Job Title: Business Analyst Location: London, UK

Company: Sterling Solutions Ltd. Employment Type: Full-Time

Department: Business Analysis / Strategy

About Sterling Solutions Ltd.

Sterling Solutions Ltd. is a leading technology consulting firm based in London, specializing in delivering innovative digital transformation solutions to clients across multiple industries including finance, healthcare, and retail. We pride ourselves on fostering a collaborative environment where creativity and data-driven decision-making drive business success.

Job Summary

We are seeking a highly motivated and detail-oriented Business Analyst to join our dynamic team. The ideal candidate will play a critical role in bridging the gap between business needs and technology solutions by analyzing processes, gathering requirements, and facilitating communication between stakeholders. This role demands strong analytical skills, excellent communication abilities, and a passion for driving business improvements.

Key Responsibilities

- Collaborate with stakeholders to gather, analyze, and document business requirements
- Translate business needs into clear functional specifications and use cases
- Conduct process mapping, workflow analysis, and identify areas for improvement
- Facilitate workshops and meetings to drive consensus among cross-functional teams
- Support project management by tracking deliverables and ensuring timely communication
- Work closely with development teams to ensure solutions meet business expectations
- Perform data analysis to support decision-making and strategic planning
- Prepare reports, dashboards, and presentations for senior management
- Stay current with industry trends and best practices in business analysis and technology

Required Skills and Qualifications

- Bachelor's degree in Business Administration, Information Technology, or related field
- Proven experience as a Business Analyst, preferably in consulting or IT environments
- Strong understanding of business processes, requirements gathering, and documentation techniques
- Proficiency with requirements management and modeling tools (e.g., JIRA, Confluence, Visio)
- Excellent verbal and written communication skills
- Analytical mindset with strong problem-solving abilities
- Experience working with Agile and Waterfall methodologies
- Ability to manage multiple priorities in a fast-paced environment
- Knowledge of data analysis and visualization tools (e.g., Excel, Tableau, Power BI) is a plus

Benefits

- Competitive salary and performance-based bonuses
- Flexible working hours and remote work options
- Comprehensive health insurance and wellness programs
- Opportunities for professional development and certifications
- Collaborative and inclusive company culture
- Central London office with modern amenities

How to Apply

Please submit your CV along with a cover letter outlining your relevant experience and why you would be a great fit for this role to careers@sterlingsolutions.co.uk.