

Loan Default Prediction Using Machine Learning

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Abstract

This study develops and evaluates multiple machine learning models to predict loan default outcomes using borrower demographic, financial, and credit-related attributes. Using a dataset of 45,000 loan records, the analysis follows a structured pipeline comprising exploratory data analysis (EDA), statistically driven outlier treatment, feature engineering, multicollinearity management, and comparative model evaluation. All insights are supported strictly by visualizations generated within the accompanying notebook, ensuring analytical consistency and reproducibility.

From a business perspective, accurate loan default prediction is critical for minimizing credit losses, optimizing risk-based pricing, and improving portfolio quality. Logistic regression and tree-based ensemble models are assessed using accuracy, precision, recall, F1-score, and ROC–AUC. The results highlight a trade-off between interpretability and predictive performance, with tree-based ensembles delivering superior risk discrimination, while regularized logistic regression remains valuable for transparent, regulator-friendly credit decisions.

1. Introduction

Loan default prediction is a core problem in credit risk management, directly impacting profitability, regulatory capital, and financial stability. Traditional credit scoring models rely on linear assumptions, which may fail to capture complex, non-linear borrower behavior. This project investigates whether modern machine learning models can improve predictive performance while maintaining interpretability suitable for academic and regulatory contexts.

Objective:

- Predict loan default status (binary classification)
- Compare linear, regularized, and tree-based classification models
- Identify key risk drivers influencing loan rejection

2. Dataset Description

The dataset consists of **45,000 observations and 14 original variables**, capturing borrower demographics, financial capacity, credit history, and loan characteristics. These variables closely mirror information typically collected during retail loan underwriting.

Table 1: Original Variables and Their Definitions

Variable Name	Type	Definition	Business Interpretation
person_age	Numerical	Age of the loan applicant (in years)	Proxy for life-stage risk and income stability
person_gender	Categorical	Gender of the applicant (male/female)	Used for demographic analysis (not a primary risk driver)
person_education	Categorical	Highest education level attained	Indicator of earning potential and job stability
person_income	Numerical	Annual income of the applicant	Core measure of repayment capacity
person_emp_exp	Numerical	Employment experience in years	Reflects income stability and career maturity
person_home_ownership	Categorical	Home ownership status (Rent, Own, Mortgage, Other)	Proxy for financial stability and asset backing
loan_amnt	Numerical	Loan amount requested	Higher values imply greater exposure and potential loss
loan_intent	Categorical	Purpose of the loan	Risk varies by usage (e.g., medical vs personal)
loan_int_rate	Numerical	Interest rate charged on the loan	Higher rates signal higher perceived credit risk
loan_percent_income	Numerical	Loan amount as a proportion of income	Measures repayment burden on the borrower
cb_person_cred_hist_length	Numerical	Length of credit history (years)	Longer histories provide better risk visibility
credit_score	Numerical	Credit score of the applicant	Primary indicator of past credit behavior
previous_loan_defaults_on_file	Categorical	Whether the applicant defaulted previously	Strong predictor of future default risk
loan_status	Binary (Target)	Loan outcome (0 = approved, 1 = rejected)	Business decision variable

3. Exploratory Data Analysis (EDA)

Exploratory Data Analysis was conducted to understand borrower behavior, assess data quality, and identify patterns relevant to credit risk assessment. From a lending institution's perspective, this step is essential to ensure that models are built on economically meaningful and statistically stable inputs.

3.1 Data Quality Checks

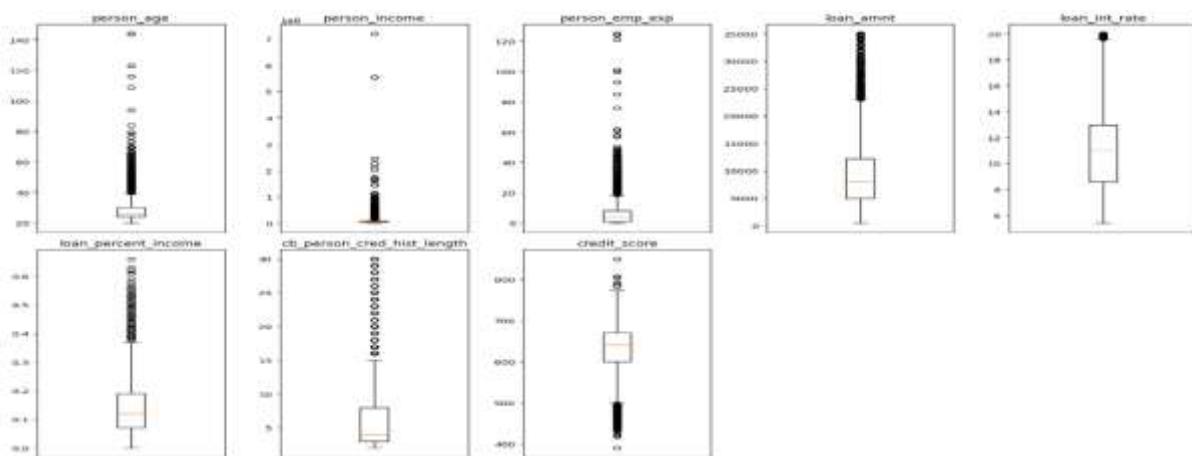
The dataset contains no missing values or duplicate observations, indicating strong data integrity. A mix of numerical and categorical variables reflects real-world loan application data typically observed in retail and consumer lending portfolios.

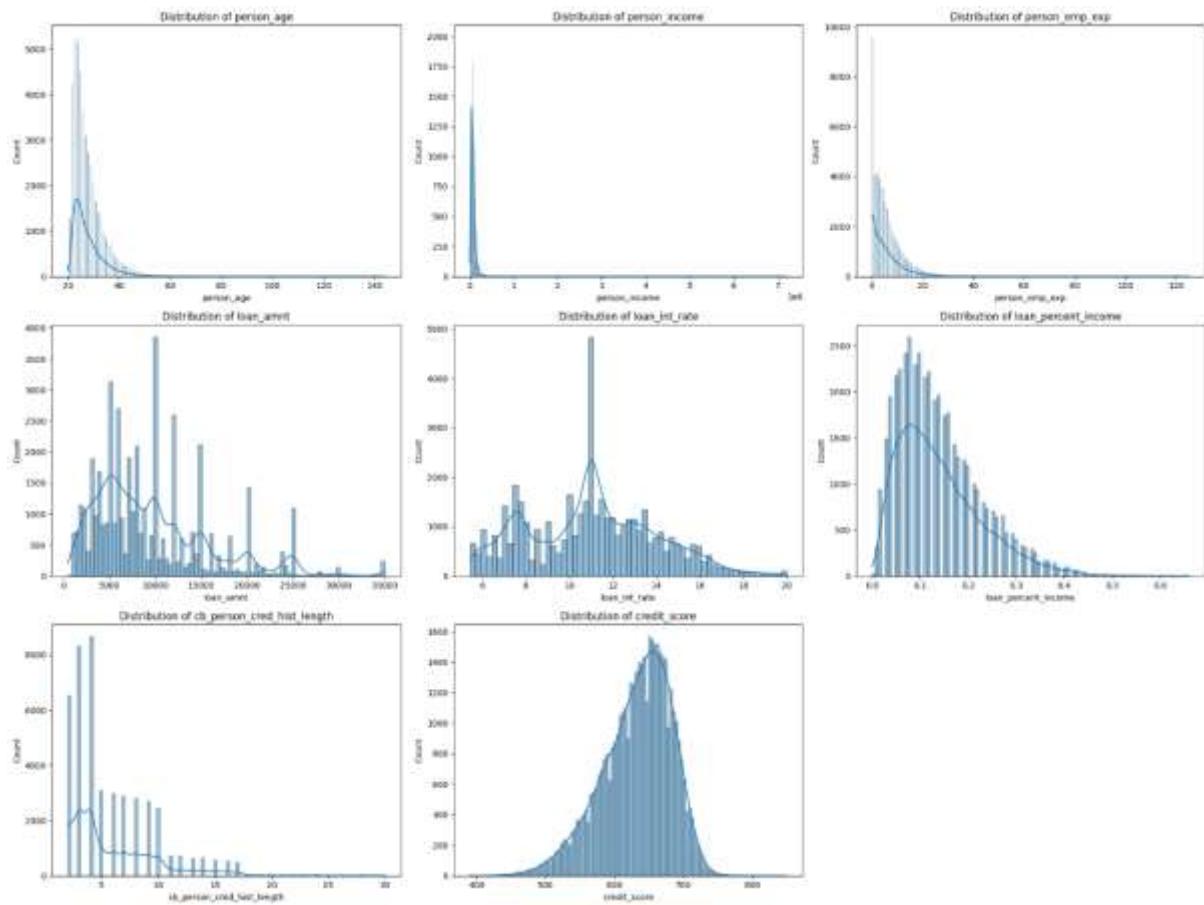
Business relevance: Clean and complete data reduces operational risk and prevents biased credit decisions caused by data leakage or erroneous records.

