data centers are SSAE16 SOC1 Type 2 certified



SLAs

99.999% uptime for every customer



Disaster Recovery

Built-in DR reinforces our redundant infrastructure



High Availability

Superior uptime with load balancing & redundancy



Outstanding Support

Our NOC team is standing by 24x7





POWERED BY 9 DATA CENTERS AROUND THE GLOBE

Seattle, WA Salt Lake City, UT Chicago, IL New York, NY Vancouver, Canada Toronto, Canada Portsmouth, UK Croydon, UK Frankfurt, Germany

Businesses Like Yours Are Moving Their Apps to the Tier 3 Cloud

All signs point to continued cloud adoption in the years ahead. Much of this adoption will occur within large enterprises – complex organizations with complex needs. These businesses are increasingly looking for cloud services natively equipped to handle advanced enterprise requirements.

That's where Tier 3 fits in. Whether you're looking to offload a few virtual machines, create new applications, or migrate legacy workloads, Tier 3's infrastructure and management tools offer you a more enterprise-ready path to the cloud.

Enterprise-Grade Virtual Servers in the Public Cloud

Virtual private cloud servers for scale and flexibility, along with the unique security, performance, and management companies require in their own data centers.

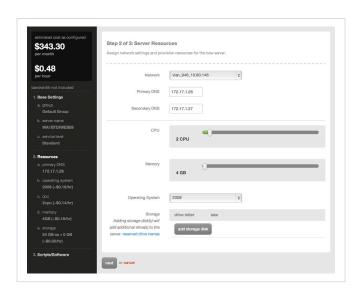
- On-demand provisioning of high-performing virtual machines
- Self-service, elastic
- Virtualized with VMware vSphere 5
- Up to 16 vCPUs & 128 GB RAM
- · Choose Windows or Linux
- Deploy in 9 data centers

Networking

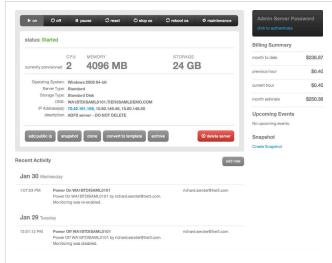
Supports advanced enterprise requirements, with direct connect, self-service firewall policy management, and VPN. Also includes load balancing (round-robin or dedicated), high-performance bandwidth (priced at 95/5), and CDN services on 6 continents.

Block Storage & Disaster Recovery

Store application data in the Tier 3 cloud, with support for vSAN. Performance up to 20,000 IOPS. Complete, automated disaster recovery (DR) solutions for data and infrastructure also available.



Choose any combination of OS, storage, and memory.



Access and control all servers through our web-based interface.

Advanced IT Management That Enables Agility & Efficiency

We've streamlined and automated the most common and important server admin tasks that you need to perform. Built-in cloud management, automation, and orchestration capabilities keeps your business running smoothly, while significantly reducing your operational burden. In fact, Tier 3 is just as easy to manage whether you have one server or one hundred. Our cloud platform scales for your business and your most valuable resource – your people.

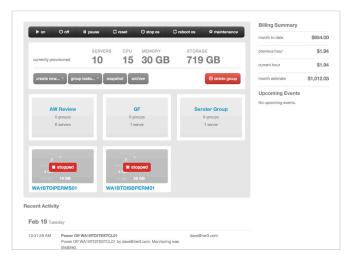
- · Comprehensive APIs
- · Powerful back-office reporting
- · Supports enterprise hierarchies and permissions
- Detailed billing reports
- · White-label branding options

Blueprints for Cloud Orchestration

Build "templates" of cloud environments to assist in the rapid deployment of complex applications. Each Blueprint includes a deployable configuration that can bring a new environment online in a couple of clicks. The end result? Custom apps and pre-packaged software are always deployed to their ideal settings, accelerating productivity and reducing errors.

Groups – Administer More Servers in Less Time

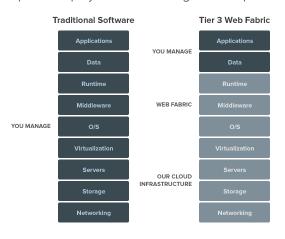
Groups are a consistent and intuitive way to organize, manage and monitor collections of cloud servers as a single unit. Perform power operations, view reports, set permissions, assign monitors and schedule events in one place.



Manage virtual machines in bulk with Groups

Accelerate Enterprise Development With Web Fabric

While cloud infrastructure makes it simple to provision and manage virtual servers, Web Fabric does the same thing for applications. Web Fabric operates at higher level of abstraction where developers have little need to manage the underlying infrastructure that hosts their applications. The result is a more efficient use of resources and a simplified deployment and management experience.



No longer do developers have to provision servers, install web servers, deploy database software and establish a secure network within their application environment. With Web Fabric, developers push their modern web applications to a highly available, centralized services fabric that deploys in seconds and automatically includes load balancing, rapid scalability, automatic updates and more.



Unlimited Options

Web Fabric supports many frameworks and services—choose the right technologies for your apps, including Spring, Ruby on Rails and Node.js.

Tier 3 – The Complete Enterprise Cloud

PLATFORM HIGHLIGHTS

Enterprise-Level
Security

- Physical security controls audited to SSAE 16 or ISO 27001 standards
- Logical security policies and processes audited to SSAE 16 standards built around IT best practices
- Virtual private cloud via VLAN, VSAN, firewalls & more

SLAs

99.999% SLA across entire platform

High Performance

- Enterprise-grade infrastructure from top tier providers
- High-speed 10 Gbps networking between application tiers prevents bottlenecks
- Hybrid SAN/spindle disks deliver a minimum of 2,500 IOPS and up to 20,000 IOPS
- 70% max allocation to accommodate spikes. Each VM host server is monitored to
 ensure that CPU and RAM never surpass 50-70% utilization, thereby allowing for
 enough headroom for spikes at peak traffic.

Automated Disaster Recovery

 Choose your DR preference when creating a new virtual machine. Premium offers 14 days of rolling disaster recovery at a secondary data center, while Standard provides 5 days.

Global Footprint

 Deploy virtual servers in 9 data centers in the US, Canada, the UK, and mainland Europe.

High Availability

- High availability for business-critical apps clustering across multiple regions.
- Round-robin load balancing for every customer, dedicated options available.
- Multi-backbone peering provides high availability in the case of downtime for a given provider.

Compliant & Audited

 Business-ready security & compliance – SSAE16 audited, support for PCI & HIPAA compliance

Outstanding Support

- 24/7 direct to Level 3 support (chat, phone, email), named team of Level 3 Engineers with deep experience architecting and managing complex environments
- · Resource flexibility with utility pricing based on resources consumed per hour

Technology Partners

Data Center Partners













