

OBJECTIVE

Multi-dimensional and results-oriented management professional with progressive product development experience that optimizes performance, drives revenue growth and strengthens competitive market position. A resourceful leader and decision maker with a record of new product services and established product enhancements. Consistently exceeds corporate goals through strategic planning, effective time management and problem solving skills with strong commitment to customer satisfaction.

EXECUTIVE SUMMARY

- Total experience of over 14 years in IT field, in **various domains** for companies in SL, US, UK and AUS
 - 6+ Years' experience in Managerial level, out of which 04 years as a Senior Manager at **Favourite Group**
 - 5+ years of experience in development field with LGSM Development and Statlocums Int – UK
 - 4 Years as a Network Administrator with Anura Trading House and DJ Auto – USA
- Good knowledge in all aspect of accounting

KEY RESULT AREAS

- Experience in all aspects of compiling PID's, planning, change management, budget management, risk and issue reviews, compiling project reports, problem resolution and other project management disciplines.
- Passionately striving towards constant improvement – Excellent leadership, organization, and people management abilities.
- Ability to take ownership of complex large scale technical projects, and handling internal and external clients, and proven experience of the full project life cycle from Feasibility to UAT and Operations
- Integrated functional strategies, utilizing business expertise to reach financial and operational objectives.
- Researched and developed new strategies to achieve company goals and objectives – Deployed resources to reach financial forecast and business objectives.
- Very good in infrastructure management in terms of incident, problem, change, release and configuration management and data centre
- Involved in efficient and prompt handling of all changes in order to minimize the impact of change related incidents upon service quality, and consequently day-to-day operations of the organization
- Competent in managing Suppliers including contract tendering and negotiations using formal procurement methodologies
- Involved extensively in plan purchase and acquisitions, contracting plans, vendor response/selection and administering vendors

LATEST PROFESSIONAL EXPERIENCE

Group IT Manager at FAVOURITE Group | SINCE 2012/April

- Develop and implement of Group strategies and policies on Information Technology aligned with business strategy to achieve long term business goals.
- Oversee entire IT Support operation for 120+ end users across multiple cities in different companies Within the group
- Implement an ERP System and directly involve in business process improvement
- Conduct periodic and special training sessions for internal and external stake holders on various system processes and develop associated training materials and presentations.
- Provide business intelligence to the Management and support operational level during crisis situation
- Preparing ICT budget, present to the BOD and getting approval to start needy projects independently.
- Automated disaster recovery planning , continuity checks and do the manage maintenance of data center hardware and other communication tools such as IP-PABX
- Supervise and manage people by developing them by motivating , mentoring and training
- Maintain and manage all Information Technology vendors and relationships
- Prepare ICT procedures, security, change management and disaster recovery.
- Overseeing all digital marketing tools and advice Marketing Team on right technology to use and right service providers to work with.
- Mobile application implementation and management.

EDUCATION

Degree of Bachelor of Information Technology - **Colombo University** (With a Class)

Following Master of Business Administration - **Cardiff Metropolitan University**

Diploma in Computer Programming (J2SE, C++ & VB.NET) at GoldenKey Institute.

Diploma in Network Administration (Win Servers) at Turnkey Computer System [pvt] Ltd.

IT SKILLS & ABILITIES

- **Very good in Project Management evolve for the DevOps age**

- Proficient in **Microsoft Windows Server NT to 2012 and Experience in Linux and Mac Environments as well.**
- **Experience with Microsoft Clustering, Terminal Services, RDBMS, Citrix, Web Services & VMWare Very good in Active Directory, DNS,DHCP,RDP,IIS and group policy management**
- **Very good in Disaster recovery planning, ICT policy making , MIS report designing and management**
- **Very Good in all areas of IP-PBX, PFsense firewall/proxy and load balancing and all kind of centralized AV management**
- Proficient in **Magento, Bootstrap and WordPress** with ability to customize style interface, components and create templates.
- Proficient in **PHP, C#, SQL and Crystal Report**

NON RELATED REFEREES

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