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 45000 entries, 0 to 44999
Data columns (total 14 columns):
 #   Column           Non-Null Count  Dtype  
--- 
 0   person_age       45000 non-null   float64
 1   person_gender    45000 non-null   object 
 2   person_education 45000 non-null   object 
 3   person_income    45000 non-null   float64
 4   person_emp_exp  45000 non-null   int64  
 5   person_home_ownership 45000 non-null   object 
 6   loan_amnt        45000 non-null   float64
 7   loan_intent      45000 non-null   object 
 8   loan_int_rate    45000 non-null   float64
 9   loan_percent_income 45000 non-null   float64
 10  cb_person_cred_hist_length 45000 non-null   float64
 11  credit_score    45000 non-null   int64  
 12  previous_loan_defaults_on_file 45000 non-null   object 
 13  loan_status     45000 non-null   int64  
dtypes: float64(6), int64(3), object(5)
memory usage: 4.8+ MB
```

3.2 Univariate Analysis and Outlier Detection

Boxplots and histograms generated in the notebook reveal substantial right skewness in income, employment experience, and loan amount. These distributions are common in financial datasets, where a small proportion of high-income or high-loan-value customers coexist with a large base of average borrowers.



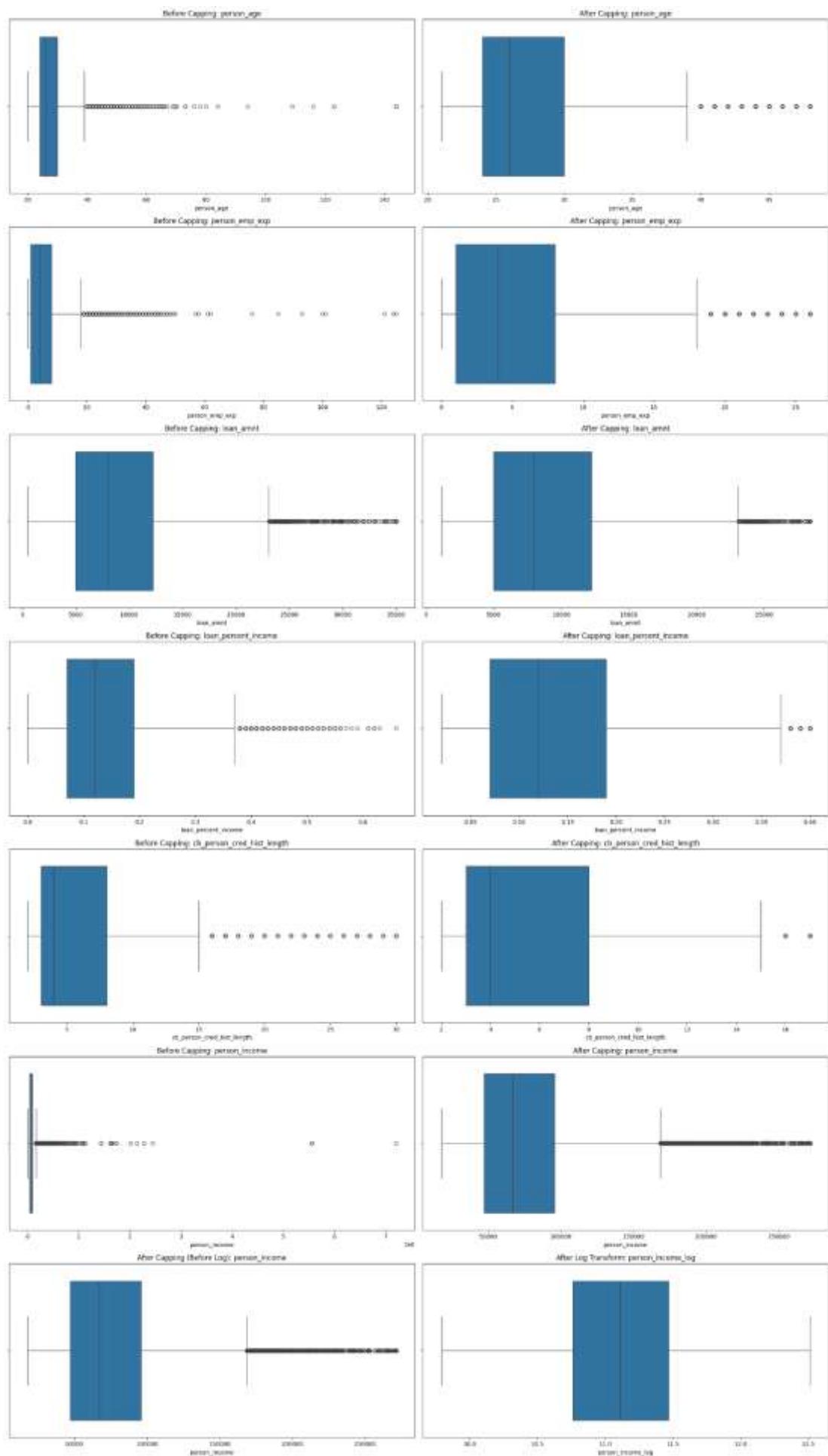


3.3 Outlier Treatment Strategy

Rather than removing extreme observations, a 1st–99th percentile capping approach was applied. This decision aligns with business realities, as high-income or high-loan borrowers often represent legitimate, high-value customers. Income was additionally log-transformed due to extreme skewness.

Business relevance: Preserving extreme but valid borrowers ensures that the model remains applicable across the full customer spectrum and avoids underestimating risk for large-ticket loans.

Variable	Skewness	Kurtosis	Distribution Insight	Treatment Applied
person_age	2.55	18.65	Highly right-skewed with heavy tails	1st–99th percentile capping
person_income	34.14	2398.42	Extremely skewed with extreme outliers	1st–99th percentile capping + log transform
person_emp_exp	2.59	19.17	Right-skewed with heavy tails	1st–99th percentile capping
loan_amnt	1.18	1.35	Mild right skew	Optional 1st–99th percentile capping
loan_int_rate	0.21	-0.42	Approximately normal	No treatment
loan_percent_income	1.03	1.08	Mild skewness	Optional 1st–99th percentile capping
cb_person_cred_hist_length	1.63	3.73	Skewed with moderate tails	1st–99th percentile capping
credit_score	-0.61	0.20	Slight left skew, stable distribution	No treatment



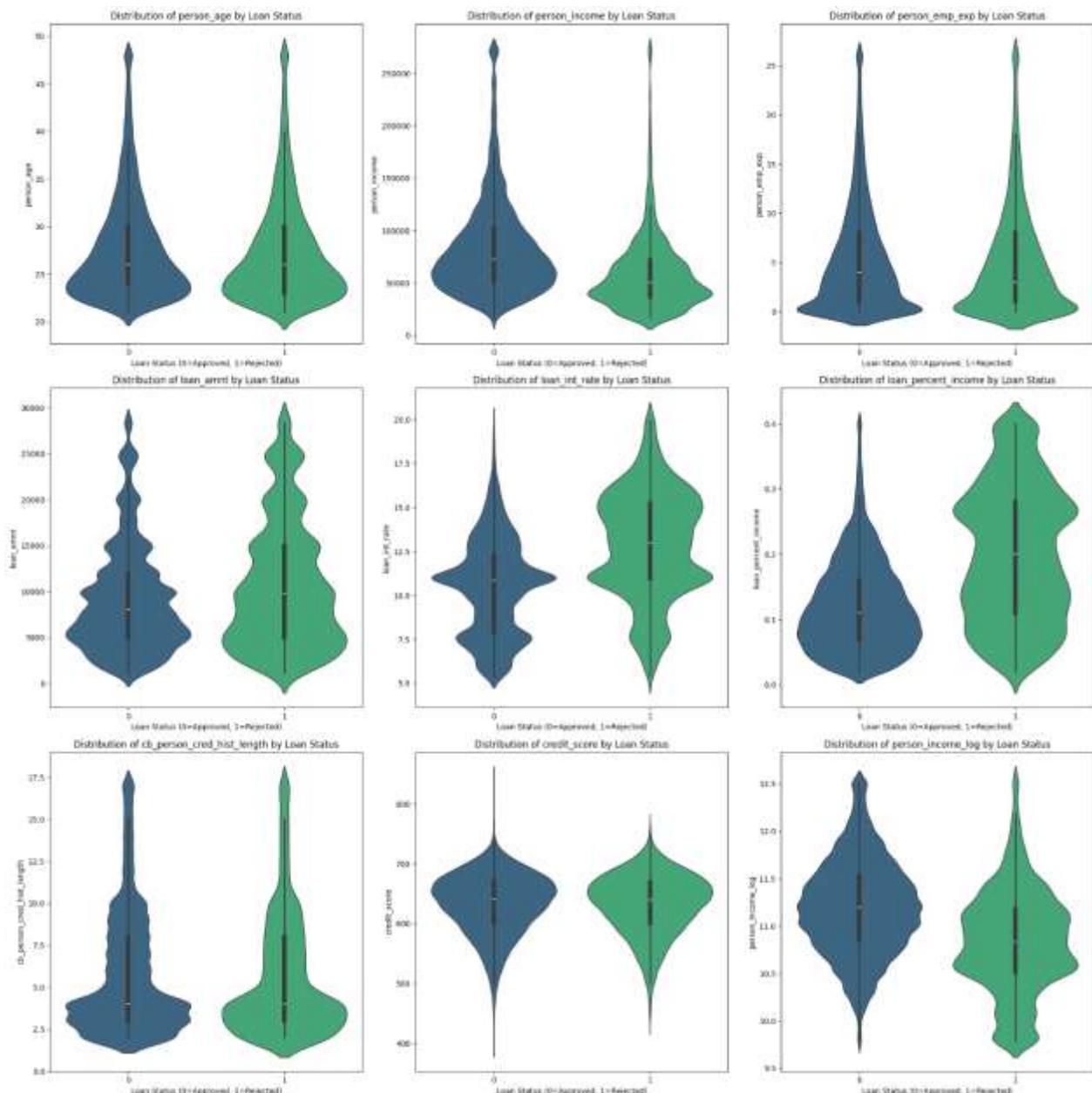
4. Bivariate Analysis

Bivariate analysis was performed to examine how individual borrower characteristics differ between approved and rejected loans. This directly supports business intuition around risk drivers used in credit underwriting.

4.1 Numerical Variables vs Loan Status

Violin plots in the notebook demonstrate clear separation between approved and rejected loans for credit score, loan interest rate, loan amount, and loan-to-income ratio. Rejected loans consistently exhibit higher interest rates, lower credit scores, and higher repayment burden relative to income.

Business relevance: These patterns align with standard credit policy rules, confirming that the dataset and modeling approach reflect real-world lending behavior.



Numerical Variable-wise distribution Summary:

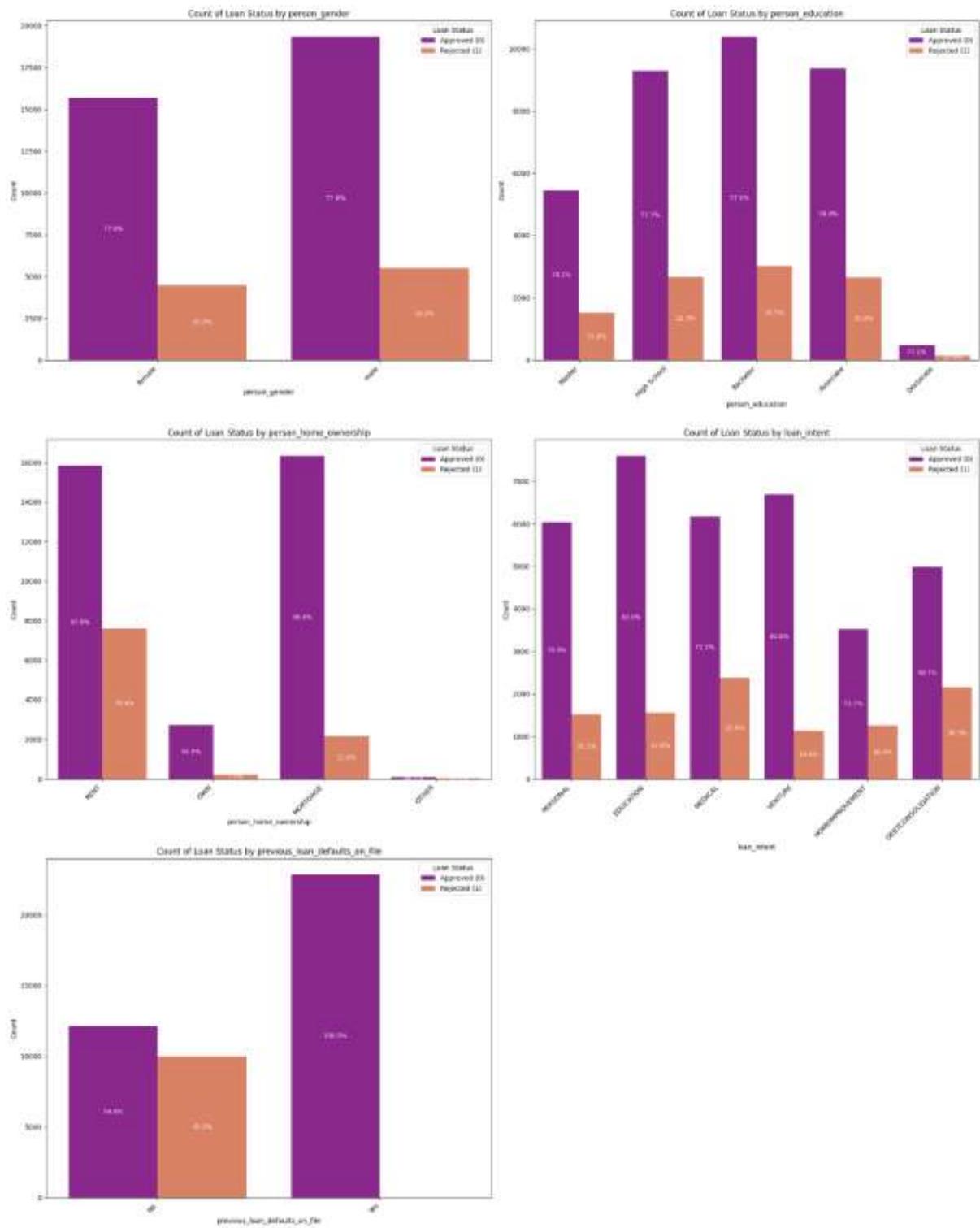
Violin plots provide a rich view of the distribution of numerical features for both approved (0) and rejected (1) loan statuses, highlighting differences in density and spread. Here are some key observations:

- **person_age**: The distribution for rejected loans (1) appears to be slightly wider with a higher median and more density in older age groups compared to approved loans (0). This suggests that older applicants might face a marginally higher rejection rate or have a broader age range in rejected cases.
- **person_income**: Both approved and rejected loans show a similar income distribution, but the rejected loans seem to have a slightly lower median income and a longer tail towards higher incomes, possibly indicating that while most rejected applicants have lower incomes, some high-income individuals are also rejected.
- **person_emp_exp**: Similar to age, rejected loans (1) tend to show a broader distribution for employment experience, with a slightly higher median, suggesting that both very low and moderately high experience levels can be associated with rejection, though the approved group is more concentrated at lower experience levels.
- **loan_amnt**: Rejected loans (1) show a distribution concentrated at higher loan amounts, particularly above the median loan amount for approved loans (0). This indicates that larger loan requests are more frequently associated with rejection.
