

A Narender Singh

SAP Project Manager and Scrum Master

Dear Hiring Manager,

Greetings!

I am writing this letter to express my interest to serve in your esteemed organization, with excellent track record of Over **18+** years in IT industry, including **10** years as SAP Technical consultant with primary skills on **ABAP**, **XI**, **HR ABAP**, **SAP HANA**, **BODS** and recently managed Greenfield HANA development project in Denmark as Technical Project Manager/Senior Technical Architect and over 8+ years as a Project Manager. Now I am seeking a suitable position with the potential of handling and delivering excellent results, I am confident and believe that I am suitable for the job. Also a certified Scrum Master and Managed projects as Scrum Master.

Currently I am associated with Deloitte USI (Office of US in India), Hyderabad as Manager consulting where I am responsible to analyze and understand the business needs; based on analysis, I am strategically planning to take appropriate business decisions as per the requirement and delivering solutions using HANA modelling.

I have authorized job seeker visa for Germany.

Kindly consider few of my **experience** and **expertise** from my resume:

- Expertise in performance tuning & analysis using **ABAP/4** runtime analysis tools and SQL trace for query optimization to improve overall performance of several program
- Managed a team of 18 technical team members of Danish, Poland and Indian developers in Copenhagen at client place as scrum Master for HANA Greenfield implementation project.
- Developed many programs as techno functional consultant covering almost all functional areas viz Logistics, Finance, HCM.
- Worked with many business verticals like Utilities, Natural resources, Health care etc. in Accenture, CGI and Tech Mahindra
- Experienced in dealing with and managing third-party consultants in a project implementation

I possess excellent communication skills and can liaise effectively with both clients and work colleagues. Therefore in view of all of the above I would be highly gratified if you consider me for this position.

To know my proficiency in technical skills I request you to schedule an Interview either through Skype or Telephone.

I appreciate your time and consideration.

Sincerely,

A Narender Singh

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Skype ID: anarendersingh1

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Experienced SAP Professional with proven achievements in **SAP** as a **Techno-Functional Consultant** and Project/Program Manager using various SAP modules:
SAP ABAP | XI | HANA

Profile Summary

- Over 18+ years in IT industry, including 10 years in SAP-ABAP and XI and over 8+ years as a Project/Program Manager.
- Worked as Scrum Master for a SAP HANA Greenfield implementation project in Denmark.
- Possess complete understanding of SAP HANA Architecture
- Ability to work in SAP HANA data provisioning using SAP Landscape transformation and SAP data services, SAP HANA Modeling
- Skilled in implementing strategies, aimed at achieving seamless project execution and implementation, smooth project transition and stabilization post production
- Expertise in performance tuning & analysis using ABAP/4 runtime analysis tools and SQL trace for query optimization to improve overall performance of several program
- Experienced in dealing with and managing third-party consultants in a project implementation
- Well versed in all phases of FI & HR and almost all Logistics modules, software development and customization, data conversion and implementation cycles using ABAP workbench
- Experienced in working and interacting with the clients based in USA, UK, Singapore, Denmark & Canada

Education & Training

- Pursuing Masters of Business Administration
- Bachelors of Engineering in Mechanical Engineering, Osmania University, India in 1998

Training

- HANA trained
- ITIL Certified
- SAP XI trained
- PMP, Vinsys Technologies, Hyderabad

Functional Skills

• Project Management	• SAP ABAP & HR ABAP
• JAVA Technologies	• Stakeholder Management
• Team Management • People Management	• Strategic Planning
• HANA Developer / Modeling	
• Scrum Master (Agile Methodology)	

Technical Skills

- **ABAP/4** : Object Browser, ABAP/4 Editor, Function Builder, Workbench
- **Data Dictionary** : Tables, Structures, Data elements, Domains, views, Search
- **Reports** : Classical and interactive report programs, ALV Reports
- **BDC** : Batch Data Communication programs using Batch-input & Call Transaction Methods, Session Methods
- **Dialog** : Transaction/Screen development using Screen Painter
- **Cross Applications** : ALE, IDOC interface

Achievement

- Received **Best Manager Award** by CGI Information Systems (2012)
- Received **Corporate Social Responsibility Award** by CGI Information Systems (2012)

Career Dossier

• **Deloitte USI , Hyderabad**

Manager Consulting from May 2016 till date

Project: Sodexo & South Africa Pool

Project Duration: June 2016 – Till date

Role Description: Project Manager

- Leading a team of 7 Team members from offshore on ABAP.
- Involve in technical issues of ABAP and XI along with the team members (Having knowledge in XI).
- Responsible for Maintaining Status report and Daily tracker about the status of the objects assigned to the developers
- Worked on all the RICEF (Reports, Interfaces, Extensions and Forms) Objects
- Helping the developers in preparation of Technical design and coding for critical objects.
- Assisting the team in the preparation of Technical designs.
- Interacting with the client Manager on the daily basis and discussing about the status of the objects.

