PRAJAKTA PAKHALE
SOFTWARE QA

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SUMMARY

3+ years of experience in manual and automation QA across complex enterprise applications. Strong background in performance, security, and regression testing combined with leadership in Agile environments. Adept at collaborating with cross-functional teams to ensure quality delivery of mission-critical platforms. Passionate about continuous improvement, operational efficiency, and coaching teams toward best practices.

PROFESSIONAL SKILLS

- **Languages & Frameworks:** Java, Python (basic), JavaScript, Selenium, Cypress, Rest Assured, TestNG, Cucumber
- **Testing Tools:** Postman, JMeter, Jenkins, GitLab, JIRA, Redmine, BugZilla
- **Databases:** Oracle, MySQL, Microsoft SQL Server, Complex SQL queries
- **CI/CD & DevOps:** Jenkins, GitLab, Git
- **Methodologies:** Agile (Scrum, Kanban), BDD/TDD, Continuous Integration & Delivery, Waterfall
- **Security & Performance:** Okta integration, Load and performance testing with JMeter
- **Platforms:** SaaS, Web, Backend, Linux/Unix, Windows, Mac, Web/ Mobile environments

WORK EXPERIENCE   *JAN 2023 - APR 2024*

JR. QUALITY ANALYST

Crescent Global IT Service PVT Ltd - Andheri, Mumbai, India

- Awarded "**Best Performer of the Quarter**" for exceeding quality goals, accelerating defect resolution, and contributing to multiple projects at a time.
- **Nifty Media Art Mobile Application (iOS Mobile Testing) -** Conducted end-to-end testing for the entire Nifty Media Art mobile application, focusing on critical modules including Registration, Login, User Types, Listing, Auction, NFTs, Marketplace, Wallet, Profile, Bid, Sales, Notifications, and Admin portal.
- **The Team Companies Clear Project -** Led testing efforts for the Clear Project, involving Penetration, API, and Security Testing. Additionally, contributed to iOS Mobile Build testing and played a key role in OKTA Integration Testing.
- **The Team Companies VPAY Project -** Spearheaded testing initiatives for the VPAY Project, managing Penetration, API, and Security Testing.
- **Atheletś Cloud Website Testing -** Engaged in comprehensive testing for the Athlete's Cloud website, ensuring the reliability and security of the platform.

SOFWARE ENGINEER & QA   *Jul 2018 - Dec 2020*

Larsen & Toubro Infotech - Chennai, India

- As a Team Member in the **Kyosan Project**, I was part of the Quality Assurance and Development teams.
- As a **Manual Tester**, I looked after Planning, Test cases, Test case documents, Unit testing, Integration testing, & User Acceptance Testing (UAT).
- As a **Developer**, I have worked on HTML, CSS, and JavaScript. Also worked on designing several pages through HTML, CSS, and connecting pages through JavaScript.
- I was part of the project Chrome Browsing Support, Production and Non-production projects, and Maintenance Projects
- In a maintenance project, I handled challenging and business-critical production issues that required quick prioritization and resolution.

PART- TIME WORK EXPERIENCE

OPERATIONS SPECIALIST

May 2024 - Present

APPLE Canada - Waterloo

- Executed inventory receiving, counting, returning, and compliance tasks following Apple's Retail Inventory processes.
- Maintained and archived sensitive paperwork, including government-related documentation.
- Demonstrated adaptability and consistency while responding to rapidly changing operational needs.
- Exercised quick thinking and effective problem-solving in dynamic retail and stockroom conditions.
- Managed and met multiple inventory deadlines on a weekly basis.
- Ensured secure access and efficient flow of products through strict adherence to stockroom guidelines.
- **Key Skills:** Inventory analysis, leadership, interpersonal collaboration, time management, deadline-driven execution, effective communication, process orientation, attention to detail.

EDUCATIONAL BACKGROUND

Graduate Certificate – IT Project Management

Conestoga College, Ontario, Canada

Graduate Certificate – Software Quality and Test Engineering

Conestoga College, Ontario, Canada

Bachelor of Engineering – Information Technology

University of Mumbai, India

Diploma – Computer Engineering

Maharashtra State Board of Technical Education

CERTIFICATION

- API Testing Using Rest Assured Test Automation Tool
- Cypress UI Automation Testing
- DevOps and Jenkins Fundamentals
- Continuous Integration & Continuous Deployment with Jenkins
- JIRA Project Management
- Google - Foundations of Project Management
- Scrum Master (CSM)

ADDITIONAL INFORMATION

- Currently on Applied PGWP
- Willing to relocate or travel as needed
- Strong communication, leadership, and mentoring skills
- Committed to quality advocacy and continuous process improvement