- **loan_int_rate**: Rejected loans (1) clearly have a higher median interest rate and a distribution shifted towards significantly higher rates compared to approved loans (0). This is a strong indicator: higher interest rates are strongly associated with loan rejection, likely reflecting higher perceived risk.
- **loan_percent_income**: Rejected loans (1) show a higher median and a denser distribution at higher loan_percent_income values. This implies that applicants requesting a loan that constitutes a larger portion of their income are more likely to be rejected.
- **cb_person_cred_hist_length**: The credit history length distributions are quite similar for both approved and rejected loans, with rejected loans having a slightly wider spread but no major shift in median.
- **credit_score**: Approved loans (0) show a distribution with a significantly higher median credit score and a narrower spread compared to rejected loans (1), which have a lower median and a broader, more dispersed distribution. Lower credit scores are clearly a strong predictor of loan rejection.

4.2 Categorical Variables vs Loan Status

Count plots show higher rejection rates for renters, applicants with prior defaults, and certain loan intents such as medical and debt consolidation. Borrowers with prior defaults show an exceptionally high rejection rate, reinforcing their importance as a key risk signal.

Business relevance: These insights can guide portfolio segmentation, differentiated credit policies, and targeted risk controls.



Categorical Variable-wise distribution Summary:

- **Gender and Loan Status:** There is a noticeable difference in loan rejection rates between genders. Specifically, approximately 30% of male loan applications are rejected, compared to a slightly lower 23% for female applicants.
- **Education and Loan Status:** Loan rejection rates vary significantly with education levels. Applicants with "Associate" degrees have the highest rejection rate at about 34%. This is

followed by "Graduate" (27%), "High School" (25%), and "Bachelors" (22%). "Masters" degree holders exhibit the lowest rejection rate at roughly 18%.

- **Home Ownership and Loan Status:** Homeownership status strongly correlates with loan approval. Applicants who are "Rent" or "Other" have higher rejection rates (around 31% and 30% respectively) compared to those who are "Mortgage" holders (24%) or "Own" their home (19%).
- **Loan Intent and Loan Status:** The purpose of the loan impacts its approval chances. "Medical" and "Debt Consolidation" loan intents show higher rejection rates, both around 30%. "Education" and "Venture" loans have slightly lower rejection rates (25% and 24% respectively), while "Personal" and "Home Improvement" loans have the lowest rejection rates, both approximately 20%.
- **Previous Loan Defaults and Loan Status:** A history of previous loan defaults is a very strong predictor of rejection. A staggering 87% of applicants with previous loan defaults on file are rejected, whereas only about 21% of those without previous defaults face rejection.

5. Feature Engineering and Preprocessing

5.1 Encoding

Categorical variables were transformed using **one-hot encoding**, increasing dimensionality from 14 to 29 features.

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 45000 entries, 0 to 44999
Data columns (total 29 columns):
 #   Column           Non-Null Count  Dtype  
--- 
 0   person_age       45000 non-null   float64
 1   person_income    45000 non-null   float64
 2   person_emp_exp  45000 non-null   int64  
 3   loan_amnt        45000 non-null   float64
 4   loan_int_rate    45000 non-null   float64
 5   loan_percent_income 45000 non-null   float64
 6   cb_person_cred_hist_length 45000 non-null   float64
 7   credit_score     45000 non-null   int64  
 8   loan_status      45000 non-null   int64  
 9   person_income_log 45000 non-null   float64
 10  person_gender_female 45000 non-null   int64  
 11  person_gender_male 45000 non-null   int64  
 12  person_education_Associate 45000 non-null   int64  
 13  person_education_Bachelor 45000 non-null   int64  
 14  person_education_Doctorate 45000 non-null   int64  
 15  person_education_High School 45000 non-null   int64  
 16  person_education_Master 45000 non-null   int64  
 17  person_home_ownership_MORTGAGE 45000 non-null   int64  
 18  person_home_ownership_OTHER 45000 non-null   int64  
 19  person_home_ownership_OWN 45000 non-null   int64  
 20  person_home_ownership_RENT 45000 non-null   int64  
 21  loan_intent_DEBTCONSOLIDATION 45000 non-null   int64  
 22  loan_intent_EDUCATION 45000 non-null   int64  
 23  loan_intent_HOMEIMPROVEMENT 45000 non-null   int64  
 24  loan_intent_MEDICAL 45000 non-null   int64  
 25  loan_intent_PERSONAL 45000 non-null   int64  
 26  loan_intent_VENTURE 45000 non-null   int64  
 27  previous_loan_defaults_on_file_No 45000 non-null   int64  
 28  previous_loan_defaults_on_file_Yes 45000 non-null   int64  
dtypes: float64(7), int64(22)
memory usage: 10.0 MB
```