Firm Initiatives:

- Responsible to lead ONE AMS portal development and adoption for AMS Practice and monitor its usage and contribution.
- **Leading HANA Centre of Excellence across USI AMS practice.**

Previous experience

- **Tech Mahindra, Hyderabad**
 - Asst. Program Manager from July 2013 to February 2016
- **CGI Hyderabad**
 - Project Manager from February 2011 to July 2013
- **Accenture Services Pvt. Ltd.**
 - Associate Manager from July 2005 to January 2011
- **ASA Mentor, Copenhagen, Denmark**

- SAP ABAP Consultant from October 2004 to March 2005
- **ASM Technologies, Bangalore**
 - Senior ABAP Consultant from October 2003 to September 2004
- **SQL Star International Ltd., Hyderabad**
 - ABAP/4 Consultant from July 2002 to April 2003
- **Indus Object Technologies Software Ltd.**
 - ABAP/4 Consultant from December 2000 to June 2002
- Deccan Software Services Pvt. Ltd.**
 - Junior Java Developer from December 1998 to November 2000

Project Summary

Project #1 KMD, København

Employer: Tech Mahindra

Role & Responsibilities

Technical Project Manager & Scrum Master

1. Developing calculation views using HANA modelling
2. Contributing as a Delivery Manager and Scrum Master to manage AS projects from Copenhagen
3. Managing developers from Denmark and Poland
4. Providing solution to 98 municipalities of Copenhagen on SAP HANA platform
5. Using agile methodology with the daily white board meetings across multiple locations to run the project as a Scrum Master
6. Reporting project status on a monthly basis to KMD VP and Tech M program manager

Project #2 Microsoft SAP SCM L3 Support

Employer: Tech Mahindra

Role & Responsibilities

Service Delivery Manager

1. Managed Microsoft production systems from offshore
2. Handled L1/L2/L3 projects and managed 72 resources across different locations
3. Monitored and controlled the project operations on a daily basis through ITSM tool
4. Ensured all the team follow ITIL processes in the project
5. Liaised with Service Manager and client IT service manager to maintain the project through regular MBR meetings

Project #3 Plexxus, Canada / All Bell & Non Bell Projects

Employer: CGI, Hyderabad

Role & Responsibilities

Senior Manager

1. Spearheaded a team of 23 members on ABAP, HR ABAP, XI, BW/BI and other modules in Plexxus projects
2. Coordinated with the team members to resolve technical issues of XI
3. Managed projects related to Bell client like Atlantic Down east and SvA improvement projects
4. Handled all the RICEF (Reports, Interfaces, Extensions and Forms) objects
5. Assisted developers to prepare the technical design and coding for critical objects
6. Interacted with the client manager on a daily basis and discussed about the status of the objects.

Project #4 AES - Genesis

Employer: Accenture, Hyderabad

Role & Responsibilities

Project Manager

1. Monitored and allocated work orders to the technical team in HPOV (HP Open View) tool
2. Spearheaded a team of 9 ABAP, 1 XI, 1 Java, 1 Portal and 2 BW resources in global support and 14 functional resources from SCM, HR, FICO modules and 3 ABAP from Argentina delivery center.
3. Conducted monthly senior management review meetings to discuss about the project status
4. Arranged CAR meetings and identified the root causes of the defects in CR's and incidents
5. Prepared the RFP's to help the solution and pre sales team
6. Audited the projects under the same portfolio

Project #5 Cornerstone

Employer: Accenture, Hyderabad

Role & Responsibilities

Team Lead

1. Contributed in the design phase and data conversion
2. Prepared function design's for data migration from legacy systems to SAP
3. Interacted with the business and functional team to gather inputs for various modules
4. Coordinated with the developers in India and reviewed the functional design and answered their queries on design
5. Served as a point of contact for change request, especially in work management and asset management modules
6. Resolved Accenture delivery tool issues of other team members

Project #6 Lean Enterprise
Employer: ASA Mentor, Copenhagen

Role & Responsibilities
SAP Technical Consultant

1. Handled interface program where the open purchase orders are extracted and moved into an internal table and sent data to an external system by mail from SAP
2. Updated ME23 transaction with the system data by using BDC (call transaction method)
3. Managed BADI related to HR module to implement training types
4. Worked on a HR report, employee performance review for personnel development

Project #7 Sony, SISS (Singapore)
Employer: ASM Technologies Pvt. Ltd.

Role & Responsibilities
SAP ABAP Consultant

1. Enhanced project called S-Galaxy TR which deals with the banking transactions of Sony with various other banks and FI related enhancements

Project #8 Hewlett Packard (APAC Region in Singapore)
Employer: ASM Technologies Pvt. Ltd.

Role & Responsibilities
SAP ABAP Consultant

1. Completed training on the whole business processes involved for HP across sales to finance and the legacy systems connected to SAP system
2. Provided support and maintained activities in SD, MM, PP, APO and LES modules for Asia Pacific countries.

Projects handled

- Xstrata Coal and Xstrata Nickel
- ITP
- Metallica
- Aurora
- Indian food flavors and Fragrances (Chennai)
- ICE (ONGC Delhi)
- GDW Project
- Kraft foods
- ENOC in United Kingdom
- Outokumpu, AES, Hydro One in Canada
- TVS Suzuki

- AUDCO Valves
- www.minesinfo.com
- On-Line Examination

Personal Details

Date Of Birth: 20-Nov-1974

Languages known: English, German(Basic) and Hindi