

Prajul P

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PROFILE

Innovative, Quick Learner and result driven professional with 9 years of rich and diverse experience in IT Infrastructure - Solutioning and Implementation of technologies in the space of Cloud Computing, Infra & Application Performance Monitoring, Automation & Analytics, Deployment & Client Management etc. with an objective of serving planet with technology.

SKILLS

DOMAIN		PRODUCTS		Programming/Scripting Languages Python, PowerShell, Shell
System Infrastructure Monitoring		Microsoft SCOM, Zabbix, Nagios, Prometheus		
Application Performance Monitoring		AppDynamics APM		
Cloud Computing		OpenStack, Microsoft Azure, AWS		
End User Experience Management		Catchpoint, Alcatel VitalApps, AppDyanmics EUM		
Data Visualization		Grafana, PowerBI		
IT Service Intelligence and Analytics		Microsoft OMS, Splunk, ElasticSearch Logstash Kibana (ELK)		
Deployment & Client Management		Microsoft SCCM (MECM)		
IT Process and Workload Automation		Microsoft SCORCH		
IT Service Management		ServiceNow, Microsoft SCSM		
Database Microsoft SQL, Postgres, MySQL, InfluxDB		Web/App Servers IIS, Apache HTTP, Apache Tomcat, Nginx		
Platforms : Windows Server, Linux Distributions (RHEL,CentOS,OEL), HyperV,VirtualBox, Docker				

EDUCATION

Board	Institution	Year
B.Tech - IT	LBS College of Engg, Kasaragod	2007-11
12th – CBSE	Army School, Jaipur	2007
10th – CBSE	Army School, Kannur	2005

PERSONAL INFORMATION

Date of Birth	13 th Oct 1989
Languages	English, Hindi & Malayalam
Marital Status	Married
Sex	Male

CERTIFICATIONS

Microsoft Certified: Azure Solutions Architect Expert, H229-5259

Zabbix 4.0 Certified Professional, CP1902-14

AWS Certified Solutions Architect – Associate, 1FLJEBJK2F1EQFC8

Splunk Power User, Cert-248167

ITIL Foundation Certificate in IT Service Management, GR750084276P

WORK EXPERIENCE



Advisor at DellEMC, Bangalore (July 2017 – Present)

Roles & Responsibilities:

- Site Reliability Advisor in Engineering (L3) team responsible for Implementation, Enhancement and evaluation of new solutions to meet the customer needs.
- Responsible for solutions capable of managing large scale environment with more than 50K endpoints.
- Automating operations tasks to help teams focus on stability and improvements.
- Development of solutions and connectors for data extraction and projection.
- Defining RACI models and training L1 & L2 teams.
- Application owner for business-critical management applications.

Projects:

- Deployment of Grafana Enterprise as uniform visualization solution for Dell.
- Building central data repository collecting data from multiple sources to be used for analysis using python Flask and SQLAlchemy.
- POC for InfluxDB collection data from different sources for consolidation and visualization.
- Migration of massive Microsoft SCOM infra from 2012 to 2019.
- Deployment of Microsoft SC Orchestrator 2019.
- Implementation of Catchpoint Synthetic monitoring solution.
- Migration of network monitoring from Entity's Eye of the storm and Zabbix to EMC SMARTS.



Senior Systems Engineer at CGI, Bangalore (Dec 2015 – July 2017)

Roles & Responsibilities:

- SME in Tools & Automations team, responsible for designing and implementing infrastructure monitoring and analytics tools.
- Involved in transitions multiple projects to offshore by performing CSA of client environment and doing the knowledge acquisition by traveling to client onsite on the monitoring tools front.
- Leading multiple Tools team supporting different regions like Canada, UK & NORDIC.

Projects :

- Migration of Customer on-prem application to AWS.
- Building Hybrid CGI Cloud Service using AWS, Azure & OpenStack.
- Microsoft SystemCenter 2012 Components Deployment and migration of 40 different customers onto new the platform.
- Upgradation of AppDynamics on-prem solution for world leading oil and gas customer.
- Zabbix Deployment for CGI Internal Teams.
- POC for AppDynamics SaaS for Customers.
- POCs for ELK, Splunk for Data Analytics.

Technical Lead at Cognizant Technology Solutions, Bangalore (Feb 2012 -Dec 2015)**Role & Responsibility:**

- APM SME at Cognizant Business Consulting (CBC) team, ESM practice.
- Team Lead for Tools team for Norwegian BFS Client managing team of 5 working for tools like MS SCOM, BMC Patrol & event manager (BEM), HP NNMi, VitalApps, Manage Engine AssetExploer etc.
- Defining processes for Event, Asset and CMDB management.

Projects:

- Implementation of AppDynamics APM solution of fashion e-commerce giant in NA region
- Implementation of Dyanatrace AppMon APM solution of the British retail client.
- Upgradation to MS SCOM 2012 R2 from 2007
- Implementation of MS SCORCH 2012 R2 to automate majority of the admin task of SCOM.
- Integrating tools like SCOM, HP NNMi, Control M, EMC Networker, Cisco Prime etc with BMC Event Manager (BEM).
- Management of SCCM packages (applications/updates/patches) and deploying on user machine and servers.
- Implementation of VitalApps for real user and synthetic transaction monitoring.

DECLARATION

I hereby declare that all the aforesaid information is correct to my knowledge

- Prajul P