

Prajwal Lawankar

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SUMMARY

Graduated with an **MSc in Engineering Management** from the **University of York** and bringing over **2 years of experience** in **data analysis, process improvement, and business transformation** across consulting and operational roles, Seeking full-time roles where I can apply my expertise in **analytics, business excellence, and customer experience enhancement**. My background spans **data-driven decision-making, systems analysis, and operational optimisation**, with proven success in implementing **technology-led solutions**.

EDUCATION

MSc Engineering Management | University of York | 2023 – 2024

- **Modules:** Operations Management, International Business, Research Analysis.
- **Dissertation:** AI Driven Education: Pioneering the Fututure of Learning.

B.E. Electronics & Telecommunication | Ramrao Adik Institute of Technology | 2017 - 2021

- **Modules:** Database Management System, Wireless Communications, Network Management in Telecommunication.
- **Dissertation:** Object Sentiment Analysis using R.

WORK EXPERIENCE

Management Trainee | McDonald's, York, UK | November 2023 - Present | York, UK

- **Pioneered** the integration of BrandMate, a cloud-based compliance system, by automating temperature tracking and SOP workflows - **boosting audit readiness by 20%** and **reducing documentation time by 25%**.
- **Reduced** labour cost variance by **11%** by **refining crew scheduling** and implementing real-time workload balancing for shifts generating over £6,000 in daily revenue.
- **Streamlined** shift operations by **optimizing resource allocation**, which led to a **15% faster task execution** and a **10% increase in shift productivity**.
- **Enhanced** order accuracy by **18%** through **revamping order management protocols** and **cross-training team members** across functions.

Assistant Systems Engineer | Tata Consultancy Services | October 2021 – July 2023 | Mumbai, India

- **Led** QA initiatives for ABN AMRO Bank by testing and validating over 500 code profiles – **enhancing code reliability** and **accelerating team onboarding efficiency** through junior engineer training.
- **Automated** report generation and data validation workflows, which **reduced turnaround time by 30%** and **boosted data accuracy across reporting cycles**.
- **Identified** and tracked dormant investment accounts, enabling the bank to **optimise cloud storage** and **minimise memory overhead**.
- **Facilitated** Agile-driven stakeholder workshops and **streamlined cross-functional coordination**, resulting in an **18% improvement in delivery timelines** and a **20% boost in project velocity**.
- **Produced** deployment documentation and reports using **JIRA** and **MS Office**, standardizing outputs across teams.

PROJECTS

- **AI-Driven in Education: Pioneering the Future of Learning** - Developed a strategic framework for AI integration in education by conducting SWOT and Value Chain analyses across institutions, enhancing institutional readiness.
- **Barclays Data Analytics Virtual Taster (Springpod)** - Analysed financial data to identify customer behavior trends using storytelling techniques and insight mapping, enhancing understanding of data-driven decision-making in banking operations.

LANGUAGES, SKILLS AND CERTIFICATES

- **Languages:** English (advanced proficiency), Hindi, Marathi, Spanish (Beginner)
- **Skills:** Business Analytics, SQL, Python, JIRA, Power BI, IBM SPSS, COBOL, MS Office
- **Certifications:** Foundations of Project Management, Financial Analyst Job Simulation, Power BI for Beginners