#### A first Project Final Report on

#### **CANTEEN MANAGEMENT SYSTEM**

Submitted in Partial Fulfillment of the Requirements for the Degree of BACHELOR OF ENGINEERING IN INFORMATION TECHNOLOGY (BE IT)

Under Pokhara University (PU)

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Supporter for this action they have managed everything a student need. Also we are thankful to the supervisor and college for providing laboratory and all technical support and also our dearest colleagues who directly and indirectly supported us in the completion of this project.

**ABSTRACT** 

A canteen management system is essential for keeping track of food

consumption. Canteen Management allows tracking menu items, speedy

transactions and prevents accounting errors. It is an web application for managing

in an efficient manner and no wasting of time. The main objective of Canteen

Management is to efficiently evaluate the customers thoroughly through a fully

automated system that not only saves lot of time but also gives fast service. For

students of the respective institution they give code numbers to their

convenience and time and there is no need of using extra thing like paper, pen

etc. This can be used in educational institutions as well as in corporate world. Can

be used anywhere any time as it is a web based application (user location doesn't

matter)

Keywords: Canteen Management System, Efficient

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# **Zero level DFD – Canteen Management System**

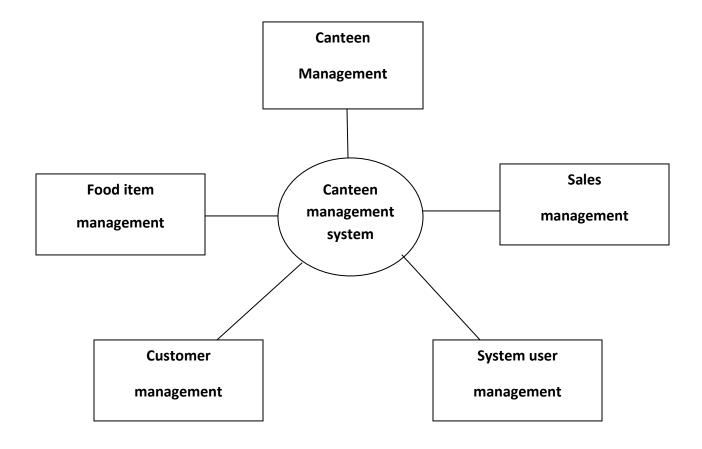


Fig: Zero level DFD – Canteen Management System

### **INTRODUCTION**

#### PROBLEM STATEMENT

- The Challenges encountered by the manual system in canteens is
  efficiency and customer satisfaction. The experience of ordering in
  most fast food canteens is not pleasant for customers, and is
  especially necessary for customers who are allergic to some
  ingredients
- Manual record keeping tends of the expenses and income generate computational errors.

### Objectives

- To manage crowd and provide sound environment so that customer could feel canteen as hygienic family like kitchen.
- 2. User friendly interfaces.
- 3. Increase processing speed.
- 4. Easy to use.

- Significance of the study
- 1. Food Consumption Nowadays, To manage the food consumption, canteen management system is utmost essential. Canteen management mainly used for the number of meals taken by the employees. So that we can easily define the food we need to prepare according to the quantity calculated. So we have to reduce the wastage of food.
- 2. Reduce the manual work By using the canteen management software, you can save your precious time by reducing manual labor. It makes us away with the manual system of managing the coupons. Coupons can use for making transactions.
- Better accounting management Supports postpaid method of accounting. Will make it easier to deduce the amount and give back the changes.
- 4. **User-friendly advanced reports** Filtering based on time frames, such as a specific week, specific month, or a financial year can generate for each of these reports.

### <u>Limitation of java project on Canteen Management System</u>

- Excel export has not been developed for Orders, Products due to some criticality.
- The transactions are executed in off-line mode, hence on-line data for Food, Items capture and modification is not possible.

## **Objective of Canteen Management System**

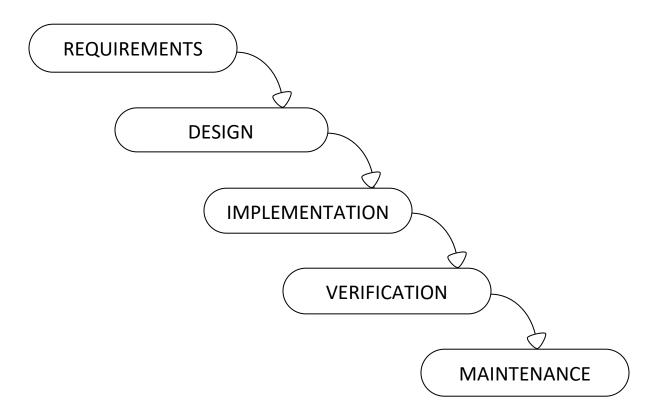
• The main **objective** of the **Canteen Management System** is to manage the details of **Canteen**, Employee, Customer, Sales, Item Category. It manages all the information about **Canteen**, Stock, Item Category, **Canteen**. The project is totally built at administrative end and thus only the administrator is guaranteed the access.

