

Prajul P

Technical Observability Architect

Professional with 10+ years of rich and diverse experience in IT Infrastructure - Solutioning and Implementation of technologies in the space of Observability, Site Reliability Engineering (SRE), Automation & Analytics, Cloud Computing, Deployment & Client Management etc. with an objective of serving planet with technology.



prajul.nambiar@outlook.com

+91 7795861916

Bangalore, India

prajulnambiar.in

linkedin.com/in/prajul-p-nambiar

WORK EXPERIENCE

Senior Advisor Dell Technologies

07/2017 - Present

Technical Architect in Observability Engineering team, responsible for implementation, enhancement, maintenance and evaluation of new solutions for building and maintaining resilient and reliable applications.

Projects

- Deployment of Grafana & Grafana Enterprise Metric (GEM) as uniform metrics & visualization solution for Dell running on Pivotal Kubernetes Service (PKS)
- Built new AIOps Platform using Splunk ITSI integrated with Chatbot using RASA
- Building central data repository collecting data from multiple sources to be used for analysis using python Flask and SQLAlchemy.
- InfluxDB collection data from different sources for consolidation and visualization.
- Migration of Foglight to Zabbix for baseline monitoring across organization
- Migration of massive Microsoft SCOM infra from 2012 to 2019.
- Implementation of Catchpoint Synthetic monitoring solution.

Senior Systems Engineer CGI Group Inc.

12/2015 - 07/2017

SME in Tools & Automation team, responsible for leading transition projects to offshore by performing assessment client environment and doing the knowledge acquisition by traveling to client onsite, designing and implementing infrastructure monitoring and analytics tool and leading multiple Tools team supporting different regions like Canada, UK & NORDIC

Projects

- Migration of customer's on-prem application to AWS.
- Building Hybrid CGI Cloud Service using AWS, Azure & OpenStack.
- Microsoft SCOM 2012 Components Deployment and migration of 40 different customers onto new the platform.
- Up-gradation of AppDynamics on-prem solution for world leading oil and gas customer.
- POCs for ELK, Splunk for Data Analytics.

Technical Lead Cognizant Technology Solutions

11/2011 - 12/2015

SME at Business Consulting Orgs, ESM practice. Tools team lead and APM SME

Projects

- Implementation of AppDynamics APM solution of fashion e-commerce giant
- Implementation of Dyanatrace APM solution of the British retail client
- Upgradation to MS SCOM 2012 R2 from 2007 with MS SCORCH.
- Integrating tools like SCOM, HP NNMi, Control M, EMC Networker, Cisco Prime etc with BMC TrueSight.

HONOR AWARDS

Dell Champion Award (10/2018)
Dell Technologies

Idea Champion (03/2015)
Sean Middleton - Cognizant Technology Solution

Associate of Quarter (04/2014)
ITIS - Cognizant Technology Solution

SKILLS

Prometheus

Grafana

InfluxDB

Zabbix

AppDynamics

Azure

AWS

OpenStack

ELK

Splunk

Orchestrator

Python

Powershell

Kubernetes

SQL

Docker

NGINX

Catchpoint

SCOM

Postgres

ServiceNow

EDUCATION

B.Tech - Information Technology (2011) L.B.S College of Engineering

Kasaragod, India

12th - CBSE (2007) Army Public School

Jaipur, India

CERTIFICATIONS

TOGAF 9.2 Combined Part1 & Part 2
161268; The Open Group

SRE Foundation Certification
ID 22457467; DevOps Institute

Zabbix 4.0 Certified Professional
CP1902-14; Zabbix LLC

Azure Solutions Architect Expert
H229-5259; Microsoft Co-Opeartion

AWS Certified Solutions Architect - Associate
1FLJEBJK2F1EQFC8; AWS Inc.

Splunk Power User
Cert-248167; Splunk Inc.

ITIL Foundation Certificate in IT Service
Management
GR750084276P; PeopleCert

LANGUAGES

English, Hindi & Malayalam

PERSONAL INFORMATION

Date of Birth - 13th Oct 1989

Marital Status - Married