

Roadmap for AI-Powered Loan Eligibility Advisor Bot

Phase 1 – Planning & Design

1. Define Scope & Features

- Loan types: Home, Personal, Education, Vehicle.
- Core functions: Eligibility check, EMI calculator, Loan recommendation.
- Optional: Document upload with OCR, integration with credit bureaus.

2. Tech Stack Decision

- **Frontend (Chatbot UI):** React.js, Vue.js, or simple web UI with chat interface (or integrate into WhatsApp/Telegram using APIs).
- **Backend:** Node.js/Express OR Python (Flask/FastAPI).
- **Database:** MongoDB / PostgreSQL / MySQL (store user data, chat history, loan offers).
- **AI/ML:** Python (Scikit-learn, TensorFlow, or PyTorch).
- **Integrations:** CIBIL/Experian APIs, Bank Loan APIs, Document OCR (Google Vision/Tesseract).

Phase 2 – Chatbot & User Interaction

1. Build chatbot UI (simple chat interface).
2. Implement conversation flow:
 - Greeting → Collect details → Ask loan preferences → Confirm data.
3. Store conversation state in DB so user doesn't need to repeat.

Phase 3 – Data Collection & Preprocessing

1. **User Input Form** (Name, Age, Income, Loan Amount, etc.).
2. **Validation & Cleaning:**
 - Check mandatory fields.
 - Normalize income (monthly vs yearly).
 - Convert text to numeric (e.g., "30k" → 30000).
3. **Feature Engineering:**
 - Calculate **DTI (Debt-to-Income Ratio)**.
 - Categorize employment type.
 - Normalize credit score range.

Phase 4 – ML Model Development

1. Dataset Preparation

- Collect/sample loan approval datasets (can use Kaggle datasets for training).
- Features: Age, Salary, Loan Amount, Tenure, Credit Score, EMIs.
- Labels: Approved / Rejected, Approved Amount, Risk Category.

2. Model Training

- Use classification model (Logistic Regression, Random Forest, XGBoost).
- Output:
 - Approval Probability (High / Medium / Low).
 - Eligible Loan Amount & Tenure Range.

3. Save Model using pickle/joblib for deployment.

Phase 5 – Decision & Recommendation Engine

1. If Eligible:

- Show loan offers from banks (static dataset first, later integrate APIs).
- Suggest EMI plans (use EMI formula).
- Show repayment schedule preview.

2. If Not Eligible:

- Explain reason (low income, poor credit score, high liabilities).
- Suggest improvements.

Phase 6 – Document Verification (Optional Advanced)

- Implement **OCR** (Tesseract or Google Vision API).
 - Extract details from Aadhaar, PAN, Salary Slip.
- Cross-check extracted values with user input.

Phase 7 – Deployment

1. Backend + ML Model Deployment

- Host model API on Flask/FastAPI + Gunicorn + Nginx.
- Or use **Docker** for containerized deployment.
- Cloud: AWS, Azure, GCP, or Render/Heroku (for MVP).

2. Frontend Deployment

- Deploy chatbot UI on Vercel/Netlify.
- Connect with backend API.

Phase 8 – Enhancements

- Integrate **bank APIs** for real loan offers.

- Add **voice interaction** (Dialogflow / Rasa).
 - Add **multi-language support** (for Indian regional languages).
 - Improve ML model with user feedback loop (continuous learning).
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Suggested Timeline

- **Week 1–2:** Design chatbot flow + setup backend & DB.
- **Week 3–4:** Data preprocessing + basic ML model training.
- **Week 5:** Integrate ML model with chatbot.
- **Week 6:** Add recommendation engine + EMI calculator.
- **Week 7–8:** Deployment & testing.
- **Later:** OCR, credit bureau API, real bank integrations.