Materials to be submitted in a single zipped file: (1) Source code of the simulation program. (2) Simulation report, including simulation input, simulation output, statistics calculated from the output, the analysis, and the conclusions.

Simulation output:

* Two-server queueing system with fixed run *

Mean Inter arrival Time: 3
Mean Service Time: 5

The End of Simulation Time: 480

Total Flow Time: 4e+10

Total Waiting Time in Queue: 10798.8

Average Waiting Time (Delay) in Queue: 114.88

Average Flow Time: 4.25532e+08 Number of Completed Customers: 94

Average Number of Customers In System / Unit Time: 0.19332

As we can see the average delay is >> than 5 minutes. So, we can conclude that the customers aren't happy.