

## Neema Peter

### Resolution specialist

## Personal Info

## Address

SEVEN HILLS

APARTMENTS.KOKAPET FLAT

NUMBER -E 1903

Phone

9888055727

E-mail

neemapeter555@gmail.com

Date of birth

1995-11-12

## Skills

Accounting

advanced

## Communication

## Financial analysis

**Customer service**

Management

## Leadership

Passionate about Accounting and finance also providing advice , assistance and supervising a team. Possesses excellent Accounting and Management skills.

## Experience

2016-09 -

**Customer Service associate**

2017-09

Amazon UK

Worked as a customer service associate with Amazon UK.

2017 -

## Resolution Specialist

2018

Amazon UK

Worked as a resolution specialist ,The team handles the customer service associates and acts as a lead to them.

Worked on Management level escalations.

Management of agents and working on performance report making.

## Education

2013-05 -

**Lovely professional University**

2016

Bcom( honours)

**Certified Management accountants USA**

Pursuing CMA ( USA )