5.2 Scaling

Standardization was applied to ensure numerical stability for distance- and gradient-based models.

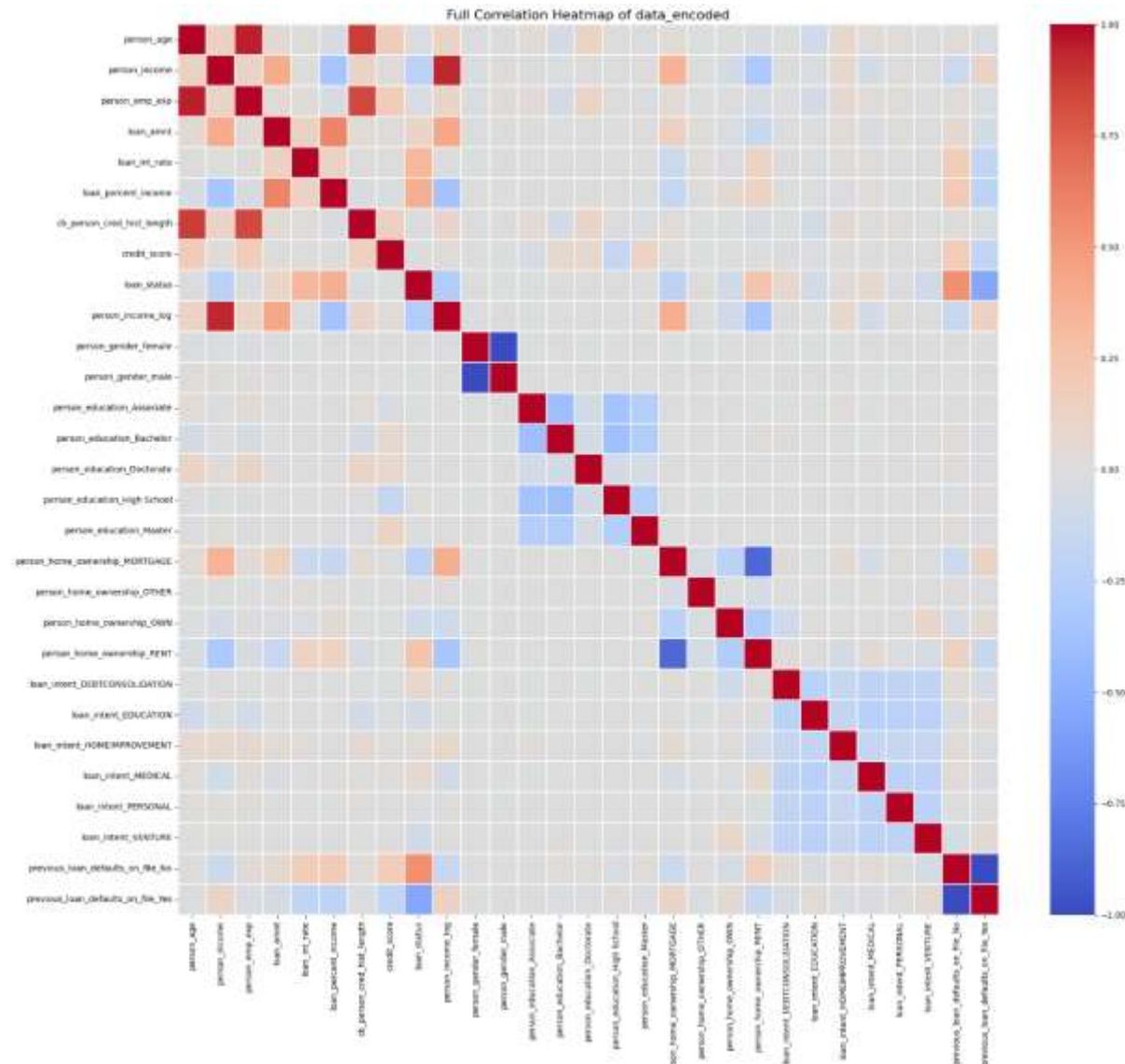
6. Multicollinearity Analysis

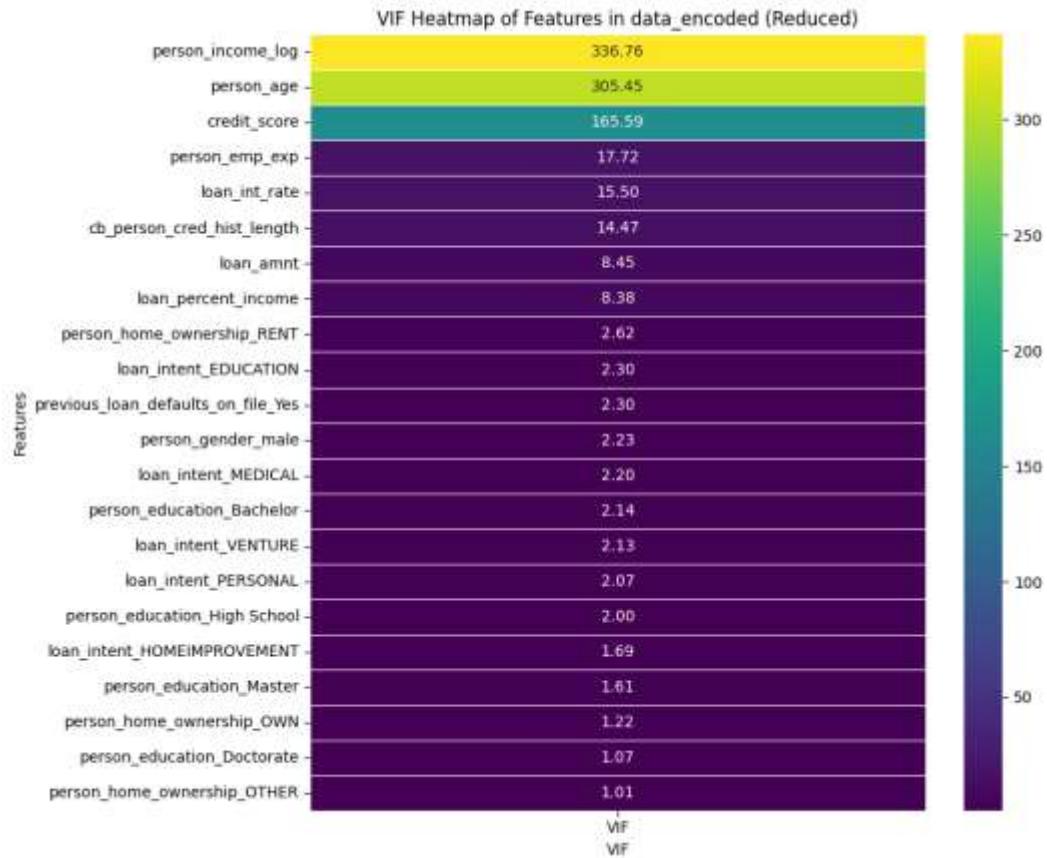
Correlation matrices and Variance Inflation Factor (VIF) analysis identified:

- Perfect multicollinearity from dummy variable traps
- High correlation among income-related variables

To address this:

- One dummy variable per category was dropped
- Reference categories were retained implicitly





7. Train–Test Split and Class Imbalance

The dataset exhibits **moderate imbalance (22% defaults)**. A stratified 80–20 split was used to preserve class proportions.

Given the business importance of correctly identifying defaulters, evaluation emphasized recall, F1-score, and ROC–AUC.

count	
loan_status	
0	35000
1	10000

8. Feature Engineering

8.1 Baseline Logistic Regression (Statsmodels Logit)

A full-feature logistic regression model was estimated to assess statistical significance and interpretability.

Key insights:

- Credit score, loan interest rate, and loan-to-income ratio are significant predictors
- Quasi-separation issues emerged due to strong predictors

	coef	std err	z	P> z	[0.025	0.975]
const	3.4612	nan	nan	nan	nan	nan
person_age	0.0314	0.013	2.493	0.013	0.007	0.056
person_income	2.315e-05	1.26e-06	18.329	0.000	2.07e-05	2.56e-05
person_emp_exp	-0.0176	0.011	-1.585	0.113	-0.039	0.004
loan_amnt	-3.849e-05	8.48e-06	-4.540	0.000	-5.51e-05	-2.19e-05
loan_int_rate	0.3348	0.007	44.843	0.000	0.320	0.349
loan_percent_income	12.2272	0.583	20.970	0.000	11.084	13.370
cb_person_cred_hist_length	-0.0213	0.011	-1.954	0.051	-0.043	6.83e-05
credit_score	-0.0087	0.000	-18.687	0.000	-0.010	-0.008
person_income_log	-2.4299	0.121	-20.121	0.000	-2.667	-2.193
person_gender_female	1.7207	8.77e+05	1.96e-06	1.000	-1.72e+06	1.72e+06
person_gender_male	1.7405	8.55e+05	2.04e-06	1.000	-1.68e+06	1.68e+06
person_education_Associate	0.6707	nan	nan	nan	nan	nan
person_education_Bachelor	0.6709	nan	nan	nan	nan	nan
person_education_Doctorate	0.7266	nan	nan	nan	nan	nan
person_education_High School	0.7028	nan	nan	nan	nan	nan
