

PROJECT MANAGER | ASSESSMENT TASK

Case Scenario

Project: Development of a B2B Portal for a Boot Manufacturing Company's Distributors

Background

Your company is developing a B2B portal for a boot manufacturing company to streamline interactions with their distributors. The portal will enable distributors to:

1. Register their company
2. Create teams and add members
3. Assign roles to members
4. Search for products
5. Compare products
6. Place orders
7. View invoices

The portal will be linked to the ERP system (Microsoft NAV) with two-way product details and order information synchronisation. The project is expected to be completed within nine months and involves coordination with various internal and external stakeholders.

Note: All materials submitted by the candidate will be used exclusively for assessment purposes.

Situation

Four months into the project, the following issues arise:

1. The ERP integration is facing challenges due to data inconsistencies.
2. Distributors request additional features such as bulk order uploads and detailed product specifications.
3. The project team is experiencing delays due to technical complexities in implementing the two-way sync.

Tasks

1. Project Knowledge
 - a. Describe the immediate steps you would take to address the data inconsistencies in the ERP integration.
 - b. How would you assess and prioritise the additional feature requests from distributors?
2. Technical Aspect
 - a. Explain how you would ensure the accuracy and reliability of the two-way sync between the portal and the ERP system.
 - b. Highlight the technical workflow you would implement to address the integration and syncing process.
3. Management Aspect
 - a. How would you manage the delays caused by technical complexities and bring the project back on track?
 - b. Outline a communication plan to inform the distributors about project progress and any potential changes to the timeline or features.

4. User Stories

- a. Create user stories for the portal's key functionalities, such as registration, team creation, product search, order placement, and invoice viewing.