MuhammedMufeed V

B E Computer Science & Engineering
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PROFESSIONAL SUMMARY

Over 3 years of progressive experience in Network Equipments, Communication Network, Firewalls and Hardware Components. Comprehensive Cisco technology knowledge in administration and support. In-depth knowledge of deploying IP protocols and troubleshooting. Experienced in layer 2 switching and routing. Proficient in usage of Microsoft Server and tools for technical presentation and documentation. Extensive experience in Planning, Implementation, Configuring and Troubleshooting of networking system. Competent in handling escalating problems.

HIGHLIGHTS

- Cisco routers and switches
- Dell server and Dell switches
- TCP/IP protocols
- Windows systems
- Creative problem solving
- Team work
- Windows 7,8,8.1 & 10
- LAN and WAN
- VOIP phones
- Wireless networking
- Mobile devices
- Project management
- Strong planning skills
- Customer Service

PROFESSIONAL EXPERIECE

Network Engineer

Kalba Union Sports Cultural Club

7/2/2017-Current

- Install wide range of network equipment.
- Keep network infrastructure up-to-date and secured.
- Write and maintain network security policies and monitor compliance.

- Identify and recommend needed and optimal infrastructure improvements.
- Troubleshoot various network issues affect solutions and collaborate with staff and outside vendors to resolve complex problems.
- Installing and maintaining voip systems and services.
- Analyzed software hardware and network systems for various transmission systems.
- Configured and installed routers switches and wireless controllers.
- Evaluated complex computer systems to assess vulnerability and risk.
- Maintained all network documentation for hardware configuration and licensing.
- Experience in Windows server 2012 R2.

Desktop support engineer

09/6/2014 to 28/6/2016

- Manage connection,configurationand organization of Cisco equipment in IT architecture of organization.
- Configure IT LAN/WAN features
- Responsible for maintaining and monitoring performance of network.
- Provide first-level technical support;assisting users who have network problems.
- Perform high level troubleshooting,diagonostics for hardware,network problems.
- Configuration, installation and troubleshooting of Windows 7, 8 and XP systems.
- Configuration of MS office, outlook and other software installed on user systems.
- Install, upgrade, support and troubleshoot windows XP,7 ,server 2003,2008r2 and 2012.

EDUCATION&CERTIFICATION

- ❖ Bachelor of engineering in computer science and engineering,Anna university Chennai-India,2014(CGPA=6/10)
- ❖ CCNA Cisco certification 2015(Cisco id:CSCO12843398)

- ❖ MCSA -CMS Info systems pvt. (Kozhikode,Kerala-India)

❖ General and graphic application: Adobe Photoshop and illustrator

❖ UAE Driving License (Manual)

PERSONAL DETAILES

Father's Name	:Abdul Majeed
Permanent Address	:Valayottil(house),Ulliyeri(post),Koyilandi(via) Kozhikode(Dist) 673323
Date Of Birth	:09/02/1993
Language Known	:English ,Malayalam ,Tamil,Hindi,Arabic
Marital Status	:Single
Nationality/Religion	:Indian / Muslim
Interest & Hobbies	:Reading books, Being involved charity
Visa Type	: Employment Visa
Passport No	:M2320674

DECLARATION

I do hereby declare that the above information is true to the best of my knowledge.