## **Literature Study/Review**

This study investigates the link between the different service characteristics that have an influence on customer satisfaction in university canteen management. A conceptual model comprising of different variables like food and beverage quality, service quality, food choice, price and value equality, and ambience were studied for customer satisfaction to explore the relationship among them. This study examined how dining experiences influence the satisfaction and loyalty of both non-mature (students) and mature (staff) customers, in order to find their similarities and differences within the context of university canteen management. The study was conducted at Taylor's University in Malaysia by using a quantitative research approach, and 231 students and 63 staff members of the university participated in the study. The findings reveal that the various quality factors considered in the study are positively correlated with customer satisfaction and have a significant impact on the satisfaction level of both students and staff who dined at the canteeen. It could be concluded from the results that the influence of price offered at the canteen had a significant effect on respondents' loyalty. The result of this study offers a direction towards better the services and facilities, which lead to an increase of the competitive influence of the restaurant business in the marketplace.

## Methodology

Waterfall model among many other model of Sequential Model in Software development life cycle is suited for this system .



## **CONCLUSION**

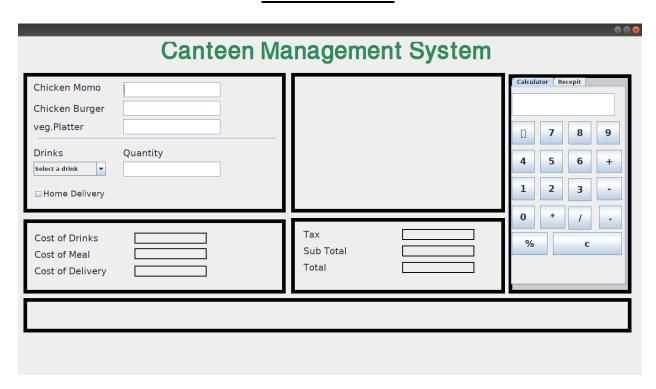
- Well planned and proper utilization of resources.
- Efficient system of waste management.
- Employee satisfaction.
- Fine leadership.
- Proper ethics being followed.
- Well organized structure.
- Rigid boundaries.

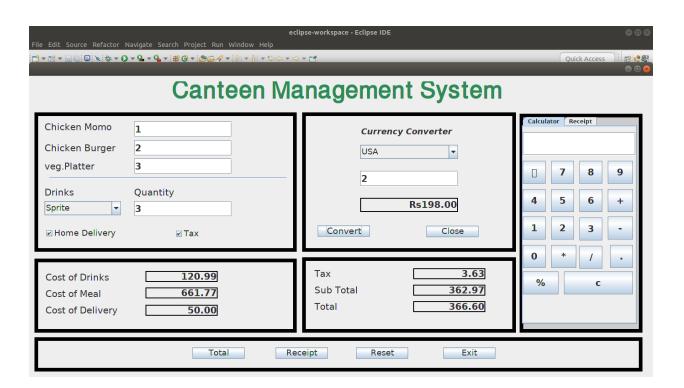
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Website Reference : www.google.com

## **Work Detail**





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                          jlblCostOfDelivery.setText(null);
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                          jlblsubTotal.setText(null);
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                          jlblTotal.setText(null);
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                          jlblConvert.setText(null);
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                          jlblCostOfMeal.setText("0");
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                          ilblTax.setText(null);
                          jlblTotal.setText(null);
    426
                          jtxtChicBurger.setText(null);
    427
                          jtxtChicBurgerMeal.setText(null);
    428
                          jtxtBCBurger.setText(null);
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                          jtxtQty.setText(null);
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                          jCmbDrink.setSelectedItem("Select a drink");
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                        double Drinks = Double.parseDouble(jtxtQty.getText());
                        double Tea= 1.20 * Drinks;
                        double Ice Tea= 0.90 * Drinks;
   714
                         double Coffee= 2.50 * Drinks;
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                        double Ice Coffee= 1.10 * Drinks;
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                        double Cola= 2.10 * Drinks;
   718
                         double Coke= 1.60 * Drinks;
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                        double Orange = 1.70 * Drinks;
   720
                        double Apple_Juice = 1.99 * Drinks;
   722
                        if (jCmbDrink.getSelectedItem().equals("Apple Juice"))
   723
   724
                            String cApple_Juice = String.format("%.2f", Apple_Juice);
   725
                             jlblCostOfDrinks.setText( cApple Juice);
   726
   727
                        if (jCmbDrink.getSelectedItem().equals("Tea"))
   728
                             String cTea = String.format("%.2f", Tea);
   729
                             jlblCostOfDrinks.setText( cTea);
   730
```