

# Renju Kurian

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## Job Objective

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Seeking employment where I can utilize my skills and experience for the development of my carrier and there by growth of the company. I am an Electronics Graduate with more than 15 years of experience in System Administration and Network Administration.

## Highlights

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- ✓ Extensive experience in design, build-out and management of IT infrastructure for corporate offices and retail outlets.
- ✓ Experienced managing IT operations for multiple offices spread out across different countries
- ✓ Innovative leader with motivational,mentoring,problem solving and people management skills

## Areas of Expertise

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- ✓ *IT Management*
- ✓ *IT Operations*
- ✓ *IT Infrastructure*
- ✓ *IT service Delivery*
- ✓ *Project Management*

## Education

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- ✓ **Bachelor's Degree in Electronics: Mahatma Gandhi University, Kottayam, India.**

### **Certification:**

- ✓ Cisco Certified Network Associate
- ✓ Microsoft Certified System Engineer
- ✓ Microsoft Certified Professional
- ✓ Certified Ethical Hacker
- ✓ Computer Network Engineer (AICTE)

## Technical Strength

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**Operating System:** Windows 2016/2012/2008/10/7/XP, Red hat Linux.

**Active Directory:** LDAP, NTDS, Multi-Domain Enterprise Models Design; Global Catalog, FSMO roles; Group policies design, local and roaming Profiles, Replication.

**Virtualization:** Hyper-V Technology, VMware VSphere 6.5.

**Mail Systems:** MS Exchange 2016/2010/2007.

**Storage / Server / Wan:** HP/Dell, Riverbed, and Cisco Meraki

**Networking:** Cisco Routers / Firewalls / Switches / Wireless Controllers / IPBX.

**Cloud Computing:** Office365.

**Content Filtering:** Websense, Meraki, TMG.

**IP Telephony:** Avaya IP Office.

**Wireless Products:** Cisco Wireless Products, Pre Wi-max and Wi-Fi products, Dual Band RF Radios.

**Network Security:** Firewalls, IDS, IPS, DLP, Access Control Lists.

**Hardware:** Desktop / Laptops –HP, Dell, IBM, Routers / switches – Cisco 25xx / 26xx / 36xx, Catalyst 29xx,Firewall – Fortinet,Cyberoam, RAID, Printers, Scanners, HP ProLiant Servers.

## Projects Handled:

### Trinity Group UAE (Aug 2012 – Jan 2018)

- Active Directory – Migration of Active Directory service from Windows 2003 to Windows 2008 R2.
- Exchange 2010 – Migration of 1000+ Mailboxes from Exchange 2003 to Exchange 2010.
- Office365 – Migration of 1000 Mailboxes from Exchange 2010 with integration Dir Sync and ADFS.
- Wireless PTP - Connected branch office using wireless PTP
- Successfully buildout of IT infrastructure for Trinity sister concern at abudubai

## Career Highlights

**Duration :** From June 2008 to Till Date:

**Company :** Trinity Group, Dubai

**Position :** Senior System Engineer

**Duration :** From August 2004 to March 2008:

**Company :** EMKE Group (LULU Hypermarket Muscat)

**Position :** System Engineer

**Duration :** From June 2000 to August 2004:

**Company :** Nexus Computer Kerala, India

**Position :** Customer Support Engineer

## Duties and Responsibilities:

- ✓ Created and managed Windows Server environment, users, computers and group accounts with appropriate policies at site, domain and organizational levels.
- ✓ Design, install, and configure VMware ESX, vSphere 4 and vSphere 5 environments with Virtual Center management.
- ✓ On end users workstations, Supporting and troubleshooting server services like HP Radia services, Windows server update services (WSUS), System center configuration Manager (SCCM).
- ✓ Proven ability to clearly and effectively interact and communicate with customers in a friendly and personable manner via email and/ or phone.
- ✓ Research, resolve and respond to customer's questions and call-backs in a timely manner and in accordance with established standards, policies, procedures and service level agreements.
- ✓ Technical support of Desktop, Laptops, Servers & IP Phones (Cisco & Avaya) in multiple office environments.
- ✓ Delivered printing solutions and peripherals, e.g., scanners, printers, copiers, digital senders and fax machines.
- ✓ Maintain communications with vendors and IT professionals at other organization.
- ✓ Creation of support documentation to include all relevant business IT systems.
- ✓ Providing expedient error correction and solutions for the Users.
- ✓ Installation and Support of IT Hardware/software/infrastructure.
- ✓ Troubleshooting problems under Windows XP/Vista/7/Windows Server 2003/ 2008/ 2012.
- ✓ Installing, Managing, and Maintaining DHCP Server, Print servers, Personal Computers, Local Printers and Network Printers, IIS 6/7, Active Directory Domain Controller.
- ✓ Managing and supporting Exchange 2013 infrastructure.
- ✓ Message tracking and troubleshooting to resolve mail delivery issues.
- ✓ Takes responsibility for day-to-day administration of email and Active Directory technologies and will have a strong overall knowledge in messaging, to include specific knowledge in administering Microsoft Exchange.
- ✓ Day to day administration, support and monitoring of the MS Exchange infrastructure Performing Offline Defrag on databases.
- ✓ Maintaining Server health by checking Performance monitor logs, disk- space utilization, Events viewer reporting and taking corrective measure.

- ✓ Responsible for software upgrades, application support and optimization.
- ✓ Implemented and managed IP Addressing; configured TCP/IP addressing on a server.
- ✓ Created the Forest Root domain, and a Child domain in a production environment.
- ✓ Managed an Active Directory site; replication schedules, site links and boundaries, used ADUC to create and manage computer, user and group accounts in an Active Directory environment.
- ✓ Used DcDiag, NetDiag techniques for troubleshooting.
- ✓ Performed authoritative and non-authoritative restore operations.
- ✓ Diagnosed and resolved issues related to masters role failure and AD database.
- ✓ Configured automatic updates for network clients by using Group Policy.
- ✓ Performed day-to-day administration functions, backup and restoration, file server maintenance.
- ✓ Monitored server performance.
- ✓ Configuring DMVPN and GRE tunnels using IPSEC.
- ✓ Planning and implementing LAN, WAN, VPN and Telecommunication for central location and Remote Sites.
- ✓ Design and Execution of Indoor, Outdoor and PTP Wireless networks for data and voice.
- ✓ Wireless networks troubleshooting (Wi-Fi Analyzer and spectrum Analyzer).
- ✓ Installation, Network Security and web filtering Implementation of Cyberoam (CR 25i, CR50i).
- ✓ Installing, configuring Cisco Wireless Equipment including WLC, LWAP, and Autonomous AP.
- ✓ Installing, configuring Cisco L3/L2 Switches with IP service.
- ✓ Identify. Diagnose and resolve network problems including network connectivity, traffic utilization etc. using available network tools in a timely fashion.
- ✓ Administration of enterprise-level services including:
  - Symantec Endpoint Protection, Backup exec.
  - Avaya IP Office 500.

## Personal Details

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**Date of Birth** : 10<sup>th</sup> December 1977  
**Gender** : Male  
**Nationality** : Indian  
**Marital Status** : Married  
**Visa Status** : Residence Visa  
**Languages known** : English, Malayalam and Hindi  
**Driving License** : Valid UAE license

### Passport Details:

Passport Number : P6265294  
 Place of issue : Dubai  
 Date of Issue : 24/10/2016  
 Date of Expiry : 23/10/2026

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