Nagesh Nayak

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I have over 15+ years of experience in IT/ITES. I have experience of managing and leading different Data-centre consolidation/coordination and transformation Projects.

EMPLOYMENT RECORD

Technical Project Manager – **Caelum Lore IT Solutions PVT LTD**   January 2018-Present

Working as a Technical Project manager handling Global customers on end to end Project requirements.
Handling different teams for the multiple projects and getting the Services delivered to the Clients.

Solution Integrator – **Hewlett Packard Global Soft Pvt.Ltd/DXC Technology**   December 2012-January 2018

Deployed as a Solution Integrator for one of the MNC banking Client.
Lead for the AMER It recruitment team Panel.
Was part of GE &TC (Global Engineering &Technical Consulting) team as Green practice consultant.
Taking care of requirement summary/Tech Info for the Individual Projects and working with client on the given requirements.
Tasks Include:

• Identifying and evaluating the technical resources for the Architect level.
• Using project management methodologies, principles and techniques to develop project plans and to cost, resource and manage projects
• Essaying a key role in providing customized pre-sales solutions for workload, virtualization, cloud, Microsoft infrastructure technologies.

• Working with different project managers for transition and transformation.

• Administering Pre-Sales & Delivery of Microsoft Infrastructure products to enhance Microsoft's business and revenue share

• Taking responsibility for deploying functional solutions, such as creating, adopting and implementing system test plans, which ensure acceptable quality and integrity of the system

Tech Lead/Project coordinator For Data center Migration – Hewlett Packard	Jan 2008 – December 2012

Platforms: VMware & Windows

Server : Windows server(Including VM's): 6200

Tool: HP Open View Service Center /Desk.

Process Model: ITIL V3.

Location: Bangalore

Was Tech Lead/Project Lead for Wintel/ESX Data center Migration (19*4) and Wintel MSB teams

- ✓ Leading a team of 30 Members(25 in Bangalore 5 Onsite)
- ✓ Coordinating the Integration factory activities(Data center migration project)
- ✓ Responsible for shift roaster, SLA and SDR for the 2 teams above
- ✓ Planning, executing and installing of Windows servers into the Client's Datacenter. Configure, optimize, monitor, operate and maintain systems.
- ✓ Plan and execute patches, and troubleshoot the problems.
- ✓ Responsible for Environment Consolidation like P2V, V2V migrations, cloning.
- ✓ Responsible for transition & Knowledge Transfer to offshore teams, supervising, managing the daily activities of configuration, maintenance, patching, updating and troubleshooting the operational systems, and ensure a clear and complete understanding of the Support Deliverables (SOP, SOW,KB)
- ✓ Provides guidance to change management for changes related to virtual migration.
- ✓ Adhere to the entire account specific technical as well as general process / procedures.
- ✓ Consistent in meeting up the multiple customer SLA's without any escalations
- ✓ Server build for physical server on HP DL servers / Blade hardware for Windows 2003/2008
- ✓ Understanding on Analyzing Problems & escalating it to appropriate Levels.
- ✓ Responsible for Retiring/Decommissioning of the server from the production environment by involving different Application/platform Hosting Services teams.
- ✓ RCA preparation and within SLA RCA submission.
- ✓ Responsible for Trend Analysis and proactive problem Management.
- ✓ Good command over Vendor / Alliances partner engagement

Sr.System Administrator – Ignis technology solutions.	Sep 2006 – Jan 2008

Major Deliverables:

- ✓ Plan and execute patches, and troubleshoot the problems.
- ✓ Consistent in meeting up the multiple customer SLA's without any escalations
- ✓ Performing quality/health checks for Windows server after build and documenting the steps.
- ✓ Assisting in incident and problem management processes to resolve issues related to virtual infrastructure
- ✓ Responsible for Retiring/Decommissioning of the server from the production environment by involving different Application/platform Hosting Services teams.
- ✓ Monitoring AS/400 and Windows servers & performing scheduled maintenance as per the requirements.
- ✓ Coordinate and assist with planning virtual infrastructure initiatives (P2V initiatives)
- ✓ Problems that need workout on any Escalated/unresolved problems include software OEM or Manufacturer engagement for resolution for all designated management tools.
- ✓ Adhere to the entire account specific technical as well as general process / procedures.
  Ensure the Service Requests and all pre-requisite checks are followed diligently.
- ✓ Vendor Management /engagement

Environment: Wintel   Device/Server: **75**+ desktops: **1000**+

Major Deliverables:

    Wintel:

- ✓ Maintaining and creating group policies for the users.
- ✓ Troubleshoot issues with domain controllers, and implement MS group policy. Installation, Administration, Configuration of Operating systems (Windows NT, Windows XP, Windows 2000 Professional, Windows 2000 Server, Windows 2003 Server) and providing technical support as required
- ✓ Worked on remote utilities like Hyena, Dame Ware, and VNC.
- ✓ Active Involvement in performance analysis, capacity analysis and configuration management for servers.
- ✓ Migrate, install, patch, and upgrade Windows and Active Directory servers (2003).
- ✓ Responsible for Vendor engagement.

Team Activities:

- ✓ Active Participation on Internal/external trainings to learn new technologies, Conduction of training and lead resources on the technical procedures required for deployment.
- ✓ Day to day Work on assignments that is extremely complex in nature where a high degree of independent judgment, initiative and technical knowledge are required to resolve problems.

System Administrator (IT) - Zenith Computers LTD.	Aug 2003- Oct2004

Client: BEML(Bharat Earth Movers Ltd)

- **Specialized support:**
  - ✓ Total Size: 35+ Server, 850+ Workstations.
  - ✓ Compaq/HP Proliant DL/ML series servers
  - ✓ IBM Xseries Servers,
  - ✓ Dell PowerEdge series servers, & Storage boxes like EMC FC/SATA,
  - ✓ HP MSA 1000(FC) ,
  - ✓ LTO Ultrium G3,
- **Platform support:**
  - ✓ Maintaining Active directory Users, Computers, Groups.
  - ✓ Administering server shares, permission and local groups.
  - ✓ Reporting /maintaining server inventory for Wintel.
  - ✓ Providing remedies (KB) for specific to OS related issues including troubleshooting.
  - ✓ Deployment of new servers
  - ✓ Active Directory & OS, Hardware Problem escalation
  - ✓ Participation to routine/ISO audits of systems and software.

ACHIEVEMENTS

- ✓ Received a Certificate of appreciation from ZENITH COMPUTERS LTD. For the efficient Service in Customer Satisfaction.
- ✓ Certified Six Sigma Green Belt. (247customer PVT ltd.)
- ✓ Achieved a QoQ CSAT of 5 out of 5 for 3quarters at a stretch as team lead for server build team from the ADM (HP).
- ✓ Got the best team award for the quarter in Tower meet at HP.
- ✓ 3 E-Awards back to back for best performance. (At HP) HP-Pfizer.
- ✓ Best team award for the team 2 times. (Migration team)HP-Pfizer.

EDUCATION AND CERTIFICATION:

HP **Cloud Architect HP-D012 and HP-D014**	2012
VMware Certified Professional (VCP410): ID **VCP114136**	2011
Microsoft Certification 70-642: **ID 7546993** (Microsoft Certified Technology Specialist)	2010
Microsoft Certification 70-210 and 70-215(Microsoft Certified Professional)	2003
PRINE2 Practitioner	2014
Architecting Microsoft Azure Solutions 70-534	2017
B.C.A. from KSOU	2015
D.M.E. Board of Technical Education	1994 - 1997