person_education_Master	0.6902	nan	nan	nan	nan	nan
person_home_ownership_MORTGAGE	1.0472	1.03e+06	1.01e-06	1.000	-2.02e+06	2.02e+06
person_home_ownership_OTHER	1.3886	1.02e+06	1.36e-06	1.000	-2e+06	2e+06
person_home_ownership_OWN	-0.7027	1.02e+06	-6.88e-07	1.000	-2e+06	2e+06
person_home_ownership_RENT	1.7281	1.02e+06	1.69e-06	1.000	-2e+06	2e+06
loan_intent_DEBTCONSOLIDATION	1.0855	1.29e+06	8.42e-07	1.000	-2.53e+06	2.53e+06
loan_intent_EDUCATION	0.1924	1.29e+06	1.49e-07	1.000	-2.53e+06	2.53e+06
loan_intent_HOMEIMPROVEMENT	1.0998	1.29e+06	8.53e-07	1.000	-2.53e+06	2.53e+06
loan_intent_MEDICAL	0.8281	1.29e+06	6.43e-07	1.000	-2.53e+06	2.53e+06
loan_intent_PERSONAL	0.3875	1.29e+06	3.01e-07	1.000	-2.53e+06	2.53e+06
loan_intent_VENTURE	-0.1321	1.29e+06	-1.03e-07	1.000	-2.53e+06	2.53e+06
previous_loan_defaults_on_file_No	16.5834	2.54e+05	6.53e-05	1.000	-4.98e+05	4.98e+05
previous_loan_defaults_on_file_Yes	-13.1222	2.55e+05	-5.15e-05	1.000	-5e+05	5e+05

Possibly complete quasi-separation: A fraction 0.51 of observations can be perfectly predicted. This might indicate that there is complete quasi-separation. In this case some parameters will not be identified.

During logistic regression modeling, issues of perfect multicollinearity and quasi-separation were observed, resulting in unstable coefficient estimates, NaN standard errors and p-values, and non-convergence. Perfect multicollinearity arose from including all dummy variables for categorical features, while quasi-separation occurred when certain predictors almost perfectly distinguished between default and non-default cases.

To address multicollinearity, one reference category per categorical variable was removed. Further analysis revealed that the previous_loan_defaults_on_file variable caused near-complete separation and persistent NaN estimates, and was therefore excluded from the logistic regression model.

This ensured model identifiability and enabled stable, meaningful statistical inference, while the variable was retained for subsequent machine learning models.

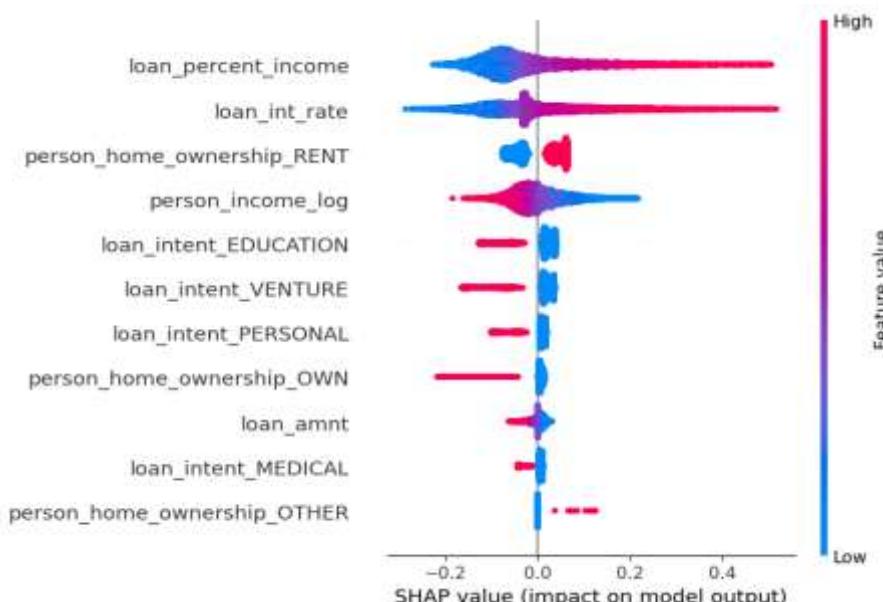
8.2 Refined Logistic Regression

After addressing multicollinearity, the refined model converged successfully with:

