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Portfolio

# PRAGATI SINGH

User Experience Designer

## Design Skills

Prototyping  
Storyboarding  
Persona Creation  
Journey Maps  
Visual Design  
Illustrations  
Information Architecture  
Wireframing

## Research Skills

Affinity Mapping  
Artefact Analysis  
Cognitive Walkthrough  
Comparative Research  
Cultural Probe  
Contextual Inquiry  
Interviews  
Literature Review  
Observation  
Survey Design  
Usability Testing

## Tools

Adobe XD  
Adobe Illustrator  
Adobe Photoshop  
AxureRP  
D3.JS  
Figma  
HTML/CSS/JQuery  
InVision  
Paper & Pen  
Sketch

## Recognitions

Won Convergence Innovation  
Competition for Handl,  
organised by GT-RNOC &  
IPaT.

Photography work  
Published in Vogue Italia

## Education

Georgia Institute of Technology, *Atlanta*  
MS in Human-Computer Interaction-Digital Media

Aug' 18 - May' 20

Birla Institute of Technology, *Ranchi, India*  
B.E in Electrical & Electronics

Aug' 10 - May' 14

## Professional Experience

DILAC Lab, Georgia Tech, *Research Assistant*

Jan' 19- Present

Worked with a team of storytellers, archive experts and academicians to design an online exhibit for the oral history of integration years in Coffee County. Created storyboards, designed low and hi-fidelity prototypes. Developed the functional prototype using Angular.js. The project was presented at the Dean Showcase at Georgia Tech.

Apr' 15 - Jan' 17

PricewaterhouseCoopersLtd., *Consultant*

Conducted interviews, focus groups, with business users, designed interaction flows, personas, information architecture to help a Switzerland based cement company organize their legal records and increase traceability.

## Projects

Smart City, People and Privacy, *Master's Project*

Jul' 19 - Present

Conducted artefact analysis, field-study, interviews and literature review to conceptualize surveillance, privacy in the context of Smart City. Designed probes, low-fidelity prototypes to help people observe their relationship with the hybrid city.

Handl App, Sharing Contact Made Easier

Aug' 19 - Nov' 19

Conducted secondary research, interviews, contextual inquiry, affinity mapping created storyboards and wireframes for the learning prototype. Designed low and hi-fi prototype and conducted evaluation.

Focus Brand's Business Intelligence

Aug'18 - Dec'18

Conducted contextual inquiry, interviews, affinity mapping and analysis to understand workplace practices. Designed a chatbot assistant for the users and presented the evaluation and takeaways to the client.

Excerpt saving and sharing app for the academic readers

Aug' 18 - Dec' 18

Designed a photo-note mobile app for academic readers. Created storyboards, wireframes, low and high fidelity prototype. Conducted cognitive walk-through and heuristic analysis to evaluate the app.

## Publications

Bringing Shades of Feminism To Human-Centered Computing,  
CHI'19  
Fashioning a Response to the Ever-Present Gaze of the Smart City,  
4S'19