

1. *Greetings*: Responding to basic greetings like "hello" or "hi".
2. *Goodbyes*: Responding to goodbyes like "bye" or "see you later".
3. *Basic Queries*: Responding to basic queries like "what is your name" or "how are you".
*Benefits*
1. *Improved User Experience*: The chatbot provides a more natural and intuitive way for users to interact with the system.
2. *Increased Efficiency*: The chatbot can handle multiple user queries simultaneously, reducing the need for human intervention
3. *Personalization*: The chatbot can be trained to provide personalized responses based on user preferences and behavior.
*Future Improvements*

1. *Entity Recognition*: Integrate entity recognition to extract specific information from user queries.	
2. *Sentiment Analysis*: Integrate sentiment analysis to understand user emotions and respond accordingly.	
3. *Contextual Understanding*: Improve the chatbot's ability to understand context and respond accordingly.	