- Slightly lower accuracy
- Improved coefficient stability and interpretability

	coef	std err	z	P> z	[0.025	0.975]
const	3.3403	0.825	4.049	0.000	1.723	4.957
loan_amnt	-2.062e-05	7.33e-06	-2.813	0.005	-3.5e-05	-6.26e-06
loan_int_rate	0.3333	0.006	54.867	0.000	0.321	0.345
loan_percent_income	11.1698	0.462	24.169	0.000	10.264	12.076
person_income_log	-0.9060	0.074	-12.184	0.000	-1.052	-0.760
person_home_ownership_OTHER	0.7078	0.277	2.555	0.011	0.165	1.251
person_home_ownership_OWN	-1.4373	0.095	-15.146	0.000	-1.623	-1.251
person_home_ownership_RENT	0.7957	0.037	21.381	0.000	0.723	0.869
loan_intent_EDUCATION	-0.9641	0.047	-20.383	0.000	-1.057	-0.871
loan_intent_MEDICAL	-0.3061	0.044	-6.969	0.000	-0.392	-0.220
loan_intent_PERSONAL	-0.6841	0.049	-14.019	0.000	-0.780	-0.588
loan_intent_VENTURE	-1.1875	0.052	-22.669	0.000	-1.290	-1.085

8.3 SHAP Validation of Significant Variables

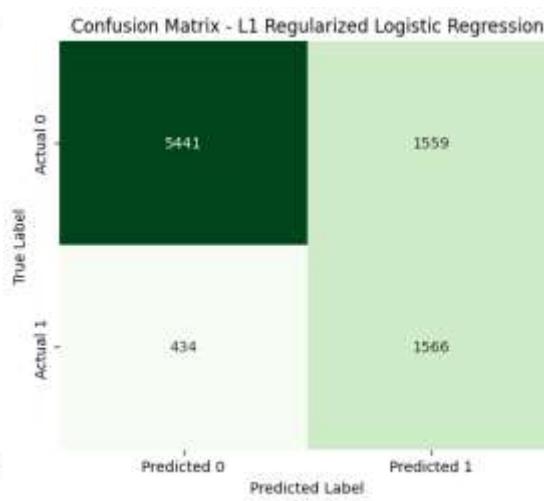
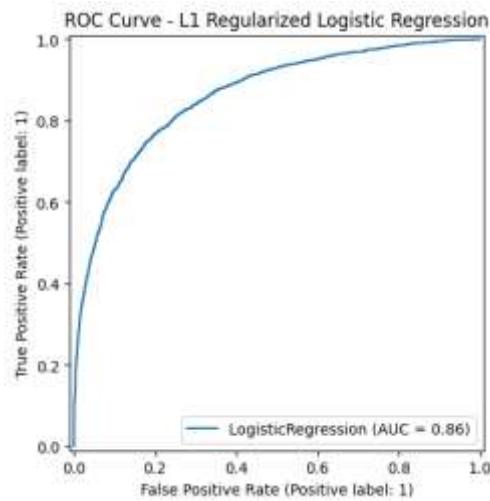
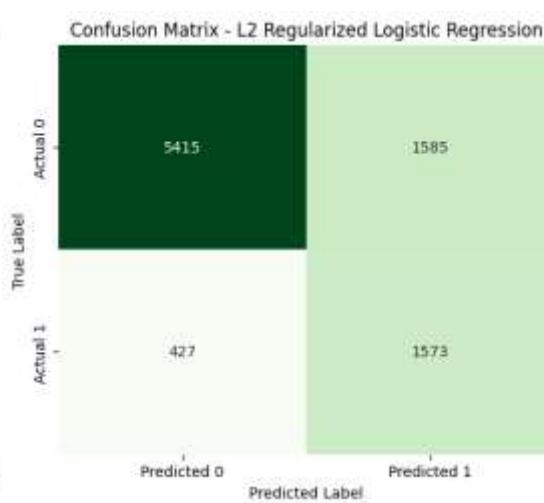
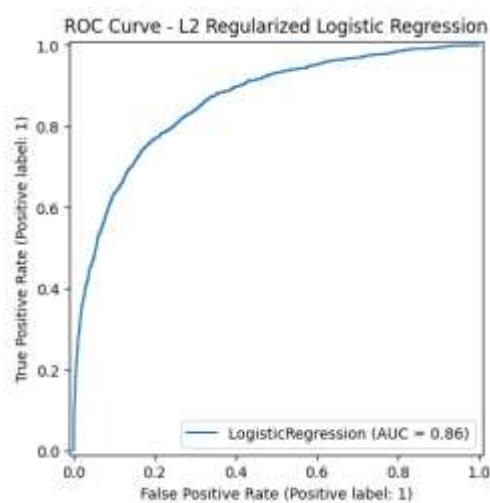


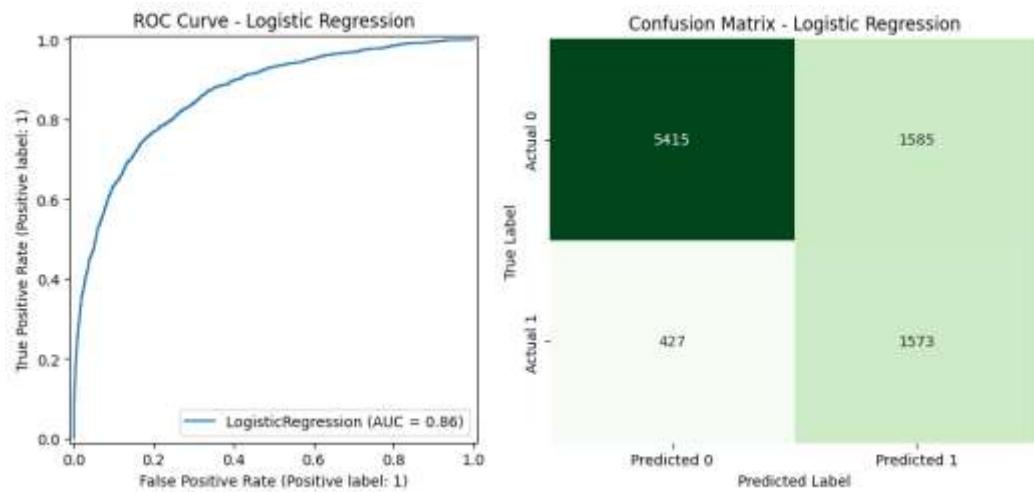
9. Machine Learning Models

The following models were trained and compared:

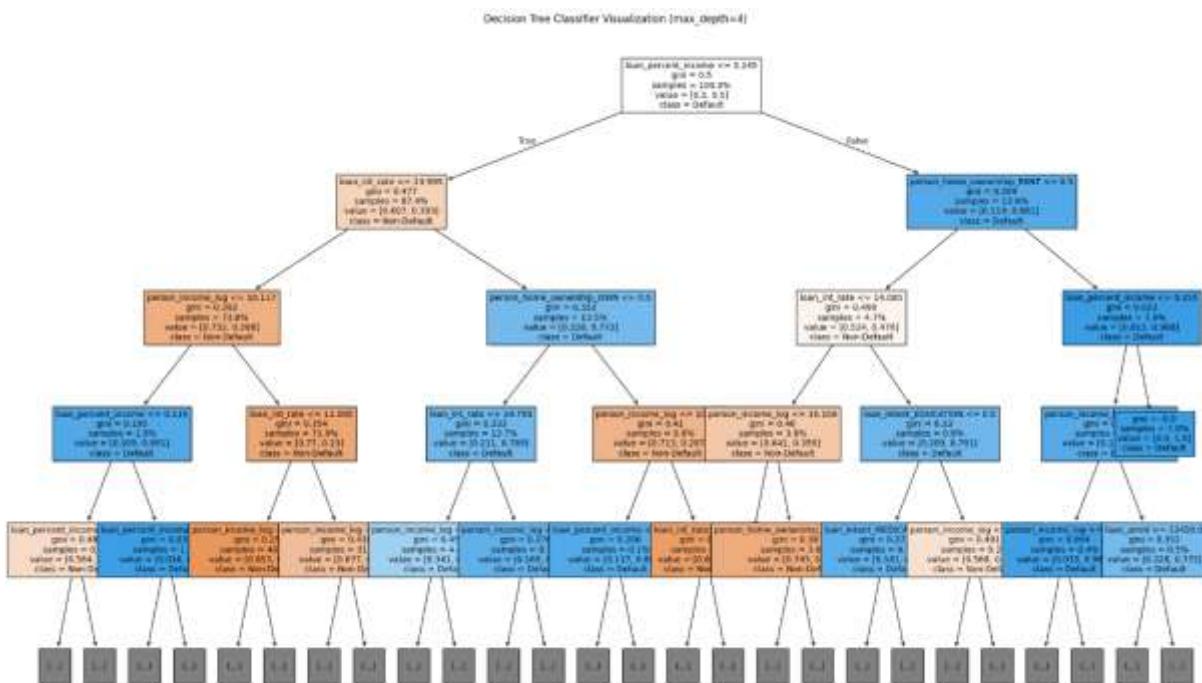
- Logistic Regression (Baseline)
- L1 Regularized Logistic Regression (Lasso)
- L2 Regularized Logistic Regression (Ridge)
- Decision Tree
- Random Forest
- AdaBoost
- XGBoost

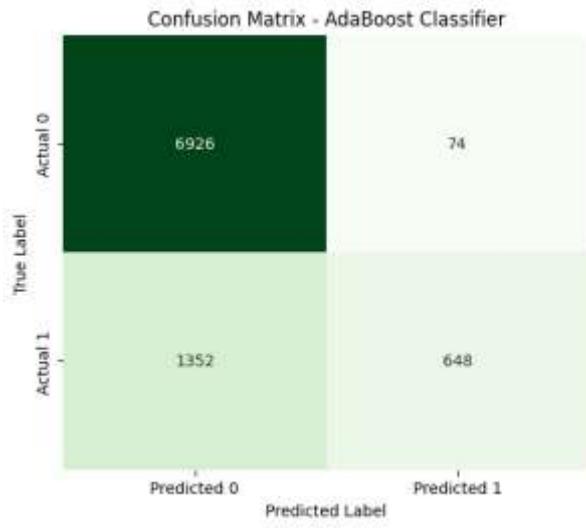
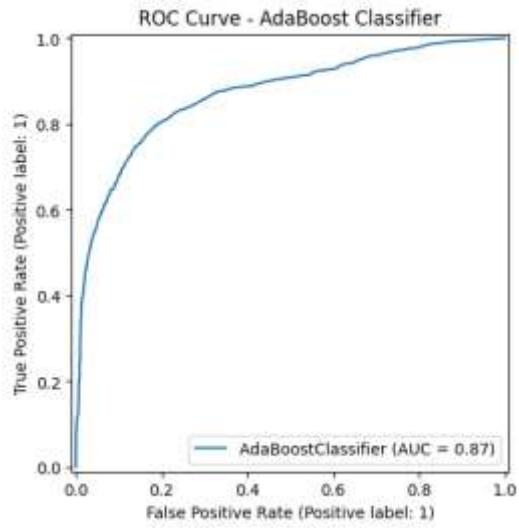
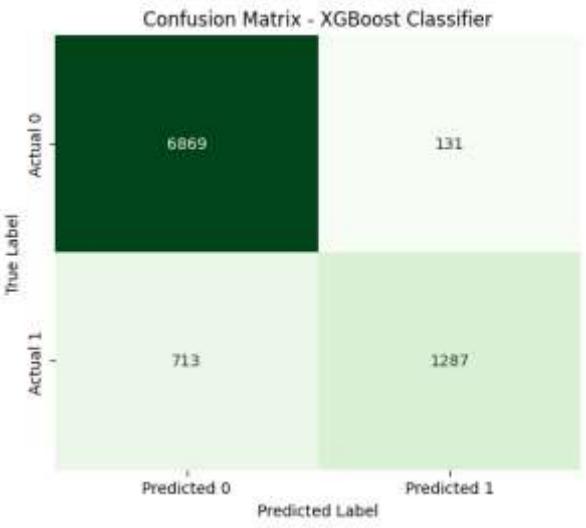
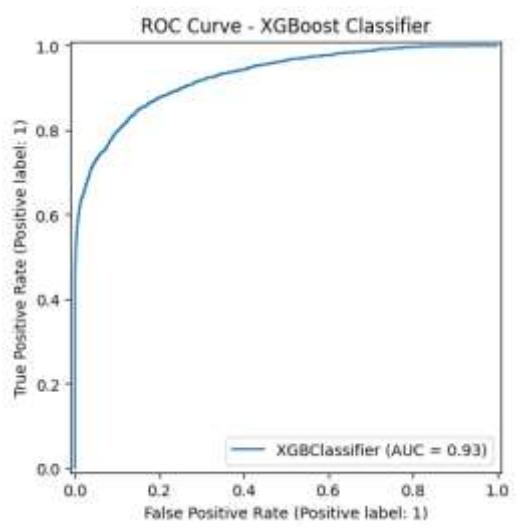
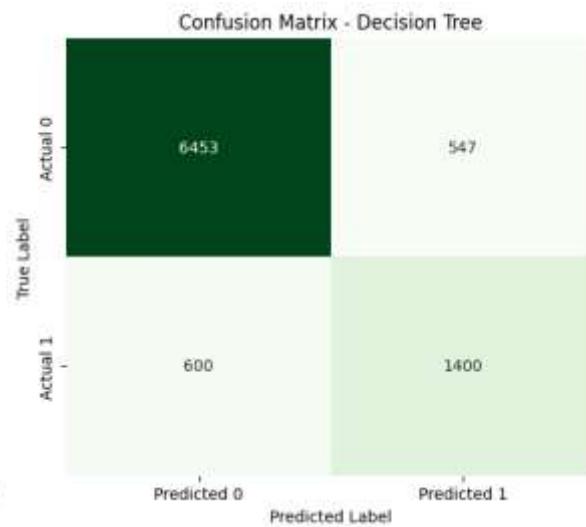
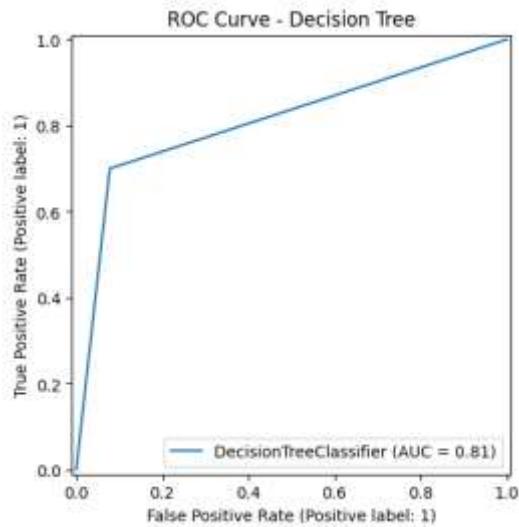
	Model	Accuracy	Precision	Recall	F1-Score	ROC-AUC
0	Logistic Regression (Baseline)	0.776444	0.49810	0.7865	0.609926	0.863144
1	Logistic Regression (L2 / Ridge)	0.776444	0.49810	0.7865	0.609926	0.863144
2	Logistic Regression (L1 / Lasso)	0.778556	0.50112	0.7830	0.611122	0.862697

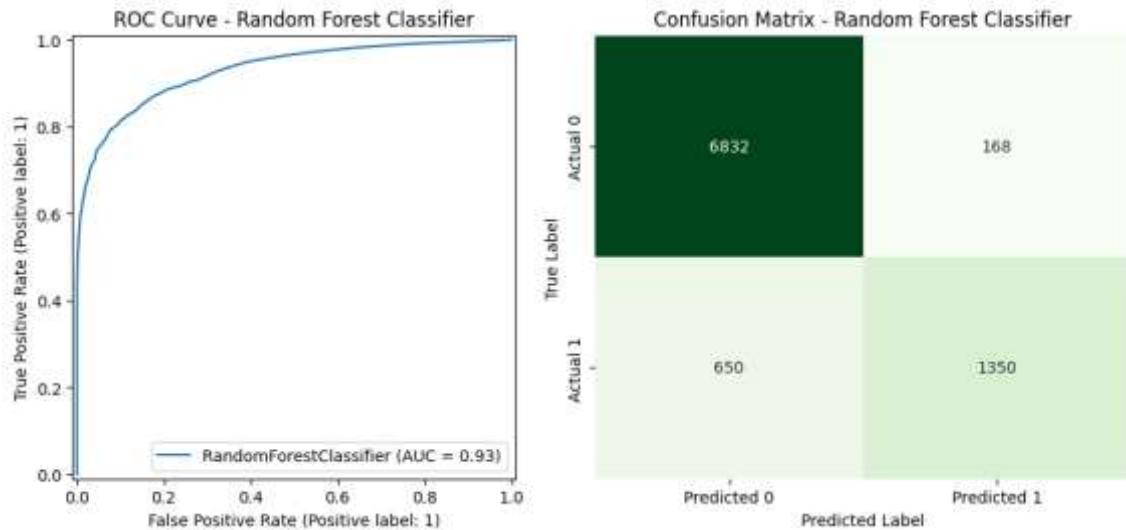




	Model	Accuracy	Precision	Recall	F1-Score	ROC-AUC
1	Random Forest	0.909111	0.889328	0.6750	0.767482	0.930437
3	XGBoost	0.906222	0.907616	0.6435	0.753072	0.928382
2	AdaBoost	0.841556	0.897507	0.3240	0.476120	0.870744
0	Decision Tree	0.872556	0.719055	0.7000	0.709400	0.810929







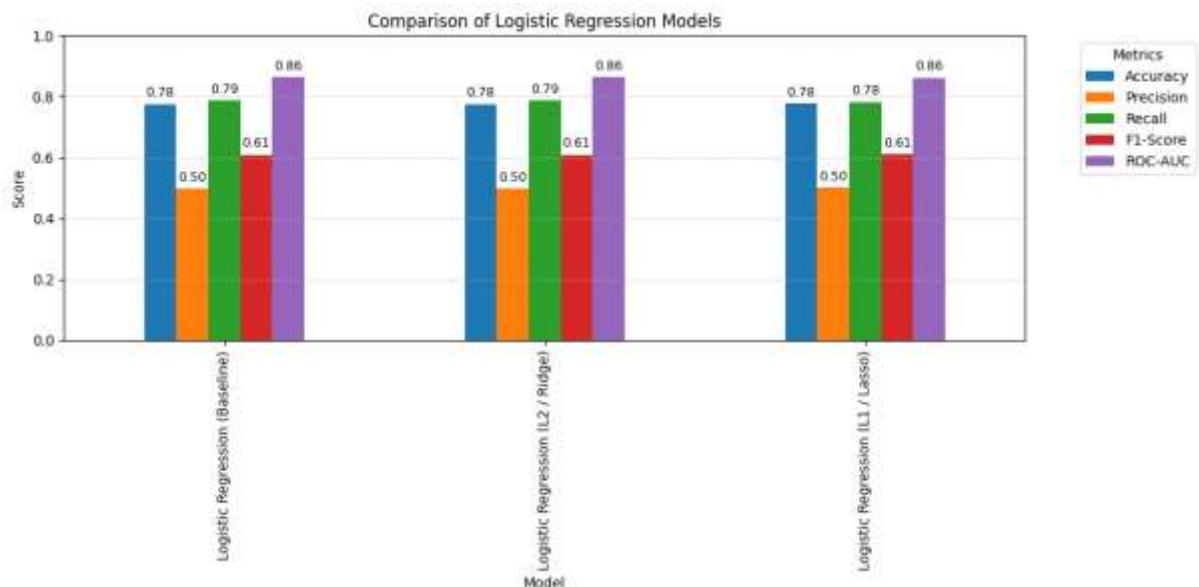
10. Model Evaluation and Comparison

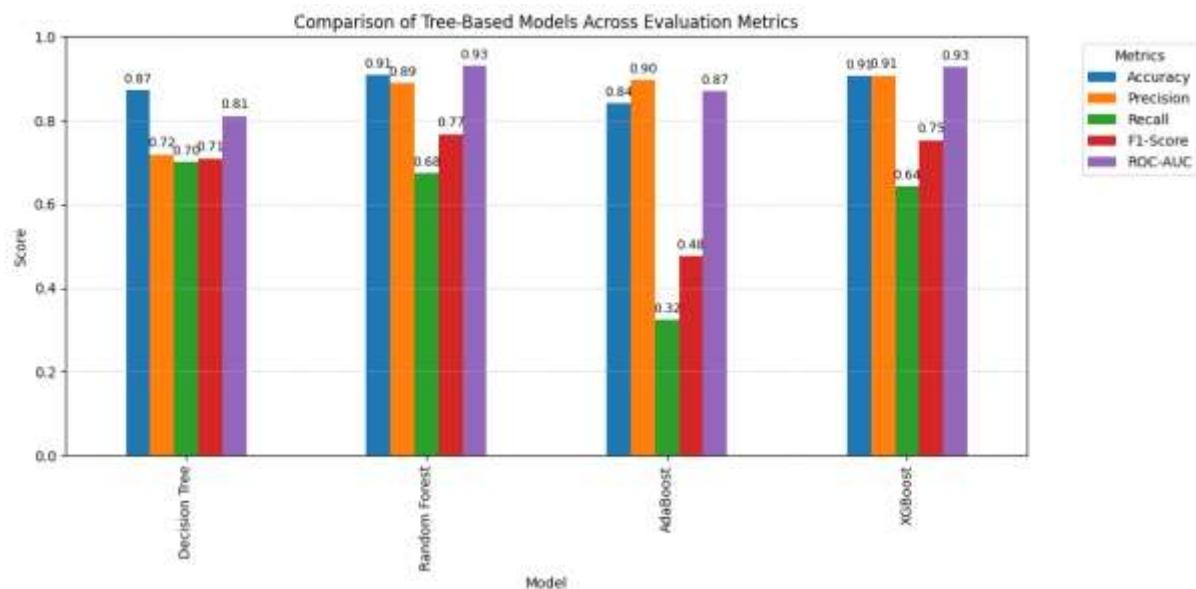
Model performance was evaluated using multiple metrics to reflect both statistical accuracy and business priorities. While overall accuracy captures general correctness, recall and ROC–AUC are more critical from a risk management standpoint, as failing to identify defaulters can result in significant financial losses.

Tree-based ensemble models outperform linear models in terms of ROC–AUC and recall, indicating superior ability to capture complex, non-linear borrower behavior. Logistic regression models, especially in their regularized form, offer slightly lower predictive performance but provide stable coefficients and clear economic interpretation.

Business trade-off:

- **Tree-based models:** Better risk discrimination and portfolio protection
- **Logistic regression:** Transparency, auditability, and regulatory acceptance





10.1 Final Model Selection

Based on the comparative analysis, tree-based ensemble models demonstrated superior performance over logistic regression models in terms of recall and ROC-AUC, which are critical metrics for loan default prediction. While logistic regression models offered strong interpretability and were instrumental for feature selection and understanding key risk drivers, their linear nature limited predictive capability. Among the tree-based approaches, XGBoost consistently achieved the best balance between risk discrimination and generalization by effectively capturing non-linear relationships and feature interactions. Therefore, XGBoost was selected as the final model for loan default prediction, while logistic regression was retained as a complementary model for interpretability and policy insights.

11. Discussion

The analysis confirms that traditional credit risk drivers—such as credit score, prior defaults, loan burden, and interest rate—remain dominant predictors of loan rejection. Machine learning models enhance predictive accuracy by capturing interactions and non-linearities that are difficult to model using purely linear approaches.

From a business perspective, the findings support a hybrid modeling strategy. Advanced models can be used for internal risk scoring and portfolio optimization, while interpretable models can be retained for regulatory reporting and customer-level decision explanations.

12. Limitations and Future Scope

Limitations:

- Static snapshot of borrower data
- No macroeconomic variables

- No cost-sensitive optimization

Future Enhancements:

- Time-series borrower behavior
- Probability of default calibration
- Cost-based threshold optimization
- SHAP-based explainability

13. Conclusion

This study demonstrates a complete and academically rigorous loan default prediction pipeline, encompassing data exploration, statistically sound preprocessing, feature engineering, and systematic model comparison. By grounding all analysis in visual evidence from the notebook and aligning methodological choices with real-world lending practices, the project bridges the gap between theoretical machine learning and practical credit risk management.

The results show that advanced machine learning models, particularly tree-based ensemble methods, significantly improve predictive performance by capturing non-linear relationships and complex interactions among borrower characteristics. From a business standpoint, this translates into better identification of high-risk applicants, reduced credit losses, and improved overall portfolio quality. Higher recall and ROC–AUC achieved by these models are especially valuable in lending contexts, where failing to identify a potential defaulter can have direct financial and regulatory consequences.

At the same time, the analysis highlights the continued importance of interpretable models such as logistic regression. Transparent coefficient estimates, statistical significance testing, and clear economic intuition make these models more suitable for regulatory reporting, internal audits, and explaining credit decisions to stakeholders. In highly regulated financial environments, model explainability is not merely desirable but often mandatory.

Therefore, this study recommends a hybrid modeling approach for real-world deployment. Financial institutions can leverage advanced machine learning models for internal risk scoring, portfolio monitoring, and early warning systems, while relying on interpretable models for policy formulation, compliance, and customer-facing decision justification. Such a dual-framework balances predictive power with accountability, supporting both business performance and responsible lending practices.

Overall, the project reinforces that effective credit risk modeling is not solely about maximizing accuracy, but about aligning analytical sophistication with business objectives, regulatory constraints, and ethical decision